

ADMINISTRATIVE REPORT

Report Date: February 1, 2016 Contact: Randy Pecarski Contact No.: 604.873.7810

RTS No.: 11224 VanRIMS No.: 08-2000-20

Meeting Date: February 24, 2016

TO: Standing Committee on Policy and Strategic Priorities

FROM: Acting General Manager of Planning and Development Services

SUBJECT: Approval of BIA Renewals and Expansion

RECOMMENDATION

- A. THAT Council approve the application of the Hastings Crossing Business Improvement Association (HXBIA) as described in this report, and instruct the Director of Legal Services, in consultation with the Director of Planning, to bring forward by-laws to re-establish the Hastings Crossing BIA, to establish a new funding ceiling, and to remit monies for the business promotion scheme.
- B. THAT Council approve the application of the Kerrisdale Business Association (KBA) as described in this report, and instruct the Director of Legal Services, in consultation with the Director of Planning, to bring forward by-laws to reestablish the Kerrisdale BIA, to establish a new funding ceiling, and to remit monies for the business promotion scheme.
- C. THAT Council approve the application of the Kitsilano 4th Avenue Business Association (K4BA) as described in this report, and instruct the Director of Legal Services, in consultation with the Director of Planning, to bring forward by-laws to re-establish the Kitsilano 4th Avenue BIA, to establish a new funding ceiling, and to remit monies for the business promotion scheme.
- D. THAT Council approve the application of the West Broadway Business Improvement Association (WBBIA) as described in this report, and instruct the Director of Legal Services, in consultation with the Director of Planning, to bring forward by-laws to re-establish the West Broadway BIA, to establish a new funding ceiling, and to remit monies for the business promotion scheme.
- E. THAT Council approve the application of the Davie Village Business Improvement Association (DViBIA) as described in this report, and instruct the Director of Legal Services, in consultation with the Director of Planning, to

bring forward by-laws to re-establish the West End BIA, to establish a new funding ceiling, and to remit monies for the business promotion scheme.

F. THAT Council approve the application of the Mount Pleasant Commercial Improvement Society (MPCIS) as described in this report, and instruct the Director of Legal Services, in consultation with the Director of Planning, to bring forward by-laws to expand the Mount Pleasant BIA, establish a funding ceiling, and to remit monies for the business promotion scheme.

REPORT SUMMARY

This report provides background information on the BIA creation, renewal and expansion process, the procedure for property-owner and business notifications, an analysis of objections received in response to the notifications, an overview of possible Council actions, and recommendations based on objections received as of the date of the report.

BIA Renewal Council Initiatives

The following five BIAs must be re-designated (renewed) by Council in order to continue:

Hastings Crossing BIA
 Kerrisdale BIA
 Kitsilano 4th Avenue BIA
 West Broadway BIA
 West End BIA
 5-year renewal term
 5-year renewal term

For each of the five BIAs, Council must first approve re-designation (renewal) of the business improvement area before it can approve the respective budgets. This report recommends that Council approve the proposed renewals for the terms specified above and instruct staff to prepare by-laws to re-establish each BIA, to establish the respective new funding ceilings, and to remit monies for the business improvement schemes.

Mount Pleasant BIA Mid-term Expansion Council Initiative

The Mount Pleasant Commercial Improvement Society (MPCIS) has applied for a BIA expansion in mid-term. Mid-term expansions are accomplished by designation of a separate by-law timed to expire when the existing BIA renews. This report recommends that Council approve the proposed BIA expansion area for a 5-year term (to coincide with expiry of the existing BIA in 2021) and that Council instruct staff to prepare by-laws to establish the BIA expansion and funding-ceiling, and to remit monies for the business improvement scheme.

COUNCIL AUTHORITY/PREVIOUS DECISIONS

BIA Renewal and Expansion Council Initiatives

Vancouver Charter

Sections 455 through 463 of the Vancouver Charter make provision for the creation, renewal, expansion and funding of Business Improvement Areas (BIAs). Taxation of properties in an area pays for a variety of programs to promote and enhance the area.

BIAs are a form of Local Improvement. Under Charter section 506(2)(a), approval of a Local Improvement Council Initiative requires a resolution passed by at least two-thirds of all the Council members present. Section 506(2)(b) provides that a "sufficient number" of notices of objection to defeat a Council Initiative is deemed to be more than *one-half* of the assessed property owners, representing more than *one-half* of the value according to the last revised real-property assessment roll, of the parcels liable to be assessed. However, Council policy also applies, and provides an additional standard for BIA approval.

