



## ADMINISTRATIVE REPORT

Report Date: April 25, 2018  
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Meeting Date: May 2, 2018

TO: Standing Committee on City Finance and Services

FROM: General Manager of Development, Buildings and Licensing

SUBJECT: Update on Liquor Policy Implementation and Upgrading the Granville Entertainment District

### **RECOMMENDATION**

- A. THAT Council approve in principle amendments to License By-law Number 4450 generally in accordance with Appendix B to: restrict the location of advertising by liquor stores located in grocery stores; require the display of drink strength; establish a Class 8 Liquor Establishment licence; and clarify the process to be followed by the City in providing comments on liquor licence applications to the Provincial Liquor Control and Licensing Branch;

FURTHER THAT the Director of Legal Services be instructed to prepare the necessary amending by-law generally in accordance with Appendix B.

- B. THAT Council approve amendments to the Liquor Store Guidelines as presented in Appendix C.
- C. THAT Council adopt the Policy on Support for Liquor Licences at Arts and Culture Businesses as presented in Appendix D.
- D. THAT Council approve in principle an amendment to Noise Control By-law No. 6555 generally in accordance with Appendix E to establish 9:00 a.m. to 1:00 a.m. as the time when maximum noise levels from live entertainment at restaurants are in force;

FURTHER THAT the Director of Legal Services be instructed to prepare the necessary amending by-law generally in accordance with Appendix E.

- E. THAT Council approve removal of the probationary period restricting liquor service hours for known good operators licensing new restaurants.
- F. THAT Council adopt the policy to allow patios at liquor establishments in the Granville Entertainment District.
- G. THAT Council receive for information the Granville Entertainment District (GED) liquor policies and general GED upgrades update as presented in this report.

## **REPORT SUMMARY**

Since June 14, 2017, staff have been implementing 38 liquor related policies and actions as directed and approved by Council. This report provides an update on implementation, recommends action to enable implementation of the remaining key liquor policies, and includes recommendations for by-law amendments and policy changes that will further support and strengthen the recommendations approved in June 2017. Upon approval of this report, staff will be on track to complete all but two of the 38 recommendations by the end of May 2018.

Staff have also carried out additional work related to the Granville Entertainment District (GED). This was done in partnership with the GED Safety & Security Working Group, a cross-sector group that launched in July 2017 following Council's directive to do so in June 2017. The Working Group has actively met over the past nine months and this report provides a summary on the activities and recommended actions from that Working Group.

Further, in February 2018, Council directed staff to report back to Council with specific recommendations regarding upgrades to the GED and those recommendations are also included in this report. The combined content on the GED liquor policy and other upgrades to the GED is included in section 2 of this report.

## **COUNCIL AUTHORITY/PREVIOUS DECISIONS**

April 17, 2018: Following public hearing, Council approved minor amendments to the Zoning and Development By-law to change definitions associated with 'Grocery Store' in order to enable liquor stores in grocery stores.

On February 21, 2018 Council directed staff to report back in April 2018<sup>1</sup>, with advice on:

- An update and potential review of the parking and transit situation on the street, including but not limited to the possibility of moving the trolley bus lines off of Granville St. to provide a more open space for staging and event programming;
- An update on potential options for enhancing the dining and live music experience on the street, including allowing greater use of the street for outdoor patio dining by neighboring food establishments;
- An update and review of any other potential upgrades, redesigns, and opportunities for the area that staff deem worthy of consideration and that may be included as part of the current capital planning process; and
- A strategy to provide better transportation services unique to the GED as a high need area of the city;

FURTHER THAT staff consult with the BC Entertainment Hall of Fame, Entertainment Producers, Vancouver Civic Theatres, and the City Archives as to whether they would be appropriate stakeholder members on the Granville Entertainment District Safety and Security Working Group (GED SSWG) in accordance with Section 3.0 ("Membership") of the GED SSWG Terms of Reference as noted in the February 20, 2018, Memorandum to Mayor

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<sup>1</sup> To be aligned with liquor policy report back, which was scheduled for April but moved to May due to the volume of agenda items in the April Council meetings.

and Council from the General Manager of Development, Buildings, and Licensing (SUBJECT: Granville Entertainment District Safety and Security Working Group Update).

Council further directed staff to work with the Vancouver Police Department, Bar Watch, BC Civil Liberties Association, Pivot Legal Society, Vancouver Public Spaces Network, Downtown Business Improvement Association, BC Law Society, and other relevant stakeholders, including the Granville Entertainment District Safety and Security Working Group (GED SSWG), the Provincial Government, and other B.C. municipalities exploring the use of CCTV, and ask the Provincial Privacy Commissioner to give us an assessment of the use of CCTV in the Granville Entertainment District and to review the efficacy of using Street Surveillance Camera Networks to support safety measures and to deter property damage, theft, violent behavior and consider other methods that could achieve these outcomes minimizing impacts on civil liberties, and report back to Council by June 2018, or sooner if practicable.

June 14, 2017: Council adopted a set of recommendations to update City liquor policy. The changes aim to align City liquor policy with changes to Provincial liquor policies, and advance goals to 1) protect health, safety and community liveability; 2) foster creativity, community connection and local economy; and 3) to ensure an effective and efficient regulatory framework. Staff were directed to implement thirty-three actions and policy changes, and to carry out additional work on policy for the Granville Entertainment District (GED). Appendix A shows the full list of approved policy changes and Council directions.

December 16, 2015: Council heard staff recommendations that responded to Provincial changes in liquor licence regulation, specifically: changes to allow liquor in grocery stores; and liquor retail at artisans markets. Council deferred both items to the city wide liquor review process that was underway. Also at that meeting, staff were directed to consider a licence and fee structure for liquor manufacturers' lounges and to bring forward recommendations.

March 15, 2014: Council extended the 2012 Interim Liquor Policy for the Downtown Eastside until a Liquor Policy Review for the area could be completed as part of a city wide liquor policy review.

November 19, 2009: Council created what is now called the Granville Moratorium. Specifically, Council directed:

THAT City staff, through consultation with stakeholders including the Vancouver Police Department, provide a Report Back to Council on the impact of adding more Liquor Primary seats to the Granville Entertainment District; and

FURTHER THAT in the interim to receiving this report, Council will not consider further applications to convert Food Primary liquor licensed premises to Liquor Primary licensed premises in the Granville Entertainment District.

April 17, 2007 Council adopted staff recommendations on sidewalk patios at liquor primary establishments that included: a requirement for food service; closing time of no later than 11pm; outdoor seating limited to 20% of total seating capacity; no patios adjacent to liquor establishments in the 700, 800 and 900 blocks of Granville Street.

## ***CITY MANAGER'S/GENERAL MANAGER'S COMMENTS***

The City Manager and the General Manager of Development, Buildings and Licensing recommend acceptance of this report.

## ***REPORT***

### ***Background/Context***

On June 14, 2017 Council approved 33 staff recommendations for updates and actions related to City liquor policy, and directed staff to carry out 5 additional actions related to liquor policy for the Granville Entertainment District (GED). The 38 total recommendations aimed to advance goals to 1) protect health, safety and community liability; 2) foster creativity, community connection and local economy; and 3) to ensure an effective and efficient regulatory framework.

Since June 2017, staff have been in the implementation phase of work, rolling out immediate changes passed by Council and working to design and put forward the additional policies, guidelines, and by-law changes required to implement the remaining approved policies. Thus far, 20 actions have been completed, 8 actions are included in this report, and staff have added 3 additional supporting actions for Council review and approval. 8 of the 38 actions do not require additional Council action and will be completed by May 31, 2018. Staff will provide Council with a final summary memo once all actions are completed.

Appendix A provides the full list of 38 actions and associated status.

Staff have also carried out additional work related to the Granville Entertainment District (GED), which was done in partnership with the GED Safety & Security Working Group, a cross-sector group that launched in July 2017 following Council's directive to do so in June 2017. The Working Group has actively met over the past nine months and this report provides a summary on the activities and recommended actions from that Working Group. Two of the 38 actions requested by Council are related to the Last-Entry Pilot implementation and are on hold pending Council feedback on this report. Further, in February 2018, Council directed staff to report back to Council with specific recommendations regarding upgrades to the GED and those recommendations are also included in this report. The combined content on the GED liquor policy and other upgrades to the GED is included in section 2 of this report.

This report is structured in the following two sections in order to provide distinct updates on these two separate but related topics:

**SECTION 1: LIQUOR POLICY RECOMMENDATIONS: IMPLEMENTATION OF REMAINING ACTIONS;**

**SECTION 2: UPDATE ON GRANVILLE ENTERTAINMENT DISTRICT (GED) LIQUOR POLICIES AND UPGRADES.**

### ***Strategic Analysis***

#### **SECTION 1: LIQUOR POLICY RECOMMENDATIONS: IMPLEMENTATION OF REMAINING ACTIONS**

In total, Council directed staff to implement 38 actions (33 staff recommendations and 5 additional directions from Council) to support changes in the liquor regulatory framework in Vancouver, which resulted in the need to revise various by-laws, policies and guidelines. The

implementation status of all 38 items is summarized in Appendix A. The majority are completed or represent ongoing operations that have been launched by staff and will continue. The key remaining items are included in this report, which will enable liquor in grocery stores, support liquor in arts and culture establishments, and require liquor serving establishments to post drink sizes and strengths.

Further, in moving into implementation of the liquor policy recommendations, staff identified revised or additional amendments that will complement the original proposals and help better streamline and clarify procedures. These changes include additions to the License By-Law for liquor advertising, revision (elimination) of the probation period for proven restaurant operators, and various minor housekeeping amendments - all of which are listed as 'REVISED' or 'NEW' in the table below.

**Table 1: Recommendations for Council Review and Approval**

	Nature of Action/Amendment	By-law, Policy or Guideline	Arising from Council Direction June 2017 (Appendix A)	Proposed Amendment
<b>Support Liquor in Grocery Stores</b>				
1	New By-law amendment and enactment	License By-law 4450	NEW - related to H.1. Support Liquor in Grocery	Restrict liquor advertising from view by minors when liquor stores are located inside grocery stores. (Draft by-law included in Appendix B)
2	Guideline revision for review	Liquor Store Guidelines	H.1. Support Liquor in Grocery	a) Identify grocery stores as an option for existing liquor store relocation; b) set criteria for design of liquor stores located inside grocery stores; c) update liquor store types to align with Provincial types (Draft Guidelines included in Appendix C)
<b>Support Liquor in Arts and Culture Establishments</b>				
3	By-Law enactment	License By-law 4450	D.2. Allow Sales in Select Non-traditional Businesses	Create a new liquor establishment licence type for arts and culture businesses that are approved to hold Provincial liquor primary licences (Draft By-law included in Appendix B)
4	New policy for review	Policy on support for liquor licences in arts and culture businesses	D.2. Allow Sales in Select Non-traditional Businesses	A policy to identify the kinds of arts and culture business types that will be supported for Provincial liquor licences and describe the application review

				process (Draft policy included in Appendix D)
<b>Expand General Public Health Interventions</b>				
5	By-Law enactment	License By-Law 4450	C.1 Expand General Public Health Interventions	Require liquor-serving establishments to display drink size and strength on their menu (Draft By-law included in Appendix B)
<b>Additional Minor Implementation Updates (from June 2017)</b>				
6	New By-law amendment and enactment	Noise Control By-law 6555	NEW - related to F.1 Expand Live Entertainment in Restaurants	An additional amendment to the Noise By-law will align with the July 25, 2017 License By-law amendment allowing live music in restaurants until 1:00 a.m. (Draft by-law included in Appendix E)
7	Policy revision post-June 14 <sup>th</sup>	Probation period policy for liquor service hours in new restaurants	REVISED - J.1 Streamline and Clarify Procedures	Remove liquor service hours probationary period for new restaurants operated by known good operators
8	New By-law amendment	License By-law 4450	NEW - J.3 Streamline and Clarify Procedures	Clarify City process to provide comments on application for a liquor licence to the Liquor Control and Licensing Branch under the Liquor Control and Licensing Act. (Draft by-law included in Appendix B)

### Support Liquor in Grocery Stores

The Province enables sales of liquor in grocery stores via two models: BC wine on shelves or a liquor store within a grocery store. Last June, Council approved the ‘store within a store’ model which allows all liquor (i.e. beer, wine, hard alcohol) to be sold within grocery stores. This retail model balances public access to liquor with public health and safety. Public health and safety are supported by the physical separation of liquor from grocery store aisles; controlled access points to the liquor store mean that unaccompanied minors cannot enter.

In order to establish a ‘store within a store’ model for Vancouver, various by-laws and guidelines need to be amended to align with Provincial rules and to account for municipal by-laws and guidelines.

On April 17<sup>th</sup>, 2018 Council approved minor amendments to the Zoning and Development By-law to add a new retail use, Grocery Store with Liquor Store. The new retail use is required because the by-law definition of grocery store is coupled with drug store; drug stores are not permitted to have liquor stores within them. This change represented the first of three actions required to enable this new ‘store within a store’ model.

In order to fully implement the 'store within a store' model, staff recommend the following additional amendments to the License By-Law and the Liquor Store Guidelines, to clarify the distancing, design, and advertising rules for liquor stores within grocery stores.

**Recommendation #1: Amend License By-law (*Appendix B*)**

Staff recommend that the License By-law be amended to restrict liquor advertising from view by minors when liquor stores are located inside grocery stores.

Provincial regulations do not prohibit liquor advertising inside grocery stores when the liquor store and grocery store have a business relationship. To further support public health and safety, staff propose that liquor stores located inside grocery stores be prohibited from advertising liquor products in the grocery store, regardless of the business relationship between the two stores. The draft amendment to the by-law is provided in Appendix B.

**Recommendation #2 Amend Liquor Store Guidelines (*Appendix C*)**

Council approval of the store-in-store liquor retail in grocery store model included the provision that the City's Liquor Store Guidelines remain in effect. This provision means that access to liquor products may become more convenient through co-location with grocery stores in some locations, but the overall number of retail liquor stores in the city is not affected by the change to allow liquor in grocery. In other words, the distancing rules within the current Liquor Store Guidelines do not change with the addition of this new store within a store model.

Staff recommend that the Liquor Store Guidelines be updated to include design guidelines for the 'store within a store' model. Staff recommend that liquor stores in grocery stores be designed such that view of liquor products, displays and liquor sampling stations is restricted, and further, that the store can be fully secured during non-liquor store operating hours. Staff recommend these criteria be included in the existing Liquor Store Guidelines. It is proposed that revised design criteria be included in section 3.5 (b) and (c) of the Liquor Store Guidelines (Appendix C). A change to section 3.5 (a) is proposed so that the existing guidelines apply to liquor stores seeking to relocate or locate inside grocery stores.

Staff recommend additional minor updates to the Guidelines:

- 1) Align liquor retail store types with provincial licence types that have changed in the years since the guidelines were last approved by Council in January 2010. The guidelines currently reference a "beer and wine only" store type that no longer exists in Provincial licensing (Section 2.1(a) and 2.2 (a)).
- 2) Remove outdated reference to East Fraserlands and Southeast False Creek as emerging neighbourhoods (Section 3.4 (a)). East Fraserlands has now been approved as a Local Shopping Area and Southeast False Creek as a general commercial area.
- 3) Update Map 1 and the accompanying list of local shopping areas to include Marine Gateway.
- 4) Update Map 1 so that it shows local shopping areas but does not include locations of existing liquor stores. As the map is static and not regularly updated it quickly becomes inaccurate when a liquor retail store relocates or closes. Staff and the public can access an online map and business information to determine the location of existing, licensed liquor stores.

It should be noted that the amendments to the guidelines, as presented in Appendix C, also reflect the updates related to the Downtown Eastside (Section 3.4 (c) ) and Granville Street (Section 3.4 (d)) as approved by Council in June 14, 2017 (A.2 and B.2 in Appendix A).

If the by-law and guideline changes are approved by Council, staff will begin accepting applications for liquor stores within grocery stores starting Monday May 14<sup>th</sup>. Because grocers will need to create a store within their existing store, applicants will need to start the process with a development permit application and will also need to have a Provincial liquor licence to demonstrate viability.

### **Support Liquor in Arts and Culture Establishments**

As of January 2017, Provincial regulations allow any business, except those that operate out of a motor vehicle or whose business is predominantly aimed at minors, to sell and serve alcohol. The business must apply to the Province for a liquor primary licence; the terms of the Provincial licence state that liquor service is ancillary to the primary business.

In response to that change, on June 14, 2017 Council approved the staff recommendation to support Provincial liquor primary applications from arts and culture businesses and directed staff to establish a corresponding City licence type in the License By-law 4450.

#### **Recommendation #3. Create a Liquor Establishment Class 8 Licence in the License By-law (*Appendix B*)**

In response to this direction, staff propose a Liquor Establishment Class 8 licence, intended for businesses wanting to sell and serve liquor to their patrons during the course of regular business hours, for example a retail art dealer or gallery. Liquor service will be restricted to the hours of primary business operation and not later than 11:00pm. The Liquor Establishment Class 8 licence will be held in conjunction with a licence for the primary business. The draft amendments are provided in Appendix B.

#### **Recommendation #4: Policy to Specify Qualifying Arts and Culture Business Types (*Appendix D*)**

In addition to amending the License By-law, staff recommend adopting a policy document to specify the arts and culture business types that will be supported for provincial liquor primary licences. Staff recommend that applications be supported from retail art dealers and galleries and from community associations with arts and culture as their core mandate.

Opportunities to extend support for liquor licences to other types of arts and culture businesses may be considered at a future date once staff have learned more about the uptake of this licence, and how well it works from the business operator's perspective and the perspectives of community and neighbourhood fit. The policy also describes the application review process. This document will be helpful to both the public and staff.

## Expand General Public Health Interventions

Since June 2017, staff have been working with Vancouver Coastal Health and other stakeholders to design and implement the various recommended actions to expand general public health interventions related to alcohol consumption. The key action in this report is for Council to update the License By-law to require drink size and strengths, but following this report, staff will activate a series of communications to liquor primary establishments to provide guidance on the new by-laws and to encourage consistent standard size drinks and low-strength drinks.

