



## ADMINISTRATIVE REPORT

Report Date: May 18, 2018  
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Meeting Date: June 19, 2018

TO: Vancouver City Council

FROM: General Manager of Arts, Culture and Community Services

SUBJECT: 2018 Homelessness Services Grant Allocations (Streethome Foundation, Homelessness Action Week (HAW), and Temporary Modular Housing Homelessness Action Week (TMH HAW))

### **RECOMMENDATION**

- A. THAT Council approve a grant of \$150,000 to Streethome Foundation for 2018; source of funds to be the Arts, Culture & Community Services (ACCS) 2018 Operating Budget for Homelessness Services.
- B. THAT Council approve the Homelessness Action Week (HAW) grants in the individual amounts, and to sixteen organizations outlined in Appendix A of this Report (\$46,000 in aggregate); source of funds to be the Arts, Culture and Community Services (ACCS) 2018 Operating Budget for Homelessness Services.
- C. THAT Council approve the Temporary Modular Housing Homelessness Action Week (TMH HAW) grants in the individual amounts, and to the four organizations outlined in Appendix B of this Report (\$12,000 in aggregate); source of funds to be the Arts, Culture and Community Services (ACCS) 2018 Operating Budget for Homelessness Services.
- D. THAT, pursuant to Section 206(1)(j) of the Vancouver Charter, Council deem the organizations listed in Appendices A and B which are not otherwise a registered charity with Canada Revenue Agency to be contributing to the health and welfare of the city.
- E. THAT all grants be subject to each approved recipient organization executing and delivering a grant agreement (or signing and returning a grant letter agreeing in writing to its terms).

- F. THAT all grant agreements and/or grant approval letters be on the terms generally outlined in this Report and otherwise satisfactory to the General Manager Arts, Culture and Community Services and City Solicitor.
- G. THAT, the General Manager Arts, Culture and Community Services be authorized to execute all grant approval letters, and the City Solicitor be authorized to execute all grant agreements, on behalf of the City.
- H. THAT no legal rights or obligations are created by the approval of Recommendations A, B and C above unless and until an actual grant agreement (or letter agreement) is executed and delivered by the City and the approved recipient organization.

Approval of Recommendations A, B and C constitute grants and therefore require affirmative vote of at least 2/3 of all of Council members pursuant to Section 206(1) of the *Vancouver Charter*.

### **REPORT SUMMARY**

This report seeks Council approval for 21 Homelessness Services grants totalling \$208,000 representing three separate grant streams, as listed in Table 1. Two are ongoing grant programs: Streethome Foundation Grant and Regular Homelessness Action Week Grants. The third is a new grant program this year: Temporary Modular Housing Homelessness Action Week (TMH HAW) Grants. The source of funds for all grant streams is the 2018 Arts, Culture and Community Services (ACCS) 2018 Operating Budget for Homelessness Services.

Table 1 – Summary of Grant Recommendations

<b>Grant Program</b>	<b># of Grants</b>	<b>Total \$ Recommendations</b>
2018 Streethome Foundation Grant	1	\$150,000
2018 Regular Homelessness Action Week (HAW) Grants	16	\$46,000
2018 Temporary Modular Housing Homelessness Action Week (TMH HAW) Grants	4	\$12,000
<b>Total 2018 Homelessness Services Grants</b>	<b>21</b>	<b>\$208,000</b>

### **COUNCIL AUTHORITY/PREVIOUS DECISIONS**

On July 28, 2011, Council endorsed the Housing and Homelessness Strategy 2012-2021, which includes three strategic directions:

1. Increase the supply of affordable housing;
2. Encourage a housing mix across all neighbourhoods that enhances quality of life;
3. Provide strong leadership and support partners to enhance housing stability.

On March 28, 2017, midway through the 10-Year Strategy, Council approved in principle the *Housing Vancouver Emerging Directions*. One of the directions is to continue to support people who are homeless through making homelessness rare, brief and one time, with a focus on strengthening collaboration and shared leadership with partners. At

the end of 2017, the final Vancouver Housing Strategy and Three-Year Action Plan were adopted by City Council.

The Vancouver Charter requires a resolution passed by eight affirmative votes from Council for the approval of grants.

### ***CITY MANAGER'S/GENERAL MANAGER'S COMMENTS***

Streethome Foundation is an important partner in delivering the City's priorities around addressing homelessness. This request for operating dollars from the City of Vancouver reflects their commitment to expending donor dollars directly for homelessness prevention initiatives as well as new supportive housing for people who are homeless and at risk of homelessness. The City Manager therefore recommends approval of this grant to support their operations which will, in turn, enable their strategy.

Further, Homelessness Action Week provides the opportunity to engage residents in raising awareness about homelessness issues, challenging stigma around homelessness, providing direct support to those who are homeless, and welcoming homeless and formerly homeless residents in local neighbourhoods. Targeting our limited resources to proactive social objectives promotes healthy and inclusive neighbourhoods and positively impacts the quality of life for all Vancouver citizens.

The City Manager recommends approval of the foregoing.

### ***REPORT***

#### ***Background/Context***

##### **Streethome Foundation**

Streethome Foundation was established in 2008 through a partnership between the City of Vancouver, the Province of British Columbia and the Vancouver Foundation. Each partner contributed \$500,000 towards start-up operating funding at that time.

Streethome Foundation brings a community and collaborative approach to breaking the cycle of homelessness, bringing together a broad-based coalition of leaders and experts from business, service providers, government, and community sectors. In particular, it provides a key opportunity to engage the skills and resources of the private sector in our shared goal of preventing and reducing homelessness in Vancouver. A condition of the City's seed funding in 2008 was that the City have the right to appoint a member to the board of the Foundation and that the Foundation report annually to City Council. The City Manager is the City's member on the Board. A summary of the Board's activities and investment is included in the Strategic Analysis section of this report.

##### **Homelessness Action Week (HAW)**

The 2018 Homelessness Action Week (HAW) will take place across Metro Vancouver from October 7<sup>th</sup> to 13<sup>th</sup>, 2018, and is the 13<sup>th</sup> annual regional campaign aimed at raising awareness about and building local capacity for solutions to homelessness.

Until 2013, Homelessness Action Week was coordinated and funded across the region through the Metro Vancouver Homelessness Secretariat (MVHS) under the federal Homelessness Partnering Strategy (HPS). Changes to HPS funding criteria in 2014 resulted in all HPS funding being targeted for Housing First initiatives and away from initiatives such as HAW. Despite the loss of MVHS coordination and support, Homelessness Action Week will once again take place throughout the region, with regional coordination occurring through the Council of Metro Vancouver Community Homeless Tables and local funding and coordination at the level of each municipality. Notwithstanding the withdrawal of the Federal Government as a funding partner, Homelessness Action Week will continue to provide a unique opportunity regionally and locally to engage citizens, the media and the private and non-profit sectors on the causes of and solutions to homelessness.

HAW 2018 in Vancouver builds on the success of partnerships between the City, the Province and other private and not-for-profit partners to reduce homelessness through a diversity of responses across Vancouver, including providing outreach services to people who are homeless and at risk of homelessness, opening low-barrier temporary winter response shelters, opening warming centres in extremely cold weather, building and tenanting new social and supportive housing including Temporary Modular Housing, and supporting our non-profit partners to improve liveability and conditions in single-room occupancy (SRO) hotels.

### **Temporary Modular Housing (TMH)**

In September 2017, in response to the humanitarian crisis of homelessness across BC, the provincial government announced funding for 2,000 temporary modular homes across the province to be provided for people who are homeless, with 600 to be delivered in Vancouver. The City and Province are more than two-thirds towards the creation of the 600 temporary modular homes in Vancouver, with approximately 500 homes on eight different sites in various stages of the development process, with 156 homes already tenanted.

Welcoming recently homeless TMH tenants into and supporting their participation in Vancouver neighbourhoods surrounding TMH buildings while also addressing myths and stigma about homelessness are important actions to help facilitate the tenants' smooth and successful transition into their new housing and fit the goals of Homelessness Action Week.

## ***Strategic Analysis***

### **Streethome Foundation Grant**

For the last 7 years, Council has approved an annual operating grant to Streethome Foundation. Between 2011 and 2015, the grant was in the amount of \$125,000/year, and in 2016 the grant was increased to \$150,000. The operational funding model for 2018 includes funding from most of the original partners, including BC Housing, Vancouver Coastal Health, and the private sector. The annual City grant amounts and partner contribution funding amounts are outlined in Table 2.

