

Report Date: September 6, 2016
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VanRIMS No.: 08-2000-20
Meeting Date: September 21, 2016

TO: Standing Committee on City Finance and Services

FROM: General Manager Community Services

SUBJECT: Youth Homelessness and Challenges for Vulnerable Youth: City Response to the B.C. Representative for Children and Youth Report recommendations for City of Vancouver "*Paige's Story: Abuse, Indifference and a Young Life Discarded*"

RECOMMENDATION

- A. THAT Council accept for information staff's report back on the BC Representative for Children and Youth report recommendations, including those directed to the City of Vancouver.
- B. THAT Council endorse the *Youth Matters Pledge of Support and Guiding Principles of Youth Matters Community Accountability* described in Appendix A.
- C. THAT Council approve one Homelessness Action Week (HAW) grant of \$3,000 to Mount Pleasant Neighbourhood House to support the Warm Feet, Full Stomachs event in October 2016. Source of funds to be the 2016 Community Services Operating Budget - Street Homelessness.

Recommendation C authorizes grants and requires eight affirmative votes for approval.

REPORT SUMMARY

This report summarizes City actions taken in response to *Paige's Story* and a motion passed by Council in July 2015 directing staff to report back on progress made on implementing the BC Representative for Children and Youth recommendations. Related to Paige's story, the report recommends Council's endorsement of Youth Matters community accountability pledge and principles. Youth Matters is a broad coalition of community and government agencies in Vancouver who are coordinating efforts to help address the gaps in support for inner city youth at risk, where a disproportionate number of children and youth involved with the Ministry or in government care are Aboriginal children. Finally, the report recommends funding to Mount Pleasant Neighbourhood House Society to raise awareness of youth homelessness during Homelessness Action Week in October, 2016.

COUNCIL AUTHORITY/PREVIOUS DECISIONS

In July of 2011, Council adopted Vancouver’s “Housing and Homelessness Strategy 2012-2021: A Home for Everyone” that sets out the City’s overall direction for housing, including what is needed and how it will be achieved over the next ten years. It identifies the different kinds of housing necessary to meet the needs of Vancouver citizens, as well as ways to improve and better preserve the existing rental housing stock and ensuring that housing is accessible, affordable and suitable for all income levels, seniors, families and residents challenged by disability.

On July 8, 2014 Council passed a motion to designate Vancouver as a *City of Reconciliation*, and on January 19, 2016, Council accepted the City’s review of the Truth and Reconciliation Calls to Action report whereby 41 Actions were identified.

On September 20, 2014 Council adopted the Mayor’s Task Force on Mental Health and Addictions and directed staff to implement priorities including integrating effective action on youth transitioning out of care, utilizing collective impact approaches, and collaborative place based models.

On October 14, 2014, Council adopted the Healthy City Strategy and in 2015, adopted the first four year Healthy City Strategy Action Plan that includes as a goal a good start for all children and youth ages 0- 24 and an action to create a ‘good start’ framework.

On March 15, 2014, Council adopted the Downtown Eastside Plan. The Plan sets out a vision for the future of the DTES to improve the lives of all those who currently live in the area, including low-income and middle-income residents, the homeless, seniors, women, children and families.

On July 7, 2015 Council passed a motion directing staff to report back on progress made to implement the BC Representative for Children and Youth recommendations of the Paige report, and progress made to create a Regional Youth Secretariat with the BC Government and Metro Municipalities. The motion further specified that the BC Government:

- a) Extend the option of foster care to the age of 24, and end the practice of automatic aging out of the system
- b) Create a secure care system for vulnerable children and youth
- c) Add more Rapid Response capacity to ensure that action happens quickly when a child or youth is at serious risk
- d) Quickly adopt and implement all recommendations from the May 2015 report from the BC Representative for Children and Youth entitled Paige’s Story.

