ADMINISTRATIVE REPORT

Report Date: November 20, 2012
Contact: Jerry Dobrovolny
Contact No.: 604.873.7331
RTS No.: 9791
VanRIMS No.: 08-2000-20
Meeting Date: November 28, 2012

TO: Standing Committee on Planning, Transportation and Environment
FROM: General Manager of Engineering Services
SUBJECT: 800 Robson Street: Strategy for Moving Towards a Public Plaza

RECOMMENDATION

A. THAT Council direct staff to re-open 800-block Robson Street on December 1, 2012 to vehicle traffic, and prepare for a summer seasonal closure aligned with Translink’s regular schedule changes.

B. THAT staff continue to work on addressing the issues raised by the public and report back to Council on impacts, challenges and opportunities for potentially creating a permanent public square on 800-block Robson Street.

REPORT SUMMARY

This report summarizes the staff investigation of a permanent public plaza at 800-block Robson Street.

COUNCIL AUTHORITY/PREVIOUS DECISIONS

On December 2, 2010, Council directed staff to continue working on a Downtown Public Space Plan, including the examination of a public square on 800-block Robson Street.

On October 31, 2012, Council adopted the Transportation 2040 Plan containing a section on Walking and Public Spaces and specifically speaks to the creation of public plazas and gathering spaces throughout the city, with a focus on 800-block Robson Street as a potential public plaza.
**REPORT**

**Background/Context**

The 800-block Robson Street, often referred to as ‘Robson Square’, is located in the heart of downtown Vancouver. This is a significant block within the city as it is the entry point to several important institutions, like the Vancouver Art Gallery (the Gallery), UBC Robson Square, and the Provincialy owned and programmed plaza below grade, which includes the ice-rink. The site is also adjacent to the Provincial Law Courts. The block serves as an important transportation link between the downtown and the West End and also forms part of a popular Vancouver shopping district.

(Figure 1: Block 51, 61, 71 context map)

In the 1970’s, the Provincial Government commissioned the design of the three city blocks known as civic blocks numbered 51, 61 and 71 (See Figure 1). The block bounded by Robson, Georgia, Howe and Hornby Streets is known as ‘Block 51’. The design commission for the three blocks was awarded to a local architecture team that was led by Arthur Erickson. The Erickson design team intended 800-block Robson to function as a pedestrian oriented public space, seamlessly connecting Blocks 51 and 61. Instead, the block was opened to bus traffic immediately after construction, and pedestrians were given the same jay-walking rights-of-way as on Granville Mall. Shortly thereafter in the 1980’s, the street was opened to regular vehicle traffic as part of the downtown street network and has functioned as such, since that time.
While 800-block Robson Street is classified as an arterial road, the block functions as one of the busiest pedestrian spaces in the city (see Figure 2). Its wide sidewalks and narrow lane widths encourage pedestrian movement while minimizing vehicular flow. The sidewalks, along with the adjacent/adjoining plaza spaces, have become significant public spaces over the years. This is evident by the informal programming or uses that have appeared, such as impromptu chess games, busker performances and a range of street vending. These spaces, especially the south facing steps of the Gallery, serve as an important social landmark, ideal for meeting friends, people watching and sitting and relaxing.

Senior levels of government play an important role in providing and maintaining open space in the downtown. The Provincial Government (the Province) is responsible for the public plaza spaces at Robson Square and has been actively programming the sub-ground level, where the ice rink is found, since the Olympics. While the Province is the land owner of Block 51, it leases it to the City of Vancouver (the City), with the exception of the buildings and publically accessible below-grade portions. The Gallery and the University of British Columbia (UBC) lease and occupy the buildings above and below grade (Figure 3: Block 51 context map).
While a Downtown Public Space Plan has yet to be developed, guiding principles have been established and a review of downtown public spaces has been conducted. With the exception of public streets, publicly-owned plaza spaces in the Downtown Core are few and modest in size. The two public plazas adjacent to the Central Library and Cathedral Square at Dunsmuir and Richards Streets are the only City-owned plazas in the Downtown. The Government of Canada is responsible for the plaza adjacent to Canada Place and the Province is the owner of Robson Square. Plazas associated with office and retail buildings in the central business district make up the majority of publicly-accessible (but privately-owned) downtown public spaces. These spaces are generally not available for public programming, demonstrations or other impromptu activities. Therefore, the use of City streets through temporary, permanent or partial closures provide a significant opportunity for creating open spaces in the downtown. Similar action has already been taken by other cities such as New York City, as in the case of Times Square, and Los Angeles, in the neighbourhood of Silver Lake.

