

# B.7

## MOTION ON NOTICE

### 7. Review of Snow Services

MOVER: Councillor Ellen Woodsworth

SECONDER: Councillor David Cadman

#### WHEREAS

1. City staff and many residents worked hard to keep streets clear, but many residents were still housebound or faced serious obstacles in going about their daily routines.
2. We need to do more to alleviate the hardships faced by seniors, people with disabilities, working people who can't get to work because sidewalks are blocked by snow and ice, transit users, homeless, and all the others who have suffered during the recent harsh weather.
3. Slush remained on sidewalks long after the snow falls, making walking dangerous.

THEREFORE BE IT RESOLVED THAT staff include in their April report:

1. A review of what worked and what didn't work during the recent snow emergency.
2. An exploration of how the City could work with community centres, community policing offices and other civic and non-profit agencies to make them integral parts of a full spectrum emergency response. This could include the dispersal of shovels, salt, etc to neighbourhood locations, volunteer mobilization or staff hiring to clear sidewalks for those with limited mobility during snow emergencies, and the creation of a "snow helpline" (perhaps through 311) for residents with mobility issues and examine models used in Toronto and other cities that are often snow bound that could be applied by the City of Vancouver.
3. The cost and timeline for distributing a pamphlet to all residents - in multiple languages - acknowledging what their value contributions and hardships during the crisis, explaining existing by-laws and legal liability, the responsibilities of business and residential property owners, and encouraging residents to be good neighbours and remove snow and ice from the sidewalks adjacent to their property in future snow or ice events.

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