### **Recommendation #5: Amend the License By-law to require liquor serving establishments to display drink size and strength on menus. (*Appendix B*)**

In June 2017, Council approved the requirement for liquor serving establishments to display drink size and strength on their menus (C.1 Protect Public Health and Safety in Appendix A). The resulting by-law for enactment is in Appendix B.

#### *Consultation*

Staff developed details of the by-law requirement after consultation with key stakeholders, including:

- BC Restaurant and Food Service Association
- Individual restaurateurs and liquor establishment operators
- Vancouver Coastal Health

Staff heard concerns from businesses about the financial costs of reprinting menus, about the time and resource required to update menus, and the challenge of designing menus that are appealing yet still include the information consumers want and regulations require. Staff acknowledge these challenges and in response, have prepared the by-law requirements to provide business owners with flexibility in meeting the requirements, while still achieving the direction of Council.

#### *Requirements for liquor serving establishments*

Vancouver will be the first municipality in the province to require liquor serving establishments to provide their patrons with information on the size and strength of alcoholic drinks offered for sale and consumption. The purpose is to ensure that consumers have access to liquor information when they are making beverage choices.

The regulation will apply to restaurants, bars, theatres, and any other establishment with a provincial food primary or liquor primary licence to serve alcohol. It will require liquor serving establishments to have available a list showing the percent alcohol by volume (ABV) for all wine, beer and spirits that are offered for sale. Provincial liquor regulations (*Liquor Control and Licensing Act*) require a list of drink sizes and prices; amendments to the City's License By-law will add the requirement for % ABV per liquor type.

Standard drink size is an established metric that consumers can use to 'count' the number of drinks they are consuming ([heretohelp.bc.ca](http://heretohelp.bc.ca)). For example, a 5 oz. glass of wine at 12% ABV and 1.5 oz of spirits at 40% ABV are each equivalent to 1 standard drink. Research suggests that customers can keep track of their liquor consumption most easily by counting standard drinks. Liquor serving establishments may choose to provide standard drink equivalents on their menu instead of percent ABV for the beer, wine and spirits they serve.

Business owners can determine the menu type and format they will use to convey the information to their customers. Liquor serving establishments are encouraged to make the information easily available to patrons, for example by adding it to the menus they currently use, or providing it on a separate drinks menu at the table, at the bar, or on a chalk board. At a minimum, patrons must be made aware that a list is available upon request, indicating the size and strength of the beer, wine and spirits.

If these amendments are approved by Council, staff will send communication and education materials to all licensed liquor serving establishments explaining the by-law change and how to comply. It will also let business owners know that compliance monitoring will commence three months after the by-law is enacted.

### **Additional Minor Implementation Updates (from June 2017)**

The following items represent new or revised items that were identified during the liquor policy implementation process. They cut across the types of actions and represent largely house-keeping activities to support the implementation of the Council actions approved in June 2017.

#### **#6 Amend Noise Control By-law 6555 (F.1 Expand Live Entertainment in Restaurants)**

The License By-law was amended in July 25, 2017 to allow live music in restaurants until 1:00 a.m. Staff recommend that the Noise Control By-law be amended to align with the License By-law such that sound level requirements for live entertainment are in force until 1:00 a.m. The draft amendment is in Appendix E.

#### **#7. Policy on probation period for liquor service hours in new restaurants (J.1 Streamline and Clarify Procedures)**

This is a proposed revision of the change approved by Council in June 2017. The City has a procedural policy for new restaurants to undergo a six month probation period with reduced liquor service hours. The probation period allows staff to monitor the business for neighbourhood impacts and compliance with by-laws before supporting liquor service hours up to the maximum allowed under Provincial and City regulation.

In June 2017 Council approved the staff recommendation to reduce the probation from six to three months for known good operators: operators who run or have run other restaurants in the city successfully and in compliance with all regulation including City noise by-laws and Provincial liquor regulations. Since then, staff have heard concerns from industry that the three month probation period is still too onerous: the first months of operation are critical for a new business and while it may be reasonable to monitor new, unknown operators, known good operators should not be subject to probation. Staff recommend that known good operators be exempted from the standard procedure of supporting restricted liquor service hours for an initial probationary period.

If adopted, the change in policy will be updated on the City's website where information for restaurant applications is provided; the Council Meeting Minutes will be referenced. Industry and other key stakeholders will be notified.

**#8 Clarify City process to provide comments on provincial liquor licence applications (J.3 Streamline and Clarify Procedures)**

Staff recommend an amendment to section 9A.1 of the License By-law, Comments Under Liquor Control and Licensing Act, to more clearly set out the delegation of powers and the process to be followed by the City when providing comments and recommendations regarding an application for a liquor licence to the General Manager of the Liquor Control and Licensing Branch under the Liquor Control and Licensing Act. The draft amendments to By-law 4450 are in Appendix B.

**SECTION 2: UPDATE ON GRANVILLE ENTERTAINMENT DISTRICT (GED) LIQUOR POLICIES AND UPGRADES**

Council has provided direction to staff to take action and report back to Council in two key areas related to the GED:

1. June 14, 2017: Convene a working group with key GED Stakeholders to improve consultation, implement approved liquor policies, and explore additional actions in the GED;
2. February 21, 2018: To report back, at the same time as the liquor policy report back, with recommendations regarding specific topics related to upgrading the GED.

Section 2 of this report provides an update on both of these directives and provides recommendations related to each topic.

**GED Liquor Policy Updates**

In June 2017, the council report from staff focused on a number of liquor-related concerns in Vancouver, including various issues associated with the Granville Entertainment District. The report acknowledged the opportunity to transform the district, but also the issues related to safety and security, particularly on the weekends and often associated with drinking. As such, the report scope focused primarily on liquor-related issues and staff put forward and Council approved the 5 GED-specific recommendations including instituting a pilot last entry program (B1. to B.5, Appendix A).

In addition, in response to mixed feedback on the GED-specific recommendations, Council gave staff five additional actions on liquor policy for the GED, summarized in Table 3, below (and in Appendix A). This report focuses primarily on following up on the 5 actions requested by Council.

**Table 3 Council direction to staff on liquor policy for the GED June 14, 2017**

B.	Granville Entertainment District
6	Direct staff to establish a working group of key stakeholders in the Granville Entertainment District, including local bars and restaurants, Bar Watch, the Downtown Vancouver Business Improvement Association, Vancouver Police Department, Vancouver Coastal Health and community organizations, including women's organizations, to improve consultation and co-ordination of efforts to reduce street disorder and gender-based violence, and to improve business in the area.

7	<p>Refer the following recommendation, as set out in Section B - "Adjust Granville Street/Granville Entertainment District Policies to Reduce Problems", of the Policy Report dated June 7, 2017, entitled "Liquor Policy Review - Recommended Actions", to the working group for further review, including consideration of impending patio policy report and exploration of ways to increase safety for the women and LGBTQ2 communities:</p> <p>Applications for patio liquor licences or seat relocations from inside an to a patio should not be supported at liquor primary establishments located on Granville Street between West Georgia and Drake streets until such time as the Granville Entertainment District crime rates reduce and/or there is a diversification of establishments and patrons.</p>
8	<p>Refer evaluation of the [Last Entry] pilot program as set out in 5 above to the working group, with an interim report back on its effectiveness after six months.</p>
9	<p>Direct staff to delay any increase in capacity or service hours in the Granville Entertainment District until they are satisfied that night transit service has increased to an appropriate level.</p>
10	<p>Direct staff to bring revised recommendations regarding the Granville Entertainment District to Council by the end of the third quarter, 2017.</p>

***GED Safety and Security Working Group (Action B.6)***

The GED Safety and Security Working Group (GED SSWG) launched in July 2017 and has been co-chaired by the City and the DVBIA. The following organizations participated in meetings and working activities over the past 9 months:

<b>Industry</b>	<b>Not for Profit</b>	<b>Government</b>
Alliance of Beverage Licensees BC	Good Night Out	COV, DBL
BarWatch	Music BC	CoV, ACCS
Hospitality Vancouver Association		VPD
Cadillac Fairview		Vancouver Coastal Health
Best Western Chateau Granville		BC LCLB
Downtown Vancouver Business Association		

At the outset, the Working Group established a Terms of Reference, which included a mandate to implement the CoV liquor policies adopted by Council in June 2017 and to collectively help plan, implement and evaluate strategies to reduce: 1. incidents of public disorder and nuisance, 2. violent incidents and 3. acute alcohol related incidents such as incidents of overconsumption requiring emergency room visits. The full Terms of Reference is included in Appendix F. The full GED SSWG met five times over the course of the last nine months and various sub-groups formed to focus on further developing the specific priority initiatives identified by the group.

In order to ground the work, the group first sought to establish a shared understanding of safety and security issues in the GED. Individual group members including BarWatch, Vancouver Coastal Health, VPD and COV presented data to describe conditions in the area, and key findings from the presentations included the following:

- BarWatch has helped to significantly reduce the criminal activity in the GED over the years and the members continue to work closely with the VPD to establish new processes and procedures to adapt to emerging issues inside and outside of bars;

- Vancouver Coastal Health does not have access to incident data at a granular enough level to baseline the GED; alcohol-related hospitalizations in Vancouver are increasing in varying degrees in every neighbourhood and every age group, but it is difficult to isolate incidents in the GED with EMS, ER or other data to demonstrate causal relationships or impacts of policy changes;
- VPD data show that violence and disorder in the GED have not decreased over the last five years (2013-2017) (Appendix G) and the GED continues to have the highest number of incidents among Vancouver's downtown areas in late night hours;
- CoV research demonstrated that the Last Hour Entry program in Sydney demonstrated clear reductions in both violent incidents (police data) and emergency room visits related to alcohol related violence (hospital records), however data do not yet demonstrate whether the last entry program negatively impacted business vitality or the local neighborhood economy.

Overall, members of the Working Group agreed that one of the biggest issues is safety in the public realm in the late hours of the weekends. The group acknowledged that these risks are exacerbated by overconsumption of alcohol (in the GED or from elsewhere) but that the issues are also complicated by the volume of people concentrated in the public realm with limited access to transit or other supports or mitigating tools that could help impaired or vulnerable individuals get home safely.

Based on this, the group generated ideas on how to tackle the problems and prioritized a list of actions to explore to mitigate the safety risks, primarily in the public realm. The key items that the group established as priorities were:

- Good Night Out,
- Late-night transit,
- CCTV, and
- a Patron Code of Conduct.

In addition, the concept of a Night Mayor arose from the discussions. Overall, a number of representatives in the group indicated a desire to pursue all of these ideas before they would entertain a 'Last Hour Entry' pilot (or LEP pilot) as they felt these other measures would have a positive impact on reducing safety and security issues and that the LEP pilot would have a disproportionate economic impact on the local businesses, without sufficient proof that it would mitigate safety and security issues.

Staff provided a memo to Council on February 20<sup>th</sup> with a detailed update on the progress of the GED SSWG, which can be found in Appendix H. The GED SSWG met in March 2018 and the GED SSWG actions table in Appendix I reflects the revised status of the various items.

Overall, the GED SSWG established a positive cross-sector platform to raise issues, suggest ideas, and identify collaborative strategies or actions. A lot of work associated with safety and security has been initiated, though there remains work to be completed and few of the agree-upon actions will tackle safety in the immediate term. The GED SSWG has established productive working relationships and disbanding at this point could diminish the goodwill and trust established to date. However, given that the scope was highly focused on safety, but that there is interest in engaging in a broader array of issues associated with the GED, it may be beneficial to conclude this phase of the working group and seek to expand and more formally establish an external, cross-sector advisory group that provides guidance and supports actions related to various initiatives related to the GED. In that vein, it will be important to include city staff from other departments in broader conversations about issues

beyond liquor policy and the impacts on safety and security risks. This point is further articulated in the second half of Section 2 of this report.

*Consideration of patio policy and exploration of ways to increase safety for women and LGBTQ2 communities (Action B.7)*

*Revised Patio Policy*

Staff have reconsidered patios at GED liquor establishments by reviewing data on existing GED patios including VPD crime and disorder statistics; and receiving input from GED liquor establishment owners and other GED SSWG members.

Staff recommend a revision of the policy put forward in June 2017 to lift the moratorium on patios in the GED. Staff recommend that patios be allowed at liquor establishments in the GED and that applications be supported on a case by case basis following standard City process including public notification for community input, consideration of neighbourhood fit, and review of the application by the Vancouver Police Department.

There are currently twenty restaurant patios with liquor licences and two liquor establishment patios in the GED. All are required to close at 11:00 pm in keeping with city wide patio policy approved in 2007. At least three of these patios including one liquor establishment patio have held extended summer hours to 1:00 a.m. under the City's summer hours patio program. Review of VPD incident data for the GED confirms that the existing patios have not been associated with incidents of crime or disorder.

Bar owner members and representatives on the GED Safety & Security Working Group expressed their view that patios at liquor establishments pose no greater risk than the existing restaurant patios on Granville Street. They are in favour of patios.

Patios may help to create a more vibrant streetscape and possibly attract a broader demographic to the street than it does now.

In the last nine months staff have had inquiries from two liquor establishments in the GED about the possibility of adding a patio.

Vancouver Police Department have stated their support of a case by case approach to support for liquor establishment applications for patio liquor licences.

*Good Night Out (GNO) Program*

City Staff and GED SSWG members think the GNO Street Team could make a key contribution to late night safety on the street, in particular for women and vulnerable populations. The GNO Street Team is comprised of volunteers trained in skilled bystander intervention and conflict resolution. The Team is a first point of contact for people seeking information, assistance finding transportation, basic first aid, a respite space or emergency services. In this way the GNO Street Team can complement the work of police who may be engaged with more serious street disorders and crime.

The Fall 2017 GNO GED pilot was held over 8 weeks, and had encouraging results with 70% of respondents on a GNO online survey saying that the presence of the GNO Street Team would make them feel safer. During the pilot the Team recorded over 300 person contacts, 30% of which were related to incidents of over-intoxication and harassment. The pilot was jointly

funded by the DVBIA and BarWatch. The GNO pilot received significant positive feedback from the people who benefitted from the service and was well-received by BarWatch, the DVBIA, and VPD. The GNO team was hired and engaged to address potential safety issues during Vancouver's Juno events in late March 2018.

To extend and confirm the true impact of the GNO program, the team requires funding beyond the 8 week pilot. GED SSWG members have been working to identify funding for a full year program with monitoring for results. A fully funded program, including Street Team supplies and nominal payment for volunteers, organizers, and data gathering and analysis, would cost approximately \$60,000/year. The DVBIA has committed to entertaining a funding request from GNO, but will need partners. GNO has applied for a Provincial Crime Prevention grant, a City Community and Social Service Grant, and a UBC Centre for Community Engaged Learning grant. GNO plans to apply for a Vancouver Police Foundation grant. Of the applications submitted, the UBC grant has been successful. This grant provides \$10,000 for a pilot text reporting tool to be used throughout Vancouver for reports of sexual harassment; data collected from the GED will be included. To date the cost of a full year program remains unfunded.

### *Implementation and Evaluation of the Last Entry Program (LEP) (Actions B.5 and B.8)*

The Last Entry Program (LEP) was introduced as a pilot program in the June 2017 council report as a trial method to reduce the volume of people in the public realm and to mitigate violence. The pilot was designed such that liquor establishments would not be allowed to accept new patrons during the last hour of business, but could allow patrons who are inside the establishment to stay and be served until closing. The underlying principles were 1. that fewer people would flock to the GED for the last hour after the other bars in the region close, and 2. it would help reduce the overall flow of people onto the street at closing time, which is when violence peaks in the GED.

In Sydney, Australia this program was implemented in conjunction with a cut back to liquor service hours (2014) and data have shown clear reductions in both violent incidents (police data) and emergency room visits related to alcohol related violence (hospital records). The new South Wales Bureau of Crime Statics and Research from 2017 show this trend has been maintained in the city's busiest entertainment districts, Kings Cross (20.9% decrease) and the Central Business District (4.5% decrease).

Given the impact on crime and health incident data in Sydney, CoV staff, VPD, and VCH supported this pilot, seeing it as a potential near-term approach to addressing safety issues and as a more reasonable approach compared to other alternatives, such as rolling back the operating hours of all GED liquor establishments, or staggering closing times among liquor establishments.

Staff proposed the program as a pilot in order to test the concept, with a commitment to collect and measure the impacts, and to stop the pilot if serious impacts to the businesses occurred. Council approved the pilot program and requested a report back after 6 months of implementation.

Subsequent to releasing the report in June, additional reports on the LEP program were released regarding the economic impact of the program. Published data on business activity in Sydney reveal an 8% decrease in the total number of liquor establishments in the city from 575 to 531 in the year immediately following the implementation of the program; the location of the establishments that closed is not available in published reports but contacts in Sydney

confirm that Kings Cross in particular has lost a number of establishments and is significantly less vibrant than it was in years prior to the last entry and hours cut back.

The LEP pilot was discussed at the GED SSWG meetings. Staff provided an overview of evidence from Sydney and presented the concept as a pilot for the GED. The GED liquor establishment representatives shared industry concerns and proposed that other strategies and actions should be tried first. The DVBIA also stated non-support for the pilot. In a spring 2018 meeting of BarWatch, GED liquor establishment operators, the DVBIA and City staff, liquor establishment operators reiterated non-support and non-cooperation for the LEP pilot.

Liquor establishment owners are confident that the LEP pilot would have a negative financial impact on their businesses. They report the last hour of business to be their most lucrative, representing 18% of total revenue. They contend that restricting movement in and out of bars during that hour, and restricting access entirely to patrons arriving late to the GED, will cause irreparable harm to their profitability.