Public Support for a Public Square
Nearly three decades have passed since Erickson’s design first took shape and Vancouverites’ interest in 800-block Robson Street as a public space still remains strong. The public’s response to this space during the Olympics, as part of public space advocacy efforts and Greenest City and Transportation 2040 Plan consultations, and the recent summertime experience of a temporary public square, has been largely in favour of seeing the block function more robustly as a pedestrian-oriented public space.

The Olympics
During the 2010 Winter Olympics, Robson Square was transformed into an exciting pedestrian area, by the Province, where the public could gather en masse to celebrate the Olympic
Games. The block became an important hub of activity where no ticket was needed to be a part of the Olympic experience. Public excitement grew over the potential of this space as a civic square.

**Greenest City and Transportation 2040**
Making Robson Square a permanent pedestrian-priority space was one of the most popular ideas through both the Greenest City and Transportation 2040 consultation processes, which engaged thousands of residents over several years. During Phase 2 of the Transportation 2040 consultation process this summer, the creation of public plazas was ranked as the “most exciting” direction relating to walking and public space.

**Public Space Advocacy**
In addition to City planning processes, the Vancouver-based public space advocacy group, Vancouver Public Space Network (VPSN) held an ideas competition in 2009 called ‘Where’s the Square?’ The competition asked people to name the location for a major civic square in Vancouver and submit a design concept. Twenty per cent of the submissions received named Block 51 as the site of choice. Building on this trend, VPSN presented the public with two petitions in 2011 on the preferred future use of 800-block Robson St: one in favour of having the block remain permanently closed to all vehicle traffic and one in favour of re-opening the block to vehicle traffic in Fall 2011, once street repairs were completed. Over 1,900 people signed the petition that favoured the street becoming a permanent public square, while 42 signed the one to re-open the street to traffic.

**VIVA Vancouver**
The City’s VIVA Vancouver program created a summertime pedestrian plaza on 800-block Robson Street in 2011 and 2012. Over these two summers, VIVA Vancouver tested and monitored a range of unique temporary seating options on the road space. The monitoring program included pedestrian counts, behavioural mapping, video footage, and intercept surveys. Results show that the public responded positively to the transformed street space in terms of programming and was supportive of a summertime pedestrian plaza returning in subsequent years.

**Strategic Analysis**
The investigation this Fall into the feasibility of transforming 800-block Robson Street into a year-round public square has revealed strong public support for this direction; however, the investigation has also uncovered several significant issues that need further review and attention before a public square can be fully realized. Therefore, an incremental approach is recommended toward the possible creation of a permanent, year-round public square.

**Block 51 Public Events and Stakeholder Meetings**
Because the spaces on both sides of the Gallery comprise Block 51, staff leading the investigation into 800 Robson Street combined public engagement and stakeholder consultation efforts with staff leading the refurbishment of the Vancouver Art Gallery’s North Plaza.

On October 15 and 17, 2012 the City hosted two public events at the Vancouver Art Gallery seeking ideas on how both sides of Block 51 could be used in the future. The events were attended by 165 people and participants worked with architect Stanley King’s Co-design team...
800 Robson Street: Strategy for Moving Towards a Public Plaza

To help generate visual ideas around the use of the space through illustrations. The illustrated ideas around use of space were then incorporated into an online and intercept survey, which was open to the public from November 1-12th, 2012 (See Appendix A for survey questions). Over 2900 people participated resulting in over 2100 completed surveys, making this the most popular online survey the City has ever conducted. One of the key findings from the survey was that 64% of respondents had a preference for 800-block Robson to function as a permanent public space, while 17% preferred a summertime public space and 19% preferred only occasional closures of the street to traffic for special events.