On June 29, 2016 Council approved a motion *Fostering Change: Supporting Kids Aging out of Care*, endorsed a statement of principles that included the need for financial support, caring adults in their lives, and opportunities to contribute to community. Council also endorsed forwarding to the Union of BC Municipalities for consideration at the 2016 convention.

On June 29, 2016 Council approved Homelessness Action Week grants to 12 community organizations to host events during HAW and throughout the year to promote HAW and connections with their local homeless populations (RTS 11433).

CITY MANAGER’S/GENERAL MANAGER’S COMMENTS

The City Manager recommends approval of the foregoing.

REPORT

Background/Context

Paige was a young Aboriginal woman of 19 years when she died of a drug overdose in Vancouver’s Downtown Eastside. The Representative’s report documents Paige’s life as a downward spiral of a child who never received the care that she needed and deserved. While she died of an overdose, this was the result of years of abuse and ineffectiveness of systems that were meant to protect children like her. During her short life, Paige changed schools 16 times before quitting in Grade 10; between 2009 and 2014, she move 50 times from foster homes to SROs to shelters to couch surfing, and was involved in more than 40 police files.¹

Aboriginal children and youth are among the most vulnerable groups of youth in Vancouver and across Canada, with many having poorer health status, lagging behind in education, experiencing deep levels of poverty, and inadequate housing. The 2016 Vancouver Homeless Count identified 15 percent of the homeless population to be under the age of 25. The majority of the homeless youth were sheltered (71%), half reported a mental health condition and 56% reported an addiction. Compared to the population of homeless adults, youth were more likely to identify as a woman (39% compared to 21%), as Aboriginal (45% compared to 35%), have no income (28% compared to 10%), report a mental health condition (49% compared to 39%) and identity as LGBTQ2+ (22% compared to 12%). There are currently 54 youth shelter beds and 17 safe house beds for youth in Vancouver, but a significant shortfall in low barrier housing and options for at youth risk exists across the housing continuum.

The Healthy City Strategy sets out a vision and a commitment towards a Healthy City for All, a city where current conditions are transformed so that all of us can enjoy the highest level of health and well-being possible. This vision aligns with the City of Reconciliation, Housing, and DTES Local Area Plan efforts. Among the Strategy’s goals is that all children and youth have the best chance of a healthy childhood from birth through 24 years of age. The Healthy City Strategy Action Plan identifies as a priority the need to create a good start framework for children and youth in Vancouver. The creation of this framework will take place in 2017/18, however the City and civic bodies are collaborating with partners to deliver some critical ongoing and one time responses to the needs of Vancouver’s most at risk children, youth and families. Some examples include:

- One-time land and capital grants for youth housing and social infrastructure services, such as the Broadway Youth Resource Centre. The Centre is located on the ground floor of 2465 Fraser Street and provides a wide range of services to youth, along with 30 units of dedicated youth housing run by the Vancouver Native Housing Society.
- Social Grants to non-profit agencies like Lu’ma Housing Society and Aunt Leah’s that provide innovative supports and housing to 160 Aboriginal and non- Aboriginal youth in care annually.
- The Park Board has 14 full time Community Youth Workers, 2 part time Community Youth Workers and multiple youth staff who dedicate their time to at risk youth. In addition, the Park Board funds the Responsible Indigenous Strategy for Empowerment

¹ Paige report - summary <https://www.rcybc.ca/paige>

program (RISE), a partnership with ALIVE and Community Centre Associations that employs Aboriginal youth at community centres to engage Aboriginal residents and other community members in arts and culture, recreation, sports and leadership programs.

- VPD has 11 staff dedicated to youth at risk, including partnerships with the Province to provide child protection, youth sexual exploitation, and probation, and is working in a new mental health partnership.
- Vancouver Public Library’s teen and community librarians conduct as part of their duties in reach and outreach to library services to youth at risk across Vancouver.

In terms of on-going operations, the City’s annual expenditure towards addressing needs of youth at risk is over \$4M as noted in Table 1 below. Further descriptions of the City’s contributions, including examples of capital contributions for youth housing and social infrastructure can be found in Appendix B.