GED liquor establishment operators, the DVBIA and BarWatch share the perspective that other measures to improve safety and security in the GED, including but not limited to those initiated by the GED SSWG, should be pursued instead of the LEP pilot specifically expanding late night transit options or CCTV. The DVBIA and GED liquor establishment operators have each provided submissions for Council consideration. The submissions are included with this report in Appendix J and Appendix K respectively.

No alternatives to the LEP have been presented, that are within the control of the SSWG, to specifically and immediately address the violence and disorder that results from the volume of people going to the GED late at night or the exodus of patrons spilling onto the street at 3 am closing time. The most recent VPD incident data show that violence in the GED on weekend evenings has remained constant over the last five years (Appendix G). While ongoing efforts by VPD and BarWatch to address the situation have had an impact on the nature of the criminal activity, the efforts have not led to a reduction in overall recorded incidents of violence.

Staff believe that the LEP pilot program cannot be implemented successfully without participation and cooperation from GED liquor establishments. As such, staff recommend against proceeding with the Last Entry pilot at this time.

***Delay increase in capacity or service hours until night transit service has increased to an appropriate level (Action B.9)***

Per Council direction, liquor service capacity and hours are not being increased at this time.

However, the GED SSWG did spend considerable time discussing transportation issues and alternatives and, across the different representative organizations are seeking support for enhanced late night transit to the area, including:

- Commitment to submit a joint letter from the GED SSWG members to the Translink late night service review and/or the CEO of Translink and the Minister of Transportation and Infrastructure;
- GED SSWG member participation in Translink engagement activities associated with the late night service review;
- CoV senior staff participation in a Translink working group to assess late night transit issues, with specific consideration for the GED;

- CoV staff discussions with the Vancouver Taxi Association regarding improved service considerations in the GED;
- CoV senior staff presentation to the Provincial Standing Committee on Crown Corporations hearing on ride sourcing for British Columbia; and
- GED SSWG members (Barwatch, DV BIA) membership in 'RideSharing Now,' a coalition of organizations spear-headed by Tourism Vancouver to advocate for ride sharing in BC.

### *Summary Recommendations on the Granville Entertainment District (Action B.10)*

In summary, based on the work of the GED SSWG and staff, staff recommend the following liquor-related policy and actions for the Granville Entertainment District:

1. That staff review the scope of the GED Safety and Security Working Group (GED SSWG) and establish an appropriate mechanism for ongoing stakeholder engagement, taking into account progress to date and the desire expressed by Council and other stakeholders to take a broader perspective on topics and engagement in the GED;
2. Allow LP patios at liquor establishments in the GED, subject to existing City patio application processes and regulation;
3. Forego implementation of the Last Entry Pilot program at this time;
4. Continue to advocate for the expansion of late night transit service.

### Additional Upgrades to the GED

On February 21, 2018 Council directed staff to provide advice on GED transit, parking, street activation and other opportunities to improve the public experience and business viability on Granville St. Council also directed staff to explore the potential for use of CCTV cameras in the GED public realm.

The following section of this report responds specifically to the February 21, 2018 motion by providing an update on the various activities planned or underway related to the specific requests, which include:

1. Update and potential review of the parking and transit situation on the street, including but not limited to the possibility of moving the trolley bus lines off of Granville Street to provide a more open space for staging and event programming.
2. An update on potential options for enhancing the dining and live music experience on the street, including allowing greater use of the street for outdoor patio dining by neighboring food establishments.
3. Update and review of any other potential upgrades, redesigns, and opportunities for the area that staff deem worthy of consideration and that may be included as part of the current capital planning process;
4. A strategy to provide better transportation services unique to the GED as a high need area of the city.
5. Communication with specific GED Stakeholders.

Regarding the use of CCTV in the GED, staff will provide Council with a separate memo detailing the implications for introduction of video surveillance in the public realm.

### *Overview of GED Activities and Coordination*

Located at the centre of the downtown area, Granville St. is an important historic street, and has played a significant role in the city as not only an entertainment and theatre district, but also as a shopping street, a centre of business, and one of the busiest transit corridors in the

region. Granville Street is also unique because of the significant cluster of buildings of heritage merit.

The DVBA has commented recently on the shifting nature of the GED and provided the following content to support these observations:

“The economic activity of Granville Street has recently begun diversifying in several positive ways. The street is becoming more vibrant during the day, while continuing to be the nightlife hub of Vancouver. Daytime commercial activity is supported by new office spaces. For example, the co-working venture Spaces will soon occupy the former Tom Lee music building at 929 Granville.

The shift to a greater focus on daytime activity is also exemplified by the conversion of the former Caprice nightclub into a family-friendly food and beverage establishment.

These changes reflect the public appetite for more daytime oriented places in the Granville Entertainment District (GED). A fall 2017 public survey by the Downtown Vancouver Business Improvement Association asked “what do you want to see on Granville Street?” and Patios and Rooftops was the leading response, indicating a strong desire to spend time on Granville during daylight hours.

The success of the GED will continue to rely on the nighttime economy even while certain spaces are converted to daytime uses. The shopping and dining options will complement the nightlife and bring more visitors to the area at earlier times of the day.”

A number of City departments have been working on actions to improve the Granville St. experience for patrons and existing businesses, and to make the street more attractive to a diversity of businesses and entertainment venue types. This includes supporting businesses, revitalizing retail and fostering an attractive public realm with opportunities for sidewalk activities such as store displays, patios and gathering.

To date these efforts have been undertaken by various departments,<sup>2</sup> in conjunction with various external organizations. To respond to Council’s directive and ensure greater coordination across these efforts, staff convened a coordination committee in March 2018, and will continue to meet through the year.

#### *Specific GED Activities and Recommendations*

The following content reflects a summary of the various activities taking place, organized by the specific Council requests, along with summary recommendations on behalf of the cross-department committee.

- 1. Update and potential review of the parking and transit situation on the street, including but not limited to the possibility of moving the trolley bus lines off of Granville Street to provide a more open space for staging and event programming.***

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<sup>2</sup> Departments include: Planning, Urban Design, and Sustainability; Engineering; Arts, Culture, and Community Services; Development, Buildings, and Licensing; and the Vancouver Police Department

### **Granville Design Review (south of Smithe)**

With the Canada Line reconstruction in 2009, the City completed the reconstruction of Granville St. The final design was based on a concept from well-known street designer Alan Jacobs and included features which had not been tried before in Vancouver such as sidewalk parking.

The initial design concept was then adapted to reflect the conditions at the time, including incorporating heavy yellow bollards to protect trees and pedestrians from parking vehicles. While this addressed some of the risk identified in the initial design, it ultimately compromised the original design's intent and added clutter to the sidewalks.

Over time, sidewalks have become even more cluttered and awkward to navigate for people walking and they contribute to challenges when volumes of people are in the public arena during weekend evenings.

Staff have begun a process to review the street to improve the pedestrian realm and urban design of the street, foster public life, and support local businesses. The goal is to make Granville St. an excellent public space and a key Vancouver destination. This Granville Design Review project examines the current sidewalks from Smithe and Drake, and aims to identify opportunities for short-term improvements to be implemented in late 2018/early 2019.

This work is in its start-up phase; the first meeting between City Staff, the DVBA and TransLink occurred on March 16, 2018.

### **Parking**

There are currently 48 parking spaces on the sidewalk on 1000-1200 block of Granville St. In addition, there are 1175 off-street parking spaces in this area.

In 2015, a parking study was conducted to examine the usage of the sidewalk parking. On average, parking spaces on 1000-1200 block Granville Street were found to be in use for parking 60% of the time on weekdays (29 vehicles), and 70% of the time on weekends (34 vehicles).

### **Passenger and commercial loading zone changes**

Recent parking changes in the GED have aimed to improve pedestrian safety and access for emergency vehicles particularly on weekend late nights.

In 2016 all passenger and commercial loading zones were relocated from the 1000-1200 blocks of Granville St. to the adjacent side streets. Furthermore, all of the passenger and taxi zone were put into effect for all seven days of the week and inclusive of holidays and events. New signage along Granville Street includes wayfinding to the relocated zones on side streets. The purpose of this change was to promote traffic flow for emergency vehicles and transit on Granville Street and improve safety for pedestrians.

It is worth noting that no complaints were received by the City's Engineering Department following the relocation of these zones. With the potential for increased vehicular congestion once ride-sourcing vehicles are legislated by the Province, the importance of siting of these passenger and taxi zones off Granville St. is reinforced. The Vancouver Police Department reports that the relocation of loading zones off Granville St. has helped improve access for emergency vehicles, particularly during crowded late nights.

### **Pay station upgrades and new pre-pay parking options**

Failing pay station equipment along the 1000 to 1200 block of Granville St. was replaced in late 2017.

The recently negotiated Pay By Phone contract includes a new 'pre-pay' service that will allow users to pre-purchase parking for the next morning. This service may reduce the risk of driving under the influence by GED patrons who will be able to leave their cars overnight and for up to the maximum time limit of the meters that aren't impacted by rush regulations, once they come into effect the next morning. The service is expected to be available in late 2018.

### **Transit**

Granville St. carries six bus routes, four of which feature in TransLink's top 20 busiest routes in the region. Together the six routes average 79,000 boardings on weekdays. However, only half of the buses on these routes meet their on-time performance targets and improving bus reliability is a priority for the City and TransLink.

In addition to the routes on Granville St., the GED is supported by bus routes on other streets, including Howe St. and Seymour St. which carry three night bus services (N9, N10, N17).

TransLink has recently increased night bus service as part of Phase One of its 10-year Vision. In June 2017 service was improved on a number of NightBus routes, increasing annual service by 6,400 hours. The NightBus routes that serve the GED include the N8, N9, N10, N17, N20 and N35. A map of these routes is included in Appendix L. Further improvements were made in January 2018 to the N35 and to the 95 B-Line so that the Hastings corridor now has round-the-clock service. This improvement added a total of 10,200 annual service hours.

TransLink and City staff completed a Downtown bus service review in 2015 and reported to Council, which included a review of the role of trolley buses on Granville St. High passenger volumes on the Granville St. bus routes, as well as the high use of Granville St. bus stops, speaks to the street's importance for moving large numbers of people in and out of the downtown by transit. As a dedicated transit mall, Granville St. offers the opportunity for reliable transit travel time due to low traffic volumes and turning movements as compared to adjacent streets such as Howe St. and Seymour St.

Transit users also greatly prefer to have both directions of stops on the same street (ie. Granville) as compared to two one-way streets. This is particularly true if those streets are not adjacent to each other, as in the case of Howe and Seymour, where trolley buses are currently re-routed for occasional events and for Friday and Saturday evenings.

Businesses on Granville St. reported that buses bring customers and patrons; they did not support permanent diversion and associated transit reduction on Granville St.

### **Open space staging and event programming**

Open space staging and event programming was undertaken by the City's Street Activities Branch in partnership with the Downtown Business Improvement Association (DVBIA) from 2010-2015. The VIVA Granville Summer Series tested a pedestrian-priority space, programmed during the weekends for twelve weeks 2010 to 2014, and reduced to three weeks in 2015. Buses were relocated to Seymour and Howe streets during these weekend events.

The trolley wires on Granville Street do limit the height of structures and equipment that can be used to stage events; this did not appear to negatively impact the VIVA series of events. The VIVA Granville Summer Series focused on the 400-800 blocks of Granville Street. City staff and the DV BIA worked with community groups, local business and others to animate space. 2015 was the last year of the VIVA Granville Summer series, a joint decision between the City and the DV BIA as a result of the resources required to sustain the programming.

Ongoing, event organizers may apply to the Film and Special Event (FASE) for a permit to hold an event on Granville. The trolley wires on Seymour and Howe allow for the buses to be re-routed for events. Any consideration of permanent re-routing buses would potentially impact established events that currently use Seymour and Howe.

### **Parking and Transit Summary and Recommendations**

There have been a number of initiatives in recent years to assess and improve transportation and parking on Granville Street, including the specific blocks of the GED. Given the current bus ridership, updated bus routes, and level of car and pedestrian traffic, staff do not recommend evaluating the removal of the overhead bus lines at this time. There may be an opportunity to evaluate removal of the lines in the future with changes in the transit fleet and related infrastructure.

The recently-launched Granville Design Review project will evaluate ways to improve the public realm of the GED, to improve the overall attraction and activation of the area, and to potentially create greater opportunities for staging and event programming space. City staff will engage the VPD, DV BIA, and other key stakeholders in this initiative and will report back to Council with key findings and recommendations in late 2018 or early 2019.

## **2. *An update on potential options for enhancing the dining and live music experience on the street, including allowing greater use of the street for outdoor patio dining by neighboring food establishments***

### **Patios**

The Granville Entertainment District has approximately 22 patios and more on the adjacent side streets. Most of the patios are associated with restaurants; a moratorium on new and expanded capacity for GED liquor establishments (pubs and clubs) has prohibited them from expanding or building patios.

The March 30, 2007 report that expanded the City's patio program and set criteria for operation specifically excluded the 700, 800 and 900 blocks of Granville Street from new or expanded patios. The June 2017 Liquor Policy report recommended maintaining a moratorium on patios at Liquor Primary establishments.

As mentioned above, staff are recommending that the moratorium on patios at liquor establishments in the Granville Entertainment District be lifted. This recommendation stems from additional research from the VPD and reduced concerns about patio risks during weekend peak periods.

As such, staff recommend that new patio applications can be considered for the GED. In some cases street design can limit options for patios on Granville Street and any new patios will need to comply with the existing patio process and guidelines. The Granville Design Review project, referenced earlier, will also review opportunities for enhanced patio spaces.

The City's Street Activities Branch conducted initial work on a city-wide patio study which will test innovative patio designs and focus on improving the City's patio application processes and regulations. Staff will expand its review and improvement of the patio program in 2018.

#### **Live music**

During the VIVA Granville Series, cultural and live music events occurred under the Latincover, Taiwan, Celtic, and Busker festivals. The linear nature of this platform and block widths can make it challenging to host larger music style events, and the majority of event organizers prefer to program the 600-800 blocks, close to the transit hubs where the percentage of people walking is much higher. Granville Street is also a popular space for buskers (street entertainers).

The GED supports live music that animates our city, makes it a music tourism destination, and gives local musicians a platform to showcase their talents. Live music opportunities throughout the city and approaches to support the night time economy are being considered in the work underway on Special Event Policy, the Vancouver Music Strategy, and Making Space for Arts and Culture Plan, all informing the directions and recommendations of the broader Creative City Strategy, led by Cultural Services. The strategic work will consider recommendations on the night mayor concept alongside other approaches to support and enhance the nighttime economy, regulatory changes, and inform how the City partners with the local community, to retain, expand and develop vibrant, affordable, sustainable arts and cultural sector in GED, and across the city.

#### **Dining and Live Music Summary and Recommendations**

Staff are recommending that the moratorium on patios at LP's be lifted, which will enable GED liquor establishments to apply for patios immediately, provided they comply with existing CoV patio rules. Staff believe that the Granville Design Review project and the various strategic planning initiatives mentioned above will thoughtfully consider additional opportunities to enhance the dining and live music experiences on the street.

- 3. Update and review of any other potential upgrades, redesigns, and opportunities for the area that staff deem worthy of consideration and that may be included as part of the current capital planning process;*

#### **DVBIA Partnership**

The DVBIA have been involved in reshaping two city laneways off of Granville into engaging, accessible public spaces that contribute to the vibrancy of the city: Alley Oop, located off Pender Street, between Granville and Seymour streets; and Ackery's Alley, located off Smithe Street, between Granville and Seymour streets. Council granted \$21,500 to the DVBIA in November 2017 for activating and monitoring these, and related, public spaces.

The DVBIA have continued to expand their Perch Program, which adds temporary bistro tables and chairs to public plazas in the downtown, in coordination with the owner of the space. There are now ten Perch locations some of which are located in the GED such as Oceanic Plaza (located on Granville Street between Smithe and Robson streets).

#### **Public Space Policy**

Staff are currently developing the Places for People Public Space strategy, which will provide a framework to shape the future public space network in the Downtown. A key focus of this strategy is on increasing public life on streets, such as Granville Street. In summer 2017 and February 2018, public life studies were conducted throughout the

downtown, including Granville Street, to better understand the performance of key public spaces and to help inform future directions. The Places for People Public Space strategy will coordinate with the Granville Design Review project team. Staff will be reporting back to Council with the Places for People Public Space strategy later in 2018.

### **Heritage Strategy**

As part of the forthcoming Heritage Strategy to be considered by Council later this year, there will be proposed citywide policy for financial incentives to support the upgrading of heritage-protected buildings, and historic area revitalization initiatives such as the lighting of unique heritage facades to illuminate architectural elements, such as cornices. As currently envisaged in the emerging policy, protected-heritage buildings along Granville Street would be available for incentives.

#### **4. *A strategy to provide better transportation services unique to the GED as a high need area of the city***

### **Ride-sharing**

The Province is considering the introduction of Transportation Network Companies (TNCs), commonly referred to as ride sharing or ride hailing. If approved, this could result in a significant new travel option for people travelling to and from Granville St., especially during busy evening and late night periods. While there are significant potential advantages, there are also potential new challenges with curbside management of TNCs and localised congestion.

Staff made a presentation to the Provincial Standing Committee on Crown Corporations' public hearing on ride hailing for British Columbia in January 2018, and contributed to the Provincial review of the taxi industry carried out by Dan Hara Associates in 2017. Staff identified opportunities of TNCs and identified the challenges that should be addressed as part of TNC regulation. Further, the DVBI and BarWatch, key stakeholders in the GED, have signed-on to an advocacy group established by Tourism Vancouver and Lyft to voice strong support for TNC to the Province.

Upon any new TNC policies or revised taxi regulations from the province, staff will provide a full report to Council on the implications and considerations for licensing and general transportation in Vancouver, with special consideration for the GED.

### **Late-night Public Transit**

As mentioned above, the GED Safety and Security Working Group has raised late-night public transit, and specifically extended Sky Train service, as a critical issue. From those discussions, staff have escalated the topic with Translink and senior staff are participating in a working group led by TransLink to review late night Sky Train service including from downtown Vancouver. This working group is operating in parallel with a larger public engagement effort hosted by Translink to explore extended evening service. As mentioned above, TransLink recently increased night bus service downtown as part of Phase One of its 10-year Vision.