The City hosted a stakeholder workshop on October 4th, 2012 at UBC Robson Square. The half day workshop was attended by 22 people representing a broad range of stakeholders, including TransLink, business associations, public space and active transportation advocates, the adjacent Robson Square facilities, seniors living in the West End, Tourism Vancouver, the local design community, the Province, and the Court Services Branch. Based on the key issues raised at the October 4th workshop, staff conducted four smaller, more focused stakeholder meetings throughout the Fall with youth, the downtown and west end business communities, the adjacent Robson Square facilities, and seniors living in the West End. (See Appendix B for a complete list stakeholder representative groups and meeting dates)

The 800-block of Robson is a complex space, involving multiple landowners, an east-west connection within the downtown transportation network, high pedestrian volumes, and a multitude of users who visit or spend time in the space for a variety of reasons. The key issues identified by stakeholders on the creation of a year-round public square relate to: 1) the downtown transportation network, 2) the overall ‘look and feel’ or design of the space and 3) programming for the space. The resolution of these issues is critical to the long term success of a permanent public square, thus demanding a flexible and incremental approach to the planning and implementation of a permanent plaza.

1) TRANSPORTATION ISSUES
The #5 Robson bus is an important transit route connecting the downtown and West End, especially for seniors living in the West End who need to get to key downtown destinations, such as transit hubs, the library, shopping and theatres. TransLink and the City recognize that a well-functioning bus route must be accessible, convenient, reliable and easy to understand.

West End residents, especially seniors living in the area, have expressed concerns with the current #5 Robson bus re-route, stating that there is no longer a direct line between the West End and Granville Street, making a number of key destinations challenging to get to (See Appendix C for a map of the original and current #5 Robson bus routes).

TransLink is planning to conduct a service review of local transit service in the downtown; it is anticipated that the #5 and #6 bus routes will be a considerable focus of the study. TransLink has requested approximately four to six months to conduct a proper review of the #5 bus as it relates to the greater network.

Closing an east-west block on an arterial street within the downtown transportation network may cause congestion and service level impacts to the system and businesses. Impacts to walking, cycling, transit, goods movement, and driving have not been fully explored and need careful consideration moving forward.
2) ‘LOOK AND FEEL’ OF A YEAR-ROUND SQUARE
Converting an existing street block into a permanent year-round square will require surface modification or design adjustments. Not surprisingly, the block’s permanent conversion has generated questions in the community about what the year-round use of square would look like, given average temperatures and rainfall levels during winter months.

Staff recognize that in order to have the block ‘look and feel’ more like a public square and less like a closed street, some modifications to the street surface will have to be considered, such as the installation of bollards. Additional research must be done to identify the best set of street modification options. Because a significant portion of Block 51, adjacent to 800-block Robson Street, is also owned and operated by the Province and its lease holders, the City intends to work closely with these stakeholders to identify the best options for modifying the block. As well, it is expected that the redevelopment of the Sears building by Nordstrom’s on Howe Street will significantly alter the character of the pedestrian experience on Howe Street between Robson and Georgia Streets. This means that any modifications made to 800-block Robson will also have to take the proposed design of the Nordstrom redevelopment into consideration.

Stakeholder meetings revealed several assumptions regarding the year-round use of the block as a public square; these assumptions need further testing and validating as options for street modifications are contemplated. A common assumption held by a number of stakeholders is that very few people will use or spend time in the square during the colder, wetter winter and spring months, leaving the square empty for a considerable portion of the year. A cursory examination of squares in other cities suggests differently; however, a more robust examination is required around the use of weather protection, lighting, street bollards, and seasonal events in other cities that have year-round public squares. This information will allow staff and community stakeholders to better define and more fully understand the term ‘year-round usage’ and to set realistic expectations around the ‘usage’ of the block during each of the four seasons.

The need to create a welcoming and socially inclusive space emerged as a strong theme during stakeholder discussions and the public events. Concerns were raised around the accessibility of the space by people with mobility issues so that they too could participate fully in events and in the use of any seating infrastructure that may be introduced to the space. Stakeholders also inquired as to the expected level of corporate branding and products within the square, with many stating that feeling obliged to buy something in order to use the space would not create an inclusive atmosphere. Some also expressed that a high degree of flexibility in how the space can be re-configured to the desires of different users was needed. One example that was provided was the use of moveable street furniture vs. having street furniture pre-configured and bolted to the street.

