



St. Paul's Redevelopment Project

Transforming the future of health care for British Columbians

To: Vancouver City Council

June 14, 2017

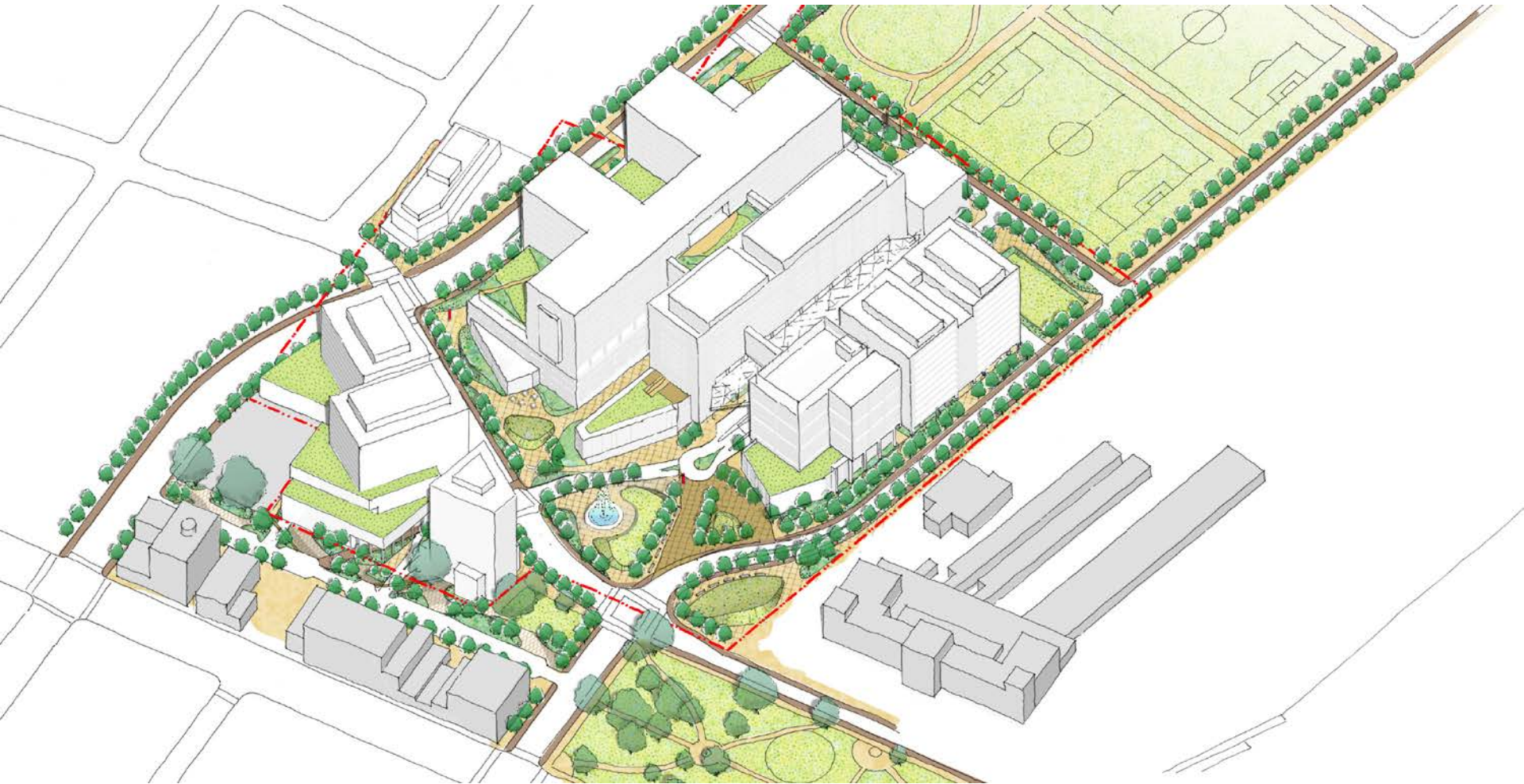
Presentation Overview

- 1) Introductory Comments
 - Appreciation of our patients, the public, City staff
- 2) Master Site Plan of the new St. Paul's Health Campus
- 3) Clinical Services Plan, Project Scope, Transforming Health Care, Guiding Design Principles
- 4) Health Services for the West End — VCH