Council Policy

Council policy with respect to BIA applications has been to identify the "sufficient number" of objections to be either *one-third* of the assessed owners, representing at least *one-third* of the assessed value *OR* one-third of the *business tenants*, counted separately.

The one-third guideline has been used to recognize that Council Initiatives require those who oppose an application to make the case that the levy is not desired. Typically, local improvements involve only a few property owners, who have petitioned to have the work done. This is usually not the case for BIA applications, which may have many property owners, and in which the task of assembling sufficient opposition is difficult. For this reason, Council policy is to consider rejection if one-third, rather than one-half, of the owners or tenants oppose the application.

Commencement of Council Initiatives

On November 17, 2015 (Approval of Council Initiatives -Business Improvement Area (BIA) Renewals and Expansion), Council considered renewal applications for five BIAs and an application to expand the Mount Pleasant BIA. Council approved commencement of the respective Council Initiatives, referred the applications to Court of Revision, and instructed staff to notify affected property owners and businesses prior to a decision on the Initiatives.

CITY MANAGER'S/GENERAL MANAGER'S COMMENTS

The Acting City Manager and Acting General Manager of Planning and Development Services RECOMMEND approval of the foregoing.

REPORT

Background

Before a BIA designation, expansion or renewal application can be approved, the proposal must be considered by Council:

- Prior to considering the BIA application, the Council directs staff to notify all
 commercial property owners and business tenants in the affected area, providing
 information on the proposed levy, and details on filing objections; and
- After the one-month period for objections, Council is advised of the numbers and commercial assessed value of objections received, and also hears delegations, if any. Council policy is that if one third of property owners, representing one third of the commercial assessed property value, or one third of business tenants, counted separately, object, the BIA proposal will be defeated.
- If approved, Council directs that a by-law be prepared:
 - o Establishing or re-establishing the BIA, or expanding the BIA boundaries; and
 - Establishing a funding ceiling.

Further explanation of the notification and approval process follows.

Process for Notification of Property Owners and Business Tenants

Applicant Outreach to Affected Owners and Businesses

As outlined in the BIA Council Initiative report dated October 20, 2015, BIA sponsors (applicant groups) are required to conduct an extensive outreach process to engage affected commercial property owners and business tenants within the proposed BIA, BIA expansion, or BIA renewal, area. If, after completion of outreach, the BIA proposal seems to be generally supported, Council may approve commencing a BIA Council Initiative, forward the application to a Court of Revision, and instruct staff to notify the affected owners and tenants prior to Council deciding whether or not to approve the application.

Notifications

BIA applications are a form of Local Improvement. As such, the City is required to mail to the owners of parcels liable to be assessed: (a) notification of the project, (b) the designated area, and (c) the estimated annual rate. Council may approve a BIA if, within one month of the notification, the requisite number of property-owner objections have not been received. While the Vancouver Charter does not require notification of tenants, it is City policy to notify business owners of a BIA proposal. Property owners and business tenants in the areas affected by the BIA proposals have been notified as follows:

• Individually addressed letters were sent, postmarked on or before December 8, 2015, to all property owners affected by the BIA renewal applications (Appendix A, A1).

- Due to business turnover, and to ensure all affected business owners were notified, letters were hand delivered on or before December 14, 2015, to all businesses affected by the BIA renewal applications (Appendix B).
- Individually addressed letters were sent, postmarked on or before December 8, 2015, to all property owners affected by the proposed Mt. Pleasant BIA expansion application (Appendix C).
- Letters were hand delivered on or before December 14, 2015, to all businesses affected by the Mt. Pleasant BIA renewal application (Appendix D).
- In the case of BIA expansions, only the property owners and businesses in the proposed expansion-area are notified.

Tabulation of Objections - Issues and Considerations

<u>Distinguishing Property-Owner and Business-Tenant Objections</u>

The Vancouver Charter requires the City to tabulate *all* property-owner objections to determine whether or not a BIA application is defeated. However, it is Council policy to also receive and tabulate objections from business tenants. The two tabulations would produce duplication where letters are received from businesses who also *own* the property or commercial strata unit they occupy (i.e. are not tenants). Therefore, past practice has been to count all objection letters from property-owner businesses as 'property owner' objections rather than as 'business tenant' objections.

