

REPORT

Report Date: January 3, 2023 Contact: Mike Macdonell Contact No.: 604.873.7134

RTS No.: 15506 VanRIMS No.: 08-2000-20

Meeting Date: January 17, 2023

Submit comments to Council

TO: Vancouver City Council

FROM: Chair of the Auditor General Committee

SUBJECT: Auditor General Committee Recommendations Transmittal Report

RECOMMENDATION

THAT Council approve the recommendations from the December 16, 2022, Auditor General Committee meeting as follows:

A. THAT the following policy changes be approved;

| | Policy Number | Policy Title | Sections At Issue | Notes |
|---|-----------------------------------------------------------------------|------------------------------|----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | ADMIN-026 | Travel | Section 3.1, 10.3 | Section 3.1 – section references approval for eligible expenditures/receipts. Add: Office of Auditor General Staff - by Auditor General Section 10.3 - section references form submission process. Add: Office of the Auditor General and Staff – Central Accounts Payable – Corporate Services |
| 2 | AF-010-01 (policy number will be updated to ADMIN 054) | Corporate Purchasing Cards | Section 2.1, 2.2 | Section 2.1 Table (references Card approving Authority/Issuing Authority) add: Cardholder – Office of the Auditor General Staff Issuing Authority- Auditor General Section 2.2 Table (references Expenditure Authorization). Add: Card Expenditures – Office of the Auditor General- Staff Approving Authority- Auditor General |
| 3 | ADMIN-018 | Financial Spending Authority | Definitions (b), p.3 | Section (b) Definitions of Department Head to include Auditor General |

- B. THAT Council endorse the Auditor General's 2023 budget request of \$2,005,000 to fund the operations of the Office of the Auditor General for 2023.
- C. THAT the Auditor General Committee meetings be held on the following Thursdays (except when noted), commencing at 9:30 am, in order to discuss the proposed topics;

| Proposed Meeting Dates: | Proposed Topics: |
|-------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| February 2, 2023 | 2022 Annual Report 2023 Report #1 – Building Permit Fees In camera – Vancouver Charter s 165.2(1), matters related to (c) labour relations or other employee relations |
| March 2, 2023 | 2023 Report #2 – Office Furniture Purchases |
| May 15, 2023 (Monday) | 2023 Report #3 – Permitting Program Cost Recovery Model |
| June 1, 2023 | Placeholder |
| July 6, 2023 | Placeholder |
| October 5, 2023 | 2024 OAG Budget Request |
| November 2, 2023 | Placeholder |
| December 7, 2023 | Follow-up on Previous Recommendations – December 2023 Auditor General Committee 2024 Meeting Schedule |

FURTHER THAT the Auditor General Committee placeholder meeting dates may be canceled at the discretion of the Auditor General, in consultation with the Chair.

COUNCIL AUTHORITY/PREVIOUS DECISIONS

Per the Auditor General By-law s.3.14, the Auditor General reports directly to Council.

Pursuant to s.161 of the Vancouver Charter, the Auditor General Committee was appointed to.

BACKGROUND

At the Auditor General Committee (AGC) meeting on December 16, 2022 the Committee considered two reports and one memorandum, made the recommendations identified above, and received one presentation.

The two reports and one memorandum are attached for reference:

Appendix A: "Amendments to City of Vancouver Policies" Report dated December 2, 2022 and presented to the December 16, 2022 AGC Meeting.

Appendix B: "Office of the Auditor General 2023 Budget Request" Report dated December 5, 2022 and presented to the December 16, 2022 AGC Meeting.

Appendix C: "2023 Auditor General Committee Meeting Plan" Memorandum dated December 16, 2022 and presented to the December 16, 2022 AGC Meeting.

CONCLUSION

This Report transmits the recommendations by the Auditor General Committee at its meeting on December 16, 2022, for Council's consideration.