Table 2: Partner Funding Contributions towards Streethome Operating Costs, 2011-2018

Funding Partner	2011	2012	2013	2014	2015	2016	2017	2018
BC Housing	\$250,000	\$250,000	\$250,000	\$250,000	\$250,000	\$250,000	\$250,000	\$250,000
City of Vancouver	\$125,000	\$125,000	\$125,000	\$125,000	\$125,000	\$150,000	\$150,000	\$150,000 (Request)
Vancouver Coastal Health	-	-	-	-	\$25,000	\$50,000	\$50,000	\$50,000
Vancouver Foundation	\$200,000	\$200,000	\$125,000	\$125,000	\$75,000	\$25,000	-	-
Private Sector Operating Funding Donations	-	-	-	-	\$10,000	\$25,000	\$111,300	\$130,300
<b>Total</b>	<b>\$575,000</b>	<b>\$575,000</b>	<b>\$500,000</b>	<b>\$500,000</b>	<b>\$485,000</b>	<b>\$500,000</b>	<b>\$561,300</b>	<b>\$580,300</b>

*Note 1: Each Partner (BCH, COV & VCH) contributed an extra \$30k towards time limited project management for implementation of WorkWithUs and business case development for Addiction Recovery and Homeward Bound.*

Since 2008, Streethome has contributed over \$27 million in capital towards the construction of over 1,352 units in 23 buildings across Vancouver, providing homes to over 1,800 individuals. To date, 1,211 new supportive housing units have opened, with an additional 141 units in development (Appendix C). Streethome's contributions to new supportive housing and homelessness prevention programs have helped house and stabilize over 2,900 vulnerable individuals.

Streethome has committed \$200,000 to *Supporting Tenants, Enabling Pathways* (lead partner is City of Vancouver) designed to provide self-identified individuals who are ready to move on with their lives with up to \$2000 in grants for tenant transition expenses. The vacated homes make way for street and sheltered homeless who require more comprehensive supports. Streethome has also committed \$123,825 to *Homeward Bound* (lead partner is Vancouver Coastal Health) to provide individuals who are homeless or at risk with transportation back to their self-identified home community to enable access to supports in their home town. Additionally, Streethome has committed \$300,000 to seed fund WorkWithUs, to facilitate employment opportunities for people who have lived experience of homelessness or are at risk and that align with their capabilities and preferences.

While a Housing First philosophy contributes to housing the homeless, addiction can impact housing retention. Streethome supports evidence-informed and outcome-focused addiction recovery pathways to help people facing addictions. For example, \$500,000 capital funding has been committed to The HUB operated by St. Paul's Hospital as well as \$100,000 to two Youth Support Recovery Homes operated by Pacific Community Resources Society. Streethome is also investigating promising practices that can be adapted in Vancouver in order to fill gaps in the addiction treatment and recovery system, and an Addiction Recovery Community (ARC) model business case template to refine models in the Downtown Eastside, the rest of Vancouver, and in north east BC, with the latter's focus on providing comprehensive local services to Indigenous communities.

Streethome Foundation's work assists Council's goals under Housing and Homelessness, Healthy City for All, and Mental Health and Addictions strategies. The organization leverages private sector donor funds with other public-sector investments in order to add value. The 2016 Annual Report (Appendix D) highlights achievements and measurable results to facilitate solutions towards addressing homelessness in Vancouver and leverage opportunities for further funding.

### **Homelessness Action Week (HAW) Grants**

#### ***Regular Homelessness Action Week Grants***

The City of Vancouver has played an integral leadership role in initiating and supporting Homelessness Action Week since its inception. The City's Homelessness Action Week Grant program, established in 2009, supports a variety of community-led positive and engaging initiatives and events that take place in Vancouver during HAW and throughout the year.

The overarching goals of HAW Grants are to:

1. Create innovative solutions to local homelessness and support new approaches and opportunities that prevent or eliminate homelessness.
2. Build the capacity of Vancouver neighbourhoods to raise awareness about and respond to issues of homelessness.
3. Build healthy, safe and inclusive communities in neighbourhoods across the city.
4. Support existing and create new partnerships and leverage opportunities to address homelessness and affordable housing needs.

These four goals are aligned with the *Housing Vancouver strategy of continued leadership and advocacy on addressing the causes of and solutions to homelessness*. The strategy prioritizes actions that speak to research and innovation, improvements in health and safety, and partnering opportunities for prevention and elimination of homelessness and creating pathways to housing stability.

Community groups are important partners in helping to achieve desired outcomes. HAW grants enable the City to develop new relationships with non-profit community groups and nurture existing ones. The HAW grant program continues to generate events, activities and interest each year:

- In 2009, the City provided \$9,300 to four community groups (RTS 08283)
- In 2010, the City provided \$10,500 to five community groups (RTS 08788)
- In 2011, the City provided \$25,000 to nine community groups (RTS 09325)
- In 2012, the City provided \$30,000 to eleven community groups (RTS 9581)
- In 2013, the City provided \$35,000 to eighteen community groups (RTS 10135)
- In 2014, the City provided \$40,000 to sixteen community groups (RTS 10619)
- In 2015, the City provided \$43,000 to eighteen community groups (RTS 10980)
- In 2016, the City provided \$36,650 to thirteen community groups (RTS 11433)
- In 2017, the City provided \$43,000 to seventeen community groups (RTS 11939)

Grant funds have contributed to uniting Vancouverites in a common goal to raise awareness about and create solutions to the issues of homelessness and to support organizations providing direct services to homeless individuals. This year, \$64,392 in grant requests was received from 22 Vancouver non-profit societies for a Regular HAW Grant. Staff recommends allocating \$46,000 to fund sixteen of these requests (Appendix A).

### ***Temporary Modular Housing Homelessness Action Week (TMH HAW) Grants***

This year, for the first time, projects that directly benefit tenants of new Temporary Modular Housing in local Vancouver neighbourhoods were also eligible for a grant, with the specific goals of providing opportunities to welcome TMH tenants to their new neighbourhood, and of promoting and supporting tenants' integration into and participation in the community surrounding their TMH building. An additional \$20,000 of HAW grant funding was made available for this purpose for 2018. \$15,000 in grant requests was received from five Vancouver non-profit societies. Staff recommends allocating \$12,000 to fund four of these requests at this time (Appendix B). Remaining funds (\$8,000) will be reserved for future grant opportunities as other TMH buildings come on stream in 2018.

### **Grant Application and Adjudication Process**

A formal call for proposals to host events or organize projects supporting the Regular HAW goals or the TMH HAW Grant goals during Homelessness Action Week in October and throughout the year resulted in 27 applications totaling \$79,392 in requests. Of these requests, 22 of them totaling \$64,392 were seeking Regular HAW Grant funding, and five of them totaling \$15,000 were seeking Temporary Modular Housing (TMH) HAW Grant funding. Total available funds are \$66,000, of which up to \$46,000 is to be allocated to Regular HAW Grants and up to \$20,000 to TMH HAW Grants. The maximum grant amount which an applicant may receive is \$3,000.

Grant application forms were available online. Of the 22 applications for Regular HAW Grants, this report recommends approval of sixteen grants, and of the five applications for TMH HAW Grants, this report recommends approval of four grants. Grant applications were reviewed by a committee comprised of two ACCS staff and one community member, and assessed according to the following criteria:

- Projects had to be designed to directly benefit people who are homeless or at risk of homelessness within local neighbourhoods. For TMH HAW grant applications, this included opportunities to welcome TMH tenants to and promote their integration and participation in an applicant's local neighbourhood and to involve TMH tenants in the design of projects.
- Organizations had to:
  - Be a registered non-profit society based in Vancouver
  - Have a proven track record for delivering projects, services and/or hosting events,
  - Demonstrate a strong level of partnership with a range of key local stakeholders
- Priority was given to projects that are not part of ongoing operations or programming

- Priority was given to projects that leveraged funding from other sources

Each applicant was eligible to receive one grant. Applicants who had received HAW grants in the past were eligible to apply. Projects being recommended for funding provide unique opportunities for capacity and skills development, awareness raising and direct access to resources and services for the homeless and those at risk.

Personal stories of overcoming struggles with mental health, substance use and/or homelessness humanize this very tragic issue. Some of the grants being recommended in this report support giving voice to individuals who are homeless through dialogue and the visual arts. Other grants provide the opportunity for people who are homeless or at risk to participate in their local community and connect with neighbours and/or a range of service providers. Others provide the opportunity for residents who are housed to build empathy, compassion and respect and to challenge stigmatizing and discriminatory beliefs about homelessness in their local neighbourhood and the city.

While all applicants met some of the eligibility criteria, those being recommended in this report more strongly supported the goals and criteria set out in the proposal call. Staff will work with unsuccessful applicants to build capacity for future years.

The Tables in Appendix A and Appendix B summarize the applications received and the recommended level of each.