### **Transportation Service Summary and Recommendations**

The recently increased late-night bus service provides immediate improvement to public transit options in the GED. Staff recommend continuing collaborative working discussions with Translink staff on expanding late-night Sky Train hours and also recommend evaluating additional transit options via taxis and TNC's once the Province releases revised policy.

## **5. Engagement with specific GED Stakeholders**

Staff met with representatives from the BC Hall of Fame; the MRG Group; Civic Theatres and the City Archives. The purpose and work of the GED Safety and Security Working Group were reviewed. Stakeholders expressed a range of concerns about safety and security on the street consistent with issues identified by the GED SSWG. The MRG Group, Civic Theatres and the BC Entertainment Hall of Fame expressed interest in participating in future stakeholder processes on improvements and upgrades to the GED.

The GED Safety and Security Working Group (GED SSWG) has convened formally 5 times since July and various sub-working groups have had multiple working sessions on specific topics. The group was focused specifically on liquor policy and safety and security, as established by the Terms of Reference and as supported by the member representatives. Because the GED Safety and Security Working Group had already convened for 8 months and was reaching the end of the first phase of work before reporting back to Council, staff and the working group members felt that it would be challenging to incorporate new members into the discussion at this juncture. As such, staff did not recommend adding new members to this group until or unless a next phase of work is established for that group. Instead, staff have collected and synthesized the initial feedback from these groups and shared the various activities underway, both from the GED Safety and Security Working Group (GED SSWG) and from the various other activities underway to upgrade the GED.

### **Engagement Summary and Recommendations**

As suggested in the GED SSWG recommendations, above, staff suggest a review of the scope of the GED Safety and Security Working Group (GED SSWG) and establish an appropriate mechanism for ongoing stakeholder engagement, taking into account progress to date and the desire expressed by Council and other stakeholders to take a broader perspective on topics and engagement in the GED.

Subject to Council's approval, staff intend to review the membership and scope of the GED SSWG and establish a mechanism to enable effective engagement with stakeholders and partners in the ongoing management of issues and opportunities in the GED.

### **Financial**

The recommendations set out above do not entail expenditures in 2018 that exceed approved capital and operating budgets. Any investments that may be proposed for future years will be advanced for Council consideration approval through the regular budget development process.

**CONCLUSION**

This report provides a volume of updates in two key sections:

- SECTION 1: LIQUOR POLICY RECOMMENDATIONS: IMPLEMENTATION OF REMAINING ACTIONS
- SECTION 2: UPDATE ON GRANVILLE ENTERTAINMENT DISTRICT (GED) LIQUOR POLICIES AND UPGRADES

The content and recommendations provided by staff are at the direction of Council, in response to the Jun 14, 2017 liquor policy report, and from a motion supported on February 21, 2018 to report back to Council, in conjunction with the liquor policy update, on additional recommendations to upgrade the Granville Entertainment District.

Should Council approve the recommendations herein, liquor will be enabled to be sold in grocery stores and arts and culture establishments, liquor-serving establishments will be required to post drink size and strengths, the moratorium on patios in the GED will be lifted, and staff will be on a path to complete all but two of the 38 liquor policy recommendations approved by Council last year.

\* \* \* \* \*

**Table 1 Summary of implementation status**

<b>Total # of Directions from Council</b>	<b>38</b>
# Completed	20
# Completed via this Report	8
# Complete by May 31	8
# On Hold	2

**Table 2 Details of Implementation status**

Resolved by Council June 14, 2017		Implementation Action	Status
<b><i>Goal 1: Protect health, safety and community liveability</i></b>			
<b>A.</b>	<b>Downtown Eastside</b>		
1	Retain the Downtown Eastside moratorium on liquor primary licence and seat expansion with minor modifications as described in the above-noted report.	DTES Policy has been updated	COMPLETED
2	Amend the Liquor Store Guidelines such that: - No additional liquor stores are allowed in the Downtown Eastside; -Existing liquor stores may expand or relocate within the Downtown Eastside; and -Relocation should not result in more than one store in Strathcona, and one in the combined sub-areas of Gastown, Victory Square, Industrial, Chinatown and Thornton Park.	Amended Guideline language referenced in Appendix C	COMPLETED
<b>B.</b>	<b>Granville Entertainment District</b>		
1	Amend the Granville Entertainment District moratorium on conversion of food primary to liquor primary seats to include a moratorium on any additional liquor primary seats for Granville Street (West Georgia to Drake Streets), with limited exceptions for: -Live performance venues; -Seat relocations; and - Opportunities to find creative solutions for net seat reductions in the Granville Entertainment District.	The moratorium is in effect as of June 14, 2017	COMPLETED
2	Amend the Liquor Store Guidelines to disallow additional liquor stores on Granville Street and the immediately surrounding area of the Granville Entertainment District. Set the boundary to not within 150m of the Granville Street centreline, between West Georgia and Drake	Amended Guideline language referenced in Appendix C	COMPLETED

3	Annually, all clubs and bars in the Granville Entertainment District provide updated Patron Management plans to the City.	GED liquor establishments have received notification reminder of annual requirement to submit a Patron Management Plan. The patron management plans are due to the Licensing Office by May 31, 2018. These plans will be reviewed with operators in cases where problematic sidewalk crowding is observed by City Property Use Inspectors or by VPD.	IN PROGRESS, COMPLETE BY MAY 31
4	Increase enforcement and ticketing at Granville Entertainment District establishments for non-compliance of patron queues.	City Property Use Inspectors conducted 22 inspections at GED establishments between June and December of 2017. Four warnings and two tickets were issued for noise violations in the GED. No tickets were issued for non-compliance of patron queues. Regular inspections will continue.	COMPLETED, ONGOING OPERATIONS
5	Institute a "last entry" hour pilot program from July 1, 2017 to June 30, 2018, requiring all Granville Entertainment District liquor primary establishments to restrict entry to new patrons within 1 hour of closing time.	Not implemented. Status described in this report  (See B.8 Granville Entertainment District)	NOT IMPLEMENTED
6	Direct staff to establish a working group of key stakeholders in the Granville Entertainment District, including local bars and restaurants, Bar Watch, the Downtown Vancouver Business Improvement Association, Vancouver Police Department, Vancouver Coastal Health and community organizations, including women's organizations, to improve consultation and co-ordination of efforts to reduce street disorder and gender-based violence, and to improve business in the area.	Working Group established July 28, 2017.  Terms of Reference established (Appendix F).  Five committee meetings conducted. Several sub groups held meetings on CCTV; Good Night Out pilot; information sharing opportunities; late night transit; HVA Code of	COMPLETED

		Conduct  (See B.6 Granville Entertainment District)	
7	Refer the following recommendation, as set out in Section B - "Adjust Granville Street/Granville Entertainment District Policies to Reduce Problems", of the Policy Report dated June 7, 2017, entitled "Liquor Policy Review - Recommended Actions", to the working group for further review, including consideration of impending patio policy report and exploration of ways to increase safety for the women and LGBTQ2 communities:  Applications for patio liquor licences or seat relocations from inside an to a patio should not be supported at liquor primary establishments located on Granville Street between West Georgia and Drake streets until such time as the Granville Entertainment District crime rates reduce and/or there is a diversification of establishments and patrons.	Staff recommend that new licensed patios be allowed at liquor establishments in the GED on a case by case basis.	REVISED VIA THIS REPORT
8	Refer evaluation of the pilot program as set out in 5 above to the working group, with an interim report back on its effectiveness after six months.	Not implemented. Status of pilot described in this report (See B.8 Granville Entertainment District)	NOT IMPLEMENTED
9	Direct staff to delay any increase in capacity or service hours in the Granville Entertainment District until they are satisfied that night transit service has increased to an appropriate level.	Increase in capacity and service hours continue to be delayed, pending any future transit service improvements.	COMPLETED <i>(Will revisit if situation changes)</i>
10	Direct staff to bring revised recommendations regarding the Granville Entertainment District to Council by the end of the third quarter, 2017.	Revised recommendations are included in this report	COMPLETED VIA THIS REPORT
C.	<b>Expand General Public Health Interventions</b>		
1	Amend License By-law to require liquor serving establishments to display drink size and strength on their menu for all types of alcoholic drinks.	License By-law amendment included with this report (Appendix B)	COMPLETED VIA THIS REPORT
2	Encourage liquor serving establishments to offer standard drink sizes.	Links to information and encouragement to offer standard size drinks are on the City's website.	IN PROGRESS, COMPLETE BY MAY 31

		This item is included in a broader communications plan, developed in partnership with VCH, which will be rolled out following enactment of the Licence By-law changes in C.1.	
3	Encourage liquor primary establishments to offer low strength drink options to patrons, and to provide free soft drinks to designated drivers.	This item is included in a broader communications plan, developed in partnership with VCH, which will be rolled out following enactment of the Licence By-law changes in C.1.	IN PROGRESS, COMPLETE BY MAY 31
4	In partnership with Vancouver Coastal Health, request that the provincial government establish and fund liquor-wise education with specific attention to under-age drinking and binge drinking.	Ministry of Health has provided an update on liquor-wise education <a href="https://www.healthyfamiliesbc.ca/home/articles/topic/alcohol-sense">https://www.healthyfamiliesbc.ca/home/articles/topic/alcohol-sense</a> ; refreshed mandatory display materials for liquor serving establishments and retailers (March 28, 2018); recent release of a McCreary Centre Society Evidence Review on strategies to reduce risky alcohol use among underage girls.	COMPLETED
5	In partnership with Vancouver Coastal Health, seek opportunities to collaborate with and support partner organizations in ongoing initiatives such as campaigns to encourage responsible public behaviour; and programs like the Vancouver School Board's School Age Children and Youth (SACY) Substance Use Health Program.	Ministry of Mental Health & Addictions will be meeting with Ministry of Education to discuss current school-based prevention curriculum addressing substance use, and its reach.  The Public Health Executive Committee will advocate to MOH team responsible mental health promotion for additional resources in this area.	COMPLETE, ONGOING OPERATIONS

		VCH's teams are working with SACY program to assess program needs and funding opportunities	
6	Staff consider the benefits and impacts of restricting liquor advertising on City-owned property and update policies accordingly.	Staff are investigating feasibility of restrictions, working with internal departments including REFM and Engineering	IN PROGRESS, COMPLETE BY MAY 31
7	Request that Vancouver Coastal Health examine opportunities to expand the availability of managed drinking programs targeted at harm reduction among chronic alcoholics who are illicit drinkers.	VCH staff report that this action is underway. For example, VCH recently provided a one-time funding grant of \$100K to the Managed Alcohol Program at PHS for next year's activities	COMPLETED
8	Increase inspection frequency by City Property Use Inspectors, which will include inspections during weekend and peak operating hours.	The City's Property Use Inspectors have increased their frequency of inspections of liquor establishments throughout the City. Increased inspection frequency will continue, to monitor and address compliance with by-laws.	COMPLETED, ONGOING OPERATIONS
9	Direct the Chief Licence Inspector to reconvene the multi-agency inspection teams; and seek commitments from the Province to increase provincial liquor inspector resources.	Staff have engaged with VPD and LCLB on a regular basis to advance the understanding and partnership with the City, regarding enforcement under the various jurisdictions. Staff accompanied LCLB inspector and VPD on an inspection of locations throughout the city (September 2017) LCLB has actively participated in the GED Safety and Security Working Group, and provided high level data on their compliance and enforcement efforts.	IN PROGRESS, COMPLETE BY MAY 31

		There has been significant staff turnover at LCLB, and City staff continue to build relationships with the new LCLB team. Work is underway to establish a regular multi-agency inspection team schedule and mandate.	
<b>Goal 2: Foster creativity, community connection and local economy</b>			
<b>D.</b>	<b>Allow Liquor Sales in Select Non-traditional Businesses</b>		
1	Support liquor primary applications (to the Province) from arts and culture establishments, whose primary activity is the provision, sale or exhibition of art and/or cultural artifacts.	Policy on support for liquor licences at arts and culture businesses included with this report (Appendix D)	COMPLETED VIA THIS REPORT
2	Amend the License By-law to create the necessary liquor establishment licence in Vancouver.	License By-law sent for enactment May 2, 2018	COMPLETED VIA THIS REPORT
<b>E.</b>	<b>Enhance Patio Culture</b>		
1	Remove the twenty percent limit on liquor primary patio seats, if a Good Neighbour Agreement is signed, neighbourhood liquor seat limitations can be met, and community impacts (e.g. noise) are managed; however, existing liquor primary establishment patios in the Granville Entertainment District, and in the Downtown Eastside will not be approved for increased patio seats.	Limit removed as of June 14, 2017	COMPLETE
2	Establish a guideline to exempt up to 12 additional seats on seasonal patios from the washroom provision standard in cases where the establishment provides a minimum of two washrooms.	An information bulletin to guide staff and public in process for exemptions has been drafted and will be communicated	IN PROGRESS, COMPLETE BY MAY 31
<b>F.</b>	<b>Expand Live Entertainment in Restaurants</b>		
1	Allow live entertainment in restaurants during all hours of liquor service. [Actually to 1:00 am per provincial regulation]	By-law enacted 25-Jul-17	COMPLETE
2	Amend the Non-alcoholic Dance Hall Policy to allow this land use on zoning-compliant sites in the entire Downtown area.	Amended policy drafted	IN PROGRESS, COMPLETE BY MAY 31

<b>G.</b>	<b>Support Liquor Manufacturers</b>		
1	Allow manufacturers' lounges in industrial districts to: •operate until midnight and establish these hours in the Business Premises Regulation of Hours By-law; and •Apply for extended hours for special occasions up to six times per year.	Allowed as of 14-Jun-17 through existing change of hours procedure; staff have determined that by-law amendment is not required.  Seven manufacturers have applied and been granted hours to midnight	COMPLETE
2	Allow manufacturers' lounges to expand their seating capacity during area-wide cultural events on an occasional basis.	Allowed as of 14-Jun-17	COMPLETE
3	Allow artisans' markets to host up to three manufacturers selling and sampling their products.	Allowed as of 14-Jun-17	COMPLETE
<i>Goal 3: Ensure effective and efficient regulatory framework</i>			
<b>H.</b>	<b>Support Liquor in Grocery Stores</b>		
1	Allow grocery stores to operate the store-in-store model for liquor sales, provided that they meet the City's current Liquor Store Guidelines and provincial design specifications.	Amended Liquor Store Guidelines are included with this report (Appendix C)  Proposed advertising restriction is included in this report (Appendix B)  Zoning and Development By-law amendment to enable liquor stores in grocery stores approved at Public Hearing April 17, 2018	COMPLETED VIA THIS REPORT
<b>I.</b>	<b>Formalize Restaurants that Operate as Bars in Evening Hours</b>		
1	Support applications from existing food primary establishments to operate under liquor primary licences after 10:00 pm, provided that they meet the City's existing procedural and policy standards for liquor primary establishments, including current liquor primary distancing criteria. Note: Except food primary establishments in the Downtown Eastside and Granville Entertainment District, in alignment with	Existing liquor establishment application process is in place for use with applications. No applications received to date.	COMPLETE

	moratorium on new liquor primary licences in those areas.		
2	Support restaurants with an established track record of good business operation (no history of noise complaints) who obtain an evening hours liquor primary licence be allowed to apply for extended hours after three months.	Policy in effect	COMPLETE
<b>J.</b>	<b>Streamline and Clarify Procedures</b>		
1	Shorten the probationary period for food primary establishments to three months in cases where the operator has an established track record of adherence to by-laws and terms and conditions of their business licence.	Staff recommendation removing the probationary period altogether based on feedback from industry	REVISED VIA THIS REPORT
2	Issue up to six approvals for liquor primary establishment hours extensions at one time, provided that the establishment has a track record of problem-free operations and adherence to by-laws and terms and conditions of their business licence. The hours extensions requested must fall within the calendar year of the application.	Procedure in place.	COMPLETE
3	Amend the License By-law to give the Chief Licence Inspector authority to provide comment to the LCLB on applications for all liquor licence amendments.	License By-law amended on July 25, 2017	COMPLETE
4	Consolidate all liquor policies into a comprehensive, consistent and clear resource available online. Review and amend existing liquor policies to ensure that they are current and understandable by a broad audience of users	Consolidation process underway.	COMPLETE, ONGOING OPERATIONS
<b>K.</b>	THAT Council instruct the Director of Legal Services to bring forward for enactment amendments to the by-laws as set out in Appendix C of the Policy Report dated June 7, 2017, entitled "Liquor Policy Review - Recommended Actions", including any changes to reflect Council's amendments as set out above.	Status of individual by-law amendments is reported in sections A-J of this table.	COMPLETE

**A DRAFT By-law to amend License By-law No. 4450  
regarding liquor requirements**

Note: A by-law will be prepared generally in accordance with the provisions listed below

1. This By-law amends the indicated provisions of the License By-law.
2. In section 2, Council adds the following new definition in correct alphabetical order:  
  
" "Standard Hours Liquor Establishment - Class 8" means a community association with an arts and culture mandate, or a business the primary purpose of which is the sale of works of art, that includes the sale, or offering for sale, of liquor for consumption on the premises pursuant to a liquor primary licence under the BC Liquor Control and Licensing Regulation, and to which certain impact reduction measures and other requirements set out in section 19.2A apply."
3. In section 2, Council deletes the definition of Standard Hours Liquor Establishment and replaces it with the following:  
  
" "Standard Hours Liquor Establishment" means a Standard Hours Liquor Establishment - Class 1, Standard Hours Liquor Establishment - Class 2, Standard Hours Liquor Establishment - Class 3, Standard Hours Liquor Establishment - Class 4, Standard Hours Liquor Establishment - Class 5, Standard Hours Liquor Establishment - Class 6, Standard Hours Liquor Establishment - Class 7, and Standard Hours Liquor Establishment - Class 8."
4. Council deletes section 9A.1 and replaces it with the following:  
  
"COMMENTS UNDER LIQUOR CONTROL AND LICENSING ACT  
  
9A.1 (1) Council delegates to the Inspector its powers and duties under section 38(3) of the Liquor Control and Licensing Act to provide comments and recommendations to the general manager under that Act, on any application for a prescribed class of license, in prescribed circumstances, as set out in sections 71(1) through (5) of the BC Liquor Control and Licensing Regulation, except that Council does not delegate to the Inspector its power and duties with regard to the issuance of liquor primary licences.  
  
