



ADMINISTRATIVE REPORT

Report Date: September 7, 2018
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Meeting Date: September 18, 2018

TO: Vancouver City Council

FROM: General Manager, Development, Buildings and Licensing;
General Manager Engineering Services

SUBJECT: Grant for Good Night Out Street Team in the Granville Entertainment District

RECOMMENDATION

- A. THAT Council approve a grant of \$20,000 to Good Night Out Vancouver Society to deliver the Good Night Out Street Team Program in the Granville Entertainment District as described in this report. The funding source will be the 2018 operating budgets of Development Building & Licensing and Engineering Street Activities.
- B. THAT, pursuant to Section 206 (1) (j) of the Vancouver Charter, Council deem the organization in Recommendation A to be contributing to the health and welfare of the city.
- C. THAT the grant be subject to the approved recipient organization signing and returning a grant letter agreeing in writing to its terms.

Approval of Recommendation A constitutes a grant and therefore requires affirmative vote of at least 2/3 of all of Council members pursuant to Section 206(1) of the *Vancouver Charter*.

REPORT SUMMARY

On May 2, 2018 Council directed staff to pursue a collaborative funding partnership for a permanent Good Night Out (GNO) Street Team program in the Granville Entertainment District (GED). Staff propose that while a long-term funding partnership is being secured, the City make a one-time grant of \$20,000 to GNO. The proposed grant would allow GNO to provide uninterrupted service until the end of January 2019, at which time the long-term funding collaboration is anticipated to be in place. If approved, the grant will be funded from the 2018 operating budgets of Development, Buildings and Licensing and Engineering Services' Street Activities Branch.

COUNCIL AUTHORITY/PREVIOUS DECISIONS

On June 14, 2017, Council directed staff to establish a working group of key stakeholders in the Granville Entertainment District, including local bars and restaurants, Bar Watch, the Downtown Vancouver Business Improvement Association, Vancouver Police Department, Vancouver Coastal Health and community organizations, including women's organizations, to improve consultation and coordination of efforts to reduce street disorder and gender-based violence, and to improve business in the area.

On May 2, 2018 Council directed that staff pursue opportunities for a collaborative funding partnership to support a permanent Good Night Out Program that contributes to nighttime safety downtown, particularly for women, LGBTQ2+ and other vulnerable populations.

CITY MANAGER'S/GENERAL MANAGER'S COMMENTS

The City Manager and General Manager, Development, Buildings and Licensing and the General Manager of Engineering Services recommend approval of the foregoing.

REPORT**Background/Context**

Public safety and security in the Granville Entertainment District (GED) on weekend late nights has been an on-going concern. In June 2017, Council approved a number of actions aimed to increase safety, as recommended in the staff report *Liquor Policy Review and Recommended Actions*. Council also directed staff to convene a working group of key GED stakeholders to explore additional safety measures. The GED Safety and Security Working Group (GED SSWG) convened in July 2017 and supported an eight week Street Team pilot program delivered by the non-profit organization Good Night Out (GNO).

The GNO Street Team are trained volunteers who offer support and assistance to GED patrons on weekend late nights. The focus of the Team is on safety and security for women and vulnerable populations. The GNO Street Team pilot had volunteers trained in skilled by-stander intervention and basic first aid engage with people on the street on weekend nights between midnight and 3:00 a.m. The pilot received significant positive feedback from the people who benefitted from the service, from VPD, and from late night business operators.

On May 2, 2018 Council directed staff to pursue opportunities for a collaborative funding partnership to support a permanent GNO program in the GED. Staff are pursuing a partnership between the City, the late night business community, business organizations, and granting and donor organizations to establish a long-term funding model to support GNO.

In the meantime, GNO has been operating since June 1, 2018 with funds provided by the Downtown Vancouver Business Improvement Association, and a grant from the Vancouver Police Foundation. This funding does not sustain GNO through the end of the year or into 2019.

To maintain program continuity and service until the long term funding collaboration can be put in place, staff propose that the City provide GNO with a one-time grant of

\$20,000. This amount would enable the GNO Street Team to operate on Granville Street until the end of January of 2019. Appendix A shows the GNO Street Team weekly budget and funds committed by the DVBA and Vancouver Police Foundation.

Strategic Analysis

If approved, the grant to Good Night Out will be made from the 2018 operating budgets of Development, Buildings and Licensing (\$10,000) and Engineering, Street Activities (\$10,000). The grant agreement will include a requirement for program monitoring to support measurement of program outcomes including patron perceptions of safety. It will also require a report summarizing the GNO Street Team program activities and outcomes, including data on the number and nature of patron contacts.

This grant will support the GNO Street Team to:

- Be a highly visible support for women and the LGBTQ2 community visiting the Granville Entertainment District (GED)
- Use their skills in bystander intervention and conflict resolution to support patron safety on the street and help curb escalation of incidents stemming from harassment
- Be a link between victims of assault and police
- Support venue security staff and VPD in prioritizing patron and public safety
- Contribute to the overall sense of safety for patrons participating in the weekend nightlife in the Granville Entertainment District (eyes on the street)
- Deliver these services on weekend evenings (Fridays and Saturdays) between midnight and 3:30 a.m.

Staff will report back to Council at the beginning of 2019 with a proposal for a long term funding partnership.

Implications/Related Issues/Risk (if applicable)

Financial

The funding source for the \$20,000 grant to Good Night Out Vancouver Society will be from the 2018 operating budgets of Development Building & Licensing (\$10,000) and Engineering Streets Activities (\$10,000).

CONCLUSION

An interim operating grant to GNO will enable the organization to operate its Street Team program in the Granville Entertainment District without interruption until the end of January, 2019. Staff anticipate that a long term funding collaboration will be in place by that time.

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Table 1 GNO Street Team Budget to January 2019

Item	Program Cost (\$) Per Week	Program Cost (\$) 35 weeks June 1, 2018 to January 31, 2019
Staff honoraria and administration	1,000	35,000
Supplies	75	2,625
One time supplies and advertising	-	4,875
Total	1,075	42,500

Notes: The weekly staff honoraria and administration costs are 4 Street Team members at \$25/hr X 8 hours; 2 GNO logistics staff at \$25/hr X 4 hours. Weekly supplies include water, snacks, rental of supply locker, cell phones. One time supplies include backpacks, lights etc.; advertising will include social media ads, postcards and other.

Table 2 GNO Street Team Program Funding to January 2019

Funds Committed (\$)	
DVBIA	15,000
Vancouver Police Foundation	7,500
Funds Proposed (\$)	
City of Vancouver	20,000
TOTAL	42,500

Good Night Out (GNO)

Non-Profit Status: GNO is a federally and provincially registered non-profit organization operating under a registered Board of Directors.

Charitable Status: Application for charitable status is underway

Good Night Out Street Team Program for Granville Entertainment District

- On Friday and Saturday evenings four Street Team members are on the street from midnight to 3:30 a.m. They are trained in skilled bystander intervention and first aid. Team members are equipped with basic first aid supplies, naloxone kits, water, snacks, and phone chargers. The Street Team will provide assistance, information and support to street patrons as needed.
- Two additional GNO members provide logistics support during and between weekend shifts. Support work includes: hiring and training; scheduling; purchasing and maintaining supply stocks; social media promotion; monthly poster and check-ins with venues. On weekend nights: monitoring group chat while Street Team is on patrol to

assist with crisis or incident debrief; meet Worksafe requirement to ensure that Team members arrive at home safely post shift. The support team is also be responsible for maintaining and analysing incident data collected by the Street Team, and writing summary reports.

- The Street Team works in cooperation with the police, emergency services and staff from liquor serving establishments
- GNO Street Teams collects data on patron interactions such as demographic data; the number of interactions and the nature of interactions. Data will be shared with COV to help understand the number and nature of incidents on the street, monitor trends in safety and security, and to assist in assessing the effectiveness of the GNO Street Team program.

GNO Street Team Member Training and Roles

- GNO Street Team members are trained in skilled by-stander intervention, meaning they are skilled in methods of de-escalating conflict. They also have first aid training.
- The focus of the team is explicitly on promoting and helping to create a culture of consent, where patrons are safe from sexual harassment and assault.
- The role of team members is to assist people on the street in a range of ways from providing directions, walking patrons to a bus or taxi, charging a phone, finding friends, skilled by-stander interventions, and contacting emergency or other services as required.