Master Plan — Key Components



Master Plan — Aerial View



New St. Paul's — View From Thornton Park



Vision of Care to 2030

The new St. Paul's is a once-in-a-lifetime opportunity to re-design the health care experience for patients and families



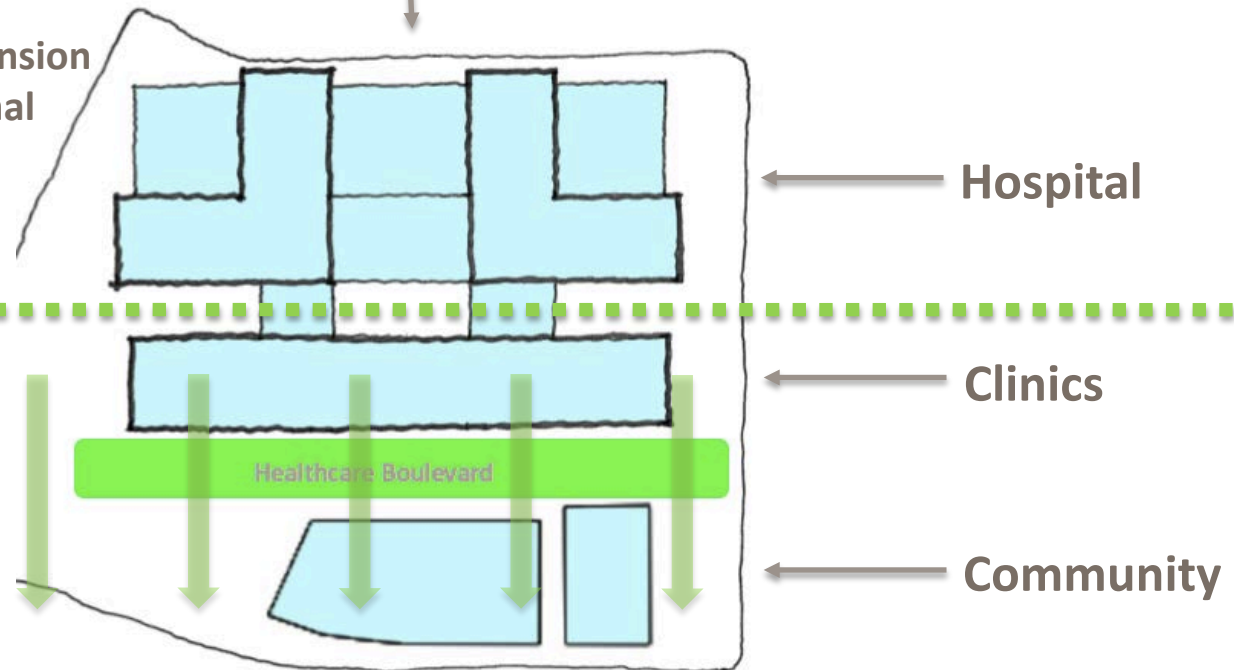
The New St. Paul's Health Campus

Campus services will be connected to home & community:
single flexible, resilient system