Civic Body	Social Development Tools	Approximate Annual Operating Investments
City of Vancouver	Social Grants for at risk child & youth services, and Homeless Awareness Week Grants	\$2.1M
Vancouver Police Department	11 dedicated staff, including child protection, sexual exploitation, probation and mental health	\$1.7M
Board of Parks and Recreation	Community Youth Workers & RISE Program	\$ 0.5 M
Vancouver Public Library	Teen Librarians	\$ 0.033M
Total Approximate Annual Operating Investments		\$4.3M

Strategic Analysis

A. Representatives Report

Meaningful improvement in response to children like Paige requires new ways of working together in community along with renewed investment by senior levels of government in child welfare, adequate housing, early care and learning including child care, early intervention in mental health and addictions, income support and other family support services.

The Representative’s report identified a total of thirty recommendations. Key messages from the report include the need for urgent action across all orders of government and community to address gaps in supports for children and families at risk; the expectation that no youth in care live in SROs in the Downtown Eastside; and a general concern about compliance with the duty to report among front line service providers and professionals. The report acknowledges the impacts of intergenerational trauma, and calls for trauma informed approaches to address the harmful impacts of colonization and the residential school system. A link to the report can be found here:

https://www.rcybc.ca/sites/default/files/documents/pdf/reports_publications/rcy-pg-report-final.pdf

While the Provincial government was assigned the vast majority of the 30 actions, the City is named in five. Table 1 below describes these along with current status and next steps. The City, Vancouver Police Department and Board of Parks and Recreation and Library staff have acted upon the recommendations identified by the Representative for Children and Youth, with three being led by the Province (Ministry of Child and Family Development) and two by the City.

TABLE 1

Recommendation	Status	Lead	Next Steps & Timeline
<p>1. Conduct an urgent review of the current provision of services including child protection, housing, health care and substance use treatment to vulnerable children in Vancouver’s Downtown Eastside, informed by an accurate picture of their circumstances, input from social services and based on evidence of inter-generational trauma</p>	<p>The Province</p> <ul style="list-style-type: none"> a) convened a three tiered Rapid Response Team in July 2015 including City, Parks & VPD staff b) announced \$1.2M towards ten new positions to create an adolescent services unit near the DTES and coordinate the Rapid Response Team c) Over \$400,000 additional annual funding for youth outreach d) 5 new beds of low barrier temporary 	<p>Province of BC</p>	<ul style="list-style-type: none"> a) Completed. The tiers are part of an ongoing committee structure b) The final consultations for the new immediate/rapid response team will take place mid-October and will start on October 31st with one team leader and two social workers during the day time. An after-hours response team was launched Sept 18th that will work extended hours at the same location as the youth intake and immediate response teams. This team will work from 3:30 to 24:30. VPD and Vancouver Coastal (Youth Mental Health) will be co-located with both teams to provide seamless service. The team will be part of a formative evaluation process over the next six months with full implementation expected in the spring 2017. c) The most effective use of outreach dollars will be determined when the rapid/immediate response team structure has been finalized d) A potential property has been identified and the plan is to have the low barrier

Recommendation	Status	Lead	Next Steps & Timeline
	housing		housing operational by the end of the Province’s fiscal year (March 2017).
<p>2. Analyze numbers of children in care in the area, the needs of these children, and inventory of service providers in the DTES and the gaps in services provided (Recommendation 2a)</p>	<p>Province completed a review of all files and safety plans of children and youth in care or receiving reviewable services, who reside or frequent the DTES, based on a sample of 124 children and youth in care or receiving reviewable services as of April 2015, over the age of 12 years.</p> <ul style="list-style-type: none"> • About 50% are Aboriginal youth. • About 60% are females. • Average age of the sample was 17 years. <p>Province estimates about 50 of these youth in the sample to be considered in elevated high risk situations in the DTES.</p> <ul style="list-style-type: none"> • 87% of youth had substance misuse • 78% had mental health concerns • 54% were a victim of sexual exploitation • 66% had youth justice involvement 	Province of BC	The report has been shared with the Tier One, Two and Three tables as well as other key stakeholders. The local delegated Aboriginal agency Vancouver Aboriginal Child and Family Services Society has been engaged in the discussion and analysis.
<p>3. Follow up analysis with timely creation and implementation of an action plan, including detailed public reporting on outcomes for children in the DTES</p>	An action plan is under development.	Province of BC	In development. To be completed based on the findings of the review noted in #2.
<p>4. Coordinate regular inspections of SROs to ensure compliance with these rules</p>	Staff continue to conduct cross departmental annual SRO inspections as well as ongoing rechecks for compliance on all by law violations	CoV	City inspectors are trained to look for youth occupying SRO rooms and any such indicators are noted and reported to social services and police. The City is committed to continue monitoring and training is refreshed for inspectors annually. Further, the City is in the process of re-establishing the SRO Task Force to improve conditions for tenants. A social worker

Recommendation	Status	Lead	Next Steps & Timeline
			from the Ministry of Children and Family Development will accompany City staff that check for youth in SRO’s beginning in October.
5. Provide training to staff on Duty to Report	<p>VPD updated staff policy and reinforced the duty to report.</p> <p>Training was provided to Carnegie Centre staff and all Parks Board Community Youth Workers and core staff teams at community centres.</p> <p>Vancouver Fire and Rescue addresses duty to report as part of their training and ongoing practice.</p>	<p>CoV</p> <p>VPD</p> <p>Parks</p> <p>Library Service</p>	Vancouver Library staff will be the next group to receive the training.

B. Youth Matters Pledge and Principles Endorsement

Staff recommend that Council endorse the Youth Matters Pledge and Principles (Attached as Appendix A).

The Youth Matters table began as a response to youth at risk in the Grandview Woodlands neighbourhood in 2012 and is working through a collective impact approach to address issues identified in the Representative’s report. The Table includes over 30 organizations including the Ministry of Children and Family Development, civic departments, non-profit groups and residents, including youth, and meets on a quarterly basis. While administrative support is shared by Britannia Community Centre, Network of Inner City Community Services Society (NICCSS), and RayCam Community Centre, there is no ownership by one organization but multiple partners with agreements about roles, responsibilities and resources.

Youth Matters members have developed protocols to ensure that youth attending emergency care at BC Children’s Hospital are not released without supports in place prior to leaving the hospital, and information sharing protocols between individuals and agencies tasked with providing supports to youth at risk and their families is being worked towards. Youth Matters also integrates various initiatives that can benefit multiple inner city neighbourhoods, such as a Graduation Strategy supported by the Vancouver Board of Education and multiple local partners in Strathcona.

In general, the Youth Matters Table reflects an approach to community planning promoted through the “Our Place” model that has for several years coordinated efforts in the Strathcona community with:

- RayCam Community Centre,
- the Network of Inner City Community Services Society(NICCSS), a consortium of community based organizations, resident groups and associations that work together to coordinate and deliver programs and services for inner city children, youth and families, and

- the Responsive Intersectoral Child/Community Health Education and Research (RICHER) Initiative, a collaborative partnership with nurse practitioners, developmental pediatricians, specialists in mental health, dermatology and many others.

The Table provides integrated access to health care for vulnerable families through community clinics, local schools and social services in the inner city who work to engage citizens by removing barriers, and promoting people-centered, participatory service delivery and economic involvement, targeting both individual and broader community needs.

The attached Pledge and Principles support an approach to place-based, collective impact and local accountability concepts that align with the principles of the Healthy City Strategy and priorities identified through the Mayor’s Task Force on Mental Health and Addictions. The Pledge is similar to a Good Neighbour Agreement. While the City cannot single-handedly create environments in which all young people thrive, there are opportunities to lead, collaborate and connect different aspects of our work with others, including community members, and utilize collective impact approaches as a means towards innovation. Should Council endorse the Pledge and Principles it will reaffirm the City’s commitment to social innovation and transformation, as well as Council’s understanding that health and wellbeing is everyone’s business, including youth and their caregivers who are most impacted within neighbourhoods. It is anticipated that this ‘place based’ approach will grow even beyond the Youth Matters Table and will be used as a tool to guide residents, community organizations, grassroots groups and institutions to work differently together to avoid tragedies like Paige’s death and improve outcomes for children, youth and families. Signatories to date include the Representative for Children and Youth, the First Nations Health Council and the Indigenous People’s Assembly of Canada.

C. Responding to the Needs of Homelessness and At Risk Youth

Since 2008, the City and the Provincial government have partnered to open additional temporary Winter Response shelters during the cold, wet weather season, in locations with high numbers of individuals experiencing homelessness, and a lack of shelters. The winter response shelter beds are “low-barrier” meaning they welcome people inside regardless of their current situation or condition. They allow an individual to come inside under the influence of alcohol or other substances, with their pets, their belongings and carts, or with a partner or group of friends (which can be important when encouraging street youth to come inside). While youth have accessed beds each year, in 2016, 10 beds dedicated to homeless youth were opened at Directions Youth Services at 1338 Burrard. Staff have identified a need for almost 600 shelter beds and social and supportive housing units in order to meet the demand for individuals experiencing street homelessness and those at risk of homelessness. Staff are working with the Provincial government to secure those units and will work to ensure that beds are targeted specifically to homeless youth.

In addition creating more housing and shelter supply, there are a number of organizations that support local solutions to homelessness. On June 29, 2016 Council approved Homelessness Action Week (HAW) grants to 12 community organizations to host events during HAW and throughout the year to promote HAW and connections with their local homeless populations (RTS 11433). Homelessness Action Week (HAW) takes place from

October 9 - 15, 2016 and is aimed at raising awareness about and building local capacity for solutions to homelessness.

An additional HAW grant recommendation is included in this report as one application satisfied the eligibility criteria and was received ahead of the submission deadline, but was regrettably not included in the original grant report due to an administrative error. Staff have been in communication with the applicant on this matter to help minimize disruption in their event planning schedule.

The recommended grant, if approved by Council, would bring the total number of HAW grants for 2016 to 13, and will support Mount Pleasant Neighbourhood House’s youth driven “Warm Feet, Full Stomachs” event. The event, coordinated by the Neighbourhood House’s Youth Action Committee, is designed to get youth involved in the conversation about housing and homelessness culminating in an intergenerational and cross cultural “Eat + Talk = Housing for All” forum on where youth and community members can share their housing stories, voice their concerns and look to solutions. The initiative will also include a 30 day sock drive and a sandwich making day in partnership with RainCity Housing Triage Shelter.

Financial

This report recommends a grant of \$3,000 to Mount Pleasant Neighbourhood House to support the Warm Feet, Full Stomachs event in October 2016. The source of funds is the 2016 Community Services Operating Budget - Street Homelessness.

Human Resources/Labour Relations

There are no Human Resources/Labour relations issues associated with this report

Legal

There are no legal issues associated with this report.

CONCLUSION

The City, Vancouver Police Department, Board of Parks and Recreation and Vancouver Public Library are acting upon the recommendations identified by the Representative for Children and Youth, with some completed and others in progress. While further investment by senior government, combined with different approaches and partnerships towards addressing the issues and root causes, is required for meaningful change, civic bodies and communities make important contributions towards prevention and improving outcomes for at risk children and youth. The endorsement of the Youth Matters Pledge and Principles will help to reinforce the vision of this collective effort as described by a commitment to collaborative leadership in the Healthy City Strategy.

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Pledge of Support

YOUTH MATTERS COMMUNITY ACCOUNTABILITY

Whereas children, youth, and families in Vancouver’s inner city have a right to safe, nurturing, and healthy environments that promote optimal growth and development; and whereas community organizations, government services, ministries, and mandated services have been provided by society to act to consolidate this right; and whereas a disproportionate number Aboriginal children and youth continue to be taken into government care; and whereas many levels of government have adopted relevant recommendations from the Truth and Reconciliation Commission, recognizing that systems must be accountable to Aboriginal people – and by extension to all affected individuals; the undersigned parties hereby affirm their commitment to community accountability.

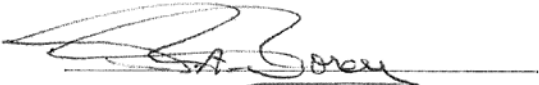
We pledge to support the Youth Matters
Community Accountability Guiding Principles.

We pledge to support the goal of parents, children, elders, and youth to be meaningfully included in decisions about themselves and in their community.


We believe that their different perspectives, identities, and experiences must be acknowledged and valued.

We encourage and challenge organizations, institutions, and professionals to be truly accountable to the individuals receiving their services and to the community at large; to ensure services, funding, and resources are framed and grounded in the context and realities of their neighbourhoods and their lived experiences. Further, we encourage them to embrace and abide by and adhere to the spirit and intent of the Youth Matters Community Accountability Guiding Principles.



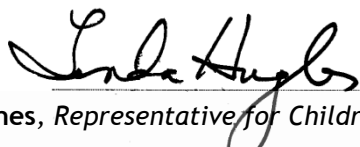

Dwight Dorey, *Indigenous Peoples Assembly of Canada*




Paul Finch, *BCGEU*

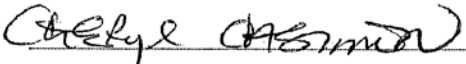


REPRESENTATIVE FOR
CHILDREN AND YOUTH


Linda Hughes, *Representative for Children and Youth*




FIRST NATIONS SUMMIT

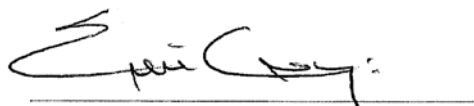

Cheryl Casimer, *First Nations Summit Task Group*



First Nations
Health Council


Doug Kelly, *First Nations Health Council*




Ernie Crey, *North West Indigenous Council*



Guiding Principles of Youth Matters Community Accountability

“Over the last three decades, many efforts to significantly move the dial on complex social issues have not been as successful as hoped. We need to try different things and to do things differently to transform the systems that gave rise to our existing social, economic and environmental challenges... The health and well-being of Vancouver is everybody’s business – across the public, private and civil sectors and including all of our residents.” — City of Vancouver, *A Healthy City For All*

The City of Vancouver’s Healthy City strategy, adopted in October 2014, has committed to such a transformation, anchored in resident involvement, with the clear ambition of promoting the health and well-being of all. In the months since, both the City and Park Board have also adopted relevant recommendations from the Truth and Reconciliation Commission, recognizing that systems must be accountable to Aboriginal people – and by extension all affected individuals.

As organizations, institutions, professionals, and residents in the City of Vancouver, we believe that children, youth and families in our Inner City have a right to safe, nurturing, and healthy environments that promote optimal growth and development. In concurrence with the Healthy City strategy and the recommendations of the Truth and Reconciliation Commission, we support the goal of working together to develop and implement a community accountability process based on the following principles:

Accountability A process that increases the capacity, influence, and power of community residents (particularly those who are vulnerable and those requiring and/or receiving support) to safe and meaningful participation in the governance (decision-making) and determination of relevant delivery mechanisms, desired outcomes, and their measurement, as these respond to their changing needs.

Engagement A working environment where resources are secured to achieve outcomes, and to connect communities with one another as they pursue similar (but locally-relevant) paths or develop similar (but locally-relevant) community strategies, responses, programs. Agencies work together and with the community towards forming stronger partnerships. Identifying needs and gaps, together we will build on the strengths and assets of the community.