### **Other HAW Events**

#### ***Homeless Connect Events***

Since 2009, the City has hosted Homeless Connect Events that, along with similar events organized by grant recipients, connect people who are homeless and those at risk to a range of services, including health and dental services, access to income assistance and the BC Housing registry, haircuts, foot care, food, etc. Over the years, COV-sponsored Connect events have taken place at the Carnegie Library (Alley Health Fair), the Gathering Place Community Centre (Gathering Place Connect), and the Evelyne Saller Community Centre (Evelyne Saller Community Connect). This year, the Alley Health Fair is being coordinated by the Downtown Eastside Neighbourhood House non-profit society and, as such, is being recommended for a Regular HAW Grant (Appendix A). The Evelyne Saller Community Centre and the Gathering Place Community Centre will be hosting their 2018 Connect events in the fall of 2018.

### ***Implications/Related Issues/Risk***

#### ***Financial***

This report recommends Council approve \$208,000 in grants to twenty-one non-profit organizations. The source of funds is to be the Arts, Culture and Community Services (ACCS) 2018 Operating Budget for Homelessness Services.

### ***Social Implications***

Homelessness is a humanitarian crisis in Vancouver and across the country creating severe human suffering and loss of individual potential. It also poses significant costs to our health, social services and criminal justice systems. The City of Vancouver has ambitious goals to increase the supply of affordable housing, including social and supportive housing for people experiencing homelessness, as outlined in the Housing and Homelessness Strategy 2012-2021 and the Housing Vancouver Strategy. Streethome Foundation is committed to helping the City of Vancouver reach its targets by working with a coalition of local leaders from the community, government, and business. Furthermore, Homelessness Action Week provides the opportunity to engage residents in raising awareness about homelessness issues, challenging stigma around homelessness, providing direct support to those who are homeless, and welcoming homeless and formerly homeless residents in local neighbourhoods. Targeting our limited resources to proactive social objectives promotes healthy and inclusive neighbourhoods and positively impacts the quality of life for all Vancouver citizens.

### ***Communications Plan***

Staff is working with Corporate Communications to draft a comprehensive Communications Plan for Homelessness Action Week (HAW) 2018. A calendar of events and activities will be created and posted on the City's website [www.vancouver.ca/homelessnessactionweek](http://www.vancouver.ca/homelessnessactionweek) and the regional HAW website: <http://stophomelessness.ca/haw/>

### ***CONCLUSION***

Approval is recommended for a total of \$208,000 in grants to twenty-one organizations: a grant of \$150,000 to Streethome Foundation for operating costs for 2018, \$46,000 in Regular Homelessness Action Week (HAW) grants to sixteen organizations, and \$12,000 in Temporary Modular Housing Homelessness Action Week (TMH HAW) grants to four organizations; source of funds to be the Arts, Culture & Community Services 2018 Operating Budget for Homelessness Services.

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REGULAR HAW GRANTS RECOMMENDING:				
Agency	Event Description	2017 Grant	2018 Request	2018 Recom
Aboriginal Mother Centre Society (AMCS)	<b>AMCS Community Open House:</b> Community lunch during HAW in October for homeless, at risk and housed community members, tour of AMCS, access to service providers, opportunity to enhance connections to culture and Aboriginal wellness through Aboriginal drumming, Elders and Medicine Wheel. Packed lunches given to those in need.	\$2,500	\$3,000	<b>\$3,000</b>
Atira Women's Resource Society	<b>Housing Starter Kits for Women:</b> Preparation of 20 housing starter kits for women at risk of homelessness moving from shelters or transitional housing into independent housing, a daunting emotional and financial task. The kits will ease the financial burden of moving, create a sense of home and help encourage women to maintain tenancies.	n/a	\$3,000	<b>\$3,000</b>
Circle of Eagles Lodge Society	<b>Anderson Lodge Homeless Action Day – Bannock and Stew on the Run:</b> During HAW in October, Anderson Lodge residents and staff will prepare stew and bannock for 600 people, to be served along with 300 care kits over two days to homeless and at risk in the DTES and other parts of Vancouver. Through this project, Lodge residents will have an opportunity to 'give back' to the community.	\$2,800	\$3,000	<b>\$3,000</b>
Downtown Eastside Neighbourhood House	<b>Alley Health Fair 2018:</b> A street "homeless connect" festival on Sept 25 that brings together 40+ service providers in the DTES to promote health and wellness and to educate participants about available local services. Target population includes people who are homeless or under-housed and living in poverty with limited access to health care providers.	\$3,000	\$3,000	<b>\$3,000</b>
Downtown Eastside Women's Centre	<b>Tenancy Preparedness for Homeless or At-Risk Women in the DTES:</b> Based on the success and positive impact of previous HAW-grant supported workshops, three RentSmart workshops for groups of up to 12 women who are homeless or at risk will be offered. Training will include landlord and tenant rights and responsibilities, landlord/tenant relationships and communication, budgeting, maintenance and crisis management. The goal is empowered tenants who benefit from the stable housing and all its related impacts.	\$2,500	\$3,000	<b>\$3,000</b>
Gallery Gachet Society	<b>Oppenheimer Park Community Art Show, 11<sup>th</sup> Anniversary:</b> A 6-week long art exhibition at Gallery Gachet featuring work by at least 35 community artists who use the Park frequently, many of whom are homeless or at risk. During the art-making process, artists will be provided with	\$3,000	\$3,000	<b>\$3,000</b>

REGULAR HAW GRANTS RECOMMENDING:				
	direct social and peer support through Oppenheimer Park's partners and other resources.			
Helping Spirit Lodge Society	<b>Helping Spirits Harvest Festival – Inner City Homelessness Connect 2018:</b> A culturally appropriate opportunity for women, children, families and individuals experiencing homelessness or at risk to connect, celebrate, share, and participate in traditional activities and workshops while connecting to supports, resources and services, including a 'free market'. The festival will take place on October 12, during harvest season, one of the most celebrated pre-colonial times for Indigenous people.	n/a	\$3,000	<b>\$3,000</b>
Kitsilano Neighbourhood House	<b>Whole-Hearted Westside:</b> This project has 4 parts: (1) A collaboration of westside organizations who serve or interact with the homeless population to create a united front to support and educate the public on this community need. A map/resource guide for the homeless community will be created. (2) Seniors knitathon for the homeless (3) Community dialogues on homelessness and preparation of bagged lunches for the homeless, and (4) Community Drive to collect socks, blankets, coats and shoes for individuals on the street. The overall goal is to encourage dialogue on homelessness and the role of community in providing support.	n/a	\$3,000	<b>\$3,000</b>
Mount Pleasant Neighbourhood House	<b>Warm Feet, Full Stomachs Continued!:</b> Building on its HAW initiatives since 2014, MPHN's Youth Action Committee will host a 30-day sock drive for the homeless, make and distribute 250+ sandwiches to Raincity Triage shelter, and host "Eat + Talk = Housing for All" community dinner and facilitated intergenerational and intercultural dialogue on housing and homelessness to learn about housing justice while breaking down social barriers and discrimination, and building intergenerational and intercultural connections.	\$2,200	\$3,000	<b>\$2,750</b>
Parish of St. Paul's Vancouver	<b>Connecting the Ends:</b> In partnership with other churches in the downtown area, St. Paul's Connect event will take place on Monday October 8, and will bring together many health related services, such as optometry, dental hygiene and hearing care, under one roof to make it easy for the homeless to access them. Food and toiletry/care kits will be provided.	n/a	\$2,300	<b>\$2,300</b>
Potluck Café Society	<b>Welcome Supper:</b> The DTES Kitchen Tables' Outreach Team will distribute Potluck's DTES updated Food Map along with hot soup to clients of 3 emergency shelters, targeting newcomers to the DTES neighbourhood who may not be familiar with the free food system. The purpose of the map is to help individuals navigate the charitable food	\$2,200	\$2,850	<b>\$2,850</b>