What we're planning

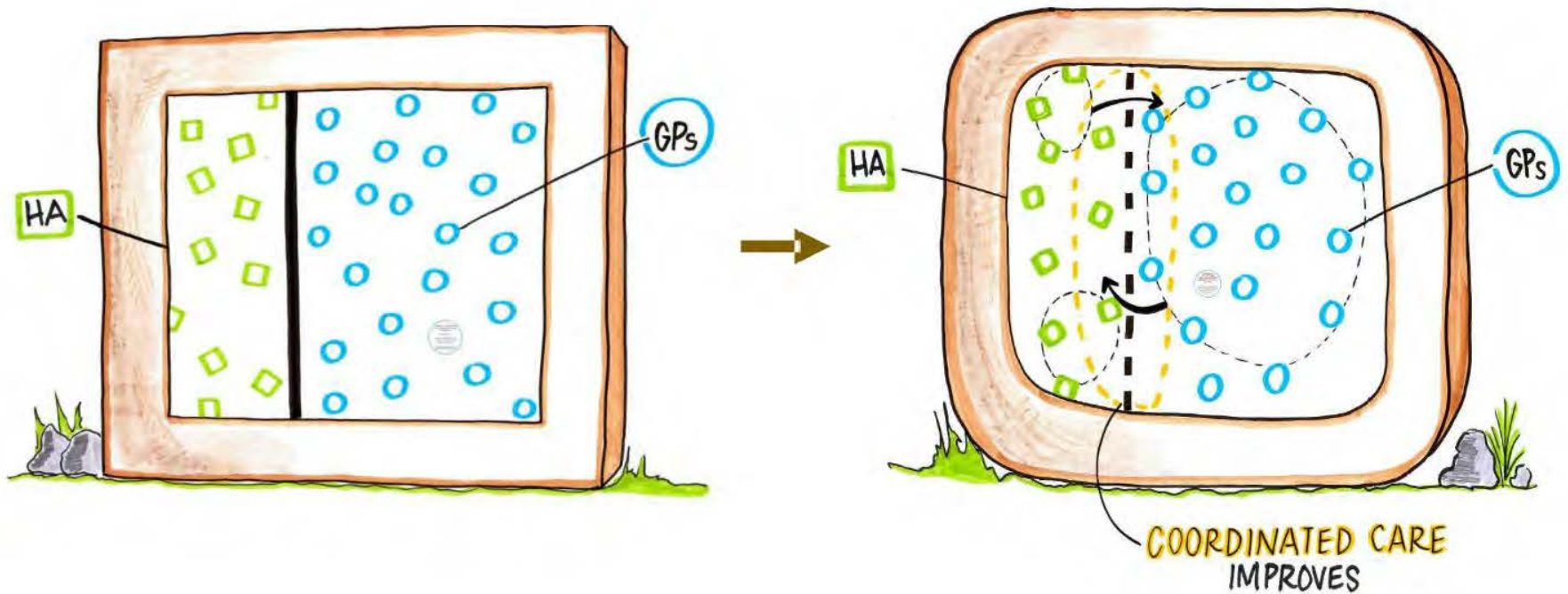
- 474 inpatient beds + future expansion
- 25 operating rooms/interventional suites + future expansion
- Emergency Department for over 100,000 visits per year
- 192 outpatient clinic spaces

Campus



Future Models of Care

Primary care interface on campus



Principles for Planning the New St. Paul's

Focus on the **patient experience**

- Enhanced cross-disciplinary approach to care • Respect the values and goals of patients and their families

Strive to be at the forefront of **exceptional care**

- Leading models and best practice • Continuous and LEAN process improvement

Design spaces that **promote wellness** for patients + care providers

- Abundance of natural light + access and views to nature • Sustainable • Intuitive wayfinding • Local art

Integrate care, research and teaching

- Close proximity to facilitate circulation and drive innovation • “bench-to-person”

Build **flexibility** for future unanticipated demand

- Consider future expansion strategy, maximal operational efficiency + regional master planning

Enable a **learning organization**

- Support a culture of innovation and excellence + data-driven pursuit of quality improvement

Leverage technology to improve quality and efficiency

- Invest in telehealth solutions, integrated electronic medical records, real-time tracking

Foster partnerships to bring greater value to our patients

- Cultivate strong relationships with health organizations, private + public enterprise, academic networks

Vision



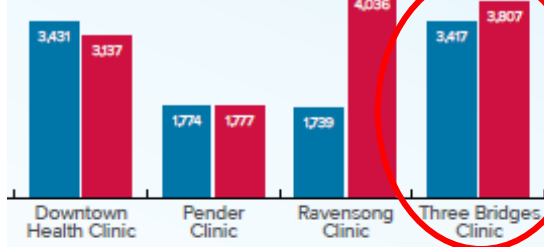
Community based primary care platform integrated with enhanced community health services and acute care:

- Accessible
- Connected
- Coordinated
- Improved Outcomes
- Less reliance on Emergency & Acute Care