(2) Despite the delegation of powers and duties set out above in subsection (1), the Inspector may refer any application referred to in subsection (1) to Council for comments and recommendations.  
  
(3) If the Inspector provides comments and recommendations, the applicant whose application is the subject of the delegated comments and recommendations has the right to a reconsideration by Council, and may apply for a reconsideration by delivering a request for reconsideration to the City Clerk setting out the reasons for the request.

(4) Every applicant for a licence referred to in subsection (1) in respect of which Council or the Inspector provides to the general manager under that Act comments and recommendations, must pay the city the applicable fee specified in Part 1 or 2 of Schedule B to this By-law. "

5. In section 19.2A(1), Council adds the words ", except a licensee of a Standard Hours Liquor Establishment - Class 8," after the words "a liquor establishment".

6. In section 19.2A(1), Council adds the following as subsection (j), and renumbers the remaining subsections accordingly:

"(j) ensure that a list is available to customers that provides the standard drink size, or the size in fluid ounces or millilitres and the percentage of alcohol per volume, for all beer, wine and spirits sold, and that customers are made aware that such list is available."

7. In section 19.2A, Council adds the following as subsection (11):

"(11) The licensee of a standard hours liquor establishment - class 8 must:

- (a) only sell, or allow the sale of, liquor during the regular business hours of the primary business of the licensee, but in any event, must not sell, or allow the sale of, liquor after 11:00 p.m.;
- (b) hold their license in conjunction with a valid business license for the primary business of the licensee;
- (c) have financial records that are consistent with the primary business of the licensee;
- (d) retain sales receipts for all sales of liquor for at least one year, and allow the Inspector to inspect and copy the sales receipts at any time. "

8. Council adds a new section 19.2B, as follows:

#### LIQUOR RETAIL STORE

"19.2B (1) No person carrying on business as a liquor retail store that is located within a grocery store shall advertise or promote the consumption of liquor in any manner by which the advertising or promotion may reasonably be seen or heard by a minor who is outside the business premises."

9. In subsection 24.3(3), Council adds the following as subsection (d), and renumbers the remaining subsections accordingly:

"(d) ensure that a list is available to customers that provides the standard drink size, or the size in fluid ounces or millilitres and the percentage of alcohol per volume, for all beer, wine and spirits sold, and that customers are made aware that such list is available."

10. Council adds a new section 27.1A, as follows:

VENUES

“27.1A The licensee of a venue must ensure that a list is available to customers that provides the standard drink size, or the size in fluid ounces or millilitres and the percentage of alcohol per volume, for all beer, wine and spirits sold, and that customers are made aware that such list is available.”

11. In Schedule A, “Business License Fees”, Council adds the following to column 1 immediately under “STANDARD HOURS LIQUOR ESTABLISHMENT - CLASS 7”:

“STANDARD HOURS LIQUOR ESTABLISHMENT - CLASS 8”

12. In Schedule B, “Miscellaneous Service Fees”, Council deletes Part 1 and Part 2 and replaces them with the following:

“ PART 1

Fee for assessing and providing comments on an application for the issue of a liquor license or a permanent amendment to a liquor license, other than a food primary	Fee
Base fee	\$929.00
Incremental Fees:	
Neighbourhood notification	\$1,116.00
Staff-held neighbourhood public meeting	\$1,921.00
Telephone survey	\$1,052.00

PART 2

Fee for assessing and providing comments on an application for a temporary amendment to a liquor licence	Fee	Term
Fee for assessing and providing comments on an application for a temporary amendment to a liquor license, other than a food primary license, requesting later closing hours of operation	\$0.45	per night per seat except that, despite the number of seats or the number of nights, the minimum fee will be \$92.00 and the maximum fee will be \$620.00
Fee for assessing and providing comments on an application for a temporary amendment to a liquor license, other than a food primary	\$92.00	

license, requesting earlier opening hours of operation

Fee for assessing and providing comments on an application for a temporary amendment to a liquor license requesting any other change to a liquor license \$92.00

Fee for assessing and providing comments on an application for a permanent or temporary amendment to a food primary license requesting liquor service hours past midnight, or a temporary amendment to a food primary license requesting patron participation entertainment \$92.00

”

\*\*\*\*

# LIQUOR STORE GUIDELINES

*Adopted by City Council on November 2, 2004  
Amended January 18, 2007, June 6, 2007 and January 19, 2010*

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1 Application and Intent

These Guidelines are to be used in conjunction with those District Schedules of the Zoning and Development By-law and Official Development Plans which conditionally permit the liquor store use. The guidelines provide direction regarding a range of factors, including location and spacing as well as operational and administrative considerations. The applicant should consider all of these factors in the preparation of their development permit application. City staff will use the guidelines in the assessment of development permit applications for a liquor store, including redevelopment of existing liquor store premises. This assessment will be based on the characteristics of the site and surrounding area and the details of the development proposal. The permitted product range of a liquor store is defined in the Development Permit.

The intent of these Guidelines is to provide reasonable access to liquor stores while minimizing impacts on neighbourhoods.

## 2 Types of Liquor Stores

### 2.1 Categorization

There are 3 types of liquor stores, categorized as follows:

- (a) Type 1
  - (i) A store 280m<sup>2</sup> (3000 sq.ft.) gross or less that is sells only wine ~~any combination of beer and/or wine including cider and coolers.~~
- (b) Type 2
  - (i) A store 280m<sup>2</sup> (3000 sq.ft.) gross or less that sells any combination of beer, wine and spirits.
- (c) Type 3
  - (i) A store over 280m<sup>2</sup> (3000 sq.ft.) that sells any combination of beer, wine and spirits.
  - (ii) Type 3 stores may be a maximum of 2300m<sup>2</sup> (25,000sq.ft.) gross in size.

### 2.2 Conversion Process

- (a) A Type 1 store with a provincial Independent Wine Store licence may apply to become a Type 2 consistent with Provincial liquor regulations on conversion.

## 3 Location and Number of Stores

New locations for liquor stores are focussed in certain identified Local Shopping Areas. These Local Shopping Areas come from adopted Community Visions, Local Area Plans, or Council Policy, and are intended to serve the daily needs of residents.

General commercial areas are commercially zoned areas that contain significant retail, but are not Local Shopping Areas because their focus is more on serving employees, tourists, or citywide/regional customers rather than nearby residents.

Local Shopping Areas are shown on the attached map #1, and their boundaries are described in the attached table. Also shown on map #1 are the general boundaries for the Central Broadway and Downtown areas.

### 3.1 Type 1 Stores

- (a) A maximum of one Type 1 store may locate in any identified Local Shopping Area that:
  - (i) does not have a liquor store of any type; or
  - (ii) has an existing liquor store that is restricted by provincial legislation to the sale of wine only products.
- (b) In the Downtown and Central Broadway areas, where there are no identified Local Shopping Areas, additional Type 1 stores may be located, provided each is 500m or more from any liquor store.
- (c) An existing Type 1 store in a Local Shopping Area may relocate within its Local Shopping Area. An existing Type 1 store that is in a general commercial area may relocate within its general commercial area
- (d) Existing Type 1 stores may expand up to the 280m<sup>2</sup> (3000 sq.ft.) gross size limit.

### 3.2 Type 2 Stores

- (a) Existing Type 2 liquor stores may remain in their current locations, or relocate close by (i.e. within the same Local Shopping Area or general commercial area), provided that the new location meets the guidelines as well or better than the previous location.
- (b) Existing Type 2 stores may expand up to the 280m<sup>2</sup> (3000 sq.ft.) gross size limit.

**3.3 Type 3 Stores**

- (a) Existing Type 3 liquor stores may remain in their current locations, or may relocate close by (i.e. within the same Local Shopping Area or general commercial area), provided that the new location meets the guidelines as well or better than the previous location.

**3.4 General**

- ~~(a) One store only (of any Type) may locate in each of the two emerging neighbourhoods of Southeast False Creek and the East Fraserlands. The locations in these emerging neighbourhoods will not be considered until planning has proceeded to the point where commercial areas are identified and approved.~~
- ~~(ab) One store only (of any Type) may be located in new Local Shopping Areas, identified through neighbourhood planning programs. Proposed locations in these emerging Local Shopping Areas will not be considered until these new Local Shopping Areas are defined and approved.~~
- ~~(be) No additional liquor store of any Type should be located in the Downtown Eastside. Existing stores may expand or relocate within the DTES. Relocation should not result in more than one store in Strathcona, and one in the combined sub-areas of Gastown, Victory Square, Industrial, Chinatown and Thornton Park . Map 2 (attached) shows the DTES and its sub-areas.~~
- ~~(cd) No additional liquor store of any Type should be located within 150 meters of the Granville Street Centreline between West Georgia Street and Drake Street.~~

**3.5 Liquor store located within a grocery store**

- ~~(a) Type 1 and Type 2 stores may locate/relocate inside grocery stores that are at least 929 m<sup>2</sup> (10,000 sq.ft.) in size, provided that doing so does not violate section 3.1 to 3.4 of this guideline.~~
- ~~(b) The liquor store must be physically separate from the grocery store and fully enclosed. The perimeter shall be designed in such a manner that:
  - ~~(i) View of liquor products, displays, and sampling stations from the grocery store is restricted. Consideration may be given for visual transparency relating to safety of employees and patrons; and~~
  - ~~(ii) The store can be fully secured during non-liquor store business hours.~~~~
- ~~(c) Liquor stores on exterior walls must meet urban design objectives for retail continuity, streetscape character, visual connectivity with the public realm, or similar policies and guidelines to the satisfaction of the Director of Planning.~~

Separation from Family oriented uses

- (a) No liquor store should be located within 150m of a church, park, elementary or secondary school, community centre or neighbourhood house.

5 Liquor Store Operations

With regard for the primary focus of the business (range of liquor products sold), the following factors will be taken into consideration:

- (a) Hours of operation
- (b) The manageability of the impacts related to:
  - (i) traffic
  - (ii) parking, with particular concern for short term parking
  - (iii) loading, with an applicant provided loading operations plan detailing how and when loading will take place and how large delivery vehicles will be accommodated
- (c) Handling of bottle returns (design and operation)

## 6 Process and Administrative Considerations

The main process steps will be as follows:

- (a) The Applicant submits a copy of the Liquor Control and Licensing Branch (LCLB) preliminary approval letter.
- (b) Staff conduct a neighbourhood notification of affected neighbours (size of notification area will be determined for each application).
- (c) The applicant posts signage on-site, advising of the liquor retail proposal; this signage should be in keeping with the City's normal sign preparation and installation procedures.
- (d) The Development Permit may be approved for a limited period of time subject to the discretion of the Director of Planning.
- (e) Applications deemed controversial by the Director of Planning may be referred to Council for advice.

**Local Shopping Area (LSA) and General Commercial Areas, December 2018**

**LSA #**

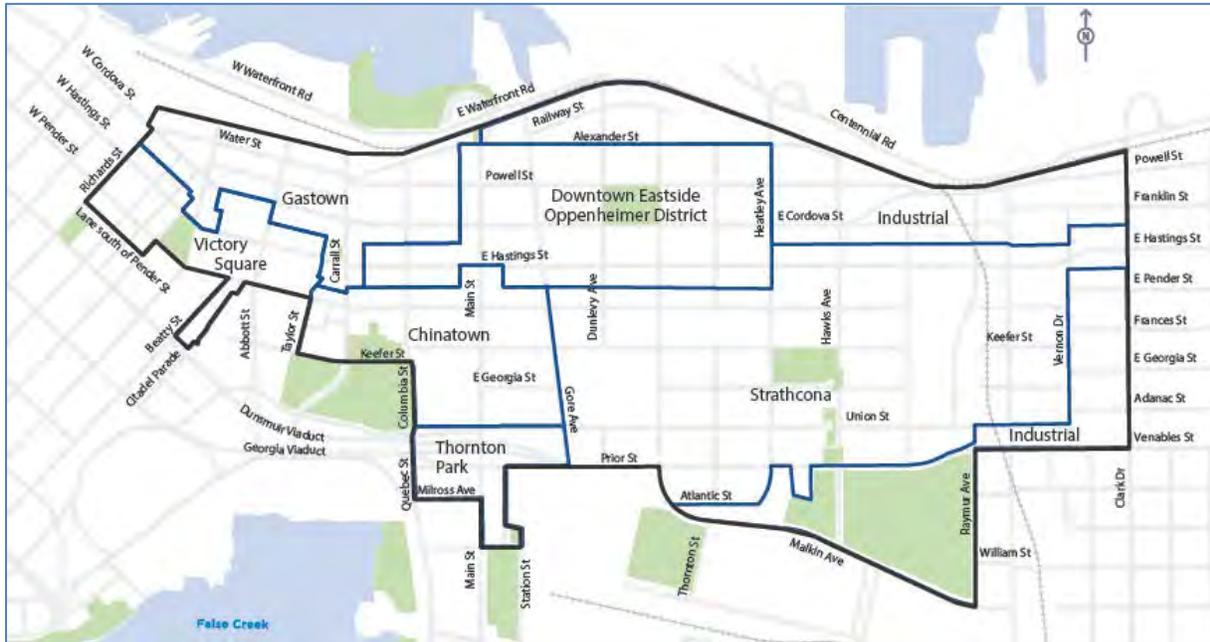
1	W. 10th : Tolmie to Discovery
2	Dunbar: W 39th to lane S of W 41st ; W 41st : Dunbar to Collingwood
3	W. 16th N side, Alma to Dunbar and south side opposite, Dunbar 17th – 19th
4	Dunbar: lane S of King Edward to W 30th
5	W. 4th : Highbury to Collingwood
6	Broadway: Collingwood to Larch
7	W 4th : W of Bayswater to Trafalgar
8	W. Blvd: 37th to 49th ; E. Blvd: lane N of 41st to 49th ; W. 41st : Larch to Maple
9	Arbutus Village Shopping Mall
10	Broadway: Vine to Arbutus; Arbutus: Broadway to 12th
11	4th Avenue: Burrard to Balsam
12	Granville: W 64th to S of 71st
13	Granville: 10th to 16th
14	Oak: W 21st to S of King Edward, King Edward Mall
15	Cambie: W 39th to W 43rd , Oakridge Centre
16	Cambie: 12th to 16th , east side; w 16th to W 19th
17	Main Street: 16th to 33rd
18	Main Street: 48th to 51st
19	Main Street: 12th to 16th
20	Main Street: 16th - 25th
21	Main to Gore; Pender, Keefer
22	Fraser: 41st to 51st
23	Fraser: 23rd to 28th
24	Kingsway: Inverness to Perry, Knight: lane N of Kingsway to King Edward
25	Commercial: Lane N of Venables to Grandview Highway North
26	Commercial: Grandview Hwy. S to 16th, Broadway: E and W of Commercial
27	Victoria: 37th to 44th , 47th to 50th
28	Victoria: 47th to 50th (in old version it is one LSA as in 26
29	Hastings: Semlin to Renfrew
30	Kingsway: Earles to Nanaimo
31	Renfrew: Graveley to 3rd, 1st Avenue: S side, Kaslo to Renfrew
32	Champlain Mall, 54th and Kerr
33	Kingsway: Rupert to Boundary
34	East Fraserlands
35	Marine Gateway
A	Denman: Nelson to Robson, Robson: Denman to Cardero
B	Denman: Nelson to Davie, Davie: Denman to Cardero
C	Davie: Jervis to Burrard
D	Robson: Bute - Burrard, Alberni: Bute - Burrard, Burrard: Smithe - Georgia
E	Bute: Robson to Coal Harbour
F	Davie: Burrard to Homer

G	Davie: Homer to False Creek & Marinaside Cres.
H	Abbott - Keefer - Pender
I	Granville Island
J	1st /2nd Avenues, Main/Quebec south of Terminal
K	Broadway/Main/Kingsway

**Map 1 Local Shopping Areas and General Commercial Areas**



Map 2. Downtown Eastside sub areas



### *Policy on Support for Liquor Licenses in Arts and Culture Businesses*

As of January 2017, Provincial regulations allow any business, except those that operate out of a motor vehicle or whose business is predominantly aimed at minors, to sell and serve alcohol. The business must apply to the Province for a liquor primary licence; the terms of the Provincial licence state that liquor service is ancillary to the primary business. Consistent with the provincial conditions of all liquor primary licences, liquor must be sold and may not be offered as complementary.

#### *Businesses to be supported*

City liquor policy has goals to protect public health and safety by limiting expansion of access to liquor, and also to support arts and culture. Therefore, the City will support applications for provincial liquor primary licences from arts and culture businesses, specifically

- retail art dealers and galleries, and
- Community associations with arts and culture as their core mandates, including museums. Community associations are licensed by the City under the License By-law 4450; they are registered not for profit societies or organizations.

Opportunities to extend the licence to other types of arts and culture businesses may be considered at a future date once staff have learned more about the uptake of this licence, and how well it works from the business operator's perspective and the perspectives of community and neighbourhood fit.

#### *Application Review Process and Guidelines*

Applications will be considered on a case by case basis and will be subject to all existing liquor primary review processes and protocols including review by staff from the City's Licensing, Cultural Services, Planning, and Development Review departments, as well as the Vancouver Police Department.

Because liquor is not the primary business, the City's liquor establishment distancing restrictions will not apply.

Applications will be supported for businesses that have been operating for a minimum of six months and with a history of Business Licence and Noise By-law compliance, including during special events.