REGULAR HAW GRANTS RECOMMENDING:				
	system and enable a more dignified access to nutritious food in the DTES. Community consultations will provide opportunities for the Outreach Team to listen to people who are often neither seen nor heard.			
Renfrew Collingwood Seniors Society	<b>Building Community Bridging Generations:</b> Based on the success of previous years, this intergenerational project involves Grade 4 students, 'at risk' high-school students, and seniors welcoming and supporting tenants of the Kingsway Continental Hotel. The project includes providing welcome packages for 15-20 new residents; hearty meals twice a year for 123 residents; hats and mitts; holiday gifts; plant and garden supplies. The aims are to help residents feel welcomed, cared for and part of the community, and to help youth and seniors better understand homelessness issues.	\$3,000	\$3,000	<b>\$3,000</b>
South Vancouver Neighbourhood House	<b>Assessing Homelessness Needs in South Hill:</b> A needs assessment of individuals who are homeless in South Hill, on Fraser from East 41 <sup>st</sup> to 50 <sup>th</sup> Avenues, will be conducted by SVNH staff and volunteers as part of two community meal events. The purpose is to (1) determine the individuals who experience homelessness or are at risk of homelessness, (2) build relationships with individuals who are homeless or at risk, (3) better understand the needs of this population in order to design and tailor SVNH's programs and services, and (4) disseminate findings to stakeholders, such as COV, local businesses, schools, and the BIA.	\$2,200	\$2,467	<b>\$2,325</b>
Vancouver Aboriginal Friendship Centre Society	<b>Community Connector:</b> Through a community Connect event, resembling a trade show of service providers and to be held during HAW, clients will be provided with connections to programs, services and housing information. Three breakout sessions/workshops will be offered on "Wellbriety," "Identifying and Coping with Abuse" and "Nutritional Therapy." For service providers, additional workshops will be given on "Effects of Residential School" and "Trauma-Informed Practice". Workshops will be delivered in partnership with Nenqayni, a mobile wellness program. There will be a catered lunch.	n/a	\$2,775	<b>\$2,775</b>
Vancouver Aboriginal Transformative Justice Services Society	<b>2<sup>nd</sup> Annual Open House:</b> VATJSS will open its doors to show community what they offer to encourage community and service providers to use the organization as housing loss prevention and to raise awareness of the services for those in emergency situations. The open house will be targeted to Indigenous community members and families facing housing issues. A range of service providers will attend, free lunch of chili and	n/a	\$3,000	<b>\$3,000</b>

REGULAR HAW GRANTS RECOMMENDING:				
	bannock will be served and Winter Survival Kits will be distribute.			
West End Seniors' Network	<b>Renting it Right for Older Adults:</b> Partnering with the Tenant Resource and Advisory Centre (TRAC) to offer an in-person version of TRAC's Renting it Right online training and certificate program to older adults in the West End, a high proportion of whom live on fixed and very low incomes and are at risk of losing their affordable housing to rising costs, development and 'renovictions'. The project aims to prevent low-income older adults from entering homelessness or being displaced from their community.	\$2,300	\$3,000	<b>\$3,000</b>

REGULAR HAW GRANTS NOT RECOMMENDING:				
Agency	Event Description	2017 Grant	2018 Request	2018 Recom
Collingwood Neighbourhood House	<b>Transition Resources:</b> Creation of resources, including brochures and informational videos on accessing benefits, completing housing applications, and training programs, for people who are newly homeless or at risk. This will help address the challenge that some homeless people have in accessing one-to-one support and appropriate information and referrals, and help folks know where to turn for the right support at the right time. Launch during HAW in October.	\$2,300	\$3,000	<b>\$0</b>
Employ to Empower	<b>Street Store Vancouver 5.0:</b> The 5 <sup>th</sup> annual Street Store Vancouver will be held on December 23 to give residents of the DTES a dignified shopping experience where they can choose what they want and need for free. Grant money will cover the costs of supplies and materials needed to run the event.	n/a	\$3,000	<b>\$0</b>
Jewish Family Services Agency	<b>Home is More Than a Shelter:</b> Through an event that allows for dialogue, panel and small group discussion, the intentions of this project are to increase community awareness around the challenges that vulnerable populations face in securing/maintaining their housing, engage community members in dialogue on housing challenges and solutions, and encourage informed community members to advocate for affordable housing for those in need.	n/a	\$3,000	<b>\$0</b>
Pacifica Treatment Centre Society	<b>Exercise and Recreational Activities:</b> Pacifica's expanded exercise program includes running, hiking and cycling clubs as well as other structured exercise options. Event registration fees and public transit costs can be prohibitive for Pacifica's clients and graduates who are low income or at risk of homelessness.	n/a	\$3,000	<b>\$0</b>

REGULAR HAW GRANTS NOT RECOMMENDING:				
	By offering alumni the opportunity to participate in these clubs and events, Pacifica is developing new ways to enable alumni to stay involved, establish community bonds, strengthen recovery, and, ultimately, reduce homelessness.			
Together We Can Drug & Alcohol Recovery & Education Society	<b>TWC Street Reach Community Outreach Initiative:</b> As part of ongoing programming, TWC Street Reach is an initiative to provide community outreach to the most vulnerable homeless population in Vancouver. This project will increase the scope and visibility of TWC Street Reach and enhance their outreach activities. The goal is to provide essential goods, engage in conversation and encourage people to engage with community services.	n/a	\$3,000	\$0
Working Gear Clothing Company	<b>October Evenings at Working Gear:</b> The mission of Working Gear is to relieve poverty by providing interview or industry appropriate clothing to low income or unemployed individuals, some of whom are homeless, in search of employment. Working Gear will open expanded hours for the month of October to coordinate with HAW and exclusively assist clients suffering from or at risk of homelessness, provide them with much needed appropriate footwear and raingear, and access to barbers and employment related referral agencies.	n/a	\$3,000	\$0
	Total Request		\$64,392	
	Total Recommending			\$46,000
	Total Funds Available			\$46,000
	Funds Remaining			\$0

TEMPORARY MODULAR HOUSING HAW GRANTS RECOMMENDING				
Agency	Event Description	2017 HAW Grant	2018 Request	2018 Recom
Hives for Humanity	<b>Habitats to Home:</b> This project will engage recently homeless residents now living at 1113 Franklin and 525 Powell TMH buildings and surrounding neighbours in experiential education and workshops, empowering them to build green spaces at their new TMH homes. As thriving, beautiful gardens are built and as stories are shared with neighbours, discriminatory perceptions around homelessness and what modular housing means for community will be challenged.	n/a	\$3,000	<b>\$3,000</b>
Kitchen on a Mission	<b>Welcoming TMH Tenants to Marpole:</b> Kitchen on a Mission will initiate a community event/project that welcomes the residents of the Reiderman Residence TMH into the Marpole community. The activity will be decided upon in consultation with the residents of the Reiderman Residence and will encourage community integration. Resident choice and involvement at all stages of the project, including planning and decision making are integral to the design of this activity. The project will proceed with the goal of welcoming the tenants of the Reiderman residence. While encouraging community participation, the project will also challenge stigma attached to homelessness in the neighbourhood.	n/a	\$3,000	<b>\$3,000</b>
Portland Hotel Society	<b>Community Engagement Garden Party and Ceremonial Welcome:</b> In consultation with new tenants and current neighbours of Ash Street TMH, an inclusive welcome garden party for the entire community will be collaboratively planned. Tours of the common areas of the building will be offered; food from a local food truck as well as treats from PHS's social enterprise will be provided. Current tenants in peer-driven positions will support the event and neighbours will be offered the opportunity to work alongside new tenants. "Lived experience ambassadors" will share the benefits of supportive housing. PHS staff and BC Housing will also be onsite. As part of the welcome, there will be an Indigenous ceremonial blessing to officially open and bless the site.	n/a	\$3,000	<b>\$3,000</b>
Still Moon Arts Society	<b>Local Abundance – Integrating New Neighbours into the Community:</b> A collaboration with Sarah Ross House (Kaslo	n/a	\$3,000	<b>\$3,000</b>

TEMPORARY MODULAR HOUSING HAW GRANTS RECOMMENDING				
	Street TMH) and Renfrew-Collingwood Food Security Institute to host art, food and stewardship workshops specifically geared to new residents of Sarah Ross House to learn about the neighbourhood, meet neighbours, and help look after Renfrew Ravine. Making art and sharing food together are non-threatening ways to get to know one another.			

