Supports Item 1 P&E Committee Agenda June 14, 2007



Who is Vancouver Airport Authority?

Vancouver Airport Authority is a community-based, not-for-profit organization that manages and operates Vancouver International Airport (YVR).

How does the Airport Authority operate?

Vancouver International Airport is operated under the provisions of long-term ground lease with the federal government. The Airport Authority has no shareholders and re-invests all earnings into airport development and service improvements.

What does the Airport Authority do?

The Airport Authority is responsible for the development and maintenance of airport infrastructure, and for overseeing day-to-day operations at YVR, including:

- Maintaining overall airport security, including the airport perimeter and restricted areas, such as the airfield or parts of the airfield with direct access to aircraft
- Baggage carousel and aircraft gate scheduling
- Emergency planning and preparedness
- Emergency response services, including aircraft rescue firefighting
- Information technology and passenger facilitation initiatives
- Building, grounds and airfield maintenance
- Parking and ground transportation, including Sea Island roadways and the Arthur Laing and Dinsmore Bridges
- Airport related customer service, including customer information counters and the Lost and Found
- Leasing airport space to tenants, including airlines and retail outlets
- Commercial development at YVR, and airport and passenger marketing
- A number of departments provide essential services to support the Airport Authority's
 activities and the management of YVR; these include Airport Operations, Communications,
 Engineering, Environment, Finance, Human Resources, Information Technology and
 Strategic Planning

Who governs YVR?

YVR is governed by a Board of Directors, members of which are appointed by nominating entities with connections to the local community. These entities include the City of Vancouver, City of Richmond, Greater Vancouver Regional District, the Association of Professional Engineers and Geoscientists of British Columbia, the Government of Canada, Institute of Chartered Accountants of B.C., the Law Society of British Columbia and the Vancouver Board of Trade. The President and CEO of the Airport Authority is also a member of the board.

Additional board members are appointed by the board from the community at large.

Board of Directors (as of April 2007)

- Graham Clarke Chair of the Board & Director at Large
- Larry Berg President and CEO
- Peter Dhillon nominated by the City of Richmond
- Rhys Eyton nominated by the Institute of Chartered Accountants of British Columbia

Bruna Giacomazzi - Director at Large

- R.E.T. Goepel Director at Large
- Grayden Hayward nominated by The Vancouver Board of Trade
- Beth Johnson nominated by the Greater Vancouver Regional District (GVRD)
- Mary Jordan Director at Large
- Carol Alter Kerfoot nominated by The Law Society of British Columbia
- Peter Webster nominated by the Government of Canada
- Philip Owen nominated by the City of Vancouver
- Ronald Stern nominated by the Government of Canada
- John Watson nominated by the Association of Professional Engineers and Geoscientists of British Columbia

Executive Team

- Larry Berg President and CEO
- Bob Cowan Senior Vice President, Engineering
- Tony Gugliotta Senior Vice President, Marketing and Commercial Development
- Glenn McCoy Vice President Finance and CFO
- Paul Levy Vice President, Airport Operations
- Michele Mawhinney, Vice President, Human Resources
- Kevin Molloy Vice President, Simplified Passenger Travel and CIO
- Anne Murray Vice President, Community and Environmental Affairs
- Michael O'Brien Vice President, Strategic Planning and Legal Services, and Corporate Secretary

Economic Impact

YVR is home to some 360 businesses employing 26,700 people, accounting for approximately 2.3% of total employment in the Greater Vancouver area. It is an economic engine, pumping more than \$6.8-billion into the local economy each year.

As a major transportation hub in Canada, and the closest major airport on the West Coast of North America to Asia, industries across the province and the country rely on YVR to deliver their products to the world.

In 2006, YVR welcomed more than 16.9 million tourists, family members and business leaders to British Columbia. It handled more than 223,010 tonnes of cargo and saw more than 322,000 runway & non-runway take-offs and landings. YVR expects to serve 17.5 million passengers in 2007.

Noise

The Airport Authority understands that noise is a concern to our neighbouring communities and strives to create a balance between noise management and safe, convenient 24-hour air travel. In support of this belief, it has created a committee and a comprehensive five-year noise management plan.

Noise Management Plan

The current plan was introduced in 2004 and will run to 2008. It is the third plan since the Airport Authority assumed management of YVR in 1992 and it contains 17 initiatives to guide noise management efforts at the airport over the five year period.

Some of the initiatives in the current plan include:

- Night-time operations
- Capacity and Delay Reduction
- Engine Run-ups
- Compatible Land Use Planning
- International Noise Standards
- Social Survey
- Noise from non-aeronautical developments
- Airport Directive Enforcement

Aeronautical Noise Management Committee

The Aeronautical Noise Management Committee was created to provide a forum for community and industry stakeholders to discuss and consider aeronautical noise management issues at YVR. The Committee meets quarterly and is chaired by the Airport Authority's Vice-President, Community and Environmental Affairs. Members of the committee are independently appointed by their respective stakeholder groups, which include:

- Citizen representatives from Richmond, Vancouver and Delta
- City of Richmond (Planning)
- City of Vancouver (Planning)
- Vancouver Coastal Health Authority
- Musqueam Indian Band
- Airlines (Air Canada, Air Canada Jazz, WestJet)
- Air Transport Association of Canada
- Canadian Business Aircraft Association
- NAV Canada
- Transport Canada
- Vancouver Airport Authority (Environment and Operations Departments)

In addition to the plan and the Committee, aircraft noise monitoring terminals have been deployed throughout the Lower Mainland. These monitors assess aircraft contribution to community noise levels.

