



REPORT

Report Date: April 19, 2021
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Meeting Date: April 27, 2021
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TO: Vancouver City Council

FROM: Deputy City Manager

SUBJECT: One Year In: City of Vancouver Contributions to Covid-19 Recovery and Council Covid-19 Recovery Committee (CCRC) Report Back to Council

RECOMMENDATION

THAT Vancouver City Council receive this report for information.

REPORT SUMMARY

This report:

- summarises the City's contributions to economic and community recovery through the first year of the Covid-19 pandemic and work going forward; and
- provides a staff report back on the Council Covid-19 Recovery Committee (CCRC) speakers' recommendations, per Council direction.

COUNCIL AUTHORITY/PREVIOUS DECISIONS

On April 14, 2020, Council approved the establishment of the Council Covid-19 Recovery Committee (CCRC), comprised of all eleven members of City Council.

The CCRC held a total of six meetings between May and July 2020. On July 31, 2020, Council approved a resolution with a set of instructions to the City Manager to report back to Council on the CCRC Final Report no later than January 31, 2021; this resolution can be found in Appendix A.

REPORT

City of Vancouver Covid-19 Recovery Program

In April 2020, shortly after the start of the Covid-19 pandemic, the City initiated the Covid-19 Recovery Program, intended to drive, coordinate and align the City's contributions to Vancouver's community and economic recovery, alongside the substantial Covid-19 response efforts undertaken by the City's Emergency Operations Centre (EOC) and various City departments.

Pandemic **response** is comprised of those actions that address acute issues, risks and immediate impacts of Covid-19, and pandemic **recovery** refers to actions supporting and/or accelerating local business and community recovery, to regain, rebuild, and where appropriate rethink what has been lost or disrupted by Covid-19. While there is some inevitable overlap between these two categories of initiatives and investments, the focus of this current report is on **economic and community recovery**.

The City's contributions to support Covid-19 recovery to date

The impacts to the City's operations, costs and revenues in 2020 from the Covid-19 pandemic were significant. 2020 operating revenues at year-end were \$89 million below budget, primarily due to temporary closures of facilities and programs to meet provincial health and safety orders, and suspension or reduction of some revenue-generating activities such as parking fees.

To balance the budget, the City implemented measures to reduce expenses including delays to some capital projects, reduced discretionary spending, and compensation adjustments including staff furloughs, deferred merit increases and delays in hiring. There were also temporary layoffs for those working in areas where public-facing services had been suspended. These actions helped to offset the operating budget deficit, and reduced the level of reliance on our stabilization reserves in 2020.

Within this context, the City prioritized allocation of constrained budget resources where possible to support response and recovery initiatives.

- A total of \$16 million was allocated to support pandemic *response*, including increased facilities cleaning, support for single-room occupancy buildings and general sanitation.
- The City continued to deliver core services such as public safety, water, sewer and garbage collection, and reopened services such as community centres, recreation facilities and libraries, even though the revenues that would normally fund these services were significantly reduced.
- A total of \$30 million was allocated to initiatives supporting *community and economic recovery*. In addition to these direct investments, through reprioritisation many existing resources have also been redeployed to Covid-19 recovery efforts.

Table 1 below provides an overview of City initiatives that have contributed to Vancouver's community and economic recovery since March 2020, with details on each of these initiatives and actions contained in Appendix C of this report.

TABLE 1. CITY OF VANCOUVER KEY CONTRIBUTIONS TO COVID-19 RECOVERY, MARCH 2020 TO MARCH 2021

THEME NO. 1 CORE MUNICIPAL SERVICES SUPPORTING RECOVERY	THEME NO. 2 SUPPORTING VANCOUVER'S BUSINESSES AND THE LOCAL ECONOMY	THEME NO. 3 EQUITY, DIVERSITY AND COMMUNITY WELL-BEING	THEME NO. 4 AFFORDABILITY AND THE HOUSING CRISIS	THEME NO. 5 ACTION ON CLIMATE CHANGE
<ol style="list-style-type: none"> 1. Enabling safe access to parks and recreation 2. Enabling safe access library services 3. Focusing fire inspections 4. Strategies for senior government stimulus funding 5. Advocacy, Safe Restart Program funding 6. Advocacy, federal support for Canada's large urban cities 7. Advocacy, provincial support for BC's large cities 	<ol style="list-style-type: none"> 1. Business support and liaison 2. Rent assistance program for City tenants 3. Electronic permit processing and inspections 4. Digital public hearings 5. Temporary expedited patio program 6. Temporary liquor licencing pre-approvals 7. Room to Load Program 8. Single-use item ban deferment 9. Continuity of property use inspection services 10. Property tax due date extension 11. Employment Lands and Economy Review quick start actions 12. Civic theatres limited restart 13. Local business collaboration, convening, data and research 14. Responding to street disorder 	<ol style="list-style-type: none"> 1. Supporting social and non-profit agencies and childcare operators 2. Alcohol consumption pilot project 3. Bus transit priority measures 4. Making Streets for People Program 5. Support for people disproportionately impacted by Covid-19 6. Supporting recovery of non-profit agencies and social enterprises 7. Supporting MVAEC in its work with Urban Indigenous communities 8. Supporting women through the recovery 9. Responding to encampments 10. Overdose response 11. Advocacy, enhanced services for SRO and non- 	<ol style="list-style-type: none"> 1. Investment in emergency Covid-19 housing 2. Expedited permit processing 3. Covid-19 Housing Response and Recovery Plan 4. Senior government funding 	<ol style="list-style-type: none"> 1. Climate Emergency Action Plan 2. Investment in climate emergency projects 3. Funding opportunities for climate-related projects 4. Supporting transit ridership

THEME NO. 1 CORE MUNICIPAL SERVICES SUPPORTING RECOVERY	THEME NO. 2 SUPPORTING VANCOUVER'S BUSINESSES AND THE LOCAL ECONOMY	THEME NO. 3 EQUITY, DIVERSITY AND COMMUNITY WELL-BEING	THEME NO. 4 AFFORDABILITY AND THE HOUSING CRISIS	THEME NO. 5 ACTION ON CLIMATE CHANGE
	15. Supporting our cultural non-profit agencies 16. Open With Care campaign 17. Restore the Core/Bring Back Main Street 18. Advocacy, Digital Main Street and ShopHERE 19. Advocacy, an expanded provincial property tax deferment program 20. Advocacy, split assessment through a commercial sub-class	market housing units		

Council Covid-19 Recovery Committee (CCRC)

In April 2020, in response to the unprecedented impacts of the Covid-19 pandemic and the desire of Council to seek information to inform its recommendations for the best possible recovery plan for the City of Vancouver, Council established a Covid-19 response and recovery working group that was comprised of all eleven members of City Council.

This working group – the Council Covid-19 Recovery Committee (CCRC) – held a total of six meetings between May and July 2020, with the objective of seeking, sharing and discussing pandemic response and recovery planning, and providing recommendations for Council decisions on the Covid-19 pandemic response and a social, economic and fiscal Covid-19 recovery plan for the City of Vancouver. Appendix B contains a full list of all presenters to the CCRC.

The CCRC's work was guided by the following core questions.

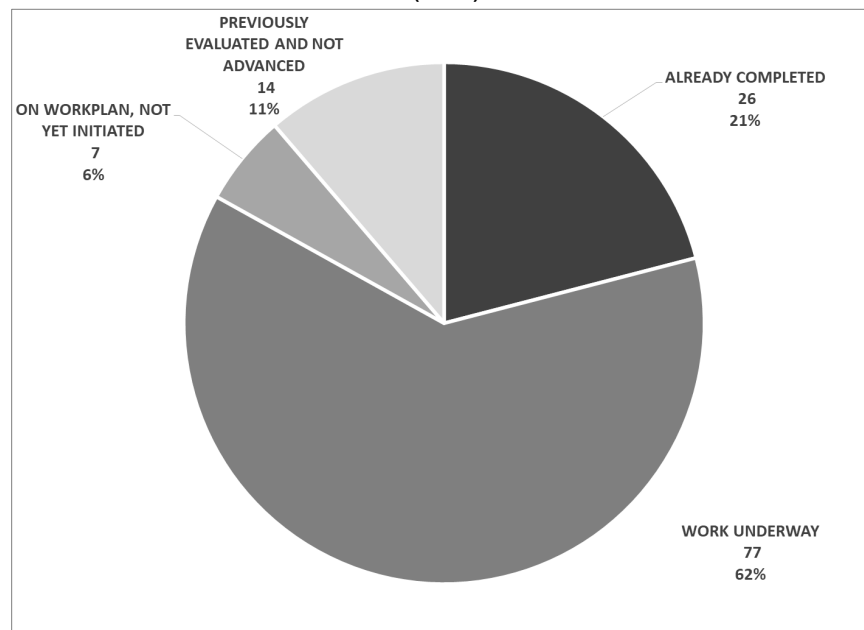
1. *What steps can the City of Vancouver take to support businesses re-opening and residents returning to work and play in the city?*

2. *How can we plan recovery from Covid-19 to create a new, better normal that leaves our city better off, including advancing action on other emergencies such as housing affordability and climate?*
3. *Specifically, how can the City of Vancouver's Covid-19 Recovery Plan help to:*
 - a. *Rebuild a more resilient and sustainable local economy with a specific focus on small business and local jobs;*
 - b. *Foster a healthier and more just and people-friendly city;*
 - c. *Increase resiliency city-wide to prepare for future waves of the Covid-19 pandemic and other emergencies; and*
 - d. *Advance goals of service excellence, sustainable and green practices, and housing affordability.*
4. *What recovery plan actions can the city take within our powers and capacity and what do we need to advocate for with senior governments?*
5. *What practices have we adopted as a result of the pandemic that we should consider amplifying to improve service delivery and urban planning?*

The CCRC compiled and priority-ranked the full list of the presenters' recommendations, and identified 37 of these recommendations as highest-priority. All of the CCRC speakers' recommendations are shown in Appendix D, each accompanied by a brief staff commentary and an indication of the status of related City work.

Figure 1 below shows that almost a quarter of the CCRC speakers' recommendations have been completed by staff already, and roughly two-thirds are either underway or soon to be initiated. The remaining 12% of the recommendations have been previously evaluated by staff and not pursued.

FIGURE 1. STATUS OF CITY WORK RELATED TO VANCOUVER COUNCIL COVID-19 RECOVERY COMMITTEE (CCRC) SPEAKERS' RECOMMENDATIONS



Council Covid-19 Recovery Committee (CCRC), ancillary questions

In addition to responding to the CCRC speakers' recommendations, the Council's July 31, 2020 resolution concerning the CCRC Final Report also asked staff to respond to the following questions.

1. How can the City's recovery plans increase resiliency city-wide?

- Resilience is defined as the capacity of individuals, communities, institutions, businesses and systems within a city to survive, adapt and recover from chronic stresses and acute shocks. Vancouver is at ongoing risk of damaging earthquakes, hazardous material spills, floods, and climate change impacts such as sea level rise and extreme weather. Stresses like social isolation, aging infrastructure, and inequities strain the health and wellbeing of our community on an ongoing basis, and reduce our ability to withstand and recover from shocks when they occur.
- While Covid-19 has uncovered gaps in our city's resilience, the pandemic has also illustrated our areas of strength. Over the past year, community members, non-profit organizations, businesses, academic institutions and multiple levels of government have mobilized to address critical community needs, support our health care sector, and rapidly make changes to ensure a more resilient future for Vancouver's residents, businesses, not-for-profit agencies, institutions and visitors.
- Some of the key contributors to the City's long-term resilience include the following:

- a. **Current recovery actions.** The wide range of pandemic response and recovery actions undertaken by the City and our partners have and will continue to address critical resilience issues such as housing access and affordability, homelessness, funding for non-profit organisations, business communications and support, commercial rent relief, access to recreation space, and climate action.
- b. **After-action review.** As with all EOC deployments, the City will at the right time be conducting a comprehensive after-action review to capture lessons learned from our Covid-19 response and recovery efforts. This leading practice entails a systematic approach to analyzing operational strengths and weaknesses in order to inform refinements to the City's systems, processes, coordination and governance approaches, in order to optimise the management of day-to-day risks and the response/recovery efforts associated with one-off acute shocks.
 - i. **Community impact assessment.** At the right time in the future, the City will explore the benefit of undertaking a community impact assessment, with the intention of deepening Council and staff's understanding of the effects of the pandemic among different stakeholder groups in Vancouver, e.g. by demographic subsets, business sectors, and/or neighbourhoods. The findings of this work may contribute to better understand how ongoing recovery actions can be improved, and to informing future investment decisions that support long-term resiliency.
 - ii. **Resilient Vancouver Strategy.** The *Resilient Vancouver Strategy* approved by City Council in 2019 contains a comprehensive set of proposed initiatives to support prepared neighbourhoods, a more resilient-ready City of Vancouver organisation, and safe and adaptive buildings and infrastructure. This multi-year strategy is built on the premise that shocks are inevitable in our complex world, and that actions to reduce risk must contribute to day-to-day well-being.

There are a number of initiatives proposed in the *Resilient Vancouver Strategy* that, once resourced and undertaken, will contribute to Vancouver's resilience, such as launching a resilient neighbourhoods program, evaluating resilience of food assets in high-risk neighbourhoods, embedding resilience into financial planning, completing a seismic risk assessment, and designing a disaster-resilient lifelines network.