TEMPORARY MODULAR HOUSING HAW GRANTS NOT RECOMMENDING				
Agency	Event Description	2017 Grant	2018 Request	2018 Recom
Society for Affordable Housing Education and Development (BCNPHA)	<b>Letters from Home:</b> With the goal of educating the public about the need for and benefits of supportive housing, to increase understanding around TMH in Vancouver, Richmond and elsewhere in Metro Vancouver and people experiencing homelessness, and to reduce stigma associated with homelessness and TMH projects, three videos telling the stories of previously homeless individuals who benefit from TMH will be produced and made available to community groups, schools, neighbourhood associations, non-profit organizations, news media and social media.	n/a	\$3,000	\$0
		<b>Total Request</b>	<b>\$15,000</b>	
		<b>Total Recommending</b>		<b>\$12,000</b>
		<b>Total Funds Available</b>		<b>\$20,000</b>
		<b>Funds Remaining for 2018 TMH HAW Grants</b>		<b>\$8,000</b>

## Streetohome Committed / Funded Projects - 2008 - 2018

## SUPPORTIVE HOUSING BUILDINGS (COMPLETED)

ID	Status	Project / Site	Building Name	Units	STHF \$	Partners	Rezoning	DP	BP	Start Date	End Date	Tenanting Start
1	Completed	730 E. Hastings (between Heatley & Hawks) Client: Women & Children Permanent Supportive Housing	Cause We Care House	21	\$1,000,000.00	YWCA				November 2014	July/August 2016	August 2016
2	Completed	208 East Georgia (at Main) London Hotel Client: Homeless Adults Permanent Supportive Housing	London Hotel	25	\$250,000.00	Atira Women's Resource Society				2009	2009	
3	Completed	HEAT Shelter Program Client: Homeless Adults Emergency Housing		200* Beds	\$500,000.00	City of Vancouver				2009	2009	
4	Completed	2299 Fir (at 7th Ave) Sanford Apartments Client: Mental Health Permanent Supportive Housing	Sanford Apartments	62	\$1,240,000.00	Sanford Housing/MPA Society	Yes	Yes	Yes	December 2010	June 2012	
5	Completed	2019 Dundas (at Wall St) Client: Women Transitional Housing	Aboriginal Mothers Centre	16	\$500,000.00	Lu'ma Native Housing/ Aboriginal Mother Centre				October 2009	November 2011	
6	Completed	1060 Howe (between Nelson & Helmken) - Client: Mental Health Temporary Housing	At Home/Chez Soi (Bosman Hotel)	100*	\$1,100,000.00	Mental Health Commission of Canada				December 2009	April 2012	
7	Completed	Portable Subsidy Rental Program Client: HIV/AIDS Homelessness Prevention		n/a	\$45,000.00	McLaren Housing Society				2011	April 2012	

8	Completed	<b>31 West Pender (near Abbott)</b> Client: Aboriginal Permanent Supportive Housing		24	\$500,000.00	Vancouver Native Housing				Completed	September 2012	
9	Completed	<b>502 Alexander Container Housing</b> Client: Women Permanent Supportive Housing		12	\$240,000.00	Atira Women's Resource Society				September 2012	August 2013	
10	Completed	<b>215 West 2nd (at Cook St.)</b> Client: Mental/Health Addictions/Supportive Housing	<b>Marguerite Ford</b>	147	\$2,940,000.00	Sanford Housing/RainCity Housing	Yes	Yes	Yes	July 2011	April 2013	
11	Completed	<b>1249 Howe (near Davie)</b> Client: HIV/AIDS Permanent Supportive Housing		110	\$2,200,000.00	McLaren Housing Society	Yes	Yes	Yes	July 2011	August 2013	
12	Completed	<b>101 East Cordova Bridge Housing</b> Client: Women/Transitional Housing	<b>Bridge Housing</b>	8	\$160,000.00	Atira Women's Resource Society				2013	July 2014	
13	Completed	<b>1134 Burrard (near Helmken)</b> Client: Youth (30), Mental Health (111) Permanent Supportive Housing		141	\$2,820,000.00	The Kettle/Family Services of Greater Vancouver (Directions)	Yes	Yes	Yes	March 2012	March 2014	
14	Completed	<b>951 Boundary Rd (at Adanac) Taylor Manor</b> Client: Mental Health/Addictions Permanent Supportive Housing	<b>Taylor Manor</b>	56	\$1,400,000.00	City of Vancouver, The Kettle (services)				April 2013	December 2014	
15	Completed	<b>2465 Fraser Street</b> Client: Youth (30), Aboriginal (69) Permanent Supportive Housing	<b>Kwayatsut</b>	99	\$1,980,000.00	Vancouver Native Housing/Pacific Community Resources Society (BYRC)	Yes	Yes	Yes	August 2012	December 2014	

16	Completed	<b>111 Princess (at Alexander)</b> Client: Mental Health/Addictions Permanent Supportive Housing		139	\$2,780,000.00	PHS Community Services	Yes	Yes	Yes	October 2012	December 2014	
17	Completed	<b>220 Princess (at Powell) Budzey Building</b> Client: Women & Children Permanent Supportive Housing	<b>Budzey Building</b>	147	\$2,940,000.00	RainCity Housing	Yes	Yes	Yes	November 2012	March 2015	
18	Completed	<b>41 E. Hastings (between Carrall &amp; Columbia)</b> Client: Women Permanent Supportive Housing		52	\$1,040,000.00	Atira Women's Resource Society				November 2015	March 2018	April 2018
19	Completed	<b>CoHERE Housing 1723 Victoria Drive</b> Client: Mental Health Permanent Supportive Housing	<b>Co:Here</b>	26 (18 + 8 for mentors)	\$520,000.00	Co:Here Foundation, in partnership with Salsbury Community Society and Grandview Calvary Baptist Church				April 2016	March 2018	April/May 2018
20	Completed/ Fundraising	<b>Annex 2: Youth Housing</b> Client: Youth Youth Housing	<b>Annex 2</b>	6	\$140,000.00	Pacific Community Resources Society				Fall 2017	Spring 2018	Spring 2018
21	Completed/ Fundraising	<b>Youth Supportive Recovery Housing</b> Client: Youth Youth Transitional Housing	<b>Youth Supportive Recovery Housin</b>	10 beds (2 houses)	\$100,000.00	Pacific Community Resources Society				Fall 2017	Spring 2018	Spring 2018
<b>SUPPORTIVE HOUSING BUILDINGS (UNDER CONSTRUCTION)</b>												
22	Under Construction	<b>Fire Hall #5 3090 East 54th Ave (at Kerr)</b> Client: Women & Children Transitional Housing	<b>Pacific Spirit Terrace</b>	31	\$892,000.00	YWCA				tentative: June 2016	January 2018	February 2018
23	Under Construction	<b>420 Hawks</b> Client: Women and Children Permanent Supportive Housing	<b>TBD</b>	21	\$420,000.00	Atira Women's Resource Society				Spring 2017	Winter 2018	TBD

24	On Hold	City Site TBD		89	\$1,780,000.00		No		No	ON HOLD	ON HOLD	
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**SUPPORTIVE HOUSING PROJECTS**

ID	Status	Project	Building Name	People helped	STHF \$	Partners	Rezoning	DP	BP	Start Date	End Date
1	Ongoing	<b>Semi-Independent Housing Program</b> Client: Youth Homelessness Prevention		136 Youths	\$500,000.00	Covenant House Vancouver				January 2012	January 2018 (last reporting July 2018)
2	Fundraising	<b>STEP Pilot</b> Client: Adult Supportive Moving-on Pilot: 100 people		100 (Individuals transitioned) (freeing up 100 units for street/shelter homeless)	\$200,000.00	City of Vancouver BC Housing Vancouver Coastal Health				December 2017	December 2019
3	Fundraising	<b>Homeward Bound Pilot</b> Client: Adult Supportive return to home community Pilot: 100 people		100 (individuals)	\$123,825.00	Vancouver Coastal Health City of Vancouver BC Housing				TBD	TBD
2	In Development	<b>Addiction Recovery Community (ARC)</b> Client: Youth & Adult		TBD	TBD	City of Vancouver BC Housing Vancouver Coastal Health Non-Profit				TBD	TBD
2	In Development	<b>Delancey Street Vancouver</b> Client: Corrections Adult		TBD	TBD	Delancey Street Foundation Corrections (Federal, Provincial & Community Courts)				TBD	TBD

**HOMELESSNES PREVENTION PROJECTS**

3	Ongoing	<b>Vancouver Rent Bank</b> Client: City of Vancouver Residents Homelessness Prevention		699 (individuals)	\$365,800.00	Network of Inner City Community Services				September 2012	COV renewed operational agreement - ends summer 2018
4	Ongoing	<b>Work With US</b> Client: Adult Supportive Employment Pilot: 50 people		50 (individuals) Initially	\$300,000.00	Work With Us				November 2017	Ongoing

5	Fundraising	<b>St. Paul's Hospital</b> Client: Mental Health 10 clinical treatment spaces with a translational centre (capacity 6,000 patients annually)	<b>The Hub</b>	10 (capacity 6,000 patients annually)	\$500,000.00	St. Paul's Hospital						January 2017 for clinical spaces; Spring 2017 for Transitional Centre
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**2016**  
ANNUAL  
REPORT

[streetohome.org](http://streetohome.org)

Cover photo: Artist Gary and former resident of Vancouver Native Housing Society's Skwachàys Artists' Lodge.