Air Quality

The Airport Authority has a strong commitment to air quality. We are an active partner in the Greater Vancouver Regional District's (GVRD) ambient air quality management program. Road traffic has been identified as the single largest producer of air emissions on Sea Island, consistent with the rest of the Lower Mainland. We are doing our part to reduce these emissions by encouraging alternatives to the single occupancy vehicle and examining ways to reduce the impacts from our own vehicle fleet.

The burning of fossil fuels and use of electricity produce emissions to our atmosphere, including greenhouse gas emissions. The Airport Authority is working hard to reduce the amount of energy consumed. This makes both business and environmental sense. The Airport Authority is recognized as a Power Smart certified business. The airport authority maintains an internal committee focused on identifying energy reduction opportunities and educating airport staff on energy conservation.

Construction

The Airport Authority is undertaking a major expansion program to accommodate growing passenger traffic and the newer, larger aircraft of the future. YVR's \$1.5 billion capital program includes major projects which are expected to generate 5,200 person-years of employment, 1,500 construction jobs and \$525-million in direct GDP.

Projects included in this program are:

International Terminal Expansion

The addition of a new wing to the International Terminal is the largest project of the plan, costing \$420-million. Phase one, opened in March 2007, adding four new gates, two of which can accommodate the new Airbus A380. The entire new wing will open in June 2007 adding more than 36,000 square metres of floor space and an unprecedented array of shops, services and amenities.

Rapid Transit

The Airport Authority has committed up to \$300-million to fund the airport portion of the Canada Line. Work on Sea Island is well underway and construction of the three stations soon to commence to serve those living and working on Sea Island. An option to build a fourth station has been reserved for future requirements.

Link Building

A new \$117-million building will link the International and Domestic terminals and be the entry point for those arriving on the Canada Line. The five-storey building will serve as a central hub for passengers and provide increased international check-in capacity, passenger screening, baggage systems and office space.

YVR – Your Airport 2027

The Airport Authority has spent the last two years in conducting extensive consultations as part of a comprehensive planning process to guide the future development of the airport from 2007 to 2027. Over the past year, the Master Plan team consulted on the draft plan with government agencies, municipal councils, business partners and community stakeholders to discuss the recommendations being made for future development. The feedback received has been incorporated into a final draft plan and a proposed Land Use Plan which has recently been submitted to the Minister of Transport for approval.

Community

The Airport Authority believes it has an important role to play in the community and actively engages the community wherever possible.

In 2006, the Airport Authority contributed more than \$680,000 to some 122 charities and organizations. In addition, many employees are personally involved with organizations as coaches, canvassers, volunteers and fundraisers in their own neighbourhoods which the Airport Authority encourages and supports where possible.

The Airport Authority strives to provide, open, honest and timely communications to our customers, business partners and the communities we serve. Some of the communications vehicles used to achieve this are:

- Annual Public Meeting (in May)
- Annual Report
- YVR Air Mail (monthly electronic newsletter, with more than 4,000 subscribers)
- Annual presentations to regional municipal councils
- Speakers' Bureau
- Newspaper advertisements and public notices regarding operational changes
- SkyTalk (monthly airport newspaper)

YVR Airport Services (YVRAS)

The Airport Authority markets the operating expertise and leading-edge systems developed at YVR to the world through its wholly-owned subsidiary YVR Airport Services Ltd. (YVRAS).

YVRAS is a leading airport manager, operator, and developer with contracts at 18 airports in seven countries, including The Bahamas, Canada, Chile, Cyprus, Dominican Republic, Jamaica, and the Turks and Caicos Islands.

In 2006, the YVRAS network of airports welcomed more than 22 million passengers.

Contacts

YVR is your airport and we welcome your comments and suggestions.

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Tancouver Airport Authority

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Community Relations	604.276.6772
Customer Service & Facilities	604.276.6373
Engineering	604.276.6780
Environment	604.276.6656
Ground Transportation Information	604.207.7077
Human Resources Employment Information	604.276.6506
Legal Services	604.276.6655
Lost & Found	604.276.6104
Maintenance Services Administration	604.276.6823
Marketing (Airport & Passenger)	604.276.6008
Media Relations	604.880.9815
Noise Information	604.207.7097
Parking & Ground Transportation Administration	604.276.7739
Parking Information	604.207.7077
Pass Control	604.276.6177
Purchasing & Contract Services	604.276.6633
Retail & Passenger Services	604.303.3447
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