Petitions and Form-letters

The City's notification instructs recipients to register objections in the form of an original letter because the identity and authority of the writer is more readily discernible than a signature on a mass petition. Also, with a mass petition, there is uncertainty around the degree to which petitioners are influenced by information from petition organizers. Similar considerations apply to mass-reproduced 'form-letters' that have been collected by opposition organizers in the same way as petitions.

Privacy Issues

To protect the confidentiality of respondents, under the provisions of the *Freedom of Information and Protection of Privacy Act*, the identity of persons submitting objections is not made available to BIA applicants, supporters, opponents, or the public. However, City Clerk will have available for Council copies of all objections received prior to the meeting date.

Strategic Analysis

Tabulation of Objections - Results

Notification letters sent to affected property owners / business tenants specified that objections to the BIA application may be submitted in the form of a letter to the City Clerk, with the letter being received by 5 pm on January 22, 2016.

The following sections provide separate information specific to the respective BIA renewal and expansion initiatives, including notification data for the applications, and tabulations of objections received as of 5 pm on January 22, 2016.

If objections or counter-petitions arrive after the submission deadlines, a supplementary memo with updated opposition data will be distributed should Council wish to consider late objections or other correspondence such as petitions. Council will also have an opportunity to hear delegations, if any.

HASTINGS CROSSING BIA RENEWAL APPLICATION: Analysis and Results

Application to Re-establish (Renew) BIA

On November 27, 2015, Council considered an application by the Hastings Crossing Business Society (HXBIA) to commence a Council Initiative to re-establish (renew) the Hastings Crossing BIA (map, Appendix E). Council referred the application to Court of Revision and directed staff to notify affected owners and businesses prior to considering the Initiative.

The proposed BIA levy ranges from \$39 to \$14,297 annually, depending upon the assessed value of the property. One hundred and fourteen properties will have a levy under \$500, 63 properties will have a levy between \$500 and \$2,000, and 25 properties will be charged over \$2,000 annually.

As the BIA levy will be based on the 2016 property assessment, the actual BIA levies may differ slightly from the estimates provided in the City's notification, which was based on the 2015 assessment.

Notification

Individually addressed letters were mailed, postmarked on or before November 25, 2015, to 134 property owners, owning 202 assessed properties located within the BIA area. Letters were hand delivered to all 134 businesses within the BIA area.

Letters of Opposition

Objection Categories	Needed to defeat BIA under Council 1/3 policy	Letters of opposition as of January 22, 2016	
	(1/3 = 33.33%)	#	% of total
# of property owners*	49	2	1.4 %
# of assessed properties*	67	3	1.5 %
total assessed value	\$141,707,470	\$7,091,167	1.7%
OR # of business tenants	172	5	1.0%

^{*}Note: Since there are many multiple owners, the number of assessed properties is greater than the number of actual owners.

As of January 22, 2016, neither the number of business tenants, nor the number and assessed value of properties /property owners is sufficient to defeat the proposed BIA renewal.

KERRISDALE BIA RENEWAL APPLICATION: Analysis and Results

Application to Re-establish (Renew) BIA

On November 27, 2015, Council considered an application by the Kerrisdale Business Association (KBA) to commence a Council Initiative to re-establish (renew) the Kerrisdale BIA (map, Appendix F). Council referred the application to Court of Revision and directed staff to notify affected owners and businesses prior to considering the Initiative.

The proposed BIA levy ranges from \$108 to \$14,074 annually, depending upon the assessed value of the property. Twenty-nine properties will have a levy under \$500, 59 properties will have a levy between \$500 and \$2,000, and 59 properties will be charged over \$2,000 annually.

As the BIA levy will be based on the 2016 property assessment, the actual BIA levies may differ slightly from the estimates provided in the City's notification, which was based on the 2015 assessment.

Notification

Individually addressed letters were mailed, postmarked on or before November 24, 2015, to 105 property owners, owning 147 assessed properties located within the BIA area. Letters were hand delivered to all 291 businesses within the BIA area.

Letters of Opposition

Objection Categories	Needed to defeat BIA under Council 1/3 policy	Letters of opposition as of January 22, 2016	
	(1/3 = 33.33%)	#	% of total
# of property owners*	35	2	1.9 %
# of assessed properties*	49	2	1.4 %
total assessed value	\$128,451,955.30	\$3,042,900	0.8%
OR # of business tenants	97	0	0 %

^{*}Note: Since there are many multiple owners, the number of assessed properties is greater than the number of actual owners.

As of January 22, 2016, neither the number of business tenants, nor the number and assessed value of properties /property owners is sufficient to defeat the proposed BIA renewal.