2. ***How can we advance goals of service excellence? What practices has the City adopted as a result of the pandemic, such as enabling phone-in public speaking to Council agenda items, working remotely, and digital transformation of services including online permitting, that we should consider continuing?***

- The City is constantly focused on advancing our culture of service, and on taking a customer-centric approach in all we do to serve Vancouver’s residents, businesses and visitors. At the current time, staff is focused on the parallel objectives of delivering regular municipal services, continuing with pandemic response activities, and supporting community/economic recovery.
- There are many service-related improvements that have come into effect during the past year of pandemic response, and staff is/will be exploring how to best maintain or continue post-pandemic. These include:
 - a. **Remote working.** A shift in remote working policies and supports to allow for increased working-from-home for City staff in the future
 - b. **Permit processing efficiencies.** Increased options for increasing efficiency of permit applications and reviews, include online processing, 311 service and increased self-service, and improved performance tracking for the end-to-end permit application process
 - c. **Regulatory efficiencies.** Streamlined regulatory requirements associated with land use and other permitting forms
 - d. **More digital public engagement channels.** Digital and/or phone access for speakers at Council meetings and online public hearings for rezoning applications
 - e. **Enhanced services for local businesses and non-profits.** Enhanced business support and liaison mechanisms, implementation of a digital business services portal
 - f. **Reallocations of public realm spaces.** Extend new uses of public streets and sidewalks, e.g., reallocation of road space, outdoor patios
 - g. **Public washrooms.** A citywide washroom strategy that ensures sufficient public washrooms where they are needed across the city
 - h. **The importance of a “business lens.”** Consistent application of a business lens that allows Council and staff to understand the implications of new municipal policies, programs and services for local business
 - i. **The importance of an equity lens.** Broader implementation of an equity lens that supports Council and staff to understand the implications of new municipal policies, programs and services on equity-seeking populations and build stronger relationships with them. Equity is now a key consideration in every discussion.
 - j. **Enhanced partnerships.** The strengthened working relationships and protocols among the City and key partners, including non-profit partners such as CIRES, SRO Collaborative, Atira, and other non-profit service organizations, other

community funders such as the United Way and Vancouver Foundation, and public partners such as Vancouver Coastal Health, the Vancouver School Board, and BC Housing as a result of the pandemic will be sustained once the pandemic subsidies

- k. **Agile culture.** City leadership and staff experienced an important culture shift through the pandemic response which has resulted in a more agile, nimble workforce, which can and will be applied to how we work, going forward

3. Explore options to create more opportunities for Council to identify experts and organizations and hear directly from these third party experts as part of presentations brought to Council.

- The CCRC experience highlighted the benefits of bringing expert speakers to City Council, and going forward, staff will continue to do so through the course of regular work.

Covid-19 recovery, looking forward

The majority of the City's regular services, programs, regulatory work, advocacy work and one-off initiatives significantly contribute to community and economic recovery. That said for the foreseeable future, all work undertaken by City staff and Council will be put through a "pandemic recovery lens," to ensure all efforts are concentrated on supporting Vancouver's residents, businesses, non-profit agencies and visitors through recovery.

In addition to the regular work of the City, new recovery-related initiatives will be integrated into the City's operational workstreams, and those of partner organisations including the Vancouver Economic Commission (VEC), Hastings Park-PNE, and senior government agencies including Vancouver Coastal Health and BC Housing.

FINANCIAL IMPLICATIONS

Resource requirements for any new recovery-related initiatives will be considered as part of the annual budget process.

LEGAL/RISK IMPLICATIONS

There are no direct legal/risk implications associated with this report.

CONCLUSION

This report serves the dual purpose of (a) reporting out on how the City has contributed to community and economic pandemic recovery over the past year, and (b) reporting back to Council on the July 2020 *Report of the Council Covid-19 Recovery Committee*.

In addition to providing detail on close to forty initiatives that have contributed to Covid-19 recovery over the past year, this report also provides staff comment on the 124

recommendations made by expert and stakeholder speakers to the Council Covid-19 Recovery Committee.

Going forward, the City will work with partners to continue to support community and economic recovery through a broad and varied range of initiatives, programs, policies, regulations and senior government advocacy.

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**APPENDIX A
JULY 31, 2020 RESOLUTION OF THE COUNCIL COVID-19
RECOVERY COMMITTEE REQUESTING A REPORT BACK FROM CITY STAFF**

THEREFORE BE IT RESOLVED THAT THE COUNCIL COVID-19 RECOVERY COMMITTEE:

Receives the final report in principle and provide the report to the City Manager in order to:

- a. evaluate and, as appropriate, integrate the findings and recommendations as contained in the CCRC report into the City's COVID-19 Recovery Program and/or other workstreams, and report back on this work to Council no later than January 31, 2021.*
- b. immediately upon receipt of the CCRC Report, incorporate the top-priority recommendations into the City's COVID-19 Recovery Program and other workstreams as appropriate,*
- c. give consideration to the 41 top-priority recommendations in the CCRC report in the City's 2021 Operating Budget,*
- d. pursue answers to the questions that the CCRC was not able to answer during its mandate, i.e.:*
 - How can the city's recovery plans increase resiliency city-wide?*
 - How can we advance goals of service excellence?*
 - What practices has the city adopted as a result of the pandemic, such as enabling phone-in public speaking to Council agenda items, working remotely, and digital transformation of services including on-line permitting, that we should consider continuing?*
 - report back to Council with an analysis of all the CCRC-evaluated recommendations by no later than Jan 31, 2021, and*
- e. explore options to create more opportunities for Council to identify experts and organizations and hear directly from these third party experts as part of presentations brought to Council.*

APPENDIX B
PRESENTERS TO THE COUNCIL COVID-19 RECOVERY COMMITTEE

**Economic Recovery and Complete Communities
June 17, 2020**

- Small Business BC: **Tom Conway**, CEO, and **Sarah Clark**, VP Strategic Projects
- Canadian Federation of Independent Business: **Muriel Protzer**, Senior Policy Analyst, BC and North, and **Samantha Howard**, Senior Director, BC and North
- Vancouver Economic Commission: **Eleena Marley**, Acting CEO, and **Meg O'Shea**, Program Manager, Thriving Vancouver, Small to Medium Enterprises
- Tourism Vancouver: **Ted Lee**, Acting CEO
- Exchange Inner City Vancouver: **Alisha Masongsong**, Acting Director
- Canadian Urban Institute: **Mary Rowe**, President and CEO
- Loco BC: **Amy Robinson**, Founder and Executive Director

**Municipal Government Roles and Responses
July 3, 2020**

- The Honourable **Hedy Fry**, Member of Parliament for Vancouver Central
- Spencer **Chandra Herbert**, Member of the Provincial Legislative Assembly for Vancouver-West End
- The Honourable **Jody Wilson-Raybould**, Member of Parliament for Vancouver Granville
- **Jenny Kwan**, Member of Parliament for Vancouver East
- **Don Davies**, Member of Parliament for Vancouver-Kingsway

- **Michael Lee**, Member of the Provincial Legislative Assembly for Vancouver-Langara

**Housing and Homelessness
July 15, 2020**

- **Leilani Farha**, former UN Special Rapporteur on Adequate Housing
- **Rob Turnbull**, CEO and President, Streethome
- **Jill Atkey**, CEO, BC Non-Profit Housing Association
- **Jim O'Dea**, Co-founder, Terra Housing
- **Robert Brown**, Founder and Vice President, Project Generation, Catalyst Community Development Society

**Climate Emergency
July 29, 2020**

- **Karen Tam Wu**, B.C. Director of Pembina Institute, and member of B.C. Climate Solutions Council
- **Dale Littlejohn**, CEO of B.C. Community Energy Association and UBCM Special Committee on Climate Action member
- **Neal Carley**, General Manger, Parks and Environment, Metro Vancouver; **Roger Quan**, Director, Air Quality and Climate Change, Metro Vancouver; and
- **Conor Reynolds**, Division Manager, Air Quality and Climate Change Policy, Metro Vancouver

**APPENDIX C
CITY OF VANCOUVER'S KEY CONTRIBUTIONS TO COVID-19 COMMUNITY
AND ECONOMIC RECOVERY, MARCH 2020 TO MARCH 2021**

This appendix provides an overview of the City's key Covid-19 recovery initiatives over the first year of the pandemic, from March 2020 to March 2021.

THEME NO. 1: CORE MUNICIPAL SERVICES SUPPORTING RECOVERY

1. Enabling safe access to parks and recreation

- Safe access to Park Board facilities
 - Continued to provide safe access to parks, beaches and open space while many indoor facilities were closed and/or access was restricted
 - Maintained access to horticultural attractions throughout the pandemic
- Safely reopened thousands of recreation facilities and services including recreation centres, pools, fitness centres and arenas
- Introduced new special event permitting processes to support unique events, activities and performances under revised protocols
- Food security support
 - Utilized growing expertise at Park Board golf courses, VanDusen Garden and Sunset Nursery to grow food in support of food security
 - Repurposed facilities to deliver meal program for non-market housing residents
- Increased naturalized meadows and pollinator habitats across Vancouver parks by reducing lawn maintenance practices
- Deploying park ambassadors in high-traffic parks

2. Enabling safe access to library services

- Provided critical access to technology via Vancouver Public Library branches
 - VPL opened the Alice MacKay Computer Lab while libraries and other public spaces were closed due to the pandemic, meeting an immediate need for those without access to computers, the internet, or a printer, achieving 97% utilization of available computer bookings.
 - Access to public computers expanded as VPL branches began reopening in July – by year end access to 190 workstations was reinstated, providing 270,000 workstation sessions through 2020.

- VPL shift to digital programming
 - Transformed all adult, teen and children’s programming to fully digital during the Covid-19 pandemic. By introducing virtual programs, VPL continued to support parents and caregivers who rely on library programming to assist with early literacy of preschool children, a role not filled by any other service.
 - Digital delivery of adult and teen programs also helped address social isolation, providing learning and community connection opportunities across a range of topics. Over 140,000 people participated in digital programs in 2020.
- Digital library expansion
 - VPL’s Digital Library was expanded to provide affordable access to learning, technology, and entertainment, adding over 14,000 films through the launch of KANOPY and more than 200 Chinese language e-books.
 - Digital collection use grew by 36% in 2020.
- VPL reopening
 - As one of the few free public spaces available, reopening of VPL’s physical locations was critical to those with limited access. From mid-July to September, VPL’s branches reopened using a phased approach, safely offering services including holds pick-up, access to physical collections in short visits, and scheduled time to use public computers in accordance with health authority guidelines.
 - As of December 2020, VPL was operating at two thirds of regular public service hours.

3. Focusing fire inspections

- Prioritized risk-based fire life safety inspections
 - Focused inspections and Covid-19 safety messages for SROs, buildings in the Downtown Eastside, and high-risk buildings
 - Converted all VF&RS public education into virtual learning opportunities

4. Strategies for senior government stimulus funding

- Submitted applications for a number of emerging senior government Covid-19-related infrastructure funding streams
 - Community Economic Recovery Infrastructure Program
 - Portland Loo at Coopers Park to increase access to washrooms (\$0.6 million) - successful
 - Investing in Canada Infrastructure Program - British Columbia - Covid-19 Resilience Infrastructure stream for \$2.8 million for Carnegie Community Centre Restoration Project

- Investing in Canada Infrastructure Program - British Columbia - Covid-19 Resilience Infrastructure - Adaptation, Resilience and Disaster Mitigation (ARDM) stream for \$2.7 million for the Burrard Pump Station Upgrade project
- Emphasis on alignment with other Council priorities
- Recalibrated the 2019-22 Capital Plan (net reduction of \$261 million) to reflect the fiscal reality created by Covid-19 while maintaining a keen focus on maintaining the City's infrastructure and amenities in a state of good repair, as well as to advance Council priorities on climate emergency response, equity and resilience

5. Advocacy, Safe Restart Program funding

- Led advocacy efforts with the Federation of Canadian Municipalities (FCM), Big Cities Mayors' Caucus (BCMC), the Mayor's Office and IGR peers at Federal and Provincial levels, which resulted in the Safe Re-Start Agreement, netting Vancouver \$16.37 million to reduce operating losses as a result of Covid-19

6. Advocacy, federal support for Canada's large urban cities

- Seeking enhanced ongoing federal support for large urban cities
- Advocated with FCM and BCMC to the federal government that resulted in the Rapid Housing Initiative, in which Vancouver was directly awarded \$51.5 million to acquire at least 106 affordable housing units
- Secured \$6.5 million in federal funding through the Reaching Home program to support Covid-19 response efforts for people experiencing homelessness, including a peer employment program and improved access to washrooms and temporary shelter beds
- Municipal finance reform to better align funding sources and mandate/services to ensure long-term financial sustainability and resilience
- Supported the creation of the Big Cities Executive Partnership (Vancouver, Edmonton, Calgary, Ottawa, Toronto and Montreal)

7. Advocacy, provincial support for British Columbia's large cities

- BC Urban Mayors' Caucus 2020 Blueprint for British Columbia's Urban Future (13 cities representing 55% of the population of BC)
 - Mental Health, Substance Use and Addictions
 - Affordable Housing
 - Public Transit
 - A New Fiscal Framework
- Seeking a minimum \$1 billion annual unconditional funding from Province for capital infrastructure

THEME NO. 2: SUPPORTING VANCOUVER'S BUSINESSES AND THE LOCAL ECONOMY

1. Business support and liaison

- Business Communication and Support portal established April 2020, single point of contact for business owners to:
 - Get information about re-opening protocols and business support programs
 - Learn about City initiatives to support businesses
 - Learn what City services for businesses are currently up-and-running
 - Make suggestions to the City about business and the economy
 - Respond to requests for information and assistance
- As we approach the 1-year anniversary, from March 2020 – March 2021, we have received over 19,000 business inquiries to 311, and the website was accessed over 3,000 times
- June 2020 Council motion to advance business support and liaison, including one-stop portal for City transactions, and a business advisory taskforce
- Inventory of vacant spaces

2. Rent assistance program for City tenants

- For qualified tenants in City-owned properties, option to defer April/May rent, to be paid back over 2021, no interest or penalties

3. Electronic permit processing and inspections

- Evaluating which of the Covid-19 permit intake improvements to permanently incorporate into business model
- Virtual meetings and document review, electronic payments, virtual design staff review meeting decisions
- Virtual Urban Design Panel and Development Permit Board meetings
- As of March 19, 2021, 69 virtual open houses for rezoning applications to date, ~ 60,300 visits – three-week period for public to ask questions, response within two business days, replacing a single three-hour in-person event
- Expanded construction hours, case by case decisions via GM, DBL

4. Digital public hearings

- Online digital public hearings for rezoning applications

5. Temporary expedited patio program

- For restaurants and cafes
- Original program ended November 2020, extended to October 2021

- Fees and permits waived, straightforward permits issued in two to five business days
- Changed Zoning Bylaw to allow breweries, wineries and distilleries to operate outdoors
- Summer 2020 - 415 temporary patio permits issued to 31 October 2020 (336 on public property, 79 on private property)
- Winter 2020/21 – 213 out of the 336 permits issued on public property last summer applied to extend their patio in the winter, and an additional 24 new applications were received for public property. All private property permits were automatically extended
- Summer 2021 – information on the Summer TEPP (April 1 – October 31, 2021) permit renewal has been sent out to all previous participants and invitations have been sent to all food services businesses. We are continuing to receiving applications and processing them as fast as possible.

