

2022 Annual Report and 2023 Operational Plan

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CITY OF
VANCOUVER

Office of the
Auditor General

- Released in conjunction with 2023 Audit Plan
- Required to produce only an Annual Report
 - this is also the OAG's 2023 Operational Plan
- See in one place how OAG has performed, where it is now, and where it's headed
- Hiring delays resulted in project delays, but overall a satisfying year
 - 3 audits underway @ December 31st
- Transition from building to operations began March 17th
- Full staff compliment as of October 31st

The Team



- Undergraduate degrees:
Commerce, Criminology, History, Politics, Biology, Arts
- Graduate degrees:
Business, Criminology, Education, Child and Youth Care
- Professional designations:
Chartered Professional Accountant (CPA),
Certified Information Systems Auditor (CISA),
Certified Fraud Examiner (CFE),
Certified Internal Auditor (CIA)
- Combined 70 years audit experience

- **Mandate** – To assist Council in holding itself and City administrators accountable for the quality of stewardship over public funds and for achievement of value for money in City operations
- **Mission** – To provide assurance that City of Vancouver services are delivered with due care for economy, efficiency and effectiveness
- **2022 Goal 1** – To establish an operational OAG
- **2023 Goal 1** – To establish an independent whistleblower function within the OAG
- **Goal 2** – To produce objective, high quality audits in accordance with Canadian Audit Standards
- **Goal 3** – To provide City departments with objective, helpful recommendations
- **Goal 4** – To produce a positive return on investment for Vancouver taxpayers

- **2022 Goal 1:**
To establish an operational OAG

KPI	2022 Target	2022 Actual
Number of staff hired in 2022	8	8
Complete physical office set-up	Q2 2022	Q4 2022
Complete OAG foundational components	Q3 2022	Q4 2022

- **2023 Goal 1:**
To establish an independent whistleblower function within the OAG

KPI	2023 Target
Number of investigators hired in 2023	2
Develop and operationalize procedures and infrastructure to support the OAG's independent whistleblowing function	Q4 2023

- **Goal 2:**

To produce objective, high quality audits in accordance with Canadian Audit Standards

KPI	2022 Target	2022 Actual	2023 Target
Number of reports produced	3	1	6
Proportion of audit files passing inspection by the Chartered Professional Accountants of BC (CPABC)	100%	n/a	100%

- **Goal 3:**
To provide City departments with objective, helpful recommendations

KPI	2022 Target	2022 Actual	2023 Target
Proportion of recommendations accepted by audited departments	100%	n/a	100%
Proportion of recommendations endorsed by the AGC	100%	n/a	100%
Proportion of recommendations fully implemented by audited departments within three years	Fully measured in 2026	Fully measured in 2026	Fully measured in 2026

- **Goal 4:**
To produce a positive return on investment for Vancouver taxpayers

KPI	2022 Target	2022 Actual	2023 Target
Proportion of OAG five-year operational costs matched by positive financial impacts for the City attributable to our recommendations	Fully measured in 2027	n/a	Fully measured in 2028

Questions?