Read Gary's story at:

[streetohome.org/about-streetohome/blog/2015/oct-15/moving-gary-s-story](http://streetohome.org/about-streetohome/blog/2015/oct-15/moving-gary-s-story)

*Thank-you to Andrea Dubeckyj and Colliers International for providing graphic design support.*

# A message from the Chair and CEO

In 2016, Streetohome continued to explore the second phase of our mandate as defined in our 10-year plan - to address the root causes of homelessness. It has been a year of engaging with our partners, service providers and the community to identify gaps in homelessness prevention and where Streetohome can add the most value, without duplicating efforts.

Introduced this year, our new tagline – changing lives, building futures – is emblematic of our belief that we need to provide more than homes – we need to help individuals realize their hopes and help them move along their preferred life path successfully.

Notwithstanding our belief that we need to broker solutions for a comprehensive homelessness service system, we continue to leverage private sector funding to build homes that address gaps in the supportive housing inventory.

Three new building projects are currently under construction: 41 East Eastings (52 supportive housing units for women-led couples who are homeless or at risk of homelessness); Pacific Spirit Terraces (31 units of family housing for single mothers and their children who are fleeing abuse); and Co:Here Housing (18 units for homeless individuals from the surrounding neighbourhood). Since 2008, we are proud to have leveraged more than \$30 million for 21 building projects in the City of Vancouver.

We look forward to official openings in 2017 for 41 East Hastings and Co:Here Housing, with a Spring 2018 opening for Pacific Spirit Terraces.

In terms of homelessness prevention, the Vancouver Rent Bank approved 129 loans (Streetohome contributed loan capital), helping 308 individuals, including 28 children. Combined with Covenant House's Semi-Independent Housing Program (Streetohome contributed operating funding), which helped 17 youth to become stably housed, our prevention programs supported 325 individuals this year.

Our work is only possible through the support of our partners: BC Housing, the City of Vancouver, Vancouver Coastal Health; and our donors, who believe that everyone deserves a home and the opportunity to better their lives. Together, we are changing lives and building better futures.

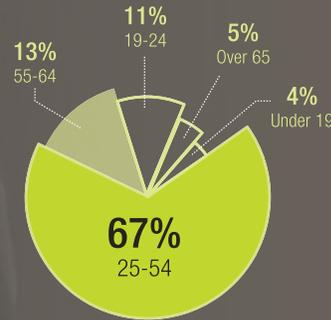


Rob Turnbull, President and CEO, Streetohome Foundation (left), with John McLernon, Chair, Streetohome Foundation.

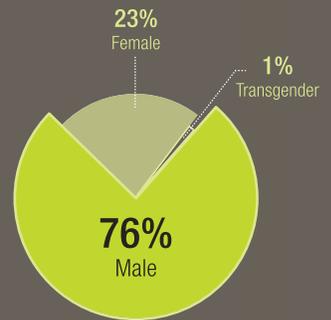
John McLernon, Chair

Rob Turnbull, President & CEO

# Who are the homeless?



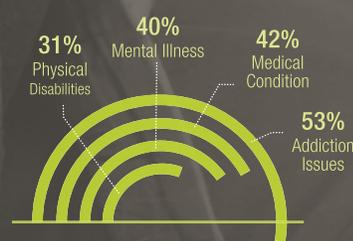
Age



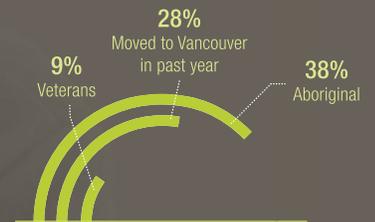
Gender



Income



Health



Sub-Populations

**1,847** living in shelters or on the street

# A path out of homelessness, hopelessness and addiction

Being connected to his community and finding stability through work has been Todd's salvation from drug abuse and homelessness.

For almost two decades, Todd says his life was a predictable cycle of detox; treatment centre; recovery house; the occasional visit to the psych ward, ending with the inevitable relapse.

He smiles wryly, when he says it was his version of “wash, rinse, spin”, but in his case there was a never ending repeat cycle.

“The only time I was clean was when I was in treatment for a couple of months, but as soon as I got out, I eventually went back to using.”

It's no surprise he became addicted to drugs, he says, with an alcoholic father, and a mother who worked two jobs to keep the family of nine afloat. At 16 he was an alcoholic; 18 addicted to crack; 21 homeless and sleeping in the crawlspace underneath his drug dealer's house. He spent his 20s moving from city to city across Canada.

At 31, he entered what would be the first of about a dozen treatment programs. The last turned his life around. According to Todd, he was able to tap into his spirituality and the belief in a higher power.



## *ensure the experience of homelessness is least harmful, brief and non-recurring*

Today, Todd is working at JustPotters, a social enterprise of JustWork Economic Initiative, recycling clay so it can be refashioned by artists working in the basement studio of Grandview Calvary Baptist Church.

“I have a sense of purpose in my life,” says Todd. “Before I had all day and nowhere to go. Now, I feel like I'm part of the rhythm of the day. I like the energy of walking along the sidewalk with other people heading to work. I like coming to work, and I like the people who are here.”

At 49, he still struggles to reconcile his past, but is in a good space right now: he's clean and sober; has a place to stay (McLaren Housing, a 110-unit project, partially funded by Streetohome); and feels a strong sense of community.

“I've got food in the house, money in the bank, and new shoes,” says Todd. And with gratitude adds, “Not that there's anything wrong with wearing donated shoes, but it's a nice feeling when you can buy them yourself.”

## Our role

Streetohome's overarching goal is to leverage and broker a comprehensive system response to homelessness to ensure that homelessness in Vancouver is prevented whenever possible and, when homelessness can't be prevented, to ensure the experience is least harmful, brief and non-recurring.

## How we work

- Promoting a systematic approach – a comprehensive set of connected services
- Searching for evidence-based and promising practices that fill gaps in the system
- Brokering collaborative relationships that pool and optimize limited resources
- Leveraging private sector contributions 10:1 and sharing both risks and successes

## Streetohome has three broad goals

1. Provide stable housing with appropriate support services
2. Prevent people who are most vulnerable from becoming homeless
3. Build broad public support and commitment for permanent solutions to homelessness



Streetohome is partnering with Co:Here Foundation and Salsbury Community Society to build 18 units of supportive housing in the Grandview Woodlands neighbourhood. The building will open in the Fall of 2017.

# Goal 1: Provide stable housing with appropriate support services

Streetohome provides funding for supportive housing for street homeless or those at risk of homelessness. Many of these individuals often require additional support – whether that is help with grocery shopping and meal planning, creating a budget and paying bills on time; household maintenance and laundry, navigating transportation or getting to medical appointments. Since 2008, Streetohome has leveraged capital toward 21 supportive housing buildings, with three buildings nearing completion (in 2017 and Spring 2018):

- 41 East Hastings – (52 units for women-led couples)
- Pacific Spirit Terraces (formerly known as Firehall #5 – 31 units for women and children fleeing abusive situations)
- Co:Here (18 units for single individuals, living side-by-side with co-residents in a supportive community)



*Streetohome Board Vice-Chair, Lloyd Craig (left), attended the groundbreaking ceremony for Pacific Spirit Terraces in December 2016. The six-floor development project will host a state-of-the-art fire hall on the first two levels, housing for low-income, single mothers and their children on the top four floors and a rooftop patio, creating housing for about 96 people in a family-oriented residential area, close to services, bus routes and schools.*

# Goal 2: Prevent people who are most vulnerable from becoming homeless

## The Vancouver Rent Bank provides emergency relief

The Vancouver Rent Bank provides interest-free loans for people in danger of eviction or essential utility cut-off. Loans can be used for rental and utility arrears and security deposits. Loans are a maximum of \$1,300 for a single person and \$1,800 for a family. The Rent Bank also provides financial workshops and resources and connections to housing support services. Streetohome's contribution of the capital for loans is made possible through a generous donation from the Radcliffe Foundation. Since 2012, the Vancouver Rent Bank has approved 585 loans and helped 989 individuals, including 237 children.

## Covenant House semi-independent housing program for at-risk youth

Youth with mental health and addiction challenges are among the most vulnerable homeless. Streetohome supports Covenant House Vancouver's Semi-Independent Housing Program which offers homeless and at-risk youth on Vancouver's streets a safe place to sleep, a variety of supports, and an opportunity to move along their preferred life path. Generously supported by Scotiabank and Bell Canada, the program has helped 123 vulnerable youth since 2012.

## Enabling Pathways Out of Homelessness

Breaking the cycle of homelessness, changing lives and building futures goes beyond supportive housing. It also includes providing health, employment and education/training opportunities while ensuring a feeling of safety and belonging for individuals.



## Goal 3: Build public support for permanent solutions to homelessness

Streetohome's 16 member Board and 80 member committees help build consensus around how to best leverage private sector funding to address homelessness in Vancouver. Once achieved, these same community leaders help build broad public support for innovative services that help fill the gaps in the system such as homelessness, addiction recovery and employment pathways.