6. Temporary liquor licensing pre-approvals

- Enabled temporary expansion of Liquor Primary Services Areas in support of Temporary Expedited Patio Program, providing a streamlined process and blanket pre-approval for eligible temporary liquor service area expansions
- Originally to end-October 2020, extended to end-October 2021
- Aligned Fire Bylaw occupancy calculations with BC Fire Code, allowing higher occupancy in some cases

7. Room to Load Program

- Space for short term loading near businesses
- Room to Load zones allow any vehicle to stop for up to 30 minutes while actively loading or unloading goods
- They facilitate curbside pick up which supports both businesses and customers (retail and restaurants)
- On request from businesses, 43 Room to Load zones installed across the City
- The City is looking to install bilingual signs in Chinatown in the near future

8. Single-use items ban deferment

- Delayed the onset of the ban on shopping bags and single-use cups to January 1, 2022
- In light of the economic challenges local businesses are experiencing from the Covid-19 pandemic, the revised start date of the ban will enable them to have an additional year to prepare for the proposed changes

9. Continuity of property use inspection services

- Implemented property use inspector protocols for health and safety when entering private property to ensure going customer service to residents and businesses

- Re-prioritized property use inspector (PUI) work, to accommodate additional demands from province, including proactive Covid-19 compliance inspections of over 10,000 businesses, and investigation of over 3000 Covid-related case files. This was achieved in the context of the requirement to hold 25% of PUI positions vacant, along with an 11% increase in non-Covid-related complaints and case files.

10. Property tax due date extension

- Residential and non-residential property tax due date extended from first week in July to September 30, 2020

11. “Employment Lands and Economy Review” quick start actions

- Parking By-Law Amendments to Speed Development Approvals
- Zoning Amendments to Increase Flexibility of Ground Floor Uses in the DTES
- Zoning Amendments to Support Artist Studios in Industrial Zones
- Zoning Amendments to Support Neighbourhood Grocery Stores in Residential Zones
- Zoning Amendments to Support Intensive Industrial and Office Uses in the Mount Pleasant Industrial Area

12. Civic theatres limited restart

- Operated QET lobby as public Food Bank distribution location from April – June 2020
- Redeployment of exempt and included VCT staff to frontline public-facing positions in other areas of the City including Permits, Parks, Communications, and within ACCS: Non-Market Housing, Social Policy, and Social Operations
- Restarting the Orpheum and Annex theatres and administering the Council-approved Theatre Rental Grant (TRG) program in the Orpheum and Annex theatres to provide space for 40 arts organizations to continue to work, and engage and grow their audiences, through recorded virtual programming

13. Local business collaboration, convening, data and research

- The Vancouver Economic Commission (VEC) undertook focused Covid-19 advocacy and information-sharing efforts
 - Engaged with industry associations, businesses and all levels of government to identify and share the economic [impacts](#) of Covid-19 while proactively advocating for and sharing government mitigations and [Covid-19 Business Resources](#) for recovery.
 - Participated in various City of Vancouver’s Covid-19 recovery and rebuild forums including presenting to Council’s CCRC.
 - Published research including the [Vancouver Economy report \[vancouvereconomic.com\]](#) which was Covid-19 specific in 2020

- Big Cities Data Collaborative to improve Vancouver specific data available from Statistics Canada
- Led the BC-Climate aligned infrastructure prioritisation framework.
- Adapted VEC's corporate protocols and corporate priorities to accommodate the impact of Covid-19 to the economy now and in the future.
- The Economic Development Planning Group in PDS complemented the convening, data and research work of the VEC through:
 - Monthly reports to council on the economic impacts of Covid-19
 - Participation on the Statistics Canada City of Vancouver Data Project Working Group
 - Comprehensive, online, business and community engagement in support of the Phase 2 Employment Lands and Economy Review Report to Council in October 2020.

14. Responding to street disorder

- VPD Safe Place Program
 - Offers people shelter if they are feeling unsafe — a place where they will be welcomed, they can call police, and wait until officers arrive
 - Hundreds of business in Vancouver participate in this program by placing a decal in their window to clearly identify their premise as a safe haven for people feeling unsafe, particularly for those members of the LGBTQ2S+ community
- VPD Community Policing Centres
 - The Community Policing Centres Business Liaison program works closely with wholesale and retail businesses to reduce crime by targeting internal theft, shoplifting, burglary and robbery
 - VPD Neighbourhood Police Officers (NPOs) work closely with the Community Policing Centres (CPCs)
 - Including crime problem-solving, providing training and direction to volunteer patrollers, and assisting with program development
 - NPOs regular visit local businesses to inform them on crime prevention tips and services provided by the CPCs and the VPD.
 - NPOs also review complaints and issues from businesses and work to resolve them.
 - CPCs routinely distribute business alerts to keep business owners informed of local crime trends and to further provide them with crime prevention tips.
 - Supporting increased security presence in Chinatown in response to rising racism, violence and graffiti
- Street cleaning

- Reallocation of sanitation resources to address increasing response to encampments and urban issues, abandoned garbage and litter collection, lane flushing, micro-cleaning, power-washing pilot, focused in Downtown South
- Washroom strategy to be initiated

15. Supporting our cultural non-profit agencies

- ~\$13.9 million in City of Vancouver cultural grants disbursed since the start of 2020
- Includes \$1.8 million repurposed for Covid-19 recovery and resilience

16. Open With Care campaign

- Provided design and translation services to the Business Associations of BC Open With Care campaign, encouraging Vancouverites to shop local as businesses reopened, with customer/staff safety top of mind
- Posters, buttons, and floor decals among materials translated into Simplified Chinese, Traditional Chinese, Punjabi, Tagalog, and Vietnamese
- Promoted on City website
- Materials available online to download

17. Restore the Core/Bring Back Main Street

- Participating in Bring Back Main Street and Restore the Core, national research and action campaigns to support main street and downtown recovery

18. Advocacy: Digital Main Street and ShopHERE

- Partnering with various business associations to advocate for Digital Main Street and ShopHERE – programs that support independent small business and artists in creating a commercial online presence

19. Advocacy: An expanded provincial property tax deferral program

- City advocated for the expansion of the provincial property tax deferral program to include all residential, commercial and non-profit agencies that need it, provincial government opted not to pursue this

20. Advocacy: Split assessment through a commercial sub-class

- City continues to advocate for a split assessment methodology that would enable the City to lower property taxes on unbuilt density, in order to provide tax relief to small business, art, culture and non-profit sectors

THEME NO. 3: EQUITY, DIVERSITY AND COMMUNITY WELL-BEING

1. Supporting social non-profit agencies and childcare operators

- Provided 345 grants (108 in 2020, 237 in 2021) for a total of \$10.2 million (\$1.2 million in 2020, \$9 million in 2021 year to date). Impacts include:

- Enabled outreach to equity seeking communities including communities who had not previously been supported through social grants
- Distributed technology/computers to youth in care
- Supported the ongoing delivery of childcare with an emphasis on enhanced access for those disproportionately impacted by Covid-19
- Focus on communities disproportionately impacted by Covid-19, including Urban Indigenous people, the Black community and sex workers
- Three new childcare facilities coming online – 162 new spaces for under five year olds, two opening in 2022
- Submitted an application for \$3 million to the Early Learning and Child Care Innovation funding program for a project called “From the Inside Out: Towards an Equitable Childcare System in Vancouver” - a multi-year project to advance reconciliation and the creation of an equitable child care system for children aged 0 to 5 in Vancouver in response to Covid-19

2. Alcohol consumption pilot project

- August to October 2020
- People can bring/consume alcohol at four locations
- Primarily an equity initiative to support people without access to private outdoor space

3. Bus transit priority measures

- In partnership with Translink, piloting measures to address bus delays – Granville Street, Robson Street, Main Street and Kingsway, and 49th Avenue
- Extending sidewalks/curbs at bus stops to reduce the need for buses to merge in and out of traffic
- Changes at intersections to reduce delays to buses and other vehicles
- New bus lanes to give priority to buses over regular traffic, parking and curbside access

4. Making Streets for People Program

- Slow Streets – Over 40 km of designated routes to give people more space to exercise/hang out. To improve safety and comfort, interim traffic calming measures were installed along three routes in 2020 and two additional locations are planned for Spring 2021.
- Room to Move – Space for business customers, pedestrians and bus passengers (Beach Avenue, Granville Street)
- Room to Queue – Space for lineups outside businesses and agencies
- Repurposed street space – To allow more walking, rolling and cycling and support transit recovery, e.g., interim design for Beach Avenue, 14 pop-up plazas, various parklets, extended sidewalks and bus priority measures on four corridors.

5. Support for people disproportionately impacted by Covid-19

- Increased homelessness outreach to individuals experiencing unsheltered homelessness – income, housing and supports
- Researched impacts on people disproportionately impacted by Covid-19
 - Documented impacts of Covid-19 on populations disproportionately impacted, released publically and shared with all departments
 - Successfully advocated to senior government for race-based data to support research efforts
- Convened Anti-Black Racism and Anti-Racism town halls
- Hosted seven multi-lingual town halls to facilitate dialogue on community issues/concerns/Covid-19 response
- Created space:
 - Opened WISH shelter site for sex workers, providing safe sleeping spaces
 - Expanded DTES Women’s Centre
 - Received approval for temporary parklet to support community managed alcohol program
 - Enabled opening of additional washroom trailers
- Connected:
 - Added street outreach in Granville Corridor and other Downtown areas to reach unsheltered homeless
 - Mapped food access to support wayfinding
- Advocated for permanent increases in social assistance & universal school meal program to senior governments
- Working with Vancouver Coastal Health to implement interventions to mitigate re-escalating overdose crisis
- Translating select City materials into five languages and into plain language, outreach to non-English speakers
- Introducing an Equity Decision-Making Tool across organization
- Working with BC Housing to identify temporary and permanent housing options
- Will be initiating development of an anti-racism action plan in the near-term
- VPD addressed increased street disorder as communities were disproportionately affected by migration from the DTES to new housing or encampments; the downtown core, Strathcona, and Chinatown communities were uniquely impacted. In addition, the closure of businesses and the loss of pre-Covid services created a void in communities, replacing street activity with crimes of opportunity. The VPD created street disorder quick response teams to address significant community concerns.

- In addition, the VPD created the Hate Crime Project Team and to combat crimes targeting the Asian community, and which is still active.

6. Supporting recovery of non-profit agencies and social enterprises

- Researched and published current state analysis report on the impacts of Covid-19 on the non-profit and social enterprise sector
- Provided 601 grants worth \$24.1 million (inclusive of \$10.2 million of social grants) to the most impacted communities
- Deployed a number of arts & culture programs, such as *Platforms 2020: Public Works*
- Supported youth in sports returning to play through \$140,000 grant funding
- Received council approval to move forward with the Special Enterprise Pilot Program (SEP), including \$500,000 to support work in addressing issues of commercial vacancies, affordability, upgrade needs, capacity building, attraction and retention of heritage and community-serving businesses, non-profits and social enterprises in Chinatown and the Downtown Eastside.
- Provided interest-free rent deferrals to non-profit tenants in City of Vancouver-leased spaces
- Supported low-barrier employment organizations through micro-cleaning opportunities/grants
- Adapted grant processes to reduce barriers (oral applications, non-competitive intakes, streamlined forms)
- Procured \$26.5 million in goods and services from non-profits and social enterprises in 2020

7. Indigenous peoples and recovery

- Initiated work with the Urban Indigenous People's Advisory Committee to prioritize the City's response to their report, *Centering Community in the City's COVID-19 Response*
- In partnership with Vancouver Coastal Health Authority and the First Nations Health Authority, supported the Metro Vancouver Aboriginal Executive Council (MVAEC) to create the Urban Indigenous Pandemic Response Hub to facilitate public health/Covid-19 information dissemination and to help keep Urban Indigenous community connected
- Secured a permanent location for an Indigenous healing/wellness/cultural space
- Supporting MVAEC in developing Urban Indigenous Covid-19 communications strategy

8. Supporting women through the recovery

- In collaboration with Indigenous communities, advancing Women's Legacy Project - proposed housing and community space that prioritizes Indigenous women and families
- Developing Sex Worker Safety Plan, to provide access to safe space, washrooms, employment and training initiatives
- Advancing UN Safe Cities for Women and Girls Scoping Study, to better understand and respond to gender-based violence in Vancouver and implement initiatives across the City

- Allocated 23% (\$2.37 million) of all social grants to programs primarily serving women, plus \$3.93 million childcare grants since the start of 2020.

9. Responding to encampments

- The City will continue to work with partners to respond to the needs of people experiencing unsheltered homelessness, including those in the Strathcona Park encampment, and to mitigate the impacts of encampments on neighbouring residents and businesses.