KITSILANO 4TH AVENUE BIA RENEWAL APPLICATION: Analysis and Results

Application to Re-establish (Renew) BIA

On November 27, 2015, Council considered an application by the Kitsilano 4th Avenue Business Association (K4BA) to commence a Council Initiative to re-establish (renew) the Kitsilano 4th Avenue BIA (map, Appendix G). Council referred the application to Court of Revision and directed staff to notify affected owners and businesses prior to considering the Initiative.

The proposed BIA levy ranges from \$106 to \$36,222 annually, depending upon the assessed value of the property. Six properties will have a levy under \$500, 76 properties will have a levy between \$500 and \$2,000, and 72 properties will be charged over \$2,000 annually.

As the BIA levy will be based on the 2016 property assessment, the actual BIA levies may differ slightly from the estimates provided in the City's notification, which was based on the 2015 assessment.

Notification

Individually addressed letters were mailed, postmarked on or before November 26, 2015, to 115 property owners, owning 154 assessed properties located within the BIA area. One letter that had been returned undeliverable could not be forwarded. Letters were hand delivered to all 271 businesses within the BIA area.

Letters of Opposition

Objection Categories	Needed to defeat BIA under	Letters of opposition as of	
	Council 1/3 policy	January 22, 2016	
	(1/3 = 33.33%)	#	% of total
# of property owners*	38	2	1.7 %
# of assessed properties*	51	8	5.2 %
total assessed value	\$185,255,044.70	\$18,870,000	3.4%
OR # of business tenants	90	1	0.4%

^{*}Note: Since there are many multiple owners, the number of assessed properties is greater than the number of actual owners.

As of January 22, 2016, neither the number of business tenants, nor the number and assessed value of properties /property owners is sufficient to defeat the proposed BIA renewal.

WEST BROADWAY BIA RENEWAL APPLICATION: Analysis and Results

Application to Re-establish (Renew) BIA

On November 27, 2015, Council considered an application by the West Broadway Business Improvement Association (WBBIA) to commence a Council Initiative to re-establish (renew) the West Broadway BIA (map, Appendix H). Council referred the application to Court of Revision and directed staff to notify affected owners and businesses prior to considering the Initiative.

The proposed BIA levy ranges from \$98 to \$31,892 annually, depending upon the assessed value of the property. Forty seven properties will have a levy under \$500, 63 properties will have a levy between \$500 and \$2,000, and 41 properties will be charged over \$2,000 annually.

As the BIA levy will be based on the 2016 property assessment, the actual BIA levies may differ slightly from the estimates provided in the City's notification, which was based on the 2015 assessment.

Notification

Individually addressed letters were mailed, postmarked on or before December 3, 2015, to 101 property owners, owning 151 assessed properties located within the BIA area. Letters were hand delivered to all 310 businesses within the BIA area.

Letters of Opposition

Objection Categories	Needed to defeat BIA under	Letters of opposition as of	
	Council 1/3 policy	January 22, 2016	
	(1/3 = 33.33%)	#	% of total
# of property owners*	33	1	1.0 %
# of assessed properties*	50	4	2.6 %
total assessed value	\$143,260,655.70	\$21,967,167	5.1 %
OR # of business tenants	103	0	0 %

^{*}Note: Since there are many multiple owners, the number of assessed properties is greater than the number of actual owners.

As of January 22, 2016, neither the number of business tenants, nor the number and assessed value of properties /property owners is sufficient to defeat the proposed BIA renewal.

WEST END BIA RENEWAL APPLICATION: Analysis and Results

Application to Re-establish (Renew) BIA

On November 27, 2015, Council considered an application by the Davie Village Business Improvement Association (DViBIA) to commence a Council Initiative to re-establish (renew) the West End BIA (map, Appendix I). Council referred the application to Court of Revision and directed staff to notify affected owners and businesses prior to considering the Initiative.

The proposed BIA levy ranges from \$353 to \$52,293 annually, depending upon the assessed value of the property. Six properties will have a levy under \$500, 86 properties will have a levy between \$500 and \$2,000, and 106 properties will be charged over \$2,000 annually.

As the BIA levy will be based on the 2016 property assessment, the actual BIA levies may differ slightly from the estimates provided in the City's notification, which was based on the 2015 assessment.

Notification

Individually addressed letters were mailed, postmarked on or before December 7, 2015, to 148 property owners, owning 206 assessed properties located within the BIA area. Letters were hand delivered to all 529 businesses within the BIA area.