### Brokering solutions for Addiction Recovery

Dr. Annabel Mead is literally on the front lines of treating addictions. She's an addiction medicine physician at St. Paul's, a lead physician for the Heartwood Centre for Women at BC Women's Hospital, and consulting physician for Vancouver General Hospital's Complex Pain and Addiction Service.

Research shows that the longer an individual stays in treatment, the greater their chance of success. "People learn a lot during treatment but often, after treatment, they are left to their own devices and the relapse rate is pretty significant. Unfortunately, relapse is the rule rather than the exception."

As part of Streetohome's Addiction Recovery Committee, Dr. Mead is among leaders from the health, housing, employment, police, community, academic and private sectors who are looking at the gaps in the system, and where the Foundation may be able to broker innovative solutions by working with the private sector.



*we all suffer when we don't address the challenges... through health and shelter costs, crime, and the loss of valuable citizens.*

"Patients need options which range from harm reduction to pharmacotherapies (suboxone and methadone), and from counselling to residential treatment," says Dr. Mead. "Addiction is a complex and chronic issue, requiring a multiple level response, over a period of years."

"They've suddenly got a whole lot of time to fill with what was once used looking for drugs, using, and recovering from drug use," says Dr. Mead. "So you need to wrap around all sorts of supports in terms of managing that time that they have and replacing it with healthy pastimes and developing new skills."

"I've worked in a lot of areas in addictions – outreach in the DTES; providing treatment at detox centres; and the Burnaby Mental Health Centre, so I've seen how the system works from many angles, but I know we can do better and I want to see people getting better from their addictions."

# Thank-you for changing lives and building futures

We take great pride that 100% of every dollar from our donors goes directly to leveraging new supportive housing and homelessness prevention programs. Since 2008, we have leveraged \$30 million to develop 21 buildings (with 1,325 homes); provide rent bank emergency and interest-free loans; and support youth to come in off the streets. This collectively has contributed to the housing stability of more than 2,600 vulnerable individuals who will not be counted in future homeless counts. Instead, these individuals are being supported to reach their housing, health, education and employment goals and move on with their lives. Together, we are truly “changing lives, building futures”.

## Corporate & Employee Donations

A&W Food Services of Canada Inc. & Associated

Companies

Alexander, Holborn, Beaudin & Lang

Anna & Kristina's Grocery Bag

Anthem Properties

Aquilini Properties LP

Ballistic Arts Media Studios Inc.

Beedie Development Group

Bell Canada

BC Housing Employee Matching

BMO Financial Group

Canaccord Genuity Corp.

Canadian Western Bank

Ceridian Canada Ltd.

CFA Vancouver

CIBC

City of Vancouver

Coast Capital Savings

Colliers International

Connor, Clark & Lunn Financial Group

Copperlion Capital (KRW) Inc.

DDB Canada

Dehoney Financial Group

Deloitte Vancouver

DreamGroup Productions

EACOM Timber Corporation

Employees of Stantec

End Homelessness Now

Goldcorp Inc.

GWIL Industries

Home for the Games

Innovative Research Group Inc.

KPMG

Lindt & Sprungli Canada Inc.

NAIOP Community Real Estate

Development Association

New Shoes Productions Inc.

Odlum Brown

Pacific Blue Cross

ParkLane Homes/River District

Polygon Homes Ltd.

Provide Home Inc.

Rennie Group

Scotiabank

Seaspan Inc.

Silk Concept Inc.

Silver Wheaton Corp.

Small Business BC

UBC Sauder School of Business

United Community Services Co-op

Vancity Savings Credit Union

Wesbild Holdings Ltd.

White Knight Janitorial Services Inc.

## Foundations & Funds

625 Powell Street Foundation

Andrew Mahon Foundation

Canada Foundation for Innovation

Canucks For Kids

Face of Today Foundation

Face the World Foundation

Fernwood Foundation

Frank Giustra, Radcliffe Foundation

Freyvogel-Preiswerck Fund

Houssian Family Foundation

John C. Kerr Family Foundation

MariaMarina Foundation

Peter & Joanne Brown Foundation

R & J Stern Family Foundation

R. Howard Webster Foundation

Red Hibiscus Fund

SZOCS Foundation

The Cundill Foundation

Ward McAllister Family Foundation

Vancouver Board of Trade Foundation

## Individuals & Families

Adam Zimmerman

Adrian Hamel

Alice Bushore & Kate Herron

Alistair Taylor

Amy Peters

Ann Neudorf

Anna Wallner

Anne & Bill Godden

Anne Andrew

Athena Bax

Barbara Grantham & Andrew Wilkinson

Brendan Fitzgerald

Brent Neave

Bruce Orr

Bill Baker

Charles Mallette

Chip & Shannon Wilson

Chris Morrison

Christine LaLiberte

Christine Wuerfl

Daniel Allard  
Daniel Jarvis  
Dave Rurak  
David & Joanne McDonald  
David & Manjy Sidoo  
Derek Kai  
Dianne Dimozantos  
Dick Vollet  
Divyesh (Dave) Gadhia  
Don Fairbairn  
Edward Steel  
Elizabeth Gross  
Enrico & Cheryl Giustra  
Eric and Elizabeth Southam  
Eric L. Schwitzer  
Faye Wightman  
Florian Gabriel  
Fred & Maureen Wright  
Geoff & Janet Plant  
Geoffrey & Karen Cowper  
George Wong, Magnum Projects  
Individuals & Families continued  
Gillian Davidson  
Glenn Mair  
Gordon Dumka, Gallery Photo Alliance  
Graham McGarva  
Gulnar Aituarova  
H. Roderick Anderson  
Hani Zayadi  
Hannah Lee  
Helen Hall  
Ida Goodreau  
James Schultz  
James Steele  
Joanne Gassman  
Jeff Queen  
Jim Chu  
Jim Dehoney  
Jonas Lehrman  
Judith Lynn Siemens  
Karis Maguire  
Kathryn Cernauskas  
Ken McIntosh  
Kevin Bent & Connie Spear  
Kimberley Robinson  
Lalji Family  
Lorraine Lippiatt  
Laura Baziuk  
Lauren Webb  
Lina Dang  
Lindsay & Mark Yuasa  
Lindsay Rattray  
Lloyd & Heather Craig  
Lyll Family  
Mackay Family  
Mary Ackenhusen & Daniel Muzyka  
Marlene Martens  
Matthew & Tracy Craig  
Maureen Lewis  
Mike Harcourt  
Moneca & Braden Gabriel  
Pamela & Jonathan Murkin  
Papinder Rehncy  
Peggy Louise  
Peggy & John McLernon

Penny J. Ballem  
Perri Zimmerman  
Ping Liu  
Randi Fjeldseth  
Red Hibiscus Fund  
Rick Genovese  
Rob Turnbull & Family  
Robert Disbrow  
Robert Glass  
Robert J. Macdonald  
Ron Eisses  
Selwyn Leeke  
Sharon Taylor  
Shawn Kangro  
Stephanie Butler  
Sukhraj Khungay  
Tamara Vrooman & Gregg Burkinshaw  
Tom & Karen Cooper, City in Focus Foundation  
Tracey Harvey  
Vaness Drake - on behalf of Simon Drake  
Virginia Greene  
Vito Decicco  
Wade & Teresa Bayne  
Wilberg Family  
William Ono  
Yvette Reid  
Anonymous (37)

#### **In Memory**

Bev Arthur – In memory of Lindsay & Eric Lowerison  
Carraresi Foundation – In memory of Augusto Carraresi  
Eric Resnick, Peter McDermott,  
Gifts - In memory of Deborah Sharp Furlong, In honour of  
John Furlong (24)  
Hayley & Hudson Nelles –  
In memory of Deborah Sharp Furlong,  
In honour of John Furlong  
Joyce Jones – In memory of Lindsay & Eric Lowerison  
KSL Capital Partners, LLC  
In Memory of Deborah Sharp Furlong  
Leslie Brown – In memory of Lindsay & Eric Lowerison  
Lisa Stockstad – In memory of Lindsay & Eric Lowerison  
Sadler Jackman Family Foundation –  
In memory of Deborah Sharp Furlong

#### **In Honour**

Dylan D. Reece Financial Services –  
In honour of Bob Rennie  
Gavin Dirom – In honour of M. Forster  
Gifts – In honour of Judy Graves (30)  
Karole Sutherland –  
In hon. of J. Watchuck & R. Goepel  
Laurie Sterritt – In honour of Nathan Collett  
Richmond Chamber of Commerce –  
In honour of Mike Harcourt  
Sarah Collett – In honour of Nathan Collett  
Suzanne Bolton & Jeff Mooney – In hon. of Linda Mitchell  
Tanja & Michael Mackin –  
In honour of Gerald MacDonald & Jodie Martinson

#### **Community**

First Baptist Church  
Grey Matter Event  
Killarney Secondary School  
Mount Seymour United Church

# Odlum Brown Limited: small acts of kindness pay big dividends



Debra Hewson, President and CEO, Odlum Brown Limited, is proud of her organization's long-history of giving.