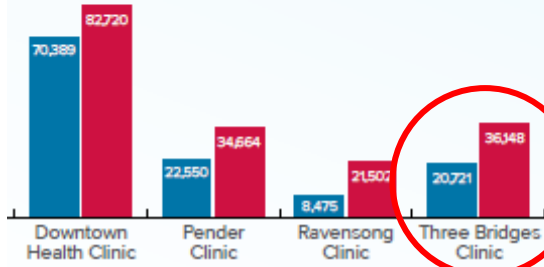
Use of VCH Health Services: City Center

Primary Care Statistics – Vancouver

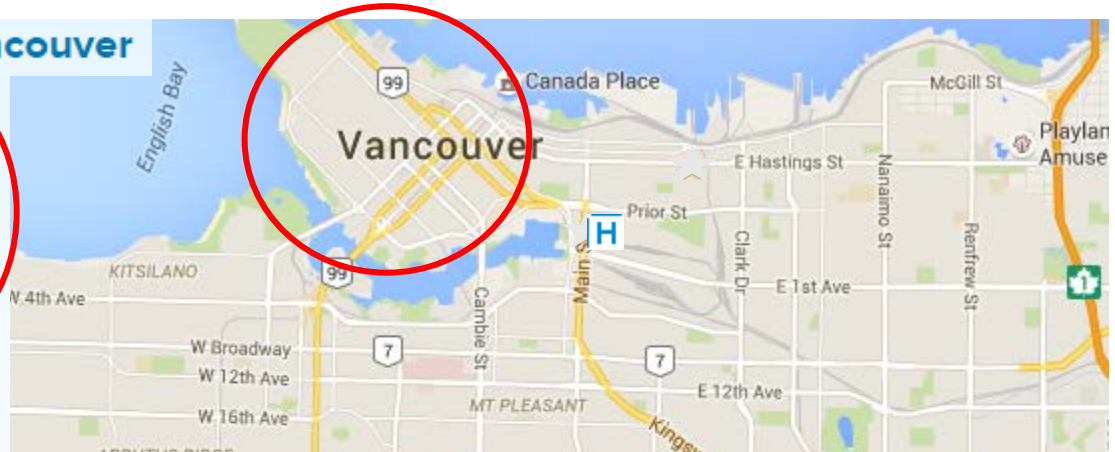
CLIENTS



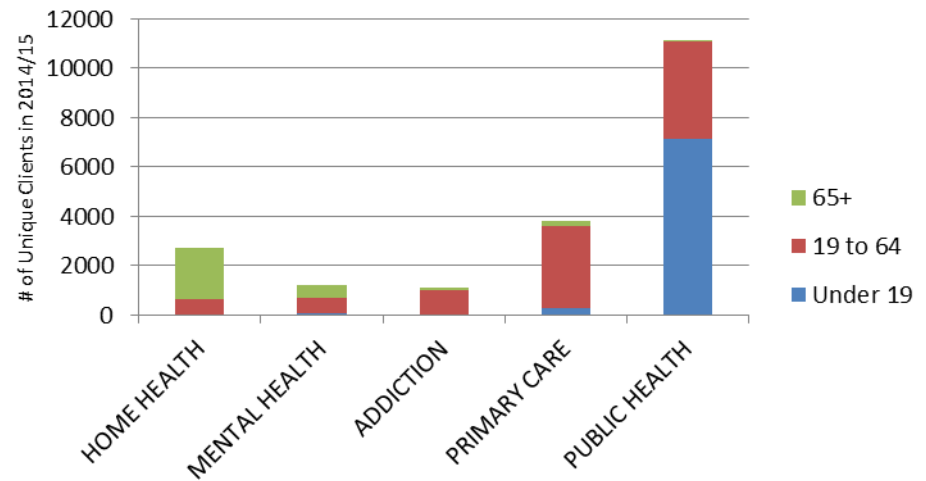
VISITS



FY 2013/14 FY 2014/15



VCH-Delivered Care in City Centre: Clients Served



NEW: Integrated Community Health & Access Center

- Integration of 3Bridges CHC & WE Mental Health Team at one site plus expansion of access & service (1128 Hornby Street)
- Initial space increase of 10% and up to 30% over five years for Onsite Care PLUS Expanded Outreach Capacity
- Expanding Access & Capacity to 7days/week
- After hours on call (Nurse/NP/Physician)
- Improving access and care coordination:
 - VCH Primary care
 - Mom/ Baby, Immunization Clinics, Speech/Language
 - Mental Health & Addiction treatment
 - Youth Services
 - Home Health
 - On-site ambulatory care (IV, Wound Care) **
 - Specialized HIV care
- Opportunity – increased connection with specialist and community partners



NEW: Enhanced Community Capacity

- Adult Day Center (20 Clients /day; 6days/week)
 - Care Coordinator with specific focus on mitigating caregiver distress (family centered approach)
- Increase residential hospice capacity in Vancouver by approximately 50%
- Approx. \$ 2.2M added investment in community health clinical services specific to **City Center** (Primary Care, Adult & Older Adult Mental Health & Addiction)
- Approx. \$ 9M added investment in **Vancouver** Community Health Clinical Services Overall