3) PROGRAMMING
The issue of ‘programming’ also merits consideration, since another assumption amongst some stakeholders is that the success of a year-round public square will be largely determined by the availability and delivery of year-round programming; and, that without year-round programming, the economic impacts to nearby businesses will be too great. This assumption requires testing and validating before determining an approach to programming the square. To begin, a clearer understanding of the benefits and impacts of active vs. passive vs. self-programming of the space must be better understood alongside several other factors, such as:
- the Province’s current mandate and future plans to actively program the adjacent public spaces, like the ice rink
- the character and nature of the self-programming that already takes place on the block year-round
- the operational impacts of active vs. passive vs. self-programming options on the adjacent facilities, like the Gallery and UBC Robson Square
- the size of the block and its function as a major pedestrian through-space in relation to increased opportunities for active programming by season
- the relative cost and partnership opportunities for active vs. passive programming vs. enhanced self-programming
- the market profiles of area businesses

To date, and as part of the 2011 and 2012 VIVA Vancouver program, the City has tested passive programming on 800-block Robson Street during the summer season. Moveable bistro-style tables and chairs and unique seating installations created by local emerging designers were used by thousands over the summer months. The cost of passively programming the space with seating over an eight week period is approximately $50,000. Summertime monitoring has generated a rich source of pedestrian usage data that can be used to further improve the summertime experience of a public square and help identify other programming options for testing during the shoulder seasons.

Ultimately, further testing of programming options across all seasons and the exploration partnership opportunities are required before determining: 1) the most appropriate course of action for programming the square 2) the adjacent business impact and 3) the City’s role in its planning and delivery.

**Financial Implications**

There are no costs associated with the re-opening of the 800-block Robson Street on December 1, 2012.

It is anticipated that some short term improvements to the transportation network should be considered regardless of the decision to permanently close 800-block Robson as a pedestrian plaza include:
- improvements to the default re-route of the #5 Robson bus, making the route easier for West End residents to understand the route in both the eastbound and westbound directions; and
- semi-permanent or automated bollards at both ends of 800-block Robson Street, in order to have flexibility to test the performance of the square in different seasons.

Depending on the scope of work, some funding exists for short-term improvements within existing Engineering Capital Budget. Staff will continue to work with TransLink on transit related improvements and funding partnerships.

Although it is too early in the process to make year-round programming decisions for the block, staff can make high level cost estimates for programming and monitoring the space based on experience with VIVA Vancouver. It is anticipated that there will be some capital and operating costs associated with a year-round closure. The cost of temporarily programming 800-block Robson during the summer season, through the VIVA Vancouver program, is approximately $50,000 and $5,000 for monitoring. Based on this figure, programming of
similar intensity and monitoring that includes the shoulder and winter seasons, if deemed necessary, is estimated at $300,000 and $30,000, respectively.

_Human Resources/Labour Relations_

Planning for the VIVA Vancouver program begins approximately eight months prior to implementation. Staff have been focusing their efforts on the investigation of 800-block Robson Street into a permanent public closure. Should Council decide to permanently close the street this could have a direct impact on staff resources required for planning the use of space.

_Environmental_

Through Greenest City forums and the Transportation Plan 2040 public consultation process, the public identified public plazas as one of the top options for encouraging walking. Although vibrant public spaces encourage walking and spending time in the public realm, the removal of a central block from the downtown transportation network may cause some significant traffic impacts, like congestion. These impacts need to be better understood and, if needed, a mitigation plan developed.

_Legal_

The 800 block of Robson Street is home to multiple land owners and lease holders. Any permanent modifications to the street surface and their cost will have to be considered closely by both the Province and the City.

_CONCLUSION_

Based on evidence collected to date, it is clear that the public’s desire to have a permanent, year-round public square on 800-block Robson is very strong. However, it will take time to develop and implement a functioning and successful year-round public square. Through the stakeholder consultation process, three major issue areas were identified: the transportation network, the anticipated ‘look and feel’ of a year-round public space, and questions around programming the space. The resolution of these concerns demands that the City take an incremental and flexible approach that builds on learning garnered to date from the Olympic experience, VIVA Vancouver, and the feedback received from the public.