Letters of Opposition

Objection Categories	Needed to defeat BIA under Council 1/3 policy	Letters of opposition as of January 22, 2016	
	(1/3 = 33.33%)	#	% of total
# of property owners*	49	3	2.0 %
# of assessed properties*	69	4	2.0 %
total assessed value	\$ 292,323,288.70	\$15,109,000	1.7%
OR # of business tenants	176	0	0 %

^{*}Note: Since there are many multiple owners, the number of assessed properties is greater than the number of actual owners.

As of January 22, 2016, neither the number of business tenants, nor the number and assessed value of properties /property owners is sufficient to defeat the proposed BIA renewal.

MOUNT PLEASANT BIA EXPANSION APPLICATION: Analysis and Results

Mid-term Application to Expand BIA

On November 17, 2015, Council considered an application by the Mount Pleasant Commercial Improvement Society (MPCIS) to commence a Council Initiative to expand the Mount Pleasant BIA (map, Appendix J). Council referred the application to Court of Revision and directed staff to notify affected owners and businesses prior to considering the Initiative.

The proposed BIA levy ranges from \$276 to \$10,202 annually, depending upon the assessed value of the property. One property will have a levy under \$500, 15 properties will have a levy between \$500 and \$2,000, and 13 properties will be charged over \$2,000 annually.

As the BIA levy will be based on the 2016 property assessment, the actual BIA levies may differ slightly from the estimates provided in the City's notification, which was based on the 2015 assessment.

Notification

Individually addressed letters were mailed, postmarked on or before December 8, 2015, to 24 property owners, owning 29 assessed properties located within the BIA expansion area. One letter that had been returned undeliverable could not be forwarded. Letters were hand delivered to all 44 businesses within the BIA expansion area.

Letters of Opposition

Objection Categories	Needed to defeat BIA under Council 1/3 policy	Letters of opposition as of January 22, 2016	
	(1/3 = 33.33%)	#	% of total
# of property owners*	8	1	3.4 %
# of assessed properties*	10	1	3.4%
total assessed value	\$33,192,911.67	\$1,655,000	1.7 %
OR # of business tenants	15	3	6.8 %

^{*}Note: Since there are many multiple owners, the number of assessed properties is greater than the number of actual owners.

As of January 22, 2016, neither the number of business tenants, nor the number and assessed value of properties /property owners is sufficient to defeat the proposed BIA expansion.

Implications/Related Issues/Risk (if applicable)

Financial

There are no financial implications.

CONCLUSION

Five BIAs have applied to renew their respective BIAs. In November, 2015, Council approved commencement of Council Initiatives and instructed staff to notify affected commercial property owners and business tenants. As of January 22, 2016, very few objections had been received in response to the notifications; therefore, this report recommends approval of the BIA renewals.

The Mount Pleasant BIA has applied to expand its boundaries by way of a separate expansion-area designation by-law. The expansion by-law would expire concurrently with renewal of the existing BIA in 2021. In November, 2015, Council approved commencement of a Council Initiative and instructed staff to notify affected commercial property owners and business tenants in the proposed expansion area. As of January 22, 2016, objections had been received from 3.4% of expansion-area property owners, representing 3.4% of properties and 1.7% of the commercial assessed property value. As the objections in all categories fall below Council's one-third quideline, this report recommends approval of the proposed expansion.

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PLANNING & DEVELOPMENT SERVICES City-Wide & Regional Planning BIA Program

November 17, 2015

«Name 1»

«Name_2»

«Mailing»

RE: PROPOSED RENEWAL OF HASTINGS CROSSING BUSINESS IMPROVEMENT AREA (BIA)
SPECIAL ASSESSMENT NOTIFICATION

COORDINATE:

«Folio»

PROPERTY ADDRESS: «Civic»

City of Vancouver records indicate you are the owner of the above property. The Hastings Crossing Business Improvement Association is proposing to renew a BIA in your area.

To cover the cost of services, a BIA levy would continue to be added to your property tax. Information about the services to be provided, and the process for approval of the BIA renewal, is attached.

If the BIA renewal is approved, your estimated share would be:

«Annual_Charge»

Based on your included commercial assessed property value of:

«Included Asses»

A Court of Revision will be held on Wednesday, February 3, 2016 at 6:00 p.m. in Council Chambers, 3rd floor, City Hall. At that time Council will hear complaints from property owners concerning errors only with respect to the names of the assessed owners and the length of the frontage of other measurements of the parcel, and any variation applied pursuant to section 508 (g) and (j) of the Vancouver Charter.