APPENDIX A



REPORT

Report Date: December 2, 2022
Contact: Mike Macdonell
Contact No.: 604.873.7134
RTS No.: RTS 15447
VanRIMS No.: 08-2000-20

Meeting Date: December 16, 2022

TO: Auditor General Committee

FROM: Auditor General

SUBJECT: Amendments to City of Vancouver Policies

RECOMMENDATION

THAT the Auditor General Committee recommend to Council that the following policy changes be approved:

| | Policy Number | Policy Title | Sections At Issue | Notes |
|---|-----------------------------------------------------------------------|----------------------------------|----------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | ADMIN-026 | Travel | Section 3.1, 10.3 | Section 3.1 – section references approval for eligible expenditures/receipts. Add: Office of Auditor General Staff - by Auditor General Section 10.3 - section references form submission process. Add: Office of the Auditor General and Staff – Central Accounts Payable – Corporate Services |
| 2 | AF-010-01 (policy number will be updated to ADMIN 054) | Corporate Purchasing Cards | Section 2.1, 2.2 | Section 2.1 Table (references Card approving Authority/Issuing Authority) add: Cardholder – Office of the Auditor General Staff Issuing Authority- Auditor General Section 2.2 Table (references Expenditure Authorization). Add: Card Expenditures – Office of the Auditor General- Staff Approving Authority- Auditor General |
| 3 | ADMIN-018 | Financial Spending Authority | Definitions (b), p.3 | Section (b) Definitions of Department Head to include Auditor General |

COUNCIL AUTHORITY/PREVIOUS DECISIONS

Per the Auditor General By-law, s. 3.14, the Auditor General reports directly to Council.

Pursuant to the *Vancouver Charter*, s. 161, the Auditor General Committee was appointed to, among other things, provide oversight to the Auditor General on behalf of Council.

Per the *Auditor General By-law*, s. 5.7, "...where the Auditor General considers a particular section of a policy does or might interfere with the Auditor General's ability to perform, in an independent manner, the functions assigned to the Office of Auditor General by this By-law, a submission on same must be made to the Auditor General Committee which will in turn submit its recommendations on the issue to Council for decision."

REPORT

Following a further review of the City's policies applicable to the Office of the Auditor General (OAG), and pursuant to s. 5.7 of the *Auditor General By-law*, the Auditor General proposes changes to City policies which are described in the recommendation above. The changes proposed in Items 1 through 3 in are housekeeping in nature and if approved, will include the new Auditor General and his office in the appropriate policy sections of the Travel, Corporate Purchasing Cards and Financial Spending Authority Policies.

CONCLUSION

This report recommends housekeeping revisions to existing City Policies for the Auditor General Committee's endorsement and furtherance to Council for approval. These changes will further secure the OAG's ability to perform and function independently.

The following identifies the affected excerpts from the *City of Vancouver's Corporate Policy for Travel* (ADMIN-026) showing the recommended additions in yellow highlight. There are two sections of the Corporate Policy for Travel (ADMIN-026) affected:

- Section 3.1
- Section 10.3

Section 3.1 Amendments to the City of Vancouver Policies

The AGC is recommending to add "Office of the Auditor General Staff – by the Auditor General" as an additional point to subsection a of **Section 3.1 Approval** of the City of Vancouver's Corporate Policy on Travel.

The added point will make the Auditor General -and by extension the Office of the Auditor General- an additional individual/group that must approve reimbursements of actual travel expenditures.

The amended policy statement -highlighted in yellow- to **Section 3.1** will read as:

3 Eligible Expenditures and Receipts

3.1. Approval:

- a) Reimbursement of actual travel expenditures must be approved as follows:
 - Board Members (Park, Library and Police) by the respective General Managers
 - General Managers by the City Manager/Board
 - City Manager by the Director of Finance
 - Staff by the General Manager of respective departments
 - Auditor General by the Chair of Auditor General Committee
 - Office of the Auditor General Staff by the Auditor General.
- b) This policy sets out the maximum claimable. The traveller and approval authority may agree in advance of any travel, to negotiate reimbursements which are less than provided for in this policy.

Section 10.3 Amendments to the City of Vancouver Policies

The AGC is recommending to add "Office of the Auditor General and Staff – Central Accounts Payable – Corporate Services" as an additional subsection to **Section 10.3** Forms of the City of Vancouver's Corporate Policy on Travel.

The added point will make the Office of the Auditor General and Staff an additional Corporate Service that forms and receipts must be submitted to in order to be approved for travel advances and travel expense claims.