Pending approval of a permanent public plaza, staff recommend that Engineering and Planning co-lead the creation of an overarching strategy and implementation plan that will oversee:

- The incremental conversion of the block into a square,
- The development of a sustainable management model for the space, which may include external partners, and
- The identification and sourcing of required funds.

* * * * *
Block 51 - bounded by Robson, Howe, Hornby and Georgia - has long been the centre for Vancouverites to socialize and display civil democracy and creative expression.

Recognizing this history, the City is investigating how the public currently use and would like to go on using Block 51’s spaces in the future. The focus of conversation is on 800-block Robson Street and the Vancouver Art Gallery North Plaza.

What are the first three digits of your postal code?
A Note on Transit and 800-block Robson Street

The #5 Robson bus is an important transit route connecting the downtown and West End and people to key downtown destinations, such as transit hubs, the library, shopping and theatres. TransLink and the City recognize that an accessible, convenient, reliable and understandable transit route is what makes the #5 Robson bus function well. The current re-routing for the #5 Robson bus is challenging for many and regardless of Council’s decision on creating a permanent public space on 800-block Robson Street, TransLink is currently planning an improved re-routing to the #5 Robson bus. TransLink will be conducting a service review of their entire downtown network that may help guide improved bus routes. TransLink will work in partnership with the City on both the service review and the short-term re-routing improvements for the #5 Robson bus.
How do you currently use Block 51?

800-block Robson Street

The 800-block of Robson Street is located in downtown between Howe St. and Hornby St. The block serves as an important downtown destination and connection for residents and visitors to the city. Traditionally, the block has been open to car and bus traffic year-round.

Since the 2010 Winter Games, there has been growing public interest in using this busy, dynamic block in new ways. Over the last two years, it has been used as a celebration area, a location for large special events and a summertime pedestrian plaza.

Based on the success of the summertime pedestrian plaza created in 2011 and 2012, Council has asked City staff to investigate the public’s interest in using the space as a permanent pedestrian plaza in the future.

Please tell us how you have used the 800-block Robson Street over the past year? Please check all that apply

☐ a) Meet people
☐ b) Conduct business
☐ c) Sit and relax
☐ d) Eat/drink
☐ e) Watch people
☐ f) Listen to or watch street entertainers (buskers)
☐ g) Visit as a destination (e.g. Vancouver Art Gallery, downtown UBC campus)
☐ h) Attend a protest
☐ i) Attend a festival (e.g. Jazz Fest)
☐ j) See the Viva Vancouver installations (e.g. Tables and Chairs or Pop Rocks)
☐ k) Cross through on my way to another place by on foot
☐ l) Cross through on my way to another place by bicycle
☐ m) Cross through on my way to another place by bus
☐ n) Cross through on my way to another place by car
Vancouver Art Gallery North Plaza

The Vancouver Art Gallery’s (VAG) North Plaza has been covered in bark mulch since the 2010 Winter Games. During the 2010 Winter Games and since then, the use of the Plaza has been increased and it has not been possible to restore the lawn that had been there.

The waterproofing for the lower level of the Vancouver Art Gallery needs immediate renewal and this will be done at the same time. Council has committed funds to redevelop the Plaza and the results of this survey will help guide how it will be redeveloped.

Please tell us how you have used the Vancouver Art Gallery North Plaza over the past year? Please check all that apply

- a) Meet people
- b) Conduct business
- c) Sit and relax
- d) Eat/drink
- e) Watch people
- f) Listen to or watch street entertainers (buskers)
- g) Visit as a destination (e.g. Vancouver Art Gallery, downtown UBC campus, Jazz Fest)
- h) Attend a protest
- i) Attend a festival
- j) Pass by on my way to another place
- k) I haven’t visited the VAG North Plaza over the past year
- Other, please specify... ________________________
Future uses

On October 15 and 17, the City hosted two public events at the Vancouver Art Gallery seeking ideas on how the space is currently used and how it could be used in the future. Participants worked with Stanley King’s Co-design team to help generate visual ideas around the use of the space through illustrations. (Stanley King, pictured above at the October 15 event, is a local architect who led a similar co-design process in the 1970s to gather input on the Robson Square development.)

The following graphics are not design options but focus on how people would like to use the space.