10. Overdose response

- Ongoing, cross-departmental response to the overdose crisis

11. Advocacy, enhanced services for SRO and non-market housing units

- Secured \$890,000 in funding from Canadian Medical Association Foundation and FCM to provide enhanced services for a collection of 8 Single Room Occupancy (SRO) and non-market housing facilities in Vancouver and for a drop-in centre at Carnegie Community Centre

THEME NO. 4: AFFORDABILITY AND THE HOUSING CRISIS

- 1. Investment in emergency Covid-19 housing.** \$30 million allocated to Emergency Covid-19 relief for unsheltered Vancouver residents in October 2020
- 2. Expedited permit processing.** Expediting regulatory processing for affordable housing
- 3. Covid-19 Housing Response and Recovery Plan.**
 - Developed April 2020
 - Set of immediate recovery actions and longer-term recalibration of our housing system
 - Replacement of DTES SROs to self-contained social housing, scaling up production of non-market housing, encouraging private developers to provide housing aligned to local incomes, enhancing rental housing, and preventing speculation
- 4. Senior government funding.** City of Vancouver was directly awarded \$51.5 million via the Rapid Housing Initiative to acquire at least 106 affordable housing units as above, and secured \$6.5 million in federal funding through the Reaching Home program

THEME NO. 5: ACTION ON CLIMATE CHANGE

- 1. Climate Emergency Action Plan.** A comprehensive set of initiatives to address the climate emergency and support a green and just recovery
- 2. Investment in climate emergency projects.** Added \$12 million to climate emergency projects via the 2019-22 Capital Plan recalibration in Q3-2020
- 3. Funding opportunities for climate-related projects.** Identifying climate-related projects for potential provincial/federal stimulus funding
- 4. Supporting transit ridership.** Plan development underway to get people back onto transit

APPENDIX D
STAFF RESPONSE TO CCRC PRESENTERS' RECOMMENDATIONS

TABLE A. CCRC SPEAKERS' RECOMMENDATIONS, RANKED HIGHEST PRIORITY BY THE CCRC

REF	THEME	CCRC REPORT REF	CCRC SPEAKERS' RECOMMENDATIONS @ JULY 2020	RESPONSE BY	GM/DIRECTOR	ALREADY COMPLETED	WORK UNDERWAY	ON WORKPLAN, NOT YET INITIATED	PREVIOUSLY EVALUATED AND NOT ADVANCED	STAFF RESPONSE
1	Enabling Building Retrofits	C-2	The City of Vancouver should prioritize measures to electrify buildings to achieve zero carbon emissions.	Doug Smith, Director, Sustainability Group	GM, PDS		x			Dedicated action within CEAP
2	Optimise Local Food Systems	C-5	The City of Vancouver should enable increased local food production.	Sarah Carten, Social Planner, Social Policy and Projects, ACCS	GM, ACCS		x			<ul style="list-style-type: none"> Urban farming policy evaluation and farmer engagement underway with plans to bring forward bylaw amendments to Council in Q2/3 2021. See also Ref# 84 for other food production actions Staff are considering food production policy directions as one element of food system resilience through Vancouver Plan Large development rezonings (>5 acres) require the developer to deliver 3 food assets. Gardens and edible landscaping are the 2 most commonly provided assets. Staff are exploring the opportunity to secure highly impactful food production spaces at extra-large sites. There are limited increases in community gardens and farms due to land costs and development pressures. Additionally, Class 8 tax status can incentivize gardens, rather than urban farms. The City has provided community-level funding for urban agriculture infrastructure improvements every 2 years since 2014

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										· Park Board grew food at Sunset Nursery and Van Dusen as part of a Covid-19 intervention in 2020 and will repeat this initiative in 2021.
3	Optimise Natural Resource Management	C-9	The City of Vancouver should restore and sustainably manage natural assets and green infrastructure.	Jimmy Zammar, Director, Integrated Strategy & Utilities Planning	GM, Engineering Services		x			· This is being implemented throughout the Rain City Strategy (Council approved in Nov '19) · In addition, Council also approved the development of a Sewage and Rainwater Management Plan (SRMP), which will be developed over the next three years.
4	Optimise Natural Resource Management	C-10	The City of Vancouver should work with Metro Vancouver to manage our solid and liquid wastes as resources.	Jimmy Zammar, Director, Integrated Strategy & Utilities Planning Albert Shamesh Director – Zero Waste	GM, Engineering Services		x			· The City is advocating through the Neighbourhood Energy Utility, the SRMP, and the regional Liquid Waste Management Plan (“LWMP”) to recover resources from liquid waste. · City and Metro Vancouver Solid Waste staff have been meeting bi-weekly throughout the Pandemic to coordinate servicing and programs. Those meetings will continue until such time as the pandemic is over.
5	Climate Emergency Action Plan	C-11	The City of Vancouver should both act within its own powers and advocate that Senior Governments incentivize decarbonization efforts that go beyond existing regulatory requirements.	Doug Smith, Director, Sustainability Group	GM, PDS		x			· Dedicated action within CEAP
6	Climate Emergency Action Plan	C-12	The City of Vancouver should both act within its own powers and advocate that Senior Governments enable and implement property assessed clean energy (PACE) financing (note that CoV Council passed a motion supportive of PACE in February).	Doug Smith, Director, Sustainability Group	GM, PDS		x			· Dedicated action within CEAP
7	Climate Emergency Action Plan	C-15	The City should advocate for Senior Governments to ensure decisions on economic relief and stimulus programs complement, enhance, and accelerate	Tobin Postma, Director, Intergovernmental Relations +	Deputy City Manager	x				· The City has provided a formal submission to the federal government on how the

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			progress toward Vancouver's Greenest City and Climate Emergency Action Plans.	Strategic Partnerships						government can align economic stimulus with climate action
8	Climate Emergency Action Plan	C-16	The City should advocate for Senior Governments to prioritize investment in industries and businesses producing low- and zero-carbon goods and services to grow the clean economy.	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager		x			<ul style="list-style-type: none"> The City of Vancouver does not directly invest in businesses, however our Sustainable and Ethical Procurement Policy helps to ensure the City is purchasing good and services that align with these priorities. VEC is launching a new program called Project Greenlight that will support local green businesses in being established and ideally to thrive.
9	Climate Emergency Action Plan	C-18	The City should advocate for Senior Governments to provide immediate economic stimulus investments in clean transportation.	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager	x				<ul style="list-style-type: none"> Joint advocacy, in partnership with the Mayor's Office, the Mayors' Council for Regional Transportation and FCM, to senior governments has resulted in \$1 billion in immediate support under the Safe Restart Agreement as well as the federal announcement of \$14.9 billion for public transit projects (including ZEVs and Active Transportation) over the next eight years, which includes the creation of a permanent transit fund of \$3 billion per year for Canadian communities beginning in 2026-27
10	Optimising Our Transportation Systems	C-18A	The City should advocate for Senior Governments to provide operating and capital funding for transit systems.	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager	x				<ul style="list-style-type: none"> Joint advocacy, in partnership with the Mayor's Office, the Mayors' Council for Regional Transportation and FCM, to senior governments has resulted in \$1 billion in immediate support under the Safe Restart Agreement as well as the federal announcement of \$14.9 billion for public transit projects over the next eight years, which includes the creation of a permanent transit fund of \$3 billion per year for Canadian communities beginning in 2026-27

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11	Optimising Our Transportation Systems	C-18C	The City should advocate for Senior Governments to invest in active transportation and transit-priority infrastructure	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager	x				Joint advocacy, in partnership with the Mayor's Office, the Mayors' Council for Regional Transportation and FCM, to senior governments has resulted in \$1 billion in immediate support under the Safe Restart Agreement as well as the federal announcement of \$14.9 billion for public transit projects (including ZEVs and Active Transportation) over the next eight years, which includes the creation of a permanent transit fund of \$3 billion per year for Canadian communities beginning in 2026-27
12	Enabling Building Retrofits	C-20	The City should advocate for Senior Governments to boost funding to accelerate retrofits and construction of social and Indigenous housing.	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager	x				Advocacy work at the federal level have supported FCM's call for immediate improvements to be made to the National Housing Strategy in order for the government to realize its goal of eliminating chronic homelessness. This recommendation has been included as part of the City's submission to the 2021 federal budget consultation and also covers the desire to see the remaining NHS funds to be invested as soon as possible as well targeted investment support for retrofits and Indigenous housing
13	Enabling Building Retrofits	C-21	The City should advocate for Senior Governments to grow and train the workforce and develop the supply chain for deep energy retrofits.	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager		x			<ul style="list-style-type: none"> Vancouver is working with BCIT to create trades courses that directly service the need for green buildings and Vancouver also provide grants to local tradespeople taking these courses. Vancouver works directly with the local green building supply chain to identify upcoming opportunities for products required to meet future policies, examples include triple pane window, heat pumps and high performance insulation.

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14	Enabling Building Retrofits	C-24	The City should advocate for Senior Governments to target job creation for less skilled workers and youth in deep energy retrofits of buildings.	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager		x			The province and federal governments have identified this as a potential opportunity for future funding
15	Climate Emergency Action Plan	C-25B	Partner in a provincial-federal program over the next ten years to retrofit 500,000 buildings, with at least half being zero-emission buildings.	Doug Smith, Director, Sustainability Group	GM, PDS		x			Work with province and federal government on retrofits is underway though target number of buildings to be retrofitted will not be determined until 2022.
16	Increasing/ Protecting the Affordable Housing Supply	C-25A	Partner in a provincial-federal program over the next ten years to build 100,000 new affordable housing units that are zero-emission and wood constructed	Dan Garrison, Assistant Director - Housing Policy & Regulation	GM, PDS		x			<ul style="list-style-type: none"> · The City is working with federal-provincial agencies and the CHS to deliver 12,000 units of new affordable housing over 10 years. This is an aggressive target that will require an estimated \$5 Billion in funding and financing from the three levels of government. · Housing Central's Affordable Housing Plan for BC, released in 2017, called for 114,000 affordable homes over 10 years Province-wide. · All three levels of government include significant green buildings requirements, which means most new affordable housing projects are built to these standards. For example, Vancouver City Council requires that all VAHA projects are built to "Passive House or alternate zero emissions building standard."
17	Climate Emergency Action Plan	C-27	The City of Vancouver should advocate that the Provincial Government maximize opportunities to generate clean energy and find new ways to use what is now considered to be waste as a resource.	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager		x			The City is supportive of Metro Vancouver's efforts to secure senior government funding for vital regional infrastructure projects which includes Waste-to-Energy District Energy

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18	Climate Emergency Action Plan	C-28A / C-28B / M-6	The City of Vancouver should advocate that the Provincial Government ensure that all B.C. local governments have the tools and resources to adopt risk assessments and associated long-term capital plans by 2030 -- valuing diversity and equity, low carbon and circular economy, local resilience (e.g., local food systems)	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager				x	Council has not directed staff to carry out this specific advocacy action; however, it can be done should staff receive that direction
19	Responsive Tax Policy	M-45 / M-51C	Advocate to senior governments for split assessments for commercial property assessments AND Ref 51C: Support small business, the "economic engine of our community" by pushing for a split class commercial tax assessment (i.e. split assessment through a commercial sub-class)	Grace Cheng, Director, Long-term Financial Strategy & Planning	GM, FRS		x			<ul style="list-style-type: none"> • The City, through Metro Vancouver, continues to advocate for "Split Assessment through a Commercial Sub-class" to address taxation impact on unbuilt development potential for properties not developed to highest and best use • City staff reinforced the urgent need for Split Assessment to support small businesses, arts, cultural & NPOs as part of Covid-19 recovery (e.g. submission to Provincial Budget Consultation) • Vancouver Board of Trade, BIAs and Canadian Federation of Independent Business continue to advocate for this • The Province has indicated this will not happen for 2021, but City staff will continue to advocate for a workable solution to address this issue
20	Address Issues in the Downtown Eastside/Inner City	M-48	Vancouver MPs, MLAs and Councillors need to jointly work better together by creating a new "Vancouver Agreement" with measurable goals and clear priorities that are aspirational, but achievable and (a) work together on improved implementation of safe supply of drugs, (b) work together on specific numbers of childcare spaces, (c) work together on climate adaptation and mitigation, and (d) create a Federal-	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Acting City Manager		x			<ul style="list-style-type: none"> • Staff are working directly with provincial and federal counterparts to progress on decrim/safe supply, child care, climate adaptation, anti-racism initiatives and other shared priorities

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			Provincial-Municipal-First Nations table to decide how to move forward on racism							
21	Increasing/ Protecting the Affordable Housing Supply	M-49A	All levels must work in collaboration with the non-profit sector for safe, secure, affordable housing with an aggressive stimulus funding strategy.	Dan Garrison, Assistant Director - Housing Policy & Regulation	GM, PDS		x			<ul style="list-style-type: none"> Housing Vancouver Affordable Housing Delivery and Financial Strategy calls for all levels of government to work with Community Housing Sector (CHS) to deliver 12,000 units of social housing over 10 years at an approximate cost of \$5 Billion. Provincial programs, through BC Housing, are contributing significant funds through the CHS, including recent announcements of projects providing supportive housing to respond to homelessness. The federal government, through CMHC, has significantly increased its financing and funding programs, including the Rental Construction Financing Initiative and Co-Investment Fund. They recently contributed \$51 million directly to the City of Vancouver through the Rapid Housing Initiative. The City of Vancouver also supports the delivery of affordable housing through the CHS, through the allocation of land and assets (VAHEF) and direct allocation of capital grants through the Community Housing Incentive Program, supported with revenue from the Empty Homes Tax.
22	Increasing/ Protecting the Affordable Housing Supply	M-49C	Keep building more non-market, co-op, and supportive housing, with the City making land available, including the Province delivering 600 more units of modular housing for each of the next three years.	Dan Garrison, Assistant Director - Housing Policy & Regulation	GM, PDS		x			<ul style="list-style-type: none"> The City continues prioritizing the delivery of social and supportive housing through the implementation of Housing Vancouver. In 2020, despite the pandemic, over 1,300 units of social housing were approved, exceeding the HV target of 1,200 units per year. The City continues to work with BC Housing in the Temporary Modular Housing program, looking for opportunities to add additional TMH projects and relocate existing TMH projects as necessary. A new TMH project

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										was just approved that will create just under 100 supportive homes. The City and Province have signed an MOU to create a 350 additional permanent supportive homes. The first two Permanent Modular Supportive Housing projects were recently announced, and are expected to create 230 supportive homes to people experiencing homelessness.
23	Increasing/ Protecting the Affordable Housing Supply	M-49D	Increase federal funding for housing with Covid-19 recovery stimulus spending and move the federal 10-Year National Housing Strategy funding forward to now.	Dan Garrison, Assistant Director - Housing Policy & Regulation	GM, PDS		x			Working with FCM, the City has requested that the federal government advance the funding approved under the NHS. CMHC recently introduced the Rapid Housing Initiative to quickly allocate significant federal funds through municipalities and community partners to create affordable housing options on the ground within 12 months.
24	Increasing/ Protecting the Affordable Housing Supply	M-49E	Reinvigorate a national co-op housing program.	Dan Garrison, Assistant Director - Housing Policy & Regulation	GM, PDS		x			<ul style="list-style-type: none"> The Housing Vancouver Strategy specifically targets 2,000 new co-op homes to be created over the 10 year life of the strategy. The National Housing Strategy includes several supportive elements for the co-op housing sector, including additional subsidies to enhance affordability and loan prepayment flexibilities. Co-op projects are also eligible for the NHS's main funding programs.
25	Advance Reconciliation	M-52B	Work on reconciliation by working together with mutual respect, dignity and recognition of Indigenous peoples' rights, not "consultation"	Monika Wilson, Manager, Indigenous Relations	Deputy City Manager		x			<ul style="list-style-type: none"> As directed by Council, staff are currently developing a "Colonial Audit" scope Staff are undertaking a high level policy analysis of the implementation of the United Nations Declaration on the Rights of Indigenous Peoples at the municipal government level The City continues to produce an annual Reconciliation Report