The amended policy statement - highlighted in yellow - to Section 10.3 will read as:

10 Travel Advances and Expense Claims:

- **10.1.** *Travel Advances:* Travellers may request a travel advance no more than 7 business days prior to departure and the amount must not exceed estimated expenses. Travellers who regularly travel are encouraged to obtain a corporate purchase card.
- **10.2.** *Travel Expense Claims*: Travel expense claims must be approved by the approval authority and submitted for reimbursement within 10 business days of return from travel. Claims must be for eligible expenditures as per this policy and supported by receipts. Any unapproved exceptions will not be reimbursed.
- **10.3.** *Forms:* Both travel advances and expense claims are to be submitted on the Travel claim form. The form, along with detailed instructions, is available on City Wire. Forms along with receipts should be approved by the approval authority and submitted to:
 - a) For Park Board and staff Park Board Corporate Services
 - b) For Library Board and staff Central Library Corporate Services
 - c) For Police Board and staff VPD Corporate Services
 - d) Council and all other staff Central Accounts Payable Corporate Services
 - e) Office of the Auditor General and Staff Central Accounts Payable Corporate Services
- **10.4.** Form of payment: Reimbursements will be paid by cheque in Canadian dollars.

The following identifies the affected excerpts from the *City of Vancouver's Corporate Policy for Corporate Purchasing Cards* (AF-010-01/ADMIN-054) showing the recommended additions in yellow highlight. There are two sections of the Corporate Policy for Corporate Purchasing Cards (ADMIN-054) affected:

- Section 2.1
- Section 2.2

Section 2.1 Amendments to the City of Vancouver Policy

The AGC is recommending to add "Cardholder: Office of the Auditor General Staff, Issuing Authority: Auditor General" as an additional line on **Section 2.1** Issuing Authority table of the City of Vancouver's Corporate Policy on Corporate Purchasing Cards.

This addition will make the Auditor General an individual that can issue P-Cards to the Office of the Auditor General Staff, allowing the latter to become cardholders.

The amended policy statement -highlighted in yellow- to **Section 2.1** will read as:

2. Card approving authority

2.1 Issuing Authority:

| Cardholder | Issuing Authority |
|---------------------------------|-------------------------------------|
| City Staff | General Manager or designate* |
| Corporate Management Team | City Manager |
| City Manager | Director of Finance |
| Council Members | Mayor or Deputy Mayor* |
| Auditor General | Chair, Auditor General Committee |
| Office of Auditor General Staff | Auditor General |

^{*} for temporary absences.

P-Cards will only be issued after the cardholder has read and signed the P-Card Acknowledgment and Obligations for Use form. (See details in Purchasing Card Procedures)

Section 2.2 Amendments to the City of Vancouver Policy

The AGC is recommending to add "Card Expenditures: Office of the Auditor General, Staff Approving Authority: Auditor General" as an additional line on **Section 2.2 Expenditure Authorization** table of the City of Vancouver's Corporate Policy on Corporate Purchasing Cards.

The added point indicates the Office of the Auditor General must submit their monthly P-Card statement(s) to the Auditor General for expenditure approval.

The amended policy statement -highlighted in yellow- to **Section 2.2** will read as:

2.2 Expenditure Authorization:

Each cardholder must submit their monthly P-Card statement to their approving authority for approval.

| Card Expenditures | Approving Authority |
|-------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| City Staff | Manager or supervisor to whom the cardholder reports either directly or indirectly, who has authority to approve expenditures and has knowledge of the cardholder's job functions. |
| Corporate Manageme nt Team | City Manager |
| City Manager | Director of Finance |
| Council Members | Mayor or Deputy Mayor |
| Auditor General | Chair, Auditor General Committee |
| Office of the Auditor General Staff | Auditor General |

The following document identifies the affected excerpts from the *City of Vancouver's Corporate Policy for Financial Spending Authority* (ADMIN-018) showing the recommended additions in yellow highlight. There is one section of the Corporate Policy for Financial Spending Authority (ADMIN-018) affected:

- Definitions (b), pg. 3

Definitions/Interpretation Amendments to the City of Vancouver Policies

The AGC is recommending to add "Auditor General" as an additional point to **Definitions (b)** of the City of Vancouver's Corporate Policy for Financial Spending Authority.

The added point to the definition will recognize the Auditor General as a department head and will have the policy implications set forth in the Corporate Policy for Financial Spending Authority when referenced in the document.

The amended policy statement -highlighted in yellow- to **Definitions (b)** will read as:

(b) Definitions – In this Policy, the following terms have the following meanings:

. . . .

"Department Head" refers to any General Manager or Chief of a City
Department or Board or Auditor General (as defined in Section 2 of the Auditor
General Bylaw 12816), and for the purpose of this Policy, the phrases "General
Manager" and "Chief" have the same meanings as set out in the Procurement
Policy.



