

Stanley Cup Riot Review

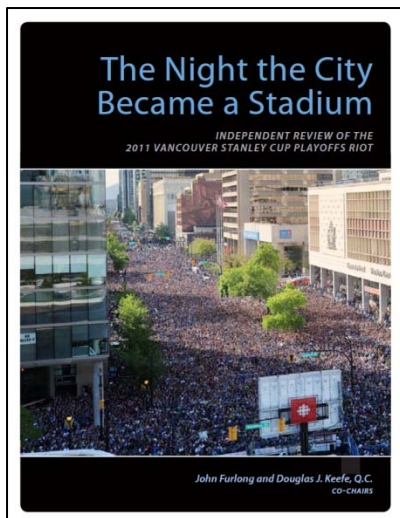
City Finance and Services Committee

March 27 2012

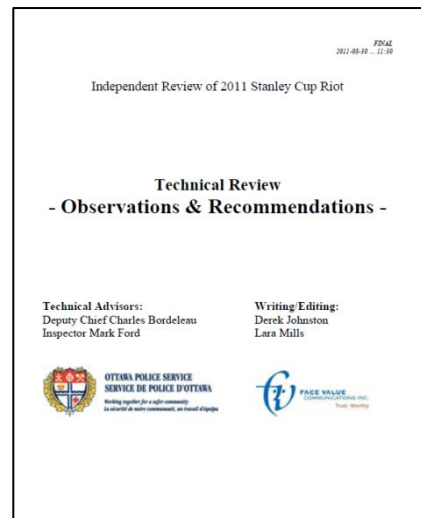
Penny Ballem, City Manager

2011 Stanley Cup Riot Reports

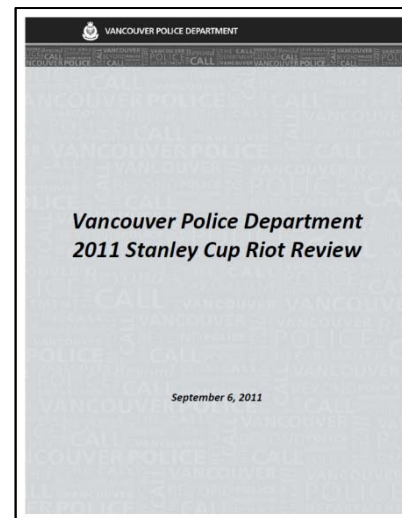
Four reports with 129 recommendations were issued:



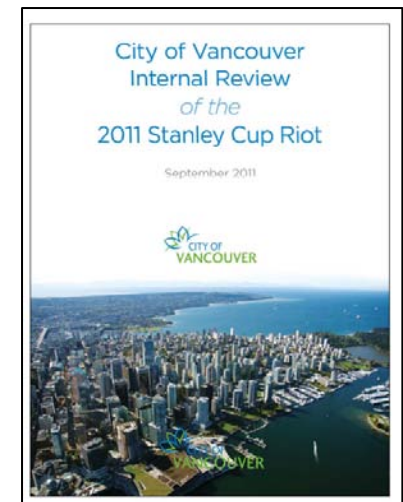
The Night the City Became a Stadium
(John Furlong and Douglas J. Keefe, QC)



Technical Review
(Ottawa Police Service)



2011 Stanley Cup Riot Review
(Vancouver Police Department)



Internal Review of the 2011 Stanley Cup Riot
(City of Vancouver)

Immediate actions - June 2011

- City Large Event Oversight Committee (CLEOC) established

Piloted the Event Risk Assessment Framework

Improved planning and coordination with key external partners

Enhanced management of projectiles

Enhanced oversight and planning for:
2011 Canada Day celebrations
2011 Celebration of Light
2011 Pride Parade and celebrations
2011 Grey Cup Festival

Recommendations Implementation Committee: Key Partners



British Columbia Ambulance Service (BCAS)



Emergency Management BC

Ministry of Health

Ministry of Public Safety
and Solicitor General



Integrated Partnership for Emergency Management



RCMP



Vancouver Fire & Rescue Services



Transit Police



Vancouver Police Department



Status of Recommendations

Recommendation Owner	Complete	In Progress	Total
BCAS	1	-	1
CoV	24	10	34
E-Comm	1	-	1
Media	2	-	2
NHL	2	-	2
Partners	21	9	30
Policing Partners	5	1	6
Provincial Gov't	9	5	14
Provincial Gov't / TransLink	2	-	2
RCMP	2	-	2
TransLink	9	-	9
Vancouver Canucks	1	-	1
VPD	25	-	25
Total	104	25	129
Percentage	81%	19%	