A copy of the Special Assessment Roll, which includes the names of property owners, is filed in the office of the Collector of Taxes, ground floor of City Hall, and is available for inspection during office hours.

If you have questions, the attached materials provide phone numbers to contact the Hastings Crossing Business Improvement Association and the City of Vancouver BIA Program.

Yours truly,

Peter Vaisbord

Coordinator, BIA Program

peter.vaisbord@vancouver.ca Phone: 604.871.6304

PV/eh



PLANNING & DEVELOPMENT SERVICES City-Wide & Regional Planning BIA Program

November 17, 2015

- «Name_1»
- «Name 2»
- «Mailing»

RE: PROPOSED RENEWAL OF KERRISDALE BUSINESS IMPROVEMENT AREA (BIA)
SPECIAL ASSESSMENT NOTIFICATION

COORDINATE:

«Folio»

PROPERTY ADDRESS: «Civic»

City of Vancouver records indicate you are the owner of the above property. The Kerrisdale Business Association is proposing to renew a BIA in your area.

To cover the cost of services, a BIA levy would continue to be added to your property tax. Information about the services to be provided, and the process for approval of the BIA renewal, is attached.

If the BIA renewal is approved, your estimated share would be:

«Annual_Charge»

Based on your included commercial assessed property value of:

«Included Asses»

A Court of Revision will be held on Wednesday, February 3, 2016 at 6:00 p.m. in Council Chambers, 3rd floor, City Hall. At that time Council will hear complaints from property owners concerning errors only with respect to the names of the assessed owners and the length of the frontage of other measurements of the parcel, and any variation applied pursuant to section 508 (g) and (j) of the Vancouver Charter.

A copy of the Special Assessment Roll, which includes the names of property owners, is filed in the office of the Collector of Taxes, ground floor of City Hall, and is available for inspection during office hours.

If you have questions, the attached materials provide phone numbers to contact the Kerrisdale Business Association and the City of Vancouver BIA Program.

Yours truly,

Peter Vaisbord

Coordinator, BIA Program

peter.vaisbord@vancouver.ca Phone: 604.871.6304

PV/eh



PLANNING & DEVELOPMENT SERVICES City-Wide & Regional Planning BIA Program

November 17, 2015

«Name_1»

«Name 2»

«Mailing»

RE: PROPOSED RENEWAL OF KITSILANO 4TH AVENUE BUSINESS IMPROVEMENT AREA (BIA)
SPECIAL ASSESSMENT NOTIFICATION

COORDINATE: «Folio»

PROPERTY ADDRESS: «Civic»

City of Vancouver records indicate you are the owner of the above property. The Kitsilano 4th Avenue Business Association is proposing to renew a BIA in your area.

To cover the cost of services, a BIA levy would continue to be added to your property tax. Information about the services to be provided, and the process for approval of the BIA renewal, is attached.

If the BIA renewal is approved, your estimated share would be: «Annual_Charge»

Based on your included commercial assessed property value of: «Included Asses»

A Court of Revision will be held on Wednesday, February 3, 2016 at 6:00 p.m. in Council Chambers, 3rd floor, City Hall. At that time Council will hear complaints from property owners concerning errors only with respect to the names of the assessed owners and the length of the frontage of other measurements of the parcel, and any variation applied pursuant to section 508 (g) and (j) of the Vancouver Charter.

A copy of the Special Assessment Roll, which includes the names of property owners, is filed in the office of the Collector of Taxes, ground floor of City Hall, and is available for inspection during office hours.

If you have questions, the attached materials provide phone numbers to contact the Kitsilano $4^{\rm th}$ Avenue Business Association and the City of Vancouver BIA Program.

Yours truly,

Peter Vaisbord

Coordinator, BIA Program

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peter.vaisbord@vancouver.ca Phone: 604.871.6304

PV/eh



PLANNING & DEVELOPMENT SERVICES City-Wide & Regional Planning BIA Program

November 17, 2015

- «Name_1»
- «Name_2»
- «Mailing»

RE: PROPOSED RENEWAL OF WEST BROADWAY BUSINESS IMPROVEMENT AREA (BIA)
SPECIAL ASSESSMENT NOTIFICATION

COORDINATE:

«Folio»

PROPERTY ADDRESS: «Civic»

City of Vancouver records indicate you are the owner of the above property. The West Broadway Business Improvement Association is proposing to renew a BