

From: [Correspondence Group, City Clerk's Office](#)
To: [s. 22\(1\) Personal and Confidential](#)
Subject: FW: Beach Towers - from Loren Piltingsrud
Date: Monday, February 04, 2013 10:28:11 AM
Attachments: [Attentio1.pdf](#)
Importance: High

Thank you for your comments.

All public comments submitted for the public hearing that are received not more than 15 minutes after the close of the speakers list for that public hearing will be distributed to members of Council for their consideration. The public comments must include the name of the writer.

In addition, the comments will be posted on the City's website (http://vancouver.ca/ctyclerk/councilmeetings/meeting_schedule.cfm). Please note that contact information will be removed from the comments, with the exception of the writer's name. Comments received after the start of the public hearing should not exceed 1500 words.

Public comments submitted for the public hearing that are received more than 15 minutes after the close of the speakers list will not be distributed until after Council has made a decision regarding the public hearing application and the related bylaw is enacted, if applicable.

For more information regarding Public Hearings, please visit vancouver.ca/publichearings.

Thank you

From: LOREN PILTINGS [s. 22\(1\) Personal and Confidential](#)
Sent: Sunday, February 03, 2013 1:38 PM
To: Correspondence Group, City Clerk's Office
Cc: Hoese, Karen
Subject: Beach Towers - from Loren Piltingsrud
Importance: High

Please see attached form presented to Beach Towers Staff - for future record

regards

Loren Piltingsrud

Beach Towers Resident

ATTENTION: DEVONSHIRE PROPERTY MANAGEMENT AND TEAM MEMBERS

Jan 31, 2013

From: Loren Piltingsrud - a very content Tenant!

For many months I have been meaning to say how wonderfully energetic you and your team are when it comes to Customer/Tenant service and genuinely caring - about what's going on in the daily lives of people. This means something to many people I think- and goes a long way...

I have been with Beach Towers for over 2 years now and I truly consider this HOME - I never want to leave!

I am very excited and curious about the upcoming NEW developments Devonshire Properties will have to offer in the future. I especially anticipate the complex design along the beach ave area. This in itself will draw people from near and far to be part of one of the most prestigious areas of Vancouver. Beach Towers is most certainly convenient if working in the downtown core. With Devonshire Properties by its' side, Vancouver is certainly one of the most fascinating and beautiful places on earth and ranked one of the top 10 places in all of the world to live!

It's the little things that all add up such as - immaculately kept hallways, squeaky clean parkades, freshly washed elevators and the marble floors and front building stair cases

The ALWAYS friendly staff are happy to help out with things that may go wrong - Like myself - ... I accidentally dropped my cell phone through the crack of the floor and elevator one day and smashing to bits - but your staff was quick to arrange to have it retrieved - THAT was a memory - thank goodness the chip still worked and I was able to retain my phone numbers and addresses.. THANK YOU for saving that day for me.

The apartment upgrades are amazing - like moving into a brand new condo! with Hardwood like laminate flooring, brand new appliances, fresh curtains and paint - and very modern bathroom- very nice touch! Your designer is amazing with the color schemes I have to say...

Security Staff are also amazing on the very rare occasion when I needed assistance - they were there in minutes - and very polite!

The great events that your staff at Beach Towers organize every year, such as the Garage Sales that helps introduce us all with our neighbors - that is very nice indeed and gives us a chance to sell our recyclables , things that people can actually use!

I suggest maybe having another of those events closer to Christmas time for a crafts fair and Christmas Cheer perhaps..

I like the recycling room that allows you to recycle GOOD things that you can't use anymore or don't have the room for any longer- typically these items are in excellent condition - things, such as

a perfectly good TV, high end clothing, a computer monitor perhaps, good dishes, towels etc...knowing these items will find a great home -in Beach Towers

Beach Towers - my home sweet home by the beach :)

ALL the very best in 2013!

Regards

LOREN PILTINGSRUD

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