Key Themes

Over-arching theme:

The whole community needs to be involved in planning for events of regional significance

1. Alcohol
2. Size of crowds in public realm
3. Event planning & public safety
4. Integrated Emergency response
5. Volunteers
6. Media

1. Alcohol

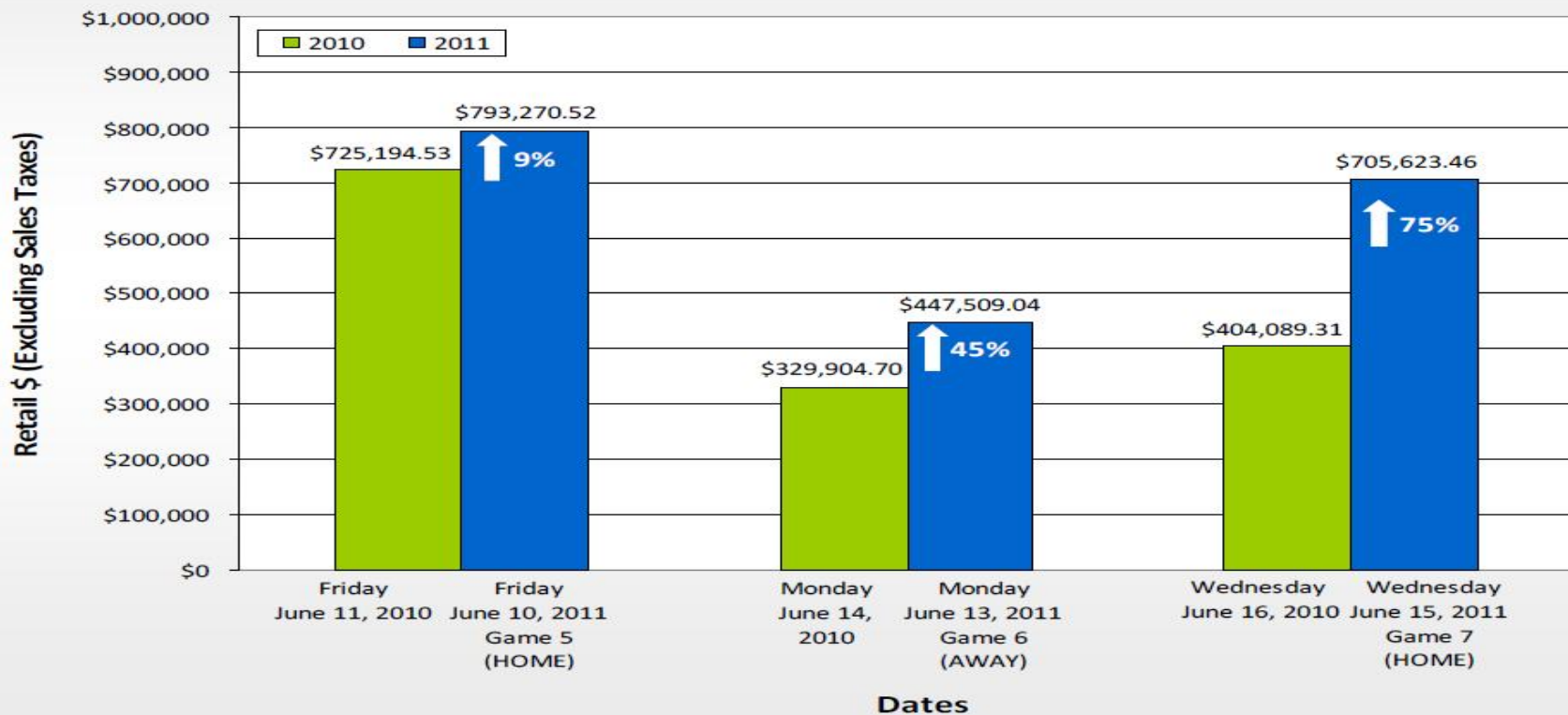
16 out of 129 recommendations

Key issues:

