

YWCA Metro Vancouver Housing

Vancouver City Council
3077 Maddams Street
October 2025

YWCA Metro Vancouver Housing

- The YWCA Metro Vancouver is committed to gender equity and this includes providing affordable housing to women and children, who are disproportionately impacted by the high cost of market housing.
- To date, we operate 16 housing communities. 7 of these are in the city of Vancouver.
- Our housing is well-managed and integrates seamlessly into the neighbourhood, including our sites located above a working Vancouver Firehall, and above a Vancouver Public Library.



3077 Maddams St

- Rent Geared to Income Housing for women and children.
- Priority is given to applicants who have strong connections to Vancouver so they can remain close to work, school, friends and community networks .
- Staff are onsite Monday to Friday 9-5, including our Community Development Coordinator who fosters a sense of community in our housing by:
 - Facilitating regular tenant meetings
 - Hosting events (Mother's Day Tea, Back to School BBQ...)
 - Overseeing Tenant Committees (Gardening, Social...)
 - Distributing donations (backpacks with school supplies, Presents of PEACE hampers over the holiday season...)
 - Connects tenants with resources (YWCA Employment Navigator to support tenants exploring career options, YWCA childcare...)



Approach to Property Management - Tenants

- We balance tenant rights and responsibilities.
- Tenants are selected based on need, connection to community, and ability to live independently and to be good neighbours.
- The Property Manager conducts interviews, and reviews policies, and sets clear expectations.
- We require 2 positive reference checks for tenants.
- The Rent Calculation Clerk assesses income and assets prior to move in to determine eligibility and does annual rent reviews.
- No home-based businesses with foot traffic are permitted.
- 1 cat or 1 dog allowed with pet deposit and policies around responsible pet ownership.
- We have quiet hours between 10 pm and 8 am.

Approach to Property Management - Building

- Our goal is to have a properly maintained building that fits in with the neighbourhood.
- Suite inspectors do move in, move out and annual suite inspections.
- We have portals for Tenant Repair Requests and for Tenant Complaints and a 24/7 Emergency Line for Building Emergencies.
- We have comprehensive preventative maintenance plans. Vendors in place for cleaning of common areas, lawn care, snow removal, building systems maintenance, gutter cleaning, window cleaning and dryer vent cleaning.
- We have maintenance workers on site for repairs and to do weekly inspections of common areas to ensure safety and cleanliness.
- We are committed to hearing and promptly addressing any concerns from neighbours.

Thank you!