REPORT

Report Date: December 5, 2022
Contact: Mike Macdonell
Contact No.: 604.873.7134

RTS No.: 14801 VanRIMS No.: 08-2000-20

Meeting Date: December 16, 2022

Submit comments to Council

TO: Auditor General Committee

FROM: Auditor General

SUBJECT: Office of the Auditor General 2023 Budget Request

RECOMMENDATION

THAT the Auditor General Committee endorse the Auditor General's 2023 budget request of \$2,005,000 to fund the operations of the Office of the Auditor General for 2023:

FURTHER THAT the endorsement be recommended to Council for approval.

REPORT SUMMARY

Office of the Auditor General 2023 budget request to the Auditor General Committee.

COUNCIL AUTHORITY/PREVIOUS DECISIONS

Per the *Auditor General By-law* s. 5.3, in relation to the Auditor General's budget request, the Auditor General Committee is responsible for

- a) conducting such consultations and clarifications with the Auditor General as is considered appropriate by the Auditor General Committee;
- b) submitting recommendations on the annual budget for the Auditor General to Council; and
- c) providing regular updates to the City Manager and Director of Finance on the annual budget request process set out above (but for informational purposes only) so as to facilitate the incorporation of such financial information into the general corporate budget development process managed by the Director of Finance.

REPORT

Financial

\$2,005,000 is requested to fund the operations of the Office of the Auditor General for 2023, as outlined in the table below:

| | 2023 Budget Request | Notes |
|------------------------|------------------------|--------------------------------------------------------|
| Salaries | \$1,693,000 | 8 staff, +2 new for whistleblowing hired Q3 |
| Contracted Services | 247,000 | 65% SME, 16% QA, 10% legal, 9% publication |
| Training | 15,000 | Designation maintenance, prof. competence |
| Support Costs | 50,000 | Software licenses, professional licenses, phones, etc. |
| TOTAL REQUEST | 2,005,000 | |
| Capital/One Time Costs | 0 | |
| TOTAL REQUEST | \$2,005,000 | |

CONCLUSION

This report requests the Auditor General Committee's endorsement of the Auditor General 2023 Budget.



OFFICE OF THE AUDITOR GENERAL

VanRIMS No.: 08-2000-20

MEMORANDUM

December 16, 2022

TO: Auditor General Committee

FROM: Mike Macdonell, Auditor General

SUBJECT: 2023 Auditor General Committee Meeting Plan

At the Council meeting immediately following the Standing Committee on Policy and Strategic Priorities meeting on November 4, 2020, Council approved the Terms of Reference for the Vancouver Auditor General Committee (AGC). Respecting requirements to meet and set agendas, these Terms of Reference prescribe:

C. MANDATE/RESPONSIBILITIES

- 2. The Auditor General Committee's responsibilities are to:
 - b. Convene meetings within 30 days of receiving any report or other communication from the Auditor General requiring review or decision by the Auditor General Committee:
 - c. Meet at least 3 times per year; and
 - d. Meet within 20 days of any request by the Auditor General for a meeting.
- 3. The Auditor General Committee's administrative responsibilities are to ensure that it has the appropriate budget, resources, and administrative support to complete its work, including the following:
 - b. Developing on or before February 28 of each year an annual plan that outlines the elements to be covered in each planned meeting to align with its responsibilities as set out above;
 - c. Developing each meeting agenda to reflect the annual plan and other pertinent topics that are anticipated to arise during the year;

Accordingly, the following proposed AGC meeting dates and topics are for your consideration, noting that the meeting dates labeled as *placeholders* are provided to secure possible dates/times in AGC members' calendars, and shall be only used when and if required.



RECOMMENDATION

THAT the Auditor General Committee meetings be held on the following Thursdays (except when noted), commencing at 9:30 am, in order to discuss the proposed topics:

| Proposed Meeting Dates: | Proposed Topics: |
|-------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| February 2, 2023 | 2022 Annual Report 2023 Report #1 – Building Permit Fees In camera – Vancouver Charter s 165.2(1), matters related to (c) labour relations or other employee relations |
| March 2, 2023 | 2023 Report #2 – Office Furniture Purchases |
| May 15, 2023 (Monday) | 2023 Report #3 – Permitting Program Cost Recovery Model |
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| October 5, 2023 | 2024 OAG Budget Request |
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| December 7, 2023 | Follow-up on Previous Recommendations – December 2023 Auditor General Committee 2024 Meeting Schedule |

FURTHER THAT the Auditor General Committee placeholder meeting dates may be cancelled at the discretion of the Auditor General, in consultation with the Chair.