- Limit availability and transport of alcohol in the lower mainland
- Consider legislative amendments to enhance:
 - police powers of search and seizure for liquor during major events
 - powers of general manager of LCLB to reduce sale and distribution of alcohol

1. Alcohol (cont'd)

Comparison of 2010 and 2011 Government Liquor Store Sales to Counter Customers at Stores Downtown & Close to Transit for Games 5 to 7
(data provided by BCLDB)



Source: BC Liquor Control Board

1. Alcohol (cont'd)

Progress on Recommendations:

- Improved coordination and enforcement by Municipal Police and Translink Police of a regional liquor interdiction strategy
- Enhanced strategy for limiting retail alcohol sales in relation to large events by LCLB
- Commitment to increased ticketing of offenders consuming alcohol unlawfully on regional basis

2. Crowds Downtown

7 out of 129 recommendations

Key issues identified were:

- Quantify the number of people coming downtown on a real-time basis before and during large events
- Need for strategies to reduce passenger volumes when needed

2. Crowds Downtown

Progress has been made in the following areas:

Strategy developed with TransLink

- Enhanced and early tracking of numbers and behavior of people traveling downtown
- Progressive strategies related to risk of crowd size and behaviour:
 - aggressive screening of passengers and liquor interdiction up stream on Sky Train
 - Skip stops on selected stations
 - Combinations of skip stops and station closures
 - Off-loading of passengers outside downtown

3. Event and Public Safety Planning

64 out of 129 recommendations

Key issues identified were:

- Need for enhanced planning for events of regional significance amongst partners
- Establish enhanced mutual aid and training between police, fire, and ambulance agencies
- Identify the external organization responsible for hosting large & complex events

3. Event and Public Safety Planning (cont'd)

Key structures:

City Large Events Oversight Committee (CLEOC)

- Members:
 - Key City of Vancouver departments
 - Other partners: BCAS, DVBIA, E-COMM, EMBC, Government of BC, Ministry of Public Safety and Solicitor General, PNE, Transit Police, TransLink, VCH, VFRS, VPD

Senior Technical Advisory Committee (STAC)

- Members:
 - Chaired by PNE CEO
 - Experts brought in as needed

3. Event and Public Safety Planning (cont'd)

Other Progress:

- Public Safety and Operational Risk assessment framework established for use of CLEOC:
 - based on best practices developed by U.S. Federal Management Agency (FEMA) & UK Health and Safety
- Establishment of mutual aid and training agreements across region amongst key first responders (Police, Fire and Ambulance)
- Draft definition of a Regional Event
- Establishment of MOU's amongst regional Police for shared resourcing related to Regional Events

4. Integrated Emergency Response

27 out of 129 recommendations

Key issues identified:

- Improved decision-making structures at the COV EOC (COV Emergency Operations Center)
- Enhanced information sharing and interoperability amongst partners and across city departments
- Access by ECOMM dispatchers to CCTV feeds to enhance effectiveness of dispatch

4. Integrated Emergency Response

Progress has been made in the following areas:

- Clarification of COV EOC activation levels and membership of Policy Group
- Update on CCTV policy to Council in Spring 2012
- Integrated Provincial Regional Emergency Management (IPREM) strategic policy work:
 - establishment of joint priorities, mechanisms for joint decision making and allocation of resources
 - Regional communications strategy
 - Enhanced training between police, fire, and ambulance agencies across region

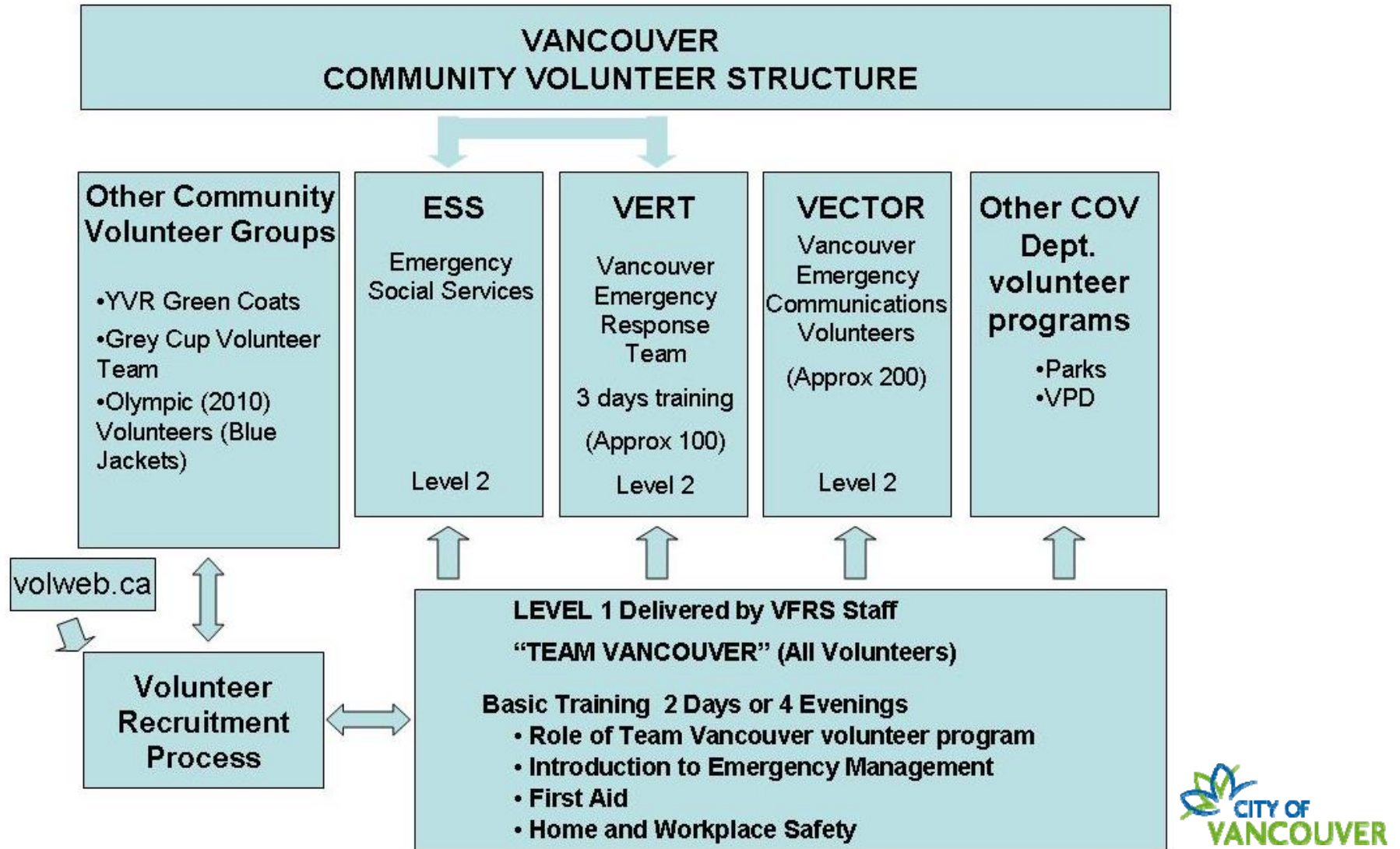
5. Volunteers

8 out of 129 recommendations

Key issues identified were:

- A need for a framework for safe, inclusive, enjoyable public celebrations
- Require a regional volunteer program

5. Volunteers



6. Media

7 out of 129 recommendations

Key issues identified:

- More effective use of social media to provide information to public
- Media role in communicating public safety information at time of emergency
- Media role in influencing fan behaviour

6. Media (cont'd)

Progress has been made in the following areas:

- Canucks working on education program for responsible celebration
- Ministry of Health developing public information campaign on binge drinking
- Discussions with media re:
 - communication of public safety information in the setting of emergency
 - options in regard to social media, access to ESL communities with public messaging