Applications from businesses located in the Downtown Eastside will not be supported, consistent with the existing moratorium on new liquor primary licences. While this licence type does not represent new liquor establishments, it does represent addition of liquor service in conjunction with daily business activities.

#### *Business licence conditions*

Successful applicants will be required to hold a City of Vancouver Liquor Establishment Class 8 business licence in conjunction with their primary business licence. The following License By-law conditions apply

- have financial records that are consistent with their primary business

- retain sales receipts for all sales of liquor for at least one year, and allow the Inspector to inspect and copy the sales receipts at any time
- liquor service hours no later than 11:00 pm.

**A DRAFT By-law to amend  
Noise Control By-law No. 6555  
Regarding restaurants with live entertainment**

Note: A by-law will be prepared generally in accordance with the provisions listed below.

1. This by-law amends the indicated provisions of Noise Control By-law No. 6555.
2. In section 12A, Council strikes out the word "midnight" and replaces it with "1 a.m.".

● \* \* \* \*

## Granville Entertainment District (GED) Safety and Security Working Group

### Terms of Reference

#### 1.0 Background

At the June 14, 2017 *Standing Committee of Council on City Finance and Services*, Vancouver city Council directed staff to convene a working group of key stakeholders in the GED to improve consultation and co-ordination of efforts to reduce street disorder and gender-based violence, and to improve business in the area.

Specifically, Council directed staff refer to the Working Group:

- Evaluation of the last entry pilot program and input to an interim report to Council after the pilot has been in place for six months.
- A review of the staff recommendation that liquor primary patio liquor licences and seat relocations from inside to a patio not be supported on Granville Street between West Georgia and Drake streets until such time as the Granville Entertainment District crime rates reduce and/or there is a diversification of establishments and patrons.
- Exploration of ways to increase safety for the women and LGBTQ communities.

The full Standing Committee minutes and approved relevant motions can be found at:  
<http://council.vancouver.ca/20170614/documents/cfsc20170614min.pdf>

In response to Council direction, the GED Safety and Security Working Group (GED SSWG) has been convened to coordinate efforts to reduce late night street disorder and gender based violence in the GED.

Consultation and coordination of efforts to improve business in the area will be undertaken as part of a Granville Street planning *refresh* to be convened in Fall 2017.

#### 2.0 Mandate

The role of the GED SSWG is to collaboratively help plan, implement, and evaluate strategies to reduce: 1) incidents of public disorder and nuisance, 2) violent incidents and 3) acute alcohol related incidents such as incidents of overconsumption requiring emergency room visits in the GED, particularly in the evenings.

The GED SSWG will focus on the implementation of CoV liquor policies adopted by Council on June 14, 2017, and identification of additional strategies to reduce violence and disorder.

Strategies to implement will include:

- Last entry pilot program
- Patron line management
- Integrated inspection teams

The Working Group will also discuss and consider other strategies to reduce disorderliness and crime, such as:

- Expand Bar Watch
- Patron Code of Conduct

- Other ideas, as identified by the working group  
The Working Group will also identify and discuss other relevant topics, and may propose pilots or strategies to address them, such as:
- Issues affecting women and the LGBTQ community in the GED
- The role patios may play in safety and security on Granville Street
- The challenges and opportunities of transit related to safety and security in the GED

The Working Group will aim focus on strategies that are evidence based and/or have been effective in other jurisdictions, using data to drive decision-making and evaluation processes.

### **Working Group Deliverables**

The Working Group will develop a series of deliverables to support and document the various initiatives. Deliverables will include the following:

- Work plan to ensure all strategies are clearly planned, executed, and evaluated over the 12 month period (and perhaps beyond);
- Analysis of the effectiveness and outcomes of implementing the strategies, including comparative data analysis and observational data (this includes a six month evaluation of last entry pilot for report back to Council);
- Recommendation to council regarding liquor primary patios on Granville Street;
- Ongoing metrics to monitor safety and security in the GED; and
- A final report to Council on the progress of the Working Group and any suggested next steps related to liquor policies and the safety and security of the GED.

### **3.0 Membership**

The Working Group will have approximately 20 members with representatives from the City of Vancouver, the Downtown Vancouver BIA, Granville Entertainment District business owners including operators of liquor primaries, food primaries, and after hours clubs; property owners; representatives from LGBTQ and women's communities; Bar Watch; BC Music Industry; ABLE BC; Vancouver Police Department; and Vancouver Coastal Health.

Additional members may be nominated. A final member's contact list will be distributed following the second meeting.

Relevant stakeholder and public outreach and engagement may take place outside of the Working Group, based on discussion and perceived value from the Working Group.

### **4.0 Meetings and Process**

The Working Group will be co-chaired by the Downtown Business Improvement Association's President and CEO, Charles Gauthier, and the City of Vancouver's General Manager, Development, Business and Licensing, Kaye Krishna.

The Co-Chairs will preside over meetings, facilitate discussion, and guide meetings to ensure the best use of time. The Co-Chairs will also oversee Working Group communications and tracking of actions and deliverables. The Co-Chairs will be directly supported by CoV staff,

namely Kathryn Holm, Director of Licensing, Property Use, and Animal Services, and Cornelia Sussmann, Policy Analyst.

The Working Group will convene every 4-6 weeks from July 2017-July 2018. Meetings will be two hours in duration. Agendas will be provided in advance of each meeting. Meeting minutes will be prepared and distributed following each meeting by CoV Staff.

**APPENDIX G CRIME STATISTICS; GRANVILLE ENTERTAINMENT DISTRICT**

**Street Disorder / Violence in the GED 2013-2018 (YTD MAR 22)**

The data in Table 1 show the number of incidents to which police responded and made a written report. Table 2 shows the number of incidents to which police were called for service.

**Table 1 Incident counts from VPD reports 2013-2018**

General Occurrence	Assault	Robbery	Attempt Murder	Murder	Sex Assault	Breach of Peace	SIPP	Disturbance	Fighting	Total	% change over previous year
2013	125	13	0	0	11	13	118	1117	391	1788	
2014	134	15	0	0	14	10	124	1191	324	1812	1.3
2015	125	16	0	0	9	11	76	1108	353	1698	-6.3
2016	143	24	0	0	18	22	73	1126	373	1779	4.8
2017	141	13	0	0	22	21	45	1257	289	1788	0.5
2018 YTD (March 22)	15	12	0	1	6	5	13	311	58	421	

Source: Vancouver Police Department 2018

**Table 2 Incident counts, call for service 2013-2018**

Call for Service	Assault	Robbery	Attempt Murder	Murder	Sex Assault	Breach of Peace	SIPP	Disturbance	Fighting	Total	% change over previous year
2013	159	15	NA	NA	NA	13	118	1117	391	1813	
2014	158	21	NA	NA	NA	10	124	1191	324	1828	0.8
2015	150	15	NA	NA	NA	11	76	1108	353	1713	-6.3
2016	153	20	NA	NA	NA	22	73	1126	373	1767	3.2
2017	136	24	NA	NA	NA	21	45	1257	289	1772	0.3
2018 YTD (March 22)	43	10	NA	NA	NA	5	13	311	58	440	

Source: Vancouver Police Department 2018



DEVELOPMENT, BUILDINGS AND LICENSING  
Licensing, Property Use Inspections and Animal Services

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## MEMORANDUM

February 20, 2018

TO: Mayor and Council

CC: Sadhu Johnston, City Manager  
Paul Mochrie, Deputy City Manager  
Francie Connell, Director, Legal Services  
Iain Dixon, Assistant Director, Legal Services  
Kathryn Holm, Director, Licensing, Property Use, and Animal Services  
Kevin Quinlan, Chief of Staff, Mayor's Office  
Adam Palmer, Chief, Vancouver Police Department

FROM: General Manager of Development, Buildings, and Licensing

SUBJECT: Granville Entertainment District Safety and Security Working Group Update

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### *SUMMARY*

On June 14, 2017 Council approved a set of Staff recommendations on City liquor policy, including policy changes that aim to increase safety and reduce violence and disorder in the Granville Entertainment District (GED). The approved policy changes are shown in Appendix A. As part of these, Council directed staff to convene a working group of GED stakeholders (Item 6, Appendix A) to collaborate and coordinate efforts to reduce street disorder and gender-based violence and to improve business in the area.

The GED Working Group on Safety and Security (GED SSWG) convened in July 2017 and remains active. This memorandum provides an update on initiatives and actions underway in partnership with the GED SSWG. It also identifies opportunities and risks of moving forward with the Council-approved last entry hour program (Item 5, Appendix A), as elucidated through the work of the GED SSWG.

**DETAILED UPDATE**

**GED Safety and Security Working Group (GED SSWG)**

Staff delivered a liquor policy update report ([here](#)) to Council last June, which focused on a number of liquor-related concerns in Vancouver, including various issues associated with the Granville Entertainment District. The report highlighted the opportunity to transform the district, but also the issues related to safety and security, particularly on the weekends and often associated with drinking. Various speakers spoke to the GED recommendations in the report, some for the recommendations, but many against them, particularly bar owners and operators in the GED.

Based on the mixed feedback, Council asked staff to “establish a working group of key stakeholders in the Granville Entertainment District, including local bars and restaurants, Bar Watch, the Downtown Vancouver Business Improvement Association, Vancouver Police Department, Vancouver Coastal Health and community organizations, including women's organizations, to improve consultation and co-ordination of efforts to reduce street disorder and gender-based violence, and to improve business in the area.”

City staff asked the DVBIA to co-chair the working group in order to demonstrate a real partnership in forming agendas and shaping the effort. It is co-chaired by Kaye Krishna, General Manager of Development, Buildings, and Licensing, and Charles Gauthier, CEO of the Downtown Business Association and is comprised of the following members/organizations:

Industry	Not for Profit	Government
Alliance of Beverage Licensees BC	Good Night Out	COV, DBL
BarWatch	Music BC	CoV, ACCS
Hospitality Vancouver Association		VPD
Cadillac Fairview		Vancouver Coastal Health
Best Western Chateau Granville		BC LCLB
Downtown Vancouver Business Association		

The GED SSWG is intentionally focused on collectively planning, implementing and evaluating strategies to reduce violence and disorder in the GED. The group has discussed broader topics to diversify and improve the overall physical and economic vitality of the GED, but the SSWG agreed that these topics are not within the specific scope of the group. The full Terms of Reference is included in Appendix B.

The full GED SSWG met four times in 2017: July, August, September and November. Over the course of the last six months, the group collectively: identified the various issues facing the GED, brainstormed numerous strategies for addressing those issues, and has since been diving deeper into the top priority solutions to evaluate whether or how they can be implemented.

Individual group members including BarWatch, Vancouver Coastal Health, VPD and COV have presented data to describe conditions on the street, and member perspectives on goals and mechanisms for change. Of note, VPD data show that violence and disorder in the GED have not decreased over the last five years (2013-2017) and the GED continues to have the highest number of incidents among Vancouver's downtown areas in late night hours, as demonstrated in Appendix C.

Various sub-groups have formed to focus on further developing the specific priority initiatives identified by the group. The SSWG co-chairs decided to forego additional large working group meetings until these sub-groups were able to complete some activities and bring back findings and recommendations to the full SSWG discussion. These smaller sub-groups have been engaged since November and remain active into this month.

GED SSWG members have worked to develop a shared understanding of safety and security issues in the GED. Through the meetings members have established a positive rapport for support of collaborative efforts.

## gED SSWG WORK TO DATE

Together the GED SSWG members have identified a set of actions to address violence and disorder, with some actions being led by industry members and non-profit organizations, and others by City staff. The actions are primarily grouped in two categories 1) on Granville Street and 2) inside liquor establishments. The agreed-upon actions are summarized in Table 1 and further detailed in Appendix D, with the exception of the Last Entry Pilot Program, which is detailed in the section below.

**Table 3: GED SSWG identified actions and work to date**

1. Safety on the Street			
Action	Issue targeted	Lead	Action to date <NEEDS UPDATE>
a. Good Night Out Street Team	Support for women and vulnerable populations weekend late nights	GNO Non-profit	8 week pilot (Sept-Oct 2017) completed; funding being finalized to support ongoing effort
c. Late Night Transit Options	Transit hours of operation; ride sourcing not yet legal; taxi refusals; open up street access - get people out faster	COV, DBL	Members have committed to submitting joint letter to Translink late night service review (November 2017); Some members advocating to Province for ride-sharing; Some activities under way to re-evaluate transit, street bollards, etc.
d. CCTV Cameras in the GED	Violence, property damage, theft	COV, DBL	Researching feasibility of COV or VPD use of CCTV cameras; evaluating current policy with CoV security and FOI office; private establishments may consider using cameras as well (on-going)
e. Last Entry Hour Program	Disburse late night crowds of intoxicated patrons on the street to reduce altercations	COV, DBL	Implementation plan drafted; progress on hold (see below)
2. Safety Inside Establishments			
Action		Lead	Status
a. BarWatch Code of Conduct	Patron behaviour inside establishments and keep problem patrons out of the GED	Industry	Code of Conduct developed, printed and distributed to BarWatch establishments in the GED; Planning a media launch in partnership with SSWG members, including DVBIA, VPD and CoV (February)
b. BarWatch Patron Bans	Keep violent patrons out of bars; deter violence on the street	Industry	Drafted potential approach between VPD and Barwatch to document and track repeat offenders; Testing public access to information on individuals charged with GED violent offence; will launch pilot (May)

In partnership with GED SSWG partners, City staff have also drafted metrics and identified data sources to monitor change in GED safety and security over time (see Appendix E). However, challenges with data alignment and access have delayed efforts to routinely collect, manage, and report out on the data. Staff are working with the respective organizations to establish methods to baseline and measure these data over time.

### Last Entry Program: Opportunities and Risks

The Last Entry Program (LEP) was introduced as a method to help reduce the flow of people onto the street at closing time, which is when violence peaks in the GED. Staff proposed implementing it as a pilot program that would require liquor establishments to not accept new patrons during the last hour of business, but allow patrons who are inside the establishment to stay and be served until closing.

In Sydney, Australia this program was implemented in conjunction with a cut back to liquor service hours (2014) and data have shown clear reductions in both violent incidents (police data) and emergency room visits related to alcohol related violence (hospital records). Data do not yet demonstrate whether the last entry program negatively impacted business vitality or the overall local neighborhood economy.

Both VPD and staff remain interested in trialing the pilot and believe approaching it in this way will allow the city to test the program without establishing it as fixed policy. Staff have committed to working with the GED SSWG to establish a plan for rolling out the pilot, including establishing indicators of problems or significant impact on businesses such that we would stop the pilot if it hit and not resume until reporting back to Council.

Discussions with the working group regarding implementation of the pilot are ongoing.

### **CONCLUSION**

Overall, staff feel positive about the momentum of the GED Safety and Security Working Group (SSWG) and do believe that the various initiatives and market changes in the GED will enable it to be a more vibrant, diverse neighborhood in the downtown core. However, violence and general disorder remains a serious issue, particularly on weekends, and staff do not believe that any of the ideas on the table will seriously mitigate those issues in the immediate term. We are committed to continuing the good work of the SSWG and will continue to explore opportunities to implement the Last Entry Program Pilot, or other alternatives that could mitigate the impacts of safety and security within the Granville Entertainment District.



Kaye Krishna  
General Manager, Development, Buildings and Licensing

(T) 604.873.7160  
(E) [kaye.krishna@vancouver.ca](mailto:kaye.krishna@vancouver.ca)

**APPENDIX A: Council Approved Recommendations on Liquor Policy in the GED**

**Table 1 Policies approved and directions from Council June 14, 2017**

1	Amend the Granville Entertainment District moratorium on conversion of food primary to liquor primary seats to include a moratorium on any additional liquor primary seats for Granville Street (West Georgia to Drake Streets), with limited exceptions for: -Live performance venues; -Seat relocations; and -Opportunities to find creative solutions for net seat reductions in the Granville Entertainment District.
2	Amend the Liquor Store Guidelines to disallow additional liquor stores on Granville Street and the immediately surrounding area of the Granville Entertainment District. Set the boundary to not within 150m of the Granville Street centreline, between West Georgia and Drake
3	Annually, all clubs and bars in the Granville Entertainment District provide updated Patron Management plans to the City.
4	Increase enforcement and ticketing at Granville Entertainment District establishments for non-compliance of patron queues.
5	Institute a "last entry" hour pilot program from July 1, 2017 to June 30, 2018, requiring all Granville Entertainment District liquor primary establishments to restrict entry to new patrons within 1 hour of closing time.
6	Direct staff to establish a working group of key stakeholders in the Granville Entertainment District, including local bars and restaurants, Bar Watch, the Downtown Vancouver Business Improvement Association, Vancouver Police Department, Vancouver Coastal Health and community organizations, including women's organizations, to improve consultation and co-ordination of efforts to reduce street disorder and gender-based violence, and to improve business in the area.
7	Refer the following recommendation, as set out in Section B - "Adjust Granville Street/Granville Entertainment District Policies to Reduce Problems", of the Policy Report dated June 7, 2017, entitled "Liquor Policy Review - Recommended Actions", to the working group for further review, including consideration of impending patio policy report and exploration of ways to increase safety for the women and LGBTQ2 communities: Applications for patio liquor licences or seat relocations from inside an to a patio should not be supported at liquor primary establishments located on Granville Street between West Georgia and Drake streets until such time as the Granville Entertainment District crime rates reduce and/or there is a diversification of establishments and patrons.
8	Refer evaluation of the pilot program as set out in 5 above to the working group, with an interim report back on its effectiveness after six months.
9	Direct staff to delay any increase in capacity or service hours in the Granville Entertainment District until they are satisfied that night transit service has increased to an appropriate level.