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										<ul style="list-style-type: none"> Staff are working to create internal alignment and embed Reconciliation initiatives throughout all City departments
26	Climate Emergency Action Plan	M-53	Mitigate climate change by making climate action a core feature of recovery plans and stimulus funding.	Doug Smith, Director, Sustainability Group	GM, PDS		x			<ul style="list-style-type: none"> Aligns with Federal and Provincial funding opportunities
27	Advancing Equity, Diversity and Inclusion	M-55	Recognize that women are an important component of recovery; a feminist lens is key.	MaryClare Zak, Managing Director, Social Policy & Projects Division	GM, ACCS		x			<ul style="list-style-type: none"> COV has dedicated staff working on gender based issues and the intersectionality toolkit is available for staff to take an intersectional approach to the work that includes gender based responses. City examples: staff led the province in EOC efforts with regard to childcare in a Covid environment, have supported childcare including for Urban Indigenous women and children; supported WISH opening a sex workers-specific shelter, providing washroom and hygiene facilities as well as safe sleeping spaces for sex workers; provided a one year lease cost to DTES women's centre to expand their drop in service space temporarily; secured a site for drop in for sex workers on Kingsway
28	Support for People Experiencing or at Risk of Homelessness	M-57	The City needs to focus housing policies on solutions for those who are most at risk and negatively affected by Covid-19: the homeless, as well as low and moderate income households.	Celine Mauboules, Acting Managing Director, Homelessness Services and Affordable Housing Programs	GM, ACCS		x			<ul style="list-style-type: none"> This work is underway and consistent with our priority action to make homelessness rare, brief and non-reoccurring. Homelessness Services Outreach Team connects roughly 80 clients per day to income and housing and other supports. SRO Revitalization Strategy prioritizes the replacement of SROs with self-contained social housing – with an interim focus on improving livability while maintaining affordability

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										<ul style="list-style-type: none"> MOU to deliver an additional 350 permanent supportive homes for individuals experiencing homelessness and those at risk of homelessness Temporary shelter and warming shelter strategy to provide emergency shelter during the coldest, wettest months of the year
29	Increasing/Protecting the Affordable Housing Supply	M-59A	Reassess and re-evaluate the City's role in housing development, including review VAHA: the number and timing on delivery of housing projects.	Ryan Bigelow, CEO, Vancouver Affordable Housing Agency	GM, ACCS		x			<ul style="list-style-type: none"> As part of the consolidation of the city's non-market housing assets into one portfolio – Vancouver Affordable Housing Endowment Fund (VAHEF), the City's role in housing development was reviewed along with the others roles for managing this portfolio of assets. Staff are aiming to report back to Council on the VAHEF portfolio strategy, governance and implementation plan in Mar/April, which will better clarify the housing development function of the City and non-profit delivery partners
30	Increasing/Protecting the Affordable Housing Supply	M-61	Recognize that while building new housing is important, it is also critical to maintain and protect currently affordable rental housing.	Dan Garrison, Assistant Director - Housing Policy & Regulation	GM, PDS		x			<ul style="list-style-type: none"> Protection of the existing affordable rental stock has been a priority for the City of Vancouver for many years. In 2007, the Rental Housing Stock ODP was adopted City-wide, protecting rental housing stock in RM, FM and CD-1 zones from redevelopment. The RHS ODP covers nearly 80% of the existing purpose-built rental stock in the city. Council recently directed staff to add the C2 zoning district to the RHS ODP, which would protect a further 4% of the rental stock. Council will consider adopting this amendment to the RHS ODP in March 2021. The City recently released for public feedback the Emerging Directions for the Broadway Planning Program. These Emerging Directions emphasize the protection of the existing rental stock and recommend focusing

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										additional rental and social housing supply in areas that are currently lower density and contain less existing rental housing.
31	Support Non-Profit Housing Providers	M-62	Recognise and better support the unique role of non-profit societies and social housing providers in the delivery of affordable housing by (a) streamlining and expediting development approvals for non-profit and social housing, (b) facilitating the ability of non-profit societies to buy and redevelop existing affordable rental housing stock with a commitment to deliver rents at same rates, (c) requesting that VAHA develop a list of pre-qualified non-profit societies as potential development partners, (d) considering no CAC negotiations on social housing rezoning, (e) establishing a specific density bonus for social housing projects, specifically an outright bonus density for social housing, city-wide for specific zones, (f) reviewing the rents the City charges to non-profit housing providers, (g) eliminating pre-paid lease requirements on CAC turn-key projects to enable non-profit operators to deepen affordability, (h) considering a "revolving repayable loan" program (suggested \$20M from CACs) to enable non-profit housing providers to develop their housing development proposals, to be repaid when the project is approved for funding, and (i) expanding grants to increase affordability in non-profit housing projects	Brian Kinzie, Manager, Partner Agreements, ACCS	GM, ACCS		x			<ul style="list-style-type: none"> Work is underway with respect to certain aspects of this recommendation For (a) - PDS working on an expedited process to enable 6 storeys for 100% non-market housing in RM4/3A without a rezoning For (b) – PDS have dedicated staff to provide planning and project advise as non-profits bring forward opportunities to the City For (c) – Further evaluation on the merits of a prequalified development partner list is needed. Should multiple projects progress to the partnering stage at relatively the same time, a prequalified approach would be considered. The latest multi-project development on City lands is the permanent modular supportive housing initiative in partnership with BC Housing and CMHC. A program level approach is being taken for these projects. For (f) - Rents charged to non-profit delivery partners in the development of City land are usually nominal in order to enable the project and rents charged to non-profit housing partners for lease renewals follow the recent Council approved NP lease renewal framework (2018). For (g) –work is currently underway to assess alternative rent models for CAC turn-key projects creating options to enhance on-site affordability and/or resource generation to enhance affordability on other housing projects within the VAHEF portfolio rather than a one-size fits all approach. For (h) – Further consideration of a loan program is needed in the context of the

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										<p>Vancouver Charter authority and the merits of such a program compared to existing programs offered by BC Housing (Pre Development Funding) and Canada Mortgage and Housing Corporation (Seed Funding).</p> <ul style="list-style-type: none"> When city-land projects are involved, VAHA will typically take on all upfront predevelopment contracts and costs until the NP delivery partner secures full project funding; at which time all contracts are assigned and costs incurred are recovered. For (i) – The City launched its Community Housing Incentive Program (CHIP) in 2019 to increase the affordability of projects so non-profit projects in Vancouver can better attract senior government funding and reach deeper levels of affordability and CHIP funding is provided only to units renting at shelter rates or at HILs. The program includes \$25m in funding for 2019-2022. To date Council has approved CHIP grants totalling \$11.9M towards the construction of 406 housing units. The success of the program will be reviewed in 2022 and adapted to growing and changing needs
32	Increasing/Protecting the Affordable Housing Supply	M-73A	The City needs to advocate to Federal Government to continue to provide low-cost funding through CMHC for non-market housing	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager		x			<ul style="list-style-type: none"> Advocacy work continues at both federal and provincial levels on the subject of increasing investments in permanent supportive housing. Joint advocacy work, in partnership with the Mayor's Office, FCM and the Big City Mayors' Caucus, resulted in the launch of the Federal Rapid Housing Initiative under which the City directly received \$51.5 million to purchase available buildings that would result in at least 106 units of new affordable housing

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33	Increasing/Protecting the Affordable Housing Supply	M-73D	The City needs to advocate to Federal Government to enact a federal "Housing First" policy similar to Finland, which is aimed at eliminating homelessness and includes wrap-around social services.	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager		x			<ul style="list-style-type: none"> Advocacy work at the federal level have supported FCM's call for immediate improvements to be made to the National Housing Strategy in order for the government to realize its goal of eliminating chronic homelessness. This recommendation has been included as part of the City's submission to the 2021 federal budget consultation and also covers the desire to see the remaining NHS funds to be invested as soon as possible Engagement, alongside the Mayor's Office, with the federal government's Reaching Home program has resulted in the City receiving \$6.5 million to provide ongoing support to vulnerable populations who have been disproportionately impacted by Covid-19, this includes those who are experiencing homelessness

TABLE B. CCRC SPEAKERS' RECOMMENDATIONS

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34	Advance Social Procurement Policies and Programs	M-30A/B	Accelerate implementation of existing social procurement policy and programs to support the recovery of small businesses and social enterprises by establishing annual targets and outcomes, and by requiring social outcomes in all contracts	Alexander Ralph, Director, Supply Chain Management and Procurement Officer	GM, FRS	x				<ul style="list-style-type: none"> Social Procurement program was launched in June 2019. Targets are established for the program and working towards meeting them on categories where the largest impact can be achieved. Already working with Social Enterprises where applicable, but the sector is limited, as they typically do not provide goods and services the City needs. Where they do - we are already working with them.

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35	Advance Social Procurement Policies and Programs	M-30C	Accelerate implementation of existing social procurement policy and programs to support the recovery of small businesses and social enterprises by unbundling contracts for subcontracting	Alexander Ralph, Director, Supply Chain Management and Chief Procurement Officer	GM, FRS		x			<ul style="list-style-type: none"> SCM is working with internal business unit champions to accelerate and support the recovery using social procurement as one of the "tools" to do this. Focus is on procurements of less than \$75K where we are not obligated as per the Procurement Policy to publically post the opportunities to comply with trade agreements. We look for opportunities in every procurement to provide exposure to experience and develop small business and social enterprise sector where applicable. Where greater opportunities lie is to connect our primary vendors with small businesses and social enterprises to subcontract some of the work.
36	Advance Social Procurement Policies and Programs	M-32	Adopt a values-based procurement strategy that evaluates bids based on positive community impacts.	Alexander Ralph, Director, Supply Chain Management and Chief Procurement Officer	GM, FRS	x				<ul style="list-style-type: none"> All of our procurements are evaluated based on overall best value. All of our procurements take into consideration social and environmental aspects as part of the selection criteria
37	Enhance Tenant Protection	M-50A	Protect tenants by requiring better tenant relocation plans	Edna Cho, Senior Planner, Housing Policy and Regulation	GM, PDS		x			<ul style="list-style-type: none"> The Province has recently announced amendments to the RTA to increase protections to tenants undergoing renovations and City Staff will be following up with the Province to discuss implementation and intersection with city permitting processes; preservation of the existing rental stock and enhancing protection to tenants is a key priority of the Broadway Plan which is currently underway – report back is anticipated in Q4 of 2021; Staff amended the Tenant Relocation and Protection Policy in June 2019 – while staff are monitoring the implementation/uptake, the outcomes of the

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										amended policy may not yet be fully known as it takes a few years for projects to go from approval to occupancy
38	Enhance Tenant Protection	M-50B	Protect tenants by enacting vacancy control in SROs to avoid losing them to gentrification	Allison Dunnet, Senior Planner, Homelessness Services and Affordable Housing Programs	GM, ACCS		x			Council have already directed staff to undertake policy development on SRA Vacancy Control. Report back is expected in Late Q2 2021.
39	Provision of Commercial Rent Support	M-51	Support small business, the "economic engine of our community" by providing better commercial rent support	Andrew Newman, Associate Director, Real Estate Operations	GM, REFM		x			<ul style="list-style-type: none"> • The City is making available to qualifying tenants a Rent Assistance Program ("RAP"), which allows for the deferral of two months rents to be paid back over a 12-month period, with no interest penalties. • The City continues to work with affected tenants to negotiate deferral programs, early lease terminations dependent on individual circumstances and to assist with guiding tenants to available Federal assistance programs.
40	Provision of Commercial Rent Support	M-52	Support small business, the "economic engine of our community" by advocating for changes to the CECRA (Canada Emergency Commercial Rent Assistance), as 90% of the businesses that qualify have not been offered rent relief	Andrew Newman, Associate Director, Real Estate Operations	GM, REFM	x				<ul style="list-style-type: none"> • The City has raised the problems related to CECRA with both the Federal Government and CMHC, via the Intergovernmental Relations Group. The primary problems with CECRA were ineligibility for public-sector landlords (meaning the City couldn't offer this program to our tenants) and the requirement for landlords to consent/participate with the program before tenants could qualify. Fortunately, the Federal Government has listened and in mid-October 2020 offered a new Canada Emergency Rent Subsidy (CERS) Program with the following benefits: <ul style="list-style-type: none"> ○ CERS provides a sliding scale of support for up to 65% of a tenant's eligible expenses (incl. rent);

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										<ul style="list-style-type: none"> ○ Tenants can apply directly with no consent required by the Landlord ○ Tenants with public-sector landlords (including the City of Vancouver) are now included; ○ Claims can be made retroactively to September 27, 2020, and the CERS program will be offered until June 2021
41	Create a Downtown Eastside Social Enterprise Grant Fund	M-35	Contribute to a repayable social value fund to provide loans and capital for the inner city social enterprise sector - similar to VanCity Savings Credit Union's system.	Branislav Henselmann, Managing Director of Cultural Services	GM, ACCS				x	<ul style="list-style-type: none"> · Currently, COV does not have a way to provide loans, per the Vancouver Charter. · Staff further investigated the possibility of providing administrative support should Vancity Credit Union be able to provide loan capital but it was unable to do so.
42	Provision of City Land to Non-Profit Agencies	M-63	Make land or airspace parcels available at nominal rates for provisions of community amenities such as childcare centres, community centres, youth centres, Healings Lodges, and safe injection sites.	Brian Kinzie, Manager, Partner Agreements, ACCS	GM, ACCS		x			<ul style="list-style-type: none"> · As of December 31, 2020, the City has 118 childcare, social and cultural capital assets provided to non-profit operators. The aggregate in-kind value of these leases – which expire between 2020 and 2075 – is estimated to be \$402 million. · In addition to the above, the Park Board has an extensive portfolio of property leased to non-profit agencies. · The City continues to actively manage its non-profit lease portfolio as new spaces are made available through CACs and other avenues.
43	Support for People Experiencing or at Risk of Homelessness	M-58	Shape policies to address homelessness from viewpoint of homeless people as rights holders, not as recipients of charity.	Celine Mauboules, Acting Managing Director, Homelessness Services and Affordable	GM, ACCS		x			<ul style="list-style-type: none"> · Priority is to strengthen our approach to equity and building a just city. · Addressed through our current approach connecting people with housing, income and supports.