Participants were asked the following question: If in the future you came to 800-block Robson Street and the North Plaza and they were designed entirely to your satisfaction, what would you be doing?

The following pages show some of the answers we heard. We’d like to ask you some follow-up questions...
In the future, are you slowing down and sitting for a while? (e.g. meeting and chatting with friends, sitting, relaxing, and people watching)

Are you slowing down and sitting on 800-block Robson Street?
- Yes
- No
- Maybe

Are you slowing down and sitting on the North Plaza?
- Yes
- No
- Maybe
In the future, are you enjoying food?

Are you enjoying food on 800-block Robson Street?

- Yes
- No
- Maybe

Are you enjoying food on the North Plaza?

- Yes
- No
- Maybe
In the future, are you listening to buskers and musicians?

Are you listening to buskers and musicians on 800-block Robson Street?
- Yes
- No
- Maybe

Are you listening to buskers and musicians on the North Plaza?
- Yes
- No
- Maybe
In the future, are you enjoying public art?

Are you enjoying public art on 800-block Robson Street?
- Yes
- No
- Maybe

Are you enjoying public art on the North Plaza?
- Yes
- No
- Maybe
In the future, are you being active?

Are you being active on 800-block Robson Street?
- Yes
- No
- Maybe

Are you being active on the North Plaza?
- Yes
- No
- Maybe
In the future, are you participating in a protest?

Are you participating in a protest on 800-block Robson Street?

- Yes
- No
- Maybe

Are you participating in a protest on the North Plaza?

- Yes
- No
- Maybe
In the future, are you attending a festival or a show?

Are you attending a festival or a show on 800-block Robson Street?
- Yes
- No
- Maybe

Are you attending a festival or a show on the North Plaza?
- Yes
- No
- Maybe
In the future, are you or others playing?

Are you or others playing on 800-block Robson Street?
- Yes
- No
- Maybe

Are you or others playing on the North Plaza?
- Yes
- No
- Maybe
In the future, are you visiting a market? (e.g. artisan market, farmers market)

Are you visiting a market on 800-block Robson Street?
- Yes
- No
- Maybe

Are you visiting a market on the North Plaza?
- Yes
- No
- Maybe
In the future, are you enjoying a landscaped park?

Are you having a park/garden experience on the North Plaza?

- Yes
- No
- Maybe
If you came to Block 51 in the future and it was designed entirely to your satisfaction, are there any other things you would be doing that were not captured in these images?

800-block Robson Street

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VAG North Plaza

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In the future, what do you think should NOT be happening on Block 51?

800-block Robson Street
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VAG North Plaza
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Based on your answers from the previous questions about what you would like to be doing, tell us how you think 800-block Robson Street needs to function in the future?

☐ As a permanent public space:
  • Vehicle free every day year-round
  • A flexible pedestrian space offering several ways for people to interact and enjoy a plaza space
  • An improved permanent re-routing of #5 Robson bus

☐ As a summertime public space:
  • Vehicle free every day in the summertime
  • An inviting pedestrian space offering unique seasonal opportunities to enjoy the sun
  • An improved re-routing of #5 Robson bus during the summer

☐ As an occasional special event space:
  • Vehicles on the street every day year-round
  • Street occasionally closed to cars and buses for special events
  • An improved #5 Robson bus detour during special events
Tell us about yourself

"Downtown Vancouver" includes the neighbourhoods on the downtown peninsula - the West End, Yaletown, the Downtown Eastside, Gastown, and the Central Business District

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<th>Question</th>
<th>Yes</th>
<th>No</th>
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<tbody>
<tr>
<td>Do you live in downtown Vancouver?</td>
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<td>Do you own a business in downtown Vancouver?</td>
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<td>Do you live in Vancouver outside the downtown core?</td>
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<td>o</td>
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<td>Do you live in Metro Vancouver and are visiting downtown Vancouver?</td>
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<tr>
<td>Are you a tourist in downtown Vancouver?</td>
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What is your age?

- 14 years or under
- 15-19
- 20-29
- 30-39
- 40-49
- 50-59
- 60-69
- 70-79
- 80 years or older

What is your gender?

- Male
- Female
- Transgendered

Thank you for taking the time to fill out this survey! Results from this survey will be included in Report to Council on 800-block Robson Street and be given to the designers of the VAG North Plaza.

Please return completed surveys to:
City of Vancouver, Public Engagement Division, Corporate Communications
453 West 12th Ave, Vancouver, BC, V5Y 1V4

For more information on these projects please visit: vancouver.ca/block51
### KEY STAKEHOLDER MEETING # 1

**Date:** Oct 4th, 2012  
**Total Participants:** 22

<table>
<thead>
<tr>
<th>ORGANIZATION</th>
<th>NAME</th>
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<tbody>
<tr>
<td>Vancouver Art Gallery</td>
<td>Tom Meighan</td>
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<tr>
<td>UBC Robson Square</td>
<td>Jane Hutton, Michelle Penney</td>
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<td>Province</td>
<td>Ben Larsson, Andy Schimmel</td>
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<td>Robson Business Association</td>
<td>Tomarra Walker</td>
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<td>Downtown Vancouver BIA</td>
<td>Charles Gauthier</td>
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<td>West End BIA</td>
<td>Stephen Regan, Michael Makowy</td>
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<td>Downtown Vancouver Association</td>
<td>Margot Long</td>
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<td>TransLink</td>
<td>Matt Craig</td>
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<tr>
<td>UBC - School of Architecture and Landscape Architecture</td>
<td>Matthew Soules, Joe Dahmen</td>
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<td>Tourism Vancouver</td>
<td>Patti Smolen</td>
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<td>West End Seniors Planning Table</td>
<td>Ana Maria Bustamante</td>
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<td>Vancouver Public Space Network</td>
<td>Heather Forbes, Andrew Pillar</td>
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<td>Active Transportation Policy Council</td>
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<td>HUB</td>
<td>Lisa Slakov</td>
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<td>Province - Court Services Branch</td>
<td>Ingrid Munro</td>
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<td>BC Sheriff Services</td>
<td>Bill Dingwall, Roger Phillips</td>
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### KEY STAKEHOLDER MEETING # 2

**Date:** Oct 18th, 2012  
**Total Participants:** 10

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<tr>
<td>UBC Robson Square</td>
<td>Jane Hutton, Michelle Penney</td>
</tr>
<tr>
<td>Vancouver Art Gallery</td>
<td>Tom Meighan</td>
</tr>
<tr>
<td>Province - Court Services Branch</td>
<td>Ingrid Munro, Doug Sweeney, Frank Kraemer</td>
</tr>
<tr>
<td>Provincial Court</td>
<td>Susan Gillette</td>
</tr>
</tbody>
</table>

### KEY STAKEHOLDER MEETING # 3

**Date:** Oct 19th, 2012  
**Total Participants:** 5

<table>
<thead>
<tr>
<th>ORGANIZATION</th>
<th>NAME</th>
</tr>
</thead>
<tbody>
<tr>
<td>Robson Business Association</td>
<td>Tomarra Walker</td>
</tr>
<tr>
<td>Downtown Vancouver BIA</td>
<td>Charles Gauthier</td>
</tr>
<tr>
<td>Hotelier</td>
<td>Philip Meyer</td>
</tr>
<tr>
<td>West End BIA</td>
<td>Stephen Regan, David Buddle</td>
</tr>
</tbody>
</table>

### KEY STAKEHOLDER MEETING # 4

**Date:** Oct 23rd, 2012  
**Total Participants:** 12

<table>
<thead>
<tr>
<th>PARTICIPANTS</th>
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<tbody>
<tr>
<td>Cross-section of downtown based youth with student, skateboarding, street, and artist perspectives</td>
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</tbody>
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### KEY STAKEHOLDER MEETING # 5

**Date:** Oct 26th, 2012  
**Total Participants:** 28

<table>
<thead>
<tr>
<th>PARTICIPANTS</th>
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<tbody>
<tr>
<td>Seniors and seniors representatives from community organizations including</td>
</tr>
<tr>
<td>• West End Seniors Planning Table</td>
</tr>
<tr>
<td>• West End Seniors’ Network</td>
</tr>
</tbody>
</table>
Robson Street Bus Routing

Figure 1 - Original Robson Street Bus Route

Figure 2 - Current Robson Street Bus Route