10	Direct staff to bring revised recommendations regarding the Granville Entertainment District to Council by the end of the third quarter, 2017.
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## APPENDIX B: Granville Entertainment District Safety and Security Working Group (GED SSWG) Terms of Reference

### 1.0 Background

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Specifically, Council directed staff refer to the Working Group:

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- Expand Bar Watch
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- Other ideas, as identified by the working group

The Working Group will also identify and discuss other relevant topics, and may propose pilots or strategies to address them, such as:

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### **3.0 Membership**

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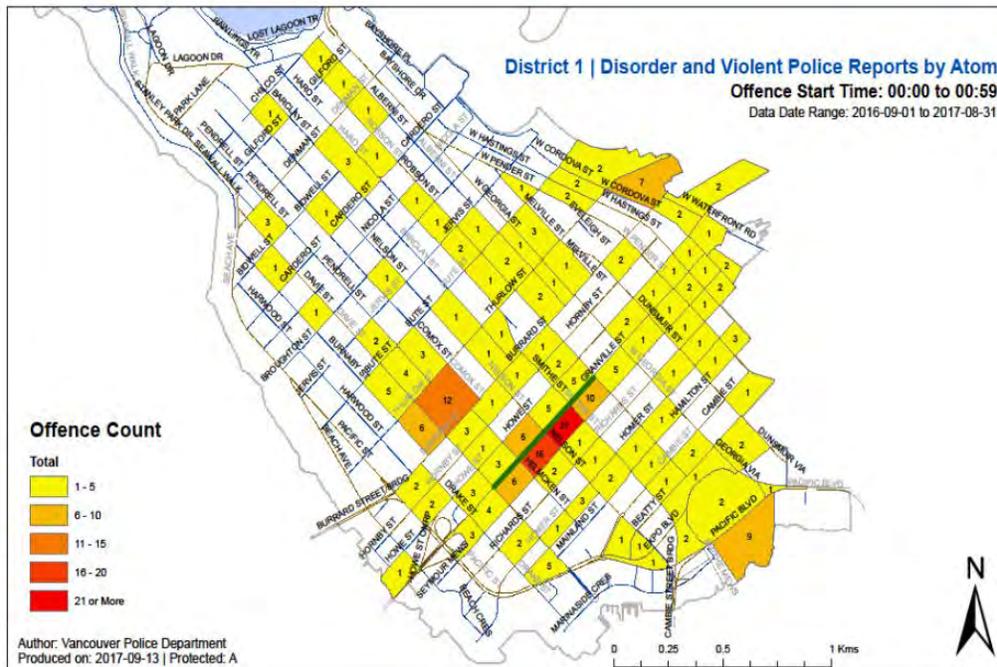
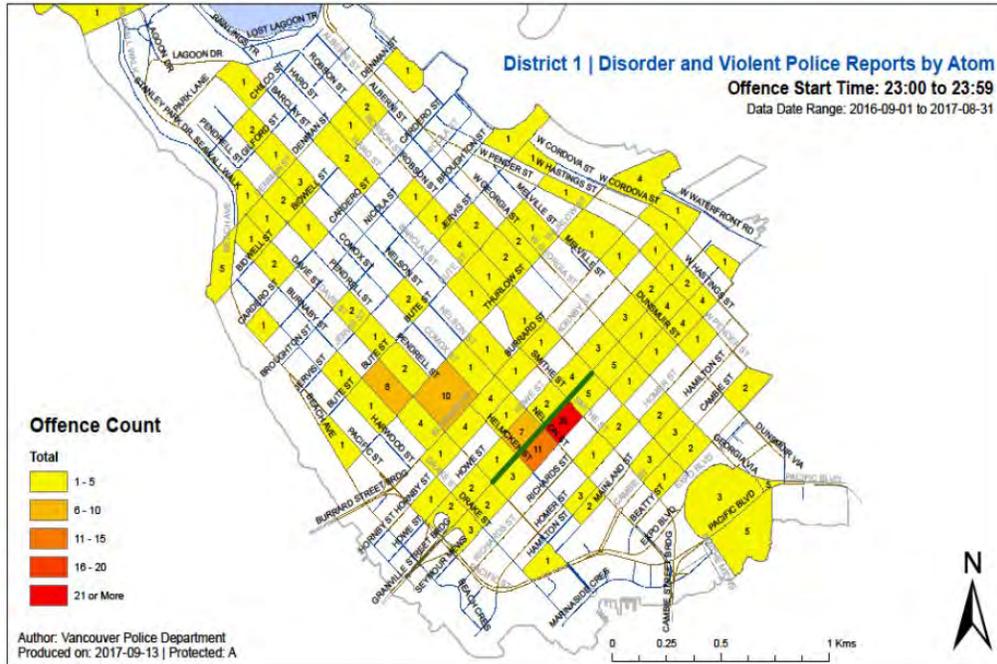
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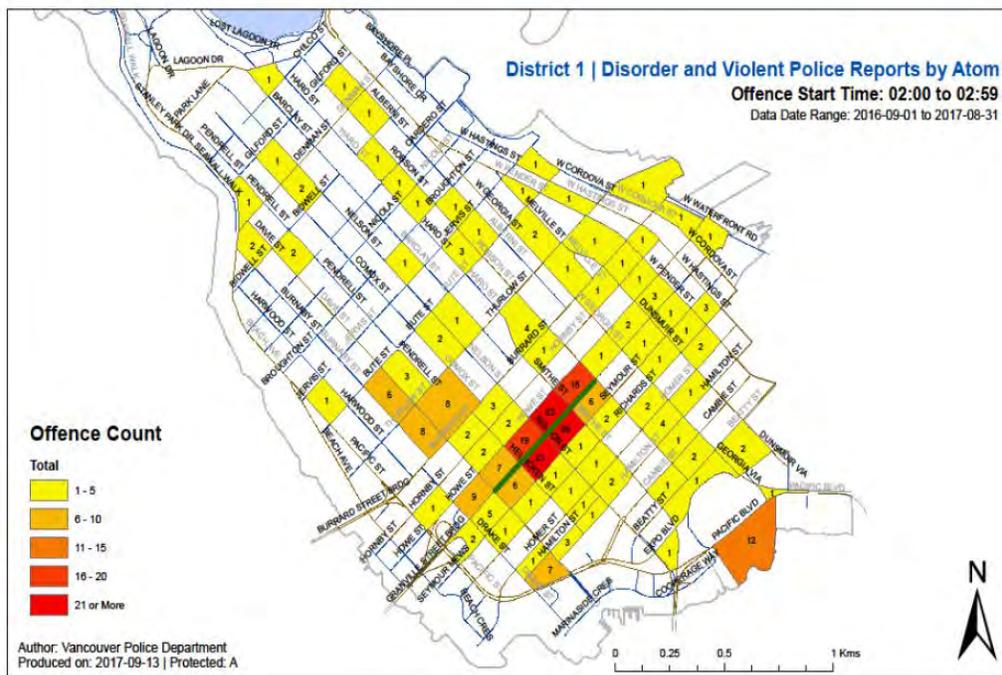
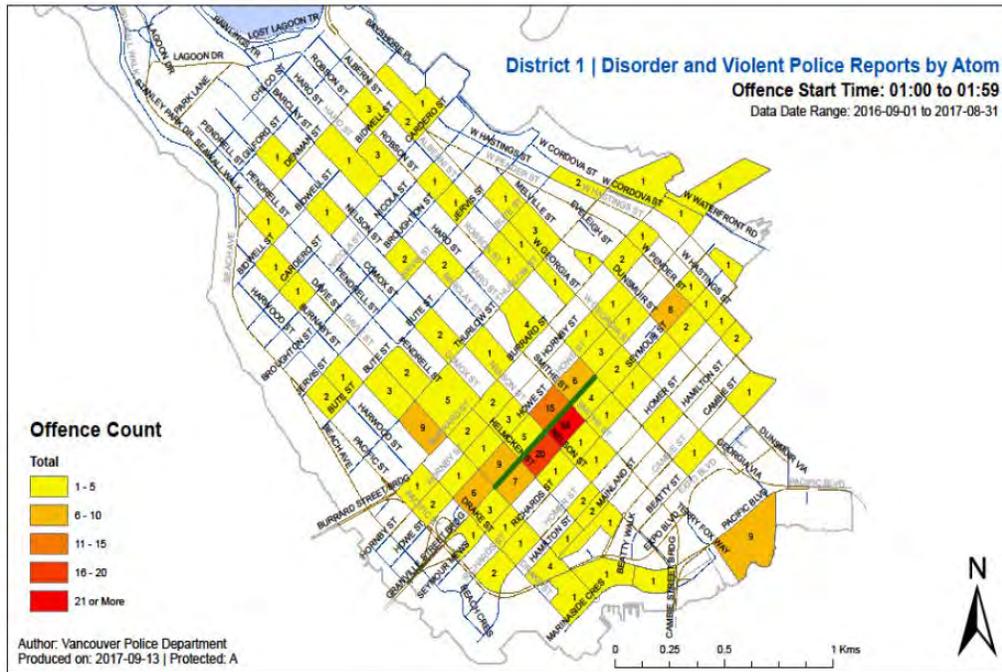
**APPENDIX C:**

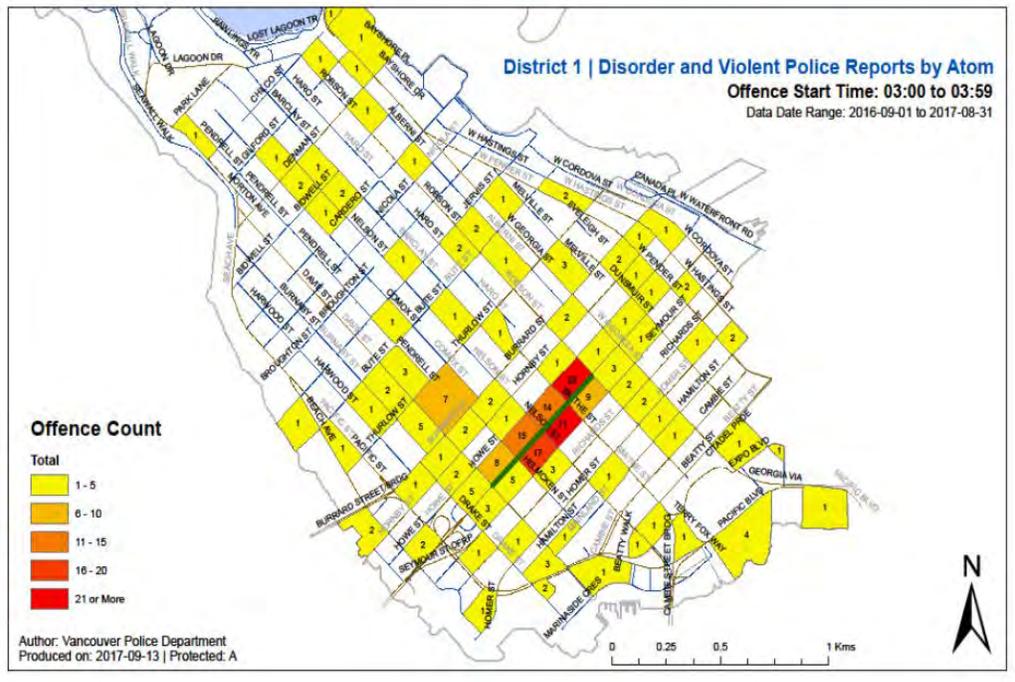
**Table 1: VPD Incident data GED, 2013-2017 (Source: VPD)**

	Assault	Robbery	Attempt Murd	Murder	Sex Assault	Breach of Peace	SIPP	Disturbance	Fighting	Total
2013	125	13	0	0	11	13	118	1117	391	1788
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2016	143	24	0	0	18	22	73	1126	373	1779
2017	141	13	0	0	22	21	45	1257	289	1788

Table 2: VPD Offence Data, Sept 16 - Aug 17 (Source: VPD, Presented Q417)







## APPENDIX E: Key GED SSWG Actions

### 1. Safety on the Street

- a. **Good Night Out (GNO)** Staff are keen to see the Good Night Out Street Team program (GNO) implemented for a full year. The fall 2017 pilot had encouraging results with 70% of respondents on a GNO online survey saying that the presence of the GNO Street Team would make them feel safer. GNO is a registered non-profit organization; the GNO Street Team are volunteers trained in skilled bystander intervention and conflict resolution. During the pilot the Team recorded over 300 person contacts, 30% of which were related to incidents of over-intoxication and harassment. The pilot was jointly funded by the DV BIA and BarWatch. Each of these organizations has pledged \$8000 toward a full year program. A further \$30,000 is required. COV staff are pursuing additional avenues for funding including letters of support for outside grants. The GNO pilot received significant positive media and has support from BarWatch, the DV BIA, VPD and City staff.
- b. **Late night transit options** GED SSWG will continue to look for opportunities to provide coordinated input to provincial processes on transportation such as the Translink review and provincial ride-sourcing review. Staff generally agree that increased transportation options will help to address issues of people lingering in the GED, however we are not sure that this will be a near-term solution.
- c. **CCTV Cameras CCTV Camera Use**

BarWatch and the DV BIA are strong advocates of CCTV camera use. They are confident that cameras will deter property damage and theft; deter patrons who are intent upon engaging in violent behaviour; and benefit police in criminal investigation. They note that entertainment districts in major cities around the world have been targets of terrorism and believe that public opinion on cameras in public spaces is changing. BarWatch and DV BIA representatives on the GED SSWG requested that options for CCTV camera use by the City be explored.

#### Opportunities

- Possible deterrence of GED property damage and theft
- Increased data for investigation of crimes in the public realm of the GED
- Canadian cities with cameras in public realm: Calgary (city cameras on public walking paths); Toronto (police cameras on downtown streets)

#### Risks

- CCTV use by COV is not compliant with corporate policy AE00302; likely not compliant with Freedom of Information and Protection of Privacy Act (FIPPA)
- CCTV use by VPD may be possible under FIPPA
- Kelowna, Richmond and Terrace BC are currently under investigation by the BC Office of Information and Privacy for their use of camera surveillance
- Research to date shows that CCTV is not effective at deterring violent incidents

## 2. Safety Inside Establishments

- a. **BarWatch implementation of Code of Conduct** This action is led by BarWatch who will encourage members to strictly enforce the code, which will ask patrons to act responsibly inside bars. Barwatch has created all of the materials and is in the process of organizing a media event to launch it, and the VPD, COV and DVBIA will attend to show support. The aim of the event is to present a coordinated, unified message about the expectations of behaviour in the GED and actions toward improving safety.
- b. **BarWatch violent patron bans** This action is estimated to be operationalized by April or May 2018. BarWatch is determining its system for managing information on violent GED patrons and for implementing bans in their Servall data system that would enable them to block those people from going to any BarWatch bar in the GED.

**APPENDIX E: DRAFT Metrics for monitoring progress toward safety and security in the GED**

Metric	Data Source
Number of violent offences (total; against women; against LGBTQ)	VPD records
Number of disorderly conduct offences (total; against women; against LGBTQ)	VPD records
Number of incidents of severe intoxication; harassment; violence	Good Night Out Street Team records
Number of noise complaints	COV 311 records
Number of Noise By-law violations	COV property use inspections
Number of incidents of disorderly patron queues	COV property use inspections
Public and patron perceptions of and experience of GED safety	COV surveys Good Night Out survey
Number of establishment violations for overserving	BC Liquor Control and Licensing Branch
Number of establishment violations for over capacity	BC Liquor Control and Licensing Branch
Number of establishment violations for staff consuming liquor	BC Liquor Control and Licensing Branch
Number of establishment violations for serving minors	BC Liquor Control and Licensing Branch
Number of patron bans	BarWatch records
Number of sub-criminal incidents	BarWatch records

Actions and future work of the GED SSWG

1. Safety on the Street					
Action	Issue targeted	Lead	Action to date	Outcomes	Future Work
a. Good Night Out Street Team	Support for women and vulnerable populations weekend late nights	GNO Non-profit	8 week pilot completed Sept-Oct 2017  Funded by DV BIA and BarWatch	Over 300 person contacts 30% related to incidents of over-intoxication and harassment. 70% of respondents to GNO online survey said presence of GNO street team would make them feel safer in the GED	Secure funding for 2018 (1 year) program and monitoring (~\$60K)  Apply for funding from Vancouver Foundation Police grant; DV BIA  Identify further opportunities to directly train staff in GED liquor establishments
b. Late Night Transit Options	Patron transportation out of the GED late at night to reduce late night crowds on the street  Increased transit hours of operation  Ride sourcing not yet available in Vancouver  Reducing taxi passenger refusals	COV, DBL; HVA	Members committed to submitting joint letter to Translink late night service review  Several GED SSWG members, including BarWatch, DV BIA and HVA, have joined the RideSharing Now coalition.  COV staff presented to the Provincial Standing Committee on Crown Corporations hearing on ride sourcing for BC (January 2018); Staff met with Dan Hara consultants and provided written submission to Provincial review of taxi industry.  COV Staff contacted VTA about late night GED taxi service	Provincial Standing Committee on Crown Corporations released report <i>Transportation Network Companies in British Columbia</i>  TransLink announced review of late night Sky Train service from downtown Vancouver.	Senior City staff are participating in a working group led by Translink to review late night Sky Train service including from downtown Vancouver. A report from Translink is expected in June 2018.  GED SSWG members will continue to look for opportunities to provide coordinated and individual input to provincial processes on late night transportation.
c. CCTV Cameras in the GED	Violence, property damage, theft	COV, DBL	Researching feasibility of COV or VPD use of CCTV cameras; evaluating current policy with COV security and FOI office; private establishments may consider using cameras as well (on-going)	TBD	Staff will report back to Council on findings from research by end of June 2018.

<p>d. Data for monitoring change in GED safety &amp; security</p>	<p>Inform actions; monitor impact of actions</p>	<p>VCH VPD COV LCLB HVA BarWatch</p>	<p>VCH - liquor consumption trends and hospital room visits</p> <p>VPD - GED crime &amp; disorder statistics</p> <p>COV -Sydney experience with last entry &amp; roll back of hours</p> <p>LCLB - identified liquor licence compliance data that can be used for a baseline and shared on a quarterly basis for monitoring</p> <p>HVA -shared data on \$ value of last hour of service</p>	<p>Current health incident data are not discrete enough to identify GED specific incidents for baseline or future monitoring.</p> <p>VPD - crime and disorder data show that incidents remain steady over the last five years (Appendix G)</p> <p>COV - published data on Sydney AU experience shows decreases in crime post implementation of last entry in conjunction with reduced liquor service hours; foot traffic in the areas shown to be reduced and impact on some businesses likely</p>	<p>VCH to consider other ways to obtain health data relevant and specific to GED.</p> <p>VPD will continue to collect and share GED specific data. Include tracking of MTIs for fighting.</p> <p>LCLB will provide baseline and on-going statistics on GED liquor establishment compliance with liquor licence regulations.</p>
<p>e. Night Mayor/Manager for Vancouver</p>	<p>Dedicated resource to liaise with various late night stakeholders and to advocate for the night time economy</p>	<p>HVA; COV</p>	<p>HVA arranged two events that included presentations by the former night mayor of Amsterdam; one was a private event and one open to the public.</p> <p>COV arranged for a presentation to the GED SSWG providing an overview of existing night mayor and night manager roles and functions in different cities.</p>	<p>HVA Private Event: COV Staff, two Council members, and GED industry stakeholders heard strategies for creating a vibrant late night entertainment district and the role a night mayor can play. The presenter was not supportive of lock-outs and hours roll backs.</p> <p>GED SSWG heard a presentation on Night mayor and night manager options: A range of models from city employed night manager to publicly elected night mayor are in effect in different cities.</p>	<p>COV staff undertaking the Creative City and Vancouver Music strategies will consider the night mayor concept alongside other approaches to support and enhance the nighttime economy</p>
<p>2. Safety Inside Establishments</p>					

Action	Issue targeted	Lead	Action to date		
a. BarWatch Code of Conduct	Patron behaviour inside establishments and keep problem patrons out of the GED	BarWatch	BarWatch member Patron Code of Conduct refreshed; posters with refreshed content developed, printed and distributed to BarWatch establishments in the GED	Launched refreshed, standardized Code within establishments on doors and in bathrooms. BarWatch to consider ways to monitor 1) implementation of Code by establishments; 2)impact of implementation	Media launch of refreshed Code in partnership with SSWG members, including DVBI, A, VPD and COV  BarWatch/HVA to consider expansion to implement Code of Conduct within RestaurantWatch
b. BarWatch Patron Bans	Keep violent patrons out of bars; deter violence on the street	BarWatch	Drafted approach to document and track repeat offenders; tested public access to information on individuals charged with GED violent offence	Public access to information test successful. BarWatch to develop and test broader implementation.	BarWatch to develop system for managing information and implementing bans.  Pilot the program in summer 2018

Downtown Vancouver Business Improvement Association  
Submitted April 3, 2018

*DVBIA advises against last entry pilot program; recommends extended late night SkyTrain service and increased penalties*

**Background:**

A June 7<sup>th</sup> 2017 Policy Report to the Standing Committee on City Finance and Services recommended that the City of Vancouver “Institute a ‘last entry’ hour pilot program from July 1, 2017 to June 30, 2018, requiring all GED LP establishments to restrict entry to new patrons within 1 hour of closing time.” The City has delayed implementation to allow for consultation with Granville Entertainment District stakeholders.

The policy report states that the last entry approach is intended to “limit late night sidewalk crowds” (pg 22), and references Sydney, Australia as a precedent for this type of regulation.

Sydney’s last entry program had devastating impacts on the City’s economy. The Downtown Vancouver Business Improvement Association (DVBIA) cautions the City of Vancouver to learn from Sydney’s mistakes and strongly advises not to initiate a Last Entry program.

**Lessons from Sydney**

Sydney’s “lockout” laws were introduced in January 2014. Since that time, night-time foot traffic in Sydney’s entertainment district has declined by up to 80%, (Late Night Management Areas Report, 2015). In just one year since the lockout laws took effect 145 businesses that relied on the night economy had closed permanently in the downtown core (Australian Night Time Economy 2015 report).

Drinking and partying has been forced out to fringe areas and unlicensed venues. This has created a new set of safety concerns that are more challenging to monitor and address.

**Potential unintended consequences of the proposed last entry policy:**

**Permanent business closures:** Late night bars and restaurants would be the first to close followed by other popular establishments that rely on a vibrant night time economy, as was the case in Sydney.

**Tourism decline** - The “no-fun city” reputation becomes a deterrent for tourists. Visitors wishing to experience a variety of nightlife venues during their short time in Vancouver will be restricted from moving from one bar to another after a certain point in the night. Visitors who are unaware of the last entry rule could find their night out cut short.

**Dispersing the problem** - Other neighbourhoods that are less prepared for late night crowds will receive an influx of partiers if GED declines.

**Prohibition effects** - Restricting entry to safe party environments may cause the alcohol consumption to move underground where it becomes more difficult to monitor.

### **Alternative solutions to the last entry policy:**

Alcohol related violence is an issue that need to be addressed in Downtown Vancouver. Below are some potential solutions that would have fewer unintended consequences than the last entry program.

**Extended Skytrain hours on Friday and Saturday nights** - Few transportation options are available when the bars and clubs close. Tired partiers wait in the street and compete over scarce taxis. This is when violent altercations are most likely to occur.

TransLink CEO Kevin Desmond told CTV reporters in December 2017: "We have heard there is demand for SkyTrain to run later on weekends and we are taking a fresh look at what would be required to make that happen."

**Legalize Ride Share** - Services such as Uber and Lyft would provide another safe way for party crowds to exit downtown quickly and efficiently when bars close.

Provincial legislative changes to allow for the legalization of ride sharing services are expected in 2018.

**Increase fines for fighting** - Increased fines from \$500 to \$1000 would send a clear message that violence is not tolerated.

**Allow BarWatch to obtain names of violent offenders from VPD** - Bars and clubs could blacklist (deny entry for one year) those who have been involved in fights in the entertainment district. This would be a compelling reason to think twice about starting fights outside of bars.

**Increased police presence** - More visible police officers patrolling the entertainment district would improve overall safety.

**Support Good Night Out initiative** - A local organization dedicated to providing nightlife economies with the capacity to respond to and prevent harassment and sexual assault. DVBI A supported the pilot season of Good Night Out and received positive feedback. 73% of survey respondents said the Good Night Out Street Team increases their sense of safety on Granville Street.

**Install CCTV** - Cameras on the street would deter crime and CCTV footage could be used as evidence against perpetrators of assault.

### Existing DV BIA efforts to improve Granville Street:

- The DV BIA clean team spends approximately 80 hours per week on Granville Street.
- Dedicated DV BIA Ambassador (full time position) for Granville Street with additional patrols provided by other Ambassadors.
- DV BIA Ambassadors partnership with the Granville Community Policing Centre provides additional high visibility patrols and crime prevention to businesses on Granville street. Weekly patrols between the Neighborhood Police officer and Ambassadors are conducted.
- The development of a Security Networking system is underway to ensure stronger communication between law enforcement, businesses and partners.
- Ever-clean contract with Goodbye Graffiti for graffiti removal between 800-1199 Granville on a daily basis.
- Pressure washing of approximately 10 blocks per month along Granville Street.
- DV BIA communications promote the GED as a good place to do business (Granville profiles in newsletter, web, social media)
- DV BIA Economic Development department builds community among Granville street business and property owners.
- Public surveys measure consumer preferences for Granville Street.
- Leasing information is available on DV BIA website to help address storefront vacancies. Pedestrian counts will soon be added as well to encourage new businesses to come to this high traffic area.
- DV BIA staff working with city engineering and planning on public realm improvements (parking, patios, public art)

### Summary:

The Last Entry Program would be a form of collective punishment to all bar patrons and businesses, and would have disastrous impacts on the night economy of the City. This is not the way to address the problem of violence and aggression in the Granville Entertainment District. Instead, we propose increased penalties for those who misbehave, and provide more ways to safely exit the downtown after closing hours.

**Sources:**

Policy Report - City of Vancouver Standing Committee on City Finance and Services - June 7, 2017 - <http://council.vancouver.ca/20170614/documents/cfsc4.pdf>

The Guardian: "Sydney's fun police have put out the light of the nightlife. The city's a global laughing stock" February 23, 2017 - <https://www.theguardian.com/australia-news/2016/feb/05/sydneys-fun-police-have-put-out-the-light-of-the-nightlife-the-citys-a-global-laughing-stock>

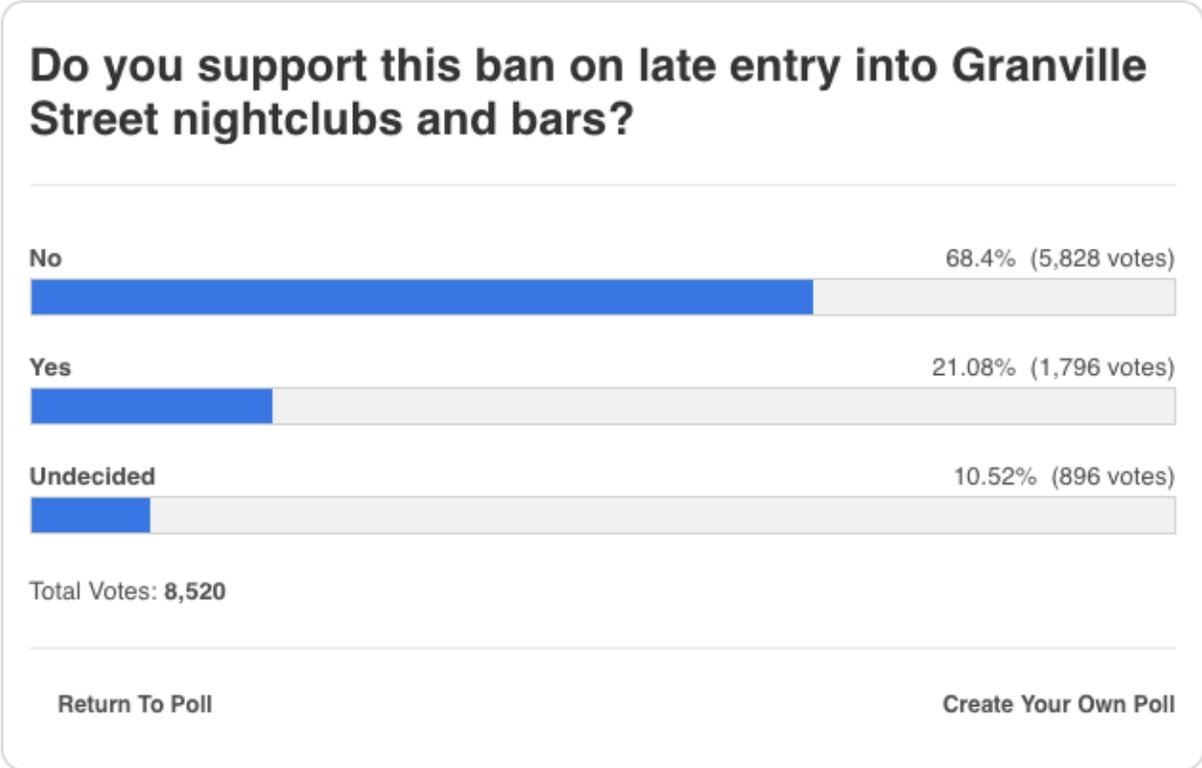
BBC: "Sydney's controversial bar curfews: Have they worked?" February 5, 2016 - <http://www.bbc.com/news/world-australia-38989001>

Good Night Out: <http://www.goodnightoutcampaign.org/>

The Australian Night Time Economy 2015, prepared for the National Local Government Drug and Alcohol Committee, June 2017 - <http://lordmayors.org/site/wp-content/uploads/2017/06/Australian-Night-Time-Economy-2009-to-2015-FINAL.pdf>

City of Sydney Late Night Management Areas Report, 2015 - [http://www.cityofsydney.nsw.gov.au/\\_\\_data/assets/pdf\\_file/0011/250202/2015-541941-Report-Late-Night-Management-Areas-Research-Final.pdf](http://www.cityofsydney.nsw.gov.au/__data/assets/pdf_file/0011/250202/2015-541941-Report-Late-Night-Management-Areas-Research-Final.pdf)

Appendix 1: Daily Hive Public Poll



Source: Daily Hive "Vancouver bans late entry into Granville Street nightclubs as pilot project" - June 15, 2017 <http://dailyhive.com/vancouver/vancouver-granville-street-club-hours>

Appendix 2: Core Night Time Economy Sydney (first year of lockout laws 2014-2015)

Sydney	2009	2011	2012	2013	2014	2015	Change 2014 to 2015	
							No.	Percent
<b>Establishments (number)</b>								
Drink	416	429	562	547	575	531	-44	-8%
Entertainment	835	874	838	783	824	823	-1	0%
Food	2,729	3,066	3,290	3,148	3,354	3,254	-100	-3%
<b>Total</b>	<b>3,980</b>	<b>4,369</b>	<b>4,690</b>	<b>4,478</b>	<b>4,753</b>	<b>4,608</b>	<b>-145</b>	<b>-3%</b>
<b>Employment (employees)</b>								
Drink	4,311	3,988	4,804	5,179	5,287	5,147	-140	-3%
Entertainment	6,736	6,573	6,786	6,913	7,282	7,200	-82	-1%
Food	17,299	16,651	18,337	18,256	19,302	20,064	762	4%
<b>Total</b>	<b>28,346</b>	<b>27,212</b>	<b>29,927</b>	<b>30,348</b>	<b>31,871</b>	<b>32,411</b>	<b>540</b>	<b>2%</b>
<b>Sales turnover (\$m)</b>								
Drink	445	422	535	586	631	597	-34	-6%
Entertainment	940	886	962	1,006	1,014	1,139	125	11%
Food	1,458	1,447	1,666	1,687	1,881	1,900	20	1%
<b>Total</b>	<b>2,843</b>	<b>2,756</b>	<b>3,162</b>	<b>3,280</b>	<b>3,526</b>	<b>3,637</b>	<b>111</b>	<b>3%</b>

Source: OrtusER/Australian Bureau of Statistics, 2017, WI/S17



April 18, 2018

Mayor and Council  
City of Vancouver

Submitted by: Hospitality Vancouver Association

Thank you for the opportunity to submit our opinion as part of the report on the Late Entry Program (LEP) being considered by the City of Vancouver for the Granville Entertainment District (GED).

As an organization we are strongly opposed to the Late Entry Program, and believe that if implemented, it will not only make businesses in the GED unviable, it will result in the reverse of the intended effect.

Specific to the Late Entry Program we believe it is crucial for elected officials and City staff to understand that if implemented, the LEP will result in the displacement of those who currently frequent the GED establishments to other businesses not equipped with security measures such as: identification scanning devices, entrance security, metal scanning devices, BarWatch membership and comprehensive CCTV security camera systems. In effect, establishments throughout the city will be less secure, not more.

Additionally, due to the high cost of operation many of the GED businesses, who depend on the late-night economy will no longer be able to be profitable. In fact, on average, late night entertainment businesses do 18% of their total sales between the 2am and 3am closing hour. Pushing entrance back by an hour will result in significant net losses that ultimately could result in business closures, job losses and significant economic impact loss to our city.

Sydney, Australia has been used as a case study to support the LEP program for the GED, and we don't believe that this is a good comparable. Not only did the Sydney example not achieve what it had intended, it created additional adversity to that community.

By way of background, Hospitality Vancouver Association (HVA) is a not-for-profit association formed over a decade ago to give a voice to the businesses located in the Granville Entertainment District (GED) region. Encompassing both the Granville Street and Davie Village neighbourhoods, the GED is made up of dozens of businesses including restaurants, retailers, and nightclubs.

There is no doubt that every major city in the world has at least one vibrant night-time entertainment district and in Vancouver that region is the Granville Entertainment District. It is the social hub of the city, employing thousands of people and generating tens of millions of dollars in annual economic activity in the city.

*In fact, statistics from fourteen liquor primary licensed establishments alone, in the GED are responsible for:*

*900+ jobs and*

*\$43.5+ million in economic impact to the City*

The GED is a shopping, eating, entertainment and cultural meeting place for generations of British Columbians, as well as hundreds of thousands of tourists from around the world, and its roots go back to the early part of the last century. Since the 1920's Granville Street has served as the late-night entertainment zone, and the businesses within the GED has contributed positively to our city for generations.

As an organization the HVA is addressing a number of issues facing our community, and we look forward to working with the City of Vancouver, Vancouver Police, TransLink, local business associations, BarWatch, Girls Night Out, among others to ensure the GED continues to grow and thrive as a safe, robust community that includes both a daytime and nighttime economic and social contribution to our city.

Key areas of concern currently being worked on by our membership in partnership with a number of the organizations stated above include:

- Improving the safety and security of employees, shopping, patrons and guests within the GED
- The ongoing and growing homelessness issues in the neighbourhood
- Daytime crime issues
- Improving key transportation and safety issues in the region including extending transit hours and options for visitors to the region
- Research into Project Iris on the addition of CCTV cameras to increase safety in the neighbourhood
- Neighbourhood clean-up efforts
- Identifying opportunities to work with stakeholders such as the City of Vancouver, Vancouver Police Department, TransLink and other businesses
- Generating and supporting community improvements and initiatives
- Cross-promotion of all businesses within the GED and new activity such as street festivals

In closing, on the city's advice, the GED committee was formed, of which HVA is a stakeholder. Some great work has come from this process because, for the first time in years, we've had a large cross section of interest come forward to work together (including government, police, industry, businesses landlords and more).

As a group collectively we have a common cause – to ensure an increasingly vibrant entertainment district in which people of all ages and cultures can enjoy various forms of entertainment and social activities, in an inviting, safe environment and where business and the local economy can flourish.

As an organization the HVA is committed to continuing to work together with all stakeholders, and hope Mayor and Council respect the spirit of cooperation displayed to date and will continue to work in partnership with the business community.



- Granville Street, 1959