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				Housing Programs						Will continue to prioritize this approach in VanPlan
44	Support for People Experiencing or at Risk of Homelessness	M-70	Make better use of our annual homeless count to gather other important information (i.e. what kind of housing are homeless people looking for?).	Celine Mauboules, Acting Managing Director, Homelessness Services and Affordable Housing Programs	GM, ACCS	x				<ul style="list-style-type: none"> Point in Time count includes questions related to barriers to housing, income and health challenges. Homelessness Services Outreach Team also uses the Homeless Individual Families Information System (HIFIS) which is a case management system that helps staff track and understand a client's housing history, and housing retention among other important indicators on housing needs.
45	Support for People Experiencing or at Risk of Homelessness	M-71	Until we end homelessness, we need to ensure that homeless camps are places of dignity where human rights are protected and sanitation, water, electricity and other basic services are provided.	Celine Mauboules, Acting Managing Director, Homelessness Services and Affordable Housing Programs	GM, ACCS	x				<ul style="list-style-type: none"> Supported BCH to deploy temporary washroom and shower trailers and a warming tent in the Strathcona encampment as we work to support people to transition into indoor spaces. Augmented washrooms, porta potties and potable water already available in the park.
46	Enhance Tenant Protection	M-56	City Council needs to understand the economics of rental housing and seek out voices that do not appear at public hearings.	Celine Mauboules, Acting Managing Director, Homelessness Services and Affordable Housing Programs	GM, ACCS		x			Staff are working to support the voices of renters through key engagement activities related to Van Plan, as well as provide information and connections to community resources through the Renter Office
47	Support for People Experiencing or at Risk of Homelessness	M-68	Expand grants for wrap-around social support services, including recovery programs, skills development, and supportive employment programs.	Celine Mauboules, Acting Managing Director, Homelessness Services and Affordable	GM, ACCS		x			Funding to support the delivery of wrap around health and other community services fall within the mandate of the Provincial and Federal governments; the City is an active advocate for increased senior government investment in these services and supports.

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				Housing Programs						<ul style="list-style-type: none"> The City also has a long-standing partnership with senior levels of government on initiatives that create robust supportive housing where residents are able to access recovery, skills development and employment supports (completed/operational temporary supportive housing; upcoming permanent modular supportive housing). The City does provide grant funding to support community organizations in the delivery of social services, but funding is limited.
48	Develop a Business Incubator	M-41	Approve a Community Economic Centre in Vancouver's industrial lands that will provide skills training, networking, entrepreneurial support, and access to specialized equipment for industrial stakeholders.	Chris Robertson, Assistant Director, City-Wide & Regional Planning	GM, PDS			x		<ul style="list-style-type: none"> False Creek Flats Plan includes density bonus zoning to provide funding for a Community Economic Centre As of Feb 2021, no developments have advanced to the point of payment of the density bonus funds. PDS, including DTES economic development staff, and ACCS are anticipating launching a co-led project to advance this work, pending resourcing.
49	Supporting Business	M-15	Support the digitizing of our neighbourhood main streets in a manner similar to that of the Digital Main Street online shopping program in Toronto.	Chris Robertson, Assistant Director, City-Wide & Regional Planning	GM, PDS		x			<ul style="list-style-type: none"> Provincial Government has created a made in BC program for small business upskilling and has created a new grant program, "Launch Online" With partners, the City is advocating for the Province to enhance the Launch Online program to include hands on small business supports that would be similar to the Ontario Digital Main Street Program
50	Supporting Business	M-16	Support the Bizmap marketing tool that compares neighbourhood data essential for recruiting business tenants.	Chris Robertson, Assistant Director, City-Wide & Regional Planning	GM, PDS	x				<ul style="list-style-type: none"> In 2018, the CoV partnered with Small Business BC and local BIAs to develop the Biz Map tool for most of the Vancouver BIAs

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										<ul style="list-style-type: none"> The tool is owned and managed by Small Business BC The Provincial BIA Association is advocating to the Province for funding to roll out the program province wide
51	Supporting Business	M-42	Simplify outright and conditional uses in industrial and commercial zones by switching to activities-based permitting and licensing.	Chris Robertson, Assistant Director, City-Wide & Regional Planning	GM, PDS			x		<ul style="list-style-type: none"> Staff anticipate bringing forward policy items related to strengthening industrial land protections and modernizing industrial zones in 2021. A shift to simplifying the industrial and commercial zones and/or switching to activity-based permitting and licensing requires resourcing to scope and implement
52	Supporting Business	M-43/M2 7C	Assign a staff role to support shared space permit applications to enable ease of sharing spaces amongst licensed businesses.	Chris Robertson, Assistant Director, City-Wide & Regional Planning	GM, PDS			x		<ul style="list-style-type: none"> Staff are investigating how improved communications materials and potential policy amendments may assist with facilitation of space sharing and pop-ups. A new concierge position to facilitate permitting of shared spaces could potentially be added as part of an enhancement of the commercial renovation centre.
53	Supporting Business	M-64	Exclude from FSR calculations the additional space requirements for Covid-19 safety precautions.	Chris Robertson, Assistant Director, City-Wide & Regional Planning	GM, PDS				x	<ul style="list-style-type: none"> Emergency patio program allowed businesses to expand usable floor area without increasing occupancy.
54	Supporting Business	M-65	Expedite changes to respond to Covid-19, including adding a clause to all CD-1 rezoning that allow for changes as a result of Covid-19, giving the Director of Planning the power to expedite Development and Building Permits when they're being issued to combat or respond to the pandemic.	Chris Robertson, Assistant Director, City-Wide & Regional Planning	GM, PDS				x	<ul style="list-style-type: none"> Not contemplated at this time given the scope of the Director of Planning authority in the ZDBYLAW. Changes to the Bylaw would require prior Council approval, independent from any individual rezoning application.

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55	Supporting Business	M-21	Participate in and/or endorse "shop local" campaigns.	Chris Robertson, Assistant Director, City-Wide & Regional Planning	GM, PDS		x			<ul style="list-style-type: none"> CoV has supported the "open with Care" program and the Christmas "Shop Local" campaigns through exposure on City media channels and translation support City will continue to support these programs as requested.
56	Increasing /Protecting the Affordable Housing Supply	M-49B	Take advantage of availability of hotels that may not open up again to lease or purchase for more permanent housing.	Dan Garrison, Assistant Director - Housing Policy & Regulation	GM, PDS		x			<ul style="list-style-type: none"> The City and partners are exploring all opportunities to create housing options in the short term, including the lease or acquisition of commercial hotels.
57	Increasing/ Protecting the Affordable Housing Supply	M-69	Renew our City Charter to include the right to housing, and appoint a housing advocate at the city level, similar to what the City of Toronto has done.	Dan Garrison, Assistant Director - Housing Policy & Regulation	GM, PDS				x	<ul style="list-style-type: none"> In the adoption of the Housing Vancouver Strategy, Vancouver City Council affirmed their support for a rights-based approach to housing, and urged the federal and provincial governments to adopt a rights-based framework for their strategies. The federal government, through the adoption of the NHS Act, has declared that the right to adequate housing is a fundamental human right, recognized in international law. The Province of BC has taken significant steps to improve housing rights, particularly in through amendments to the RTA to strengthen rental protections. The rights-based approach to housing is gaining momentum in Canada and the City of Vancouver supports this approach. However, the City does not recommend amendments to the Vancouver Charter to embed the right to housing at this time. The ability to act on this legal right is beyond the capacity of municipal government, and the right to housing and the funding required to make it a reality must remain a federal/provincial responsibility.

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58	Climate Emergency Action Plan	M-28B	Stay true to long term priorities, specifically low-carbon and circular economy	Doug Smith, Director, Sustainability Group	GM, PDS		x			Circular Economy is not part of the Climate Emergency Action Plan (CEAP) but is anticipated as part of Greenest City 2.0 (GCAP 2.0) that will be launched in 2022.
59	Climate Emergency Action Plan	C-7	The City of Vancouver should manage risks related to climate change	Doug Smith, Director, Sustainability Group	GM, PDS		x			Vancouver has a well-established Climate Change Adaption Strategy (initiated in 2012) and has begun a Hazard and Vulnerability Risk Assessment to further manage these and other risks.
60	Climate Emergency Action Plan	C-1	The City of Vancouver should implement measures for all buildings being zero carbon emission from heating and cooling	Doug Smith, Director, Sustainability Group	GM, PDS		x			Dedicated action within CEAP
61	Climate Emergency Action Plan	C-4	The City of Vancouver should require deep emissions reductions in new buildings and building retrofits.	Doug Smith, Director, Sustainability Group	GM, PDS		x			Dedicated action within CEAP
62	Climate Emergency Action Plan	C-13	The City of Vancouver should both act within its own powers and advocate that Senior Governments enable and enact specific requirements for energy efficiency and carbon intensity in existing homes and buildings	Doug Smith, Director, Sustainability Group	GM, PDS		x			Dedicated action within CEAP
63	Climate Emergency Action Plan	C-14	The City of Vancouver should both act within its own powers and advocate that Senior Governments invest in deeper retrofits of public buildings	Doug Smith, Director, Sustainability Group	GM, PDS		x			Dedicated action within CEAP and Green Operations Plan
64	Climate Emergency Action Plan	C-11	The City of Vancouver should both act within its own powers and advocate that Senior Governments incentivize decarbonization efforts that go beyond existing regulatory requirements.	Doug Smith, Director, Sustainability Group	GM, PDS		x			Dedicated action within CEAP

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65	Economic Development	M-29	Stay regionally connected; strengthen cross-border attraction of capital and labour.	Eleena Marley, Acting CEO, VEC	Deputy City Manager	x				<ul style="list-style-type: none"> This is a core part of VEC roles and is ongoing and built into each annual corporate plan and staff workplans. VEC Corporate Plan on request
66	Responsive Tax Policy	M-19	Lower or remove penalties for late payment of taxes.	Grace Cheng, Director, Long-term Financial Strategy & Planning	GM, FRS				x	<ul style="list-style-type: none"> The Province mandated a 3-month penalty deferral for commercial properties and encouraged municipal governments to maintain the payment due date and penalty date for residential property owners as a means to support the municipalities' finances during the pandemic. Many cities deferred penalty date for commercial properties only, and maintained the payment due dates for all other properties. The City extended the main property tax payment due date and penalty date for all property classes from July to October. The 2020 property tax collection rate was 91% (at due date) compared to 92% in the prior year; indicating many property owners were able to pay their taxes, or benefited from the tax deferral program offered by the Province.
67	Responsive Tax Policy	M-7	In light of economic forecasts, not cut taxes.	Grace Cheng, Director, Long-term Financial Strategy & Planning	GM, FRS	x				<ul style="list-style-type: none"> The 2021 Budget included a 5% tax increase. Options presented to Council included adjustment to service levels and deferral of initiatives for a lower tax increase; as well as additional investments in priority areas to address service gaps and advance Council priorities. Given the significant non-tax revenue losses experienced in 2020 and the slow recovery anticipated for 2021, a tax cut in 2021 would not allow the City to protect core services and would limit its ability to support Covid-19 response and recovery.

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										<ul style="list-style-type: none"> The City has received only \$16M in Safe Restart BC funding. To balance the budget, the City has had to draw ~\$90M from reserves over 2 years, reducing the available balance to 1% of revenues, well below the target of 8-16%. As such, cutting tax would not be sustainable and would necessitate service reductions and higher future tax increases. Commercial taxpayers have benefited from reduced school tax which, when combined with Council-directed tax shift, provided overall tax relief. Longer term, the City continues to face rising costs to deliver existing services. In addition to pursuing Municipal Finance Reform through UBCM, the City will continue to identify cost efficiencies and new revenue sources to help offset increasing costs
68	Leveraging Real Estate Assets	M-34	Move market rentals, non-profit and cultural-proposed city properties and PEF (Property Endowment Fund) properties to a Community Impact Real Estate Society that is community-owned with increased access to space for non-profits; and that allows for the reinvestment of any profits back into inner city communities.	Jerry Evans, Director, Real Estate Services	GM, REFM				x	<ul style="list-style-type: none"> Not pursuing this recommendation. In 2018, Council approved in principle the creation of a new Vancouver Affordable Housing Endowment Fund to manage and grow City owned non-market housing. Non-profit/ cultural spaces owned by the City are managed within the City's Non Profit Asset Portfolio. Properties held within the PEF are managed by the City as an endowment that contributes annually through a dividend to general City revenues.
69	Leveraging Real Estate Assets	M-66	Fast track an audit of vacant units and buildings, including "distressed assets", that could be purchased and re-purposed for deeply affordable housing, and identify	Jerry Evans, Director, Real Estate Services	GM, REFM				x	<ul style="list-style-type: none"> Not pursuing a specific audit of "distressed properties". City staff are continually identifying opportunities to purchase all types of properties for affordable housing, which could include deeply affordable housing. The City works closely with other levels of

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			what the City versus senior governments or other partners could purchase.							government regarding funding of affordable housing, and with BC Housing regarding the purchase of properties for affordable housing.
70	Supporting Business	M-20	Clearly communicate with local businesses about the City's initiatives on patio permitting.	Jhenifer Pabillano	GM, Engineering Services		x			<ul style="list-style-type: none"> Feb-Oct 2021 Outreach to businesses to promote application into summer 2021 TEPP program Summer 2021 Staff to deliver report to Council on implementing annual summer patio program
71	Supporting Local Economic Recovery	M-1	In light of economic forecasts, plan for a slow, bumpy, painful rebound including real estate market corrections	Karen Levitt, Deputy City Manager	Deputy City Manager		x			<ul style="list-style-type: none"> As the pandemic evolves and vaccinations are underway, staff leadership is focused on understanding the real time economic forecasts, in order to inform (a) how the City and partners can best support recovery of the various sectors of our local economy, and (b) the development of the City's 2022 budget.
72	Supporting Local Economic Recovery	M-2	In light of economic forecasts, recognize that there will be no recovery without significant public investment. The private sector will not bounce back on its own.	Karen Levitt, Deputy City Manager	Deputy City Manager		x			<ul style="list-style-type: none"> To date, the City has invested substantial resources into pandemic community and economic recovery programs and initiatives. While the City's contributions have been and will continue to be important, it is noted that the financial structure of the federal and provincial governments is far better suited than that of municipal governments to directly invest in the private sector.
73	Supporting Local Economic Recovery	M-17	Keep City spending sustainable without delaying spending. Continue with a City hiring freeze. Allocate resources into research and policy analysis that supports business recovery.	Karen Levitt, Deputy City Manager	Deputy City Manager		x			<ul style="list-style-type: none"> Council 2021 budget reflected the sentiment of this recommendation, carefully balancing the constraints on the City's budget (including both systematic issues with the municipal revenue structure that preceded the pandemic, and the impacts of the pandemic on the City's revenues and expenditures), with the need for regular City services plus incremental scopes and levels of service needs arising out of the pandemic.

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										Significant research and policy analysis concerning pandemic recovery is ongoing.
74	Supporting Business	M-27B	Draft and widely communicate a Vancouver Economic Action Plan for Recovery, rationalising business charges and taxes between government levels	Karen Levitt, Deputy City Manager	Deputy City Manager		x			An updated Vancouver economic action plan is being developed through the work of the Vancouver Economic Commission and the Vancouver Plan.
75	Supporting Business	M-27A	Draft and widely communicate a Vancouver Economic Action Plan for Recovery, including expediting permitting and licensing	Karen Levitt, Deputy City Manager	Deputy City Manager		x			Significant, focused work is underway to address process and regulatory improvements to the City's permitting and licensing services.
76	Supporting Business	M-24	Include a small business lens on new policies and regulations; introduce a small business regulatory checklist to ensure new policies and regulations consider the impact on small business.	Karen Levitt, Deputy City Manager	Deputy City Manager		x			Staff are working on the June 2020 Council resolution, <i>A Paradigm Shift in How We Partner With Local Business</i> , which addresses the suggestions in this recommendation.
77	Supporting Business	M-25	Expand Vancouver's small business commercial renovation centre into a small business help centre.	Karen Levitt, Deputy City Manager	Deputy City Manager		x			Through the staff work on the June 2020 Council resolution, <i>A Paradigm Shift in How We Partner With Local Business</i> , staff is exploring business liaison and support mechanisms.
78	Supporting Business	M-18	Temporarily eliminate penalty fees for late business license payments.	Kathryn Holm, Chief Licence Inspector and Director of Licensing & Community Standards	GM, DBL			x		Staff can explore this concept in the scope of the Business Licence Review project, expected to commence in September 2021.
79	Business License Review	M-26	Explore a permanent business license.	Kathryn Holm, Chief Licence Inspector and Director of Licensing & Community Standards	GM, DBL			x		This concept has not yet been explored but will be examined as part of the scope of the Business Licence Review project, expected to commence in September 2021.

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80	Advancing Equity, Diversity and Inclusion	M-5	In light of economic forecasts, include childcare and address women's equity in recovery planning. Women are largely responsible for home care and home schooling.	MaryClare Zak, Managing Director, Social Policy & Projects Division	GM, ACCS		x			COV provided over \$1m in childcare funding since the onset of the pandemic. Applied to federal government for one time programming funding that includes outdoor and Indigenous centered (land based) space pilots.
81	Address Issues in the Downtown Eastside/Inner City	M-44	Approve the DTES Activate program that seeks to access vacant commercial spaces in the DTES for sharing by small businesses, not-for-profits and social enterprises via the DTES Capital Grants Program.	MaryClare Zak, Managing Director, Social Policy & Projects Division	GM, ACCS		x			Work is underway in drafting a Project Charter along with ACCS in partnership. Pilot on Community serving retail commenced
82	Address Issues in the Downtown Eastside/Inner City	M-36	Support existing peer-employment programs in the inner city by encouraging local businesses and BIAs to partner with these programs.	MaryClare Zak, Managing Director, Social Policy & Projects Division	GM, ACCS		x			Peer funding has been a time- limited approach as part of Covid-19 response through the City that relies heavily on Reaching Home funding. Staff recommend advocating to the Province including BCH and Social Development and Poverty Reduction to continue these, as well as more adequate income supports. A centre for peer support has been prioritized by community and could be included as part of this request.
83	Advancing Equity, Diversity and Inclusion	M-4	In light of economic forecasts, invest in policies and programs that reduce inequality and that serve low-income residents, Indigenous and racialized residents, and residents with disabilities, recognizing that COVID-19 is negatively impacting these communities the most.	MaryClare Zak, Managing Director, Social Policy & Projects Division	GM, ACCS		x			Council approved a \$600k Covid-19 recovery grant in Nov 2020 where staff applied an equity lens to recipients to ensure support for equity-seeking organizations and expanding the number of orgs COV has relationships with
84	Advancing Equity, Diversity and Inclusion	M-28A	Stay true to long term priorities, specifically valuing diversity and equality	MaryClare Zak, Managing Director, Social Policy & Projects Division	GM, ACCS		x			The current social sustainability plan for the CoV is the Healthy City Strategy that holds at its core an equity lens and the concept of a healthy city for all not just for some. While the action plan for this strategy ended in 2018, the strategy and its goals are set to 2024. Staff will review the strategy in 2022

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85	Optimise Local Food Systems	M-37	Invest in social enterprises to coordinate food services and address scarcity of food provision in Vancouver	MaryClare Zak, Managing Director, Social Policy & Projects Division	GM, ACCS		x			<ul style="list-style-type: none"> CIRES has coordinated food provision among DTES social enterprises and has expressed a willingness to continue to do this work for at least one more year. The City provides grants to support ten local food networks across the CoV that were instrumental in helping fill food security gaps during Covid-19. Staff will reach out to partners to enhance support for these networks as part of efforts to build back better.
86	Optimise Local Food Systems	M-38	Support the establishment of a multi-faceted, centralized and integrated Vancouver Food Hub to facilitate smarter public and commercial food distribution, and (a) designate a City-owned property in False Creek Flats for the food hub, (b) determine a cost-recovery budget from revenue, (c) recruit funding partners to assist in capital costs for renovation, (d) move quickly to issue an RFEOI for an organisation to run the Vancouver Food Hub	MaryClare Zak, Managing Director, Social Policy & Projects Division	GM, ACCS				x	<ul style="list-style-type: none"> A food hub concept was analysed by staff in 2012-3 and the concept was not viable / advisable at that time. Staff subsequently worked with Greater Vancouver food bank and partners in 2017-8 to create a food hub in False Creek Flats, however the timing of development and the NPO organizational needs did not enable the project to proceed. The False Creek Flats Plan contains several food systems policies that will direct the planning of these lands including policies related to food businesses, urban agriculture and community gardens, the Greater Vancouver Food Bank, and a Food Centre of Excellence.
87	Supporting Business	M-23	Cooperate with Tourism Vancouver and hold and promote safe events.	Michelle Collens, Manager, Sport Hosting Vancouver	Deputy City Manager		x			<ul style="list-style-type: none"> Film and Special Events Office (FASE), Park Board, DBL (Development, Buildings and Licensing) will support event permit requests hosted on City property. FASE, Sport Hosting Vancouver (SHV) and Park Board currently attending Tourism Vancouver Festival and Events roundtable meetings to download information on current PHO orders re: events and gatherings, and how they can support events as they adapt

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										<ul style="list-style-type: none"> and reimagine themselves; i.e. hybrid events and decentralized activations. · FASE encouraging event suppliers and producers to submit event applications now, so they don't flood the permitting offices when health orders begin to lift – key objective to manage event calendar congestion and staffing needs to meet the demand of evaluating event safety plans. · SHV working with Tourism Vancouver and local stakeholders to identify and bid on future events that support the rebuild of the visitor economy.
88	Supporting Business	M-40	Work with the Park Board to explore opportunities to provide temporary space and seasonal vending permits for small-scale retail selling local food items in high pedestrian areas, similar to the successful food truck program on city streets.	Octavio Silva, Manager of Business Development, Park Board	GM, Park Board	x				<ul style="list-style-type: none"> · The Park Board has a long-standing program in place to permit mobile food operations in park locations, including food trucks, small-scale local food retailing, food hawkers, etc. · This CCRC recommendation can be executed and delivered by applying this program to interested vendors; no additional action/program development is required
89	Optimising Our Transportation Systems	M-54	Support active transportation.	Paul Storer, Director of Transportation	GM, Engineering Services		x			<ul style="list-style-type: none"> · Designated over 40km of Slow Streets and installed three temporary traffic-calming upgrades to promote exercise and enable easier access to businesses in local neighbourhoods. · Expanded sidewalks in busy areas and outside of essential services to provide more space for people moving and queuing. · Implemented interim changes on key routes such as Beach Ave to improve walking, rolling and cycling. · Continue to lead and partner on active travel encouragement programs, educational initiatives and events through our School Active Travel and Walk+Bike+Roll programs.

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90	Mitigating Wildfire Threat	C-8	The City of Vancouver should assess the need for Firesmart treatments and require measures if needed to mitigate wildfire threats	Rob Renning, Deputy Chief, Fire Prevention	Fire Chief		x			<ul style="list-style-type: none"> Currently Water Cannons are on all VFRS Wildland vehicles that can extend water up to 100m radius (and new wildland vehicles are being ordered) 12 Fire Bozz water cannons have also been purchased by Parks Board and training of Park Rangers is on going VFRS staff, Parks board, and GVRD Parks staff, coordinate training efforts, apparatus and wildland equipment including water cannons, hose, Gator vehicles, tools, and thermal imaging Cameras VFRS Public Education information bulletins on safety tips for wildland urban interface areas
91	Increasing/Protecting the Affordable Housing Supply	M-59B	Reassess and re-evaluate the City's role in housing development, including make more of our own land available for social / non-profit housing development.	Ryan Bigelow, CEO, Vancouver Affordable Housing Agency	GM, ACCS		x			<ul style="list-style-type: none"> Refer to REF 75 comment regarding housing development role Nearly all of the City's land deemed suitable for affordable housing is deployed through a land lease arrangement with a non-profit or co-op delivery partner; approx. 95% of the City's existing non-market housing portfolio is leased to either a non-profit or co-op Part of the VAHEF portfolio strategy to be reported to Council in Q2 will include opportunities to unlock more City lands for non-market housing. Details of the City's land deployment strategies for housing that is appropriate for public release will be outlined in VAHEF portfolio strategy report back
92	Increasing/Protecting the Affordable Housing Supply	M-60	Consider a fast-tracked, multi-project call for proposals in a big push for development of non-profit and social housing on City lands.	Ryan Bigelow, CEO, Vancouver Affordable Housing Agency	GM, ACCS	x				<ul style="list-style-type: none"> A fast-tracked, multi-project call was piloted in 2016/17 with the RFP of seven City-owned sites ultimately awarded to the Community Land Trust. As those projects are still under development, staff are continuing to assess

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										<p>performance of that approach and gather learnings for future application.</p> <ul style="list-style-type: none"> The latest multi-project development on City lands is the permanent modular supportive housing initiative in partnership with BC Housing and CMHC. A program level approach is being taken for these projects.
93	Increasing/Protecting the Affordable Housing Supply	M-67	Focus grants to increase the affordability of projects where senior levels of government are not investing.	Ryan Bigelow, CEO, Vancouver Affordable Housing Agency	GM, ACCS	x				<ul style="list-style-type: none"> Grant funding should be directed to areas of need rather than where senior government funding is not provided. The greatest need in Vancouver is in deeply affordable housing, which requires funding/low cost financing from all levels of government. The City launched its Community Housing Incentive Program (CHIP) in 2019 to increase the affordability of projects so non-profit projects in Vancouver can better attract senior government funding and reach deeper levels of affordability and CHIP funding is provided only to units renting at shelter rates or at HILs. The program includes \$25m in funding for 2019-2022. To date Council has approved CHIP grants totalling \$11.9M towards the construction of 406 housing units. The success of the program will be reviewed in 2022 and adapted to growing and changing needs
94	Optimise Local Food Systems	M-28C/M-6	Stay true to long term priorities, specifically local resilience e.g. local food systems	Sarah Carten, Social Planner, Social Policy and Projects, ACCS	GM, ACCS		x			<ul style="list-style-type: none"> Staff are considering food system resilience policy directions across the food system through Vancouver Plan Staff are scoping the development of a food system emergency response plan that will articulate City and partner roles and responsibilities in emergency response, and actions to build resilience to food system shocks/ disturbances.

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95	Optimise Local Food Systems	M-39A & B	Accelerate urban agriculture enterprises and other distributed small-scale food operations across the city by supporting indoor, rooftop and urban agriculture / farming with regulatory amendments, a review of building stock and land availability, and a modernised permitting process - Accelerate urban agriculture enterprises and other distributed small-scale food operations across the city by developing new land use definitions and / or relaxed zoning to allow for multiple related uses in commercial spaces such as restaurants and small scale production of retail food goods	Sarah Carten, Social Planner, Social Policy and Projects, ACCS	GM, ACCS		x			<ul style="list-style-type: none"> - Urban farming policy evaluation and farmer engagement is underway, with plans to bring forward recommended bylaw amendments to Council in Q2/3 2021. See related points under Ref #86 food production. - Staff are scoping a project to assess the feasibility of structure-based farm typologies (rooftop, indoor, and greenhouse) to identify policy barriers and recommendations - A review of building stock and land availability for food growing has not been completed but could be considered as part of future work related to urban farming. - Through implementation of the Employment Lands and Economy Review, staff are: i) Exploring potential amendments to permitted uses in industrial zoning bylaws that could support catering/take-out businesses; ii) Developing "how-to" content for establishing commercial pop-ups and co-location under current regulations. - Through the Vancouver Plan, staff may explore amendments to the home-based business bylaw that could support small-scale entrepreneurs including food businesses. - Jan. 2021 Council adopted bylaw amendments to support neighbourhood grocery stores, and staff will be undertaking consultation with the public on further opportunities to support these and other stores in residential areas as part of complete and food-friendly neighbourhoods
96	Optimise Local Food Systems	C-6	The City of Vancouver should support existing regional farms	Sarah Carten, Social Planner, Social Policy and Projects, ACCS	GM, ACCS		x			<ul style="list-style-type: none"> - With limited food policy resources, staff's first priority is on efforts that support urban food production within municipal boundaries (see ref #84 and 86).