Inclusivity Culturally appropriate context, where indigenous and immigrant values and practices are valued. We honour, understand, and respect the diversity of the community and the varied perspectives of residents. We will respect and foster the meaningful engagement and involvement of families in their own plans to support their children and their families.

Place-based A model that taps into and brings together current community strengths with existing processes, rather than establishing parallel or alternative processes. Activating infrastructures and providing resources: utilizing local community anchors — public schools, public parks, libraries, and public recreation centres — to provide opportunities for community-driven learning, action, and health where people live.

Description of City actions and response to youth at risk

Community Services provides one time capital and ongoing funding towards:

- **Youth Housing and Service Models:** The Broadway Youth Resource Centre (BYRC) is a one-stop youth centre that provides a wide range of social, health education, employment and life skills services to youth. The City purchased the site (2465 Fraser Street) and worked with other partners to facilitate the development of a new youth resource center. The center is on the ground floor and 101 units of supportive housing units above, with 30 units dedicated for youth run by the Vancouver Native Housing Society. These 30 units are specifically for youth who are most vulnerable to homelessness: Aboriginal youth, LGBTQ youth, and youth leaving foster care.
- **Grants to Non Profits:** to prevent youth homelessness and provide services to homeless youth and children at risk, including:
 - Pacific Community Resource Society (PCRS)- Broadway Youth Resource Centre
 - Family Services of Greater Vancouver (FSGV) - Directions Youth Services/Street Youth Outreach
 - Network of Inner City Community Services Society (NICCSS) - Roving Leaders
 - Watari - Street Youth Outreach
 - Urban Native Youth Association (UNYA) - Youth Worker
 - Aunt Leah's - Outreach Worker
 - Britannia, RayCam and Strathcona Community Centres
- **Cultural Healing and Wellness pilots:** In 2015, the City provided access to cultural healing and wellness through 2 one time capital contributions at Urban Native Youth Association and LUMA Housing with capital contributions amounting to 175,000
- **Park Board** contributes funding for 14 full time Community Youth Workers, 2 part time Community Youth Workers (CYWs) and multiple youth staff. CYWs promote the resiliency of youth through recreational programs, social engagement, one-to-one support and youth driven initiatives. They are guided by the principles of accessibility, best practices, collaboration, inclusion, proactiveness and youth as partners. \$20,000 annually is provided to the Responsible Indigenous Strategy for Empowerment program (RISE), which is a partnership between ALIVE, Community Centre Associations and the Park Board in which Aboriginal youth are employed as paid staff at community centres to identify and support other Aboriginal community members and excluded groups to become connected to neighbourhood opportunities and be actively involved in all aspects of city life. RISE leaders run arts & culture, recreation, sports, and youth leadership programs.
- **VPD** has over 33 full time equivalent (FTE) positions dedicated solely to youth related issues. These included 15 School Liaison Offices, 6 Youth Services Unit detectives, 3 VPD Cadet Program, 2 Car 86 (child protection car), 2 Yankee 10 (youth probation partnership with MCFD), 1 Yankee 20 (MCFD partnership targeting sexually exploited youth), and 4 Sergeants and an analyst. This does not include that investigate and respond to youth issues like counter exploitation unit and community policing officers.
- **Library Services** Teen librarians work with community partners including public health, schools, community organizations, neighbourhood houses, and other municipal services such as community centres to reach and support at risk youth and link youth to local organizations. Teen Librarians visit at risk youth at locations such as: Broadway Youth Resource Centre, Pathways to Education, Urban Native Youth Association, and Aboriginal Life in Vancouver Enhancement, and GAB from QMunity visits the Central Library for a monthly movie program. Community Librarians also

work with those who have not traditionally been served effectively by the library; assisting in developing responsive service to community groups and community members who may or may not be presently served by the library.