Debra Hewson's dad would often say, "The true test of a person's character is what they do when no one is watching."

And that's what makes Debra the proudest of Odlum Brown's history of philanthropy over the company's 94 years. "For every public act of giving, there are 10 unheralded acts of community kindness and support for those less privileged," says Debra.

Last year, Odlum Brown's generous corporate donations and sponsorships totalled in excess of \$1 million. This figure includes direct employee contributions to charitable organizations such as United Way, an institution that Odlum Brown co-founder Victor Odlum first began supporting in the 1930s. It doesn't account for the countless volunteer hours employees spend on community projects throughout the year.

Some of Odlum Brown's charitable giving recipients are identified at the corporate level, but often employees are the ones to call attention to a charity they want to support in the community.

## *homelessness is a community response*

Odlum Brown employees take the long view – in investing, and in community giving. For the past 15 years, the firm has supported a non-profit East Vancouver child care centre.

The entire Odlum Brown team provides Christmas gifts for each child and their siblings, along with a food hamper for each family. Debra is overcome when she walks through the reception area each holiday season and sees every square inch overflowing with gifts for the children and their families.

"It's like 265 people giving an exponentially huge hug to the community, and for me that's what philanthropy is all about. When I see all the gifts, I just think, 'Wow, we can move the needle here.' Isn't that what everyone wants – to be able to say that they've changed something for the better?"

Now, Odlum Brown is partnering with Streethome Foundation to ensure that individuals living in the street and in shelters as well as those at risk of homelessness have supports to move along their intended life path.

*"When I walk by someone who is homeless, I wonder about their story and how they got to that place. What have we not done as a society to provide them with the resources they need? Where are the gaps that need to be filled?"*

Debra Hewson, Odlum Brown

“I remember the first time I sat down with John McLernon and Rob Turnbull and what struck me were the measurable outcomes that had already been achieved in a relatively short period of time. They told me about all the buildings and the individuals who now have homes in the city. It wasn’t a lot of talk about what needs to be done; it was, ‘Here’s what we’re actually doing to make an impact.’”

“Streetohome wasn’t trying to reinvent the wheel, but to leverage opportunities in the private sector for support. It felt like a real call to action.”

Debra strongly believes that corporations and individuals have a role to play in finding solutions for homelessness.

“When I walk by someone who is homeless, I wonder about their story and how they got to that place. What have we not done as a society to provide them with the resources they need? Where are the gaps that need to be filled?”

“I don’t believe it’s entirely the government’s responsibility to address homelessness. We are the community. This is where we live. It is our collective responsibility, whether we give our time, our money or our ideas.”

Debra is passionate about starting with housing first, and then building on supports such as employment and addiction recovery programs.

“We all define it differently, but we all need a home, a safe and secure place to live. That’s an absolute right for every citizen. Without that, if you have nowhere to go to feel safe, how can you even begin to make life changes? I really believe that. I believe it with my heart and soul. I have the privilege of working with 264 other people who believe it, too. How great is that?”

## Streetohome by the numbers

**\$30**  
million  
raised  
since 2008

**100%**  
of your donations  
go to supportive housing  
or prevention programs

Founding  
contributor:  
Vancouver  
Rent Bank

**2,600**  
individuals  
helped

leveraged funding for  
**21**  
supportive housing  
buildings

**7**  
VOLUNTEER  
COMMITTEES  
**80**  
MEMBERS

## Looking ahead to 2017/2018

When Streethome was established in 2008, our first priority was to build-up supportive housing stock, and expedite moving vulnerable individuals living in shelters or on the street into safe housing with appropriate supports to help them retain their housing.

Streethome has largely achieved what it originally intended under Goal 1 (build stable, supportive housing) by leveraging the development of more than 1,300 homes for the most vulnerable in the city.

But, the second goal embedded in our 10-year plan was to prevent people who are most vulnerable from becoming homeless by collaborating with the public, not-for-profit and private sectors to identify and fill existing gaps in the system.

Prevention is the best solution to homelessness: it's much less costly to prevent someone from becoming homeless than it is to try and help them once their physical and mental health deteriorates and they lose their social connections and everyday supports.

### *brokering a system-wide response to homelessness*

Streethome's supportive housing and homelessness prevention goals for 2017/2018 include supporting the existing Vancouver Rent Bank and Covenant House Semi-Independent Housing Program, as well as exploring opportunities to better steward existing supportive housing inventory by helping individuals who would prefer to move on to more independent housing and backfilling vacated units with street and sheltered homeless. Streethome, with partners BC Housing, the City of Vancouver, and Vancouver Coastal Health, is hoping to launch a new program, STEPS, "supporting tenants, enabling pathways" in the Fall of 2017. Streethome will provide limited transition funding to pay for such things as first/last month's rent, utility connections, moving costs and an apartment start-up kit (bed, kitchen table, chair, dishes) to ease the financial burden for those moving towards self-sufficiency.

We're also exploring a Streethome role in leveraging innovative addiction recovery and employment pathways that support individuals with lived experience of homelessness in reaching their goals. With 53% of the homeless in Vancouver living with substance use disorders, understanding and addressing addiction is critical to providing the best supports possible to break the cycle of suffering. Streethome is working to bridge opportunities between employers facing workforce shortages with vulnerable individuals seeking jobs and, along with our partners, identifying barriers and enablers for individuals to obtain and retain employment.

Seven years into our 10-year plan, we still have a lot of work ahead of us. However, we believe that by pursuing a systematic approach and brokering collaboration across agencies and jurisdictions, as well as using data to drive performance, and leveraging evidence-based practices, Streethome will continue to impact the burden of homelessness in collaboration with our partners and with community support.

# Streetohome Financials

Streetohome's operations are funded separately from capital donations. Operations are funded by contributions from BC Housing, City of Vancouver, Vancouver Coastal Health, Vancouver Foundation and corporate donors. Operations funding includes office, salary and fundraising expenses.

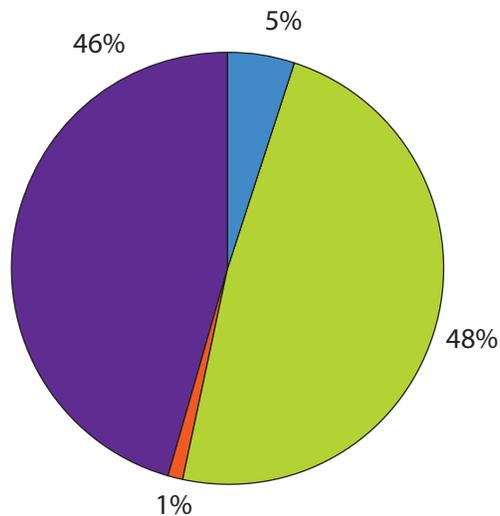
## Operating Revenues/Operating Expenses



Capital is funded by generous donations from corporations, foundations and individual philanthropists. 100% of capital donations received directly fund homelessness prevention initiatives or supportive housing dedicated to helping individuals residing in shelters and living on the street in Vancouver.

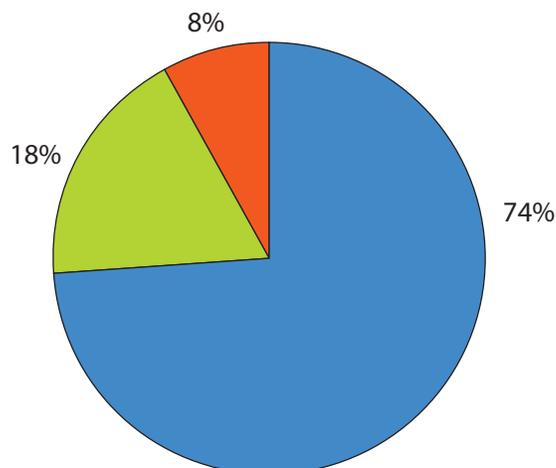
## Donations Received in 2016

Private Donations	\$ 99,331
Foundation Donations	\$1,027,585
Corporate Donations	\$966,954
Other Grants	\$25,000
<b>Total</b>	<b>\$2,118,870</b>



## Granted in 2016

YWCA Cause We Care House	\$333,333
Covenant House	\$ 80,000
SFU CARMHA	\$ 35,000
<b>Total</b>	<b>\$448,333</b>



# Board of Directors

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