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										<ul style="list-style-type: none"> The City asks food providers to ensure best efforts for sourcing local and /or sustainable and ethical food, and providers report their metrics annually. These metrics are included in the annual procurement report to Council (usually March / April).
97	Supporting Business	M-22	Offer public ad space (e.g. street banners).	Scott Edwards, Manager, Street Use Management	GM, Engineering Services			x		<ul style="list-style-type: none"> The banner program provides opportunities to highlight events and programming with allowances for a defined limit on commercial content. Additional opportunities for public ad content exist within the Street Furniture contract. Within the contract, a limited amount of free non-commercial content is provided through Outfront, the City's street furniture provider.
98	Advance Social Procurement Policies and Programs	M-31	Expand the City's Community Benefit Agreement Policy for local hiring and social procurement to apply to smaller or even all new development projects (as it currently applies to 45,000 m2).	Shabna Ali, Senior Social Planner, Social Policy and Projects, ACCS	GM, ACCS		x			<ul style="list-style-type: none"> Completed: we have developed tools and processes for the development community on what the CBA is and how it works. Underway: we have started a citywide CBA committee and begun work on our first CBA project. We anticipate 5 projects coming down the pipeline for 2021. We will begin our first project specific working group forward. We will need additional resources to be able to implement this recommendation and would need to change the large, sustainable projects policy.
99	Advancing the City's Digital Transformation	M-3	In light of economic forecasts, transform municipal services to digital and modernized services.	Tadhg Healy, Director, Digital Platforms	GM, DBL		x			<ul style="list-style-type: none"> Technology Services continues to work with various business units to digitize their citizen facing services. Examples include: <ul style="list-style-type: none"> Online licence and permitting (temporary expedited patio permit, residential parking permit, short term rental permit). Electronic submission of documents for a variety of permits (plumbing, occupant load, electrical, sprinkler) – permits fully online)

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										<ul style="list-style-type: none"> Online service request submission via VanConnect and VanCollect mobile apps and City of Vancouver website Presenting City data in a consumable way through online open data and mapping platforms allowing residents to explore and visualise City data Launch of digital engagement platforms Shape Your City and Talk Vancouver to provide always-on opportunities for residents to engage on a variety of City initiatives
100	Climate Emergency Action Plan	C-26	Partner to build out a world-class low-carbon vehicle charging network for BC by 2030 (a) including 300,000 Level 2 EV home chargers, (b) including 50,000 workplace charging units, (c) including 30,000 community charging stations for low carbon vehicles (including 5,000 "fast-charging stations", strategically located throughout BC), and (d) including retrofitting apartment and condo parking with at least 50% of EV-supported stalls	Taryn Scollard, Streets Director	GM, Engineering Services		x			<ul style="list-style-type: none"> It is estimated that an additional 140,000 home charging points will be constructed under Vancouver's Parking Bylaw between 2021 and 2030, depending on actual rates of development. It is estimated that approximately one-third of all new, non-residential parking stalls constructed between 2022 and 2030 will support workplace charging, depending on approval of policies proposed in the CEAP. Staff aim to install approximately 8 fast charging stations per year out to 2030. The majority of public Level 2 charging in Vancouver is presently deployed by the private sector. The City will continue to monitor the growth of the network, and fill in 'gaps' in under-served neighbourhoods. The City's retrofit plans will continue to focus on support for rental buildings and tenants. Buildings that are retrofitted for EV charging will aim maximize the amount of charging, ideally scalable up to 100%.
101	Advance Reconciliation	M-52A	Work on reconciliation by removing colonial legislation	Tobin Postma, Director, Intergovernmental Relations +	Deputy City Manager		x			<ul style="list-style-type: none"> Staff are currently working with a consultant to develop a scope of work for a colonial audit as directed by Council in 2019

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				Strategic Partnerships						
102	Supporting Business	M-47	Advocate to senior governments for partial refund (e.g. 50%) of business-specific provincial license fees.	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager				x	<ul style="list-style-type: none"> Council has not directed staff to carry out this specific advocacy action; however, it can be done should staff receive that direction Joint advocacy efforts with the Mayor's Office to support businesses have focused on highlighting to the Province the urgent need to implement a commercial sub-class "split assessment" taxation solution to address the taxation impact of unbuilt development potential as well as the extension and expansion of the Canada Emergency Rent Subsidy
103	Supporting Business	M-8	Advocate to senior governments to deliberately focus investments on start-ups: new businesses that are "poised for growth" and will grow fast in the new environment; not on businesses that are not viable.	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager				x	<ul style="list-style-type: none"> Council has not directed staff to carry out this specific advocacy action; however, it can be done should staff receive that direction Joint advocacy efforts with the Mayor's Office related to growth investments for local businesses have focused on expressing support provincially and federally for the expansion of the Digital Main Street initiative and the ShopHERE program to Vancouver
104	Supporting Business	M-46	Advocate to senior governments for small business-friendly initiatives such as an information technology centre to partner local IT companies with businesses to grow e-commerce.	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager	x				<ul style="list-style-type: none"> Joint advocacy efforts with the Mayor's Office related to growth investments for local businesses have focused on expressing support provincially and federally for the expansion of the Digital Main Street initiative and the ShopHERE program to Vancouver
105	Funding Municipal Services	M-9	Advocate to senior governments for stimulus funding to align with municipal needs (e.g. homelessness, housing, and climate action).	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager	x				<ul style="list-style-type: none"> The City has advocated to the provincial and federal governments for increased investments and stimulus funding in priority areas through its participation in the 2021 budget consultation processes

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										Engagement, alongside the Mayor's Office, with the federal government's Reaching Home program has resulted in the City receiving \$6.5 million to provide ongoing support to vulnerable populations who have been disproportionately impacted by Covid-19, this includes those who are experiencing homelessness
106	Funding Municipal Services	M-10	Advocate to senior governments for stimulus funding for a more resilient economy, sustainability, and resilience, including repatriation of food supply chains, in order to manage risks.	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager	x				The City has advocated to the provincial and federal governments for increased investments and stimulus funding in priority areas through its participation in the 2021 budget consultation processes
107	Funding Municipal Services	M-14	Advocate to senior governments for investments in childcare, health care, transit, a living wage, climate change mitigation, and an ambitious build out and retrofit of public and non-market housing, all of which will create new jobs.	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager	x				The City has advocated to the provincial and federal governments for increased investments in priority areas through its participation in the 2021 budget consultation processes
108	Funding Municipal Services	M-11	Advocate to senior governments for new financing tools that help make local governments more resilient to future crises, such as access to gas tax funding, a share of income tax, progressive property taxation, land value capture, a portion of property transfer tax, and expanded borrowing powers.	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager		x			<ul style="list-style-type: none"> Covid-19 has highlighted the need to modernize/reform the municipal funding framework The City, led by Long Term Financial Strategy, is working closely with Metro Vancouver committees (RAAC and RFAC) to support the Municipal Finance Reform work being done at UBCM The work entails alignment of appropriate revenue sources with mandate/services. E.g. redistributive services such as affordable housing is better funded by progressive income taxes Ensure local governments have access to a wider range of fiscal tools to deliver their

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										<ul style="list-style-type: none"> evolving mandate (e.g. climate emergency, resilience) Need to be mindful that there is only one taxpayer and the cumulative taxation impact on businesses and residents
109	Funding Municipal Services	M-12	Advocate to senior governments for financial help. Cities deliver key services, are underfunded, and must balance their budgets.	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager		x			<ul style="list-style-type: none"> Advocacy work at both the provincial and federal levels have highlighted the need for additional/increased funding for key services delivered by the City, vital infrastructure repair/renewal and construction as well as for transportation, housing and green infrastructure Joint advocacy in partnership with the Mayor's Office and FCM resulted in the historic \$19 billion Federal/Provincial Safe Restart Agreement which included funds to support municipalities with Covid-19 operating costs and lost revenue. To date, the City has received \$16.3 million through this agreement
110	Funding Municipal Services	M-13	Advocate to senior governments for changes to municipal debt policies to allow new borrowing, such as municipal bonds, outside of capital borrowing.	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager				x	<ul style="list-style-type: none"> Staff do not support this recommendation Additional borrowing tools will not address municipal funding challenges as the primary funding source for debt repayment is property taxes – i.e. the more the City borrows, the higher the property tax increase required to service the debt Property taxes are not tied to the economy – i.e. they will not increase when the economy rebounds Senior governments, on the other hand, can borrow during economic downturn and count on higher income & sales taxes to repay debt when the economy rebounds

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111	Support for People Experiencing or at Risk of Homelessness	M-72A	The City needs to advocate for both Federal and Provincial Governments to cost-share an acquisition strategy (e.g. \$250M each) to purchase currently distressed housing assets, including hotels and hotel rooms, as a high priority	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager	x				Joint advocacy work, in partnership with the Mayor's Office, FCM and the Big City Mayors' Caucus, resulted in the launch of the Federal Rapid Housing Initiative under which the City directly received \$51.5 million to purchase available buildings that would result in at least 106 units of new affordable housing
112	Support for People Experiencing or at Risk of Homelessness	M-72B	The City needs to advocate for both Federal and Provincial Governments to dramatically increase investments in permanent supportive housing	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager		x			Advocacy work continues at both federal and provincial levels on the subject of increasing investments in permanent supportive housing. Joint advocacy work, in partnership with the Mayor's Office, FCM and the Big City Mayors' Caucus, resulted in the launch of the Federal Rapid Housing Initiative under which the City directly received \$51.5 million to purchase available buildings that would result in at least 106 units of new affordable housing
113	Increasing/Protecting the Affordable Housing Supply	M-73B	The City needs to advocate to Federal Government to fund the National Housing Strategy to meet the objectives and redesign the co-investment fund	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager	x				Advocacy work at the federal level have supported FCM's call for immediate improvements to be made to the National Housing Strategy, this recommendation has been included as part of the City's submission to the 2021 federal budget consultation
114	Increasing/Protecting the Affordable Housing Supply	M-73C	The City needs to advocate to Federal Government to investigate and change how REITs (Real Estate Investment Trusts) are regulated; they currently have tax advantages in Canada, yet are creating pressure for return-on-investment at a time when Covid-related unemployment and financial hardship make it difficult for many renters to pay rent	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager			x		Council has recently directed staff to carry out this specific advocacy action and so that work will soon be undertaken
115	Support for People Experiencing	M-73E	The City needs to advocate to Federal Government to consider housing as a human right, and the enactment of a law	Tobin Postma, Director, Intergovernment	Deputy City Manager		x			Council has not directed staff to carry out this specific advocacy action; however, it can be done should staff receive that direction

REF	THEME	CCRC REPORT REF	CCRC SPEAKERS' RECOMMENDATIONS @ JULY 2020	RESPONSE BY	GM/ DIRECTOR	ALREADY COMPLETED	WORK UNDERWAY	ON WORKPLAN, NOT YET INITIATED	PREVIOUSLY EVALUTED AND NOT ADVANCED	STAFF RESPONSE
	or at Risk of Homelessness		such as one in Spain that prohibits people from being evicted into homelessness.	al Relations + Strategic Partnerships						Advocacy work at the federal level have supported FCM's call for immediate improvements to be made to the National Housing Strategy in order for the government to realize its goal of eliminating chronic homelessness. This recommendation has been included as part of the City's submission to the 2021 federal budget consultation and also covers the desire to see the remaining NHS funds to be invested as soon as possible
116	Increasing/Protecting the Affordable Housing Supply	M-73F	The City needs to advocate to Federal Government to front-end load investments in the Federal 10-Year Housing Plan	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager	x				Advocacy work at the federal level have supported FCM's call for immediate improvements to be made to the National Housing Strategy. This recommendation has been included as part of the City's submission to the 2021 federal budget consultation and also covers the desire to see the remaining NHS funds to be invested as soon as possible
117	Support for People Experiencing or at Risk of Homelessness	M-74A	The City needs to advocate to Provincial Government to increase social assistance rates to livable income levels	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager	x				As directed by Council, staff have sent a letter to the Province requesting that social assistance rates be increased
118	Increasing/Protecting the Affordable Housing Supply	M-74B	The City needs to advocate to Provincial Government to increase resources to BC Housing to deliver on the deeper affordability that the market cannot deliver—including the temporary modular social housing program	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager		x			There is ongoing advocacy and partnership with the provincial government on this subject, most notably resulting in a tri-partite MOU with Vancouver, BC Housing and CMHC to fund and build 350 permanent modular housing units as well as separate agreement to build an additional 98 temporary modular housing units
119	Increasing/Protecting the Affordable	M-74C	The City needs to advocate to Provincial Government to establish the right of first refusal to buy purpose-built rental housing	Tobin Postma, Director, Intergovernment	Deputy City Manager		x			Staff are actively working with Provincial partners to explore the topic of SRO vacancy

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	Housing Supply		and SROs for the City or for non-profit housing providers	al Relations + Strategic Partnerships						control as well as other ways that renters can be protected
120	Climate Emergency Action Plan	C-17	The City should advocate for Senior Governments to support employment opportunities resilient to future economic shocks and disruption as the world seeks to limit warming to 1.5 degrees Celsius.	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager	x				The City has provided a formal submission to the federal government on how the government can align economic stimulus with climate action
121	Climate Emergency Action Plan	C-18B	The City should advocate for Senior Governments to decarbonise last-mile urban freight deliveries	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager				x	Council has not directed staff to carry out this specific advocacy action; however, it can be done should staff receive that direction
122	Climate Emergency Action Plan	C-19	The City should advocate for Senior Governments to maintain incentives to encourage deep energy retrofits and fuel switching in homes and buildings, and facilitate access to incentives (e.g. simplify processes, target lower income households).	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager	x				The City has provided a formal submission to the federal government on how the government can align economic stimulus with climate action
123	Optimising Our Transportation Systems	C-22	The City should advocate for Senior Governments to collaborate to conduct studies to better understand the scale of change in overall goods movement patterns and enable consistent municipal freight and goods movement strategies	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager				x	Council has not directed staff to carry out this specific advocacy action; however, it can be done should staff receive that direction
124	Climate Emergency Action Plan	C-23	The City should advocate for Senior Governments to provide sustained and adequate - if not accelerated - funding beyond the recovery period to limit global warming to 1.5C	Tobin Postma, Director, Intergovernmental Relations + Strategic Partnerships	Deputy City Manager		x			As part of the City's Climate Emergency Action Plan, staff are working with provincial and federal counterparts to advance this subject – the federal government's recently announced strengthened climate plan, "A Healthy Environment and a Healthy Economy", includes 64 new measures and \$15 billion in investments in addition to the

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										Canada Infrastructure Bank's \$6 billion for clean infrastructure