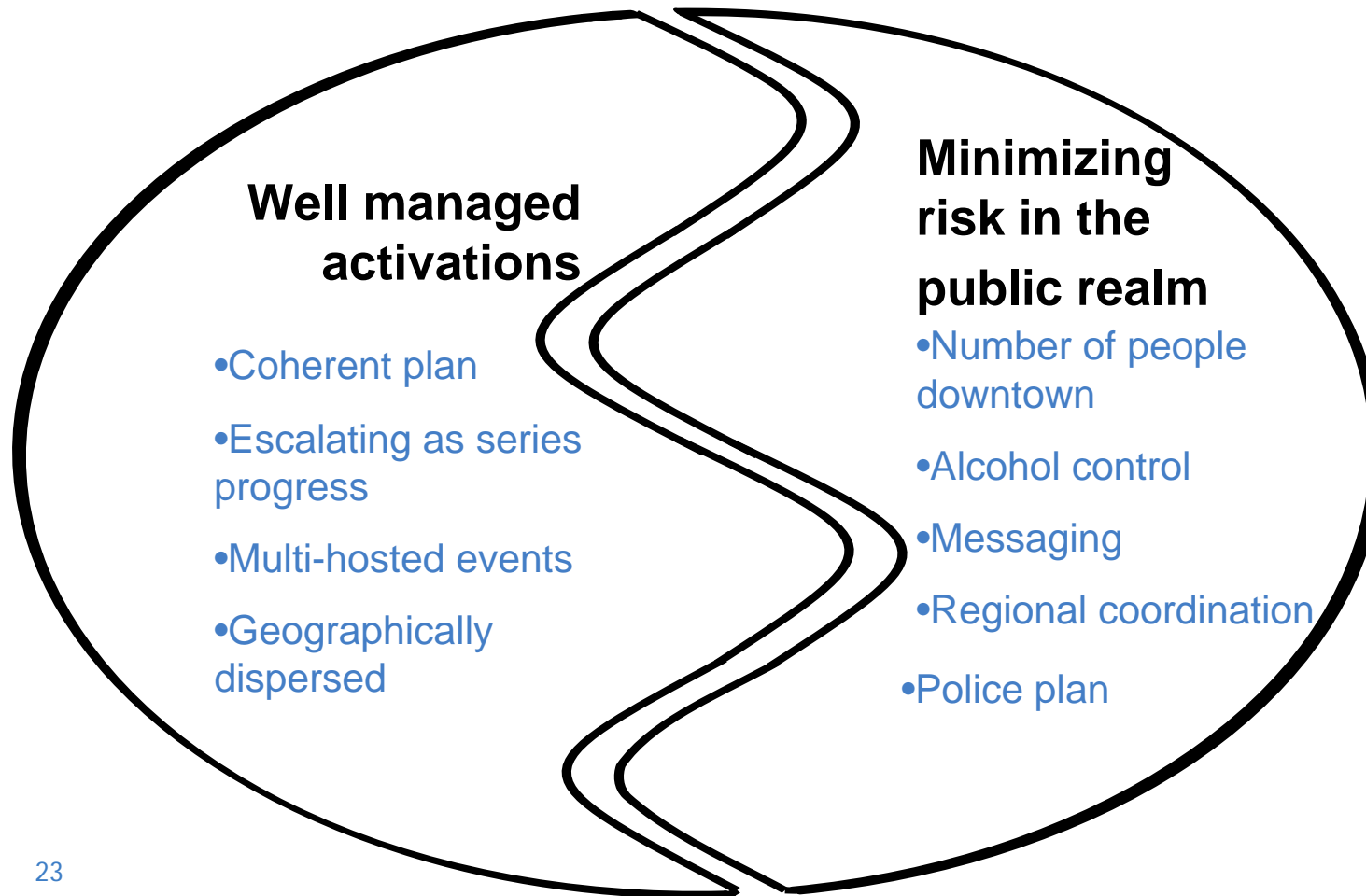
2012 Stanley Cup

Grey Cup Vs. Stanley Cup

	Grey Cup	Stanley Cup
Planning Horizon	3 years	1-2 weeks
Demographics	family/older	high risk
Costs	predictable	iterative
Alcohol	indoors/planned	Iterative
# of People	predictable	less predictable
Structure	organizer, sponsors, permitted	no organizer

2012 Stanley Cup Playoffs preparations

Multi-pronged Approach



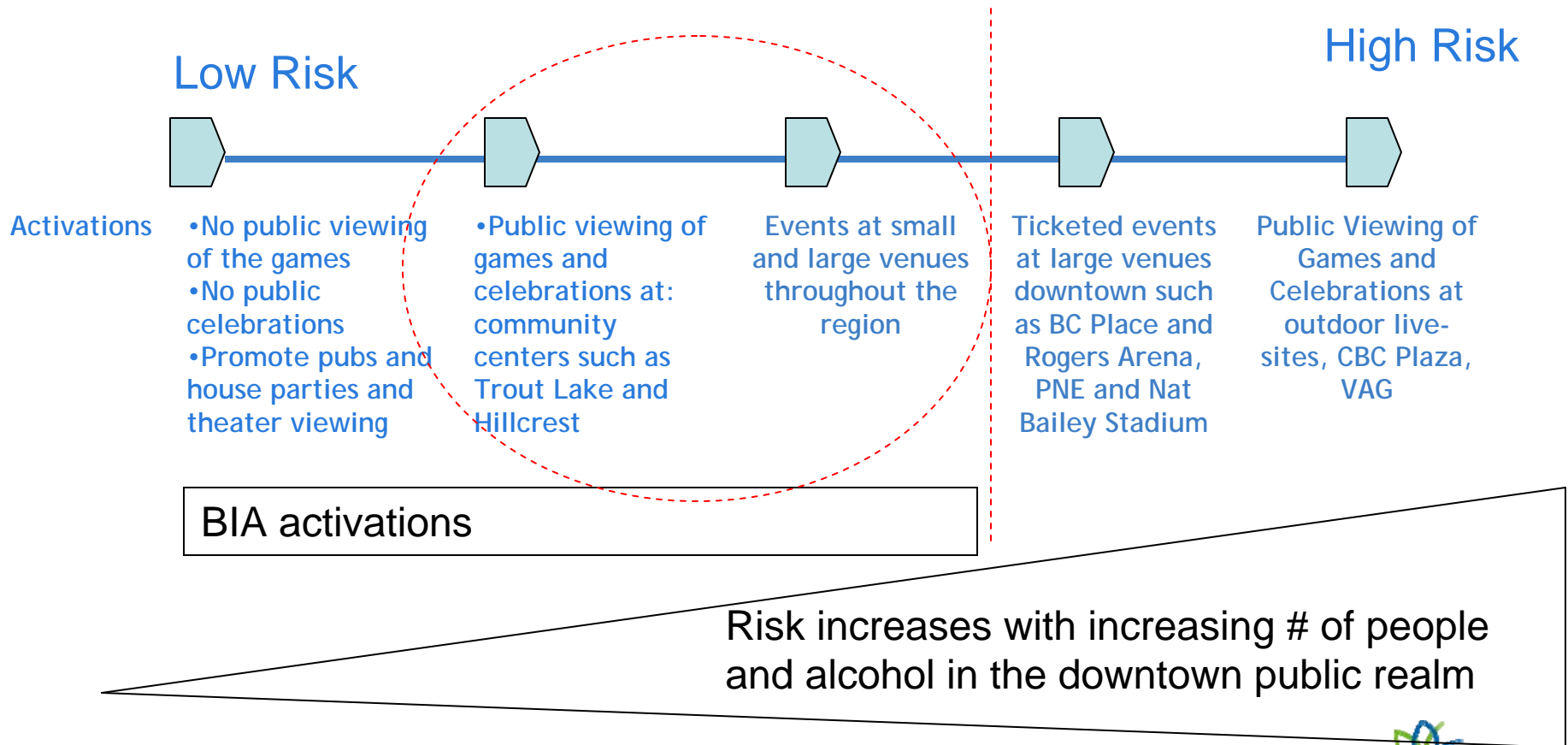
2012 Stanley Cup Playoffs preparations

Proposed guiding principles:

1. Celebrate Canucks involvement responsibly
2. Ensure public safety is top priority
3. Plan family oriented celebrations
4. Minimize excessive and illegal consumption of alcohol
5. Limit Downtown crowds
6. Ticket large gatherings
7. Define owners of celebrations
8. optimize regional planning and coordination

2012 Stanley Cup Activation Options

Assumption: Rogers Arena will bring 20,000 people downtown



2012 Stanley Cup Activation

- Event Planner will develop final plan - key elements:
 - Host alcohol free celebrations at Community Centers
 - Local street hockey
 - Block parties
 - Private venue celebrations:
 - pubs and theatres
- CBC and Canucks to partner with COV on community based activations
- Discussions ongoing with neighboring municipalities to align plans
- 2012 plan can be retooled for future playoffs; all plans to be reviewed by CLEOC and Senior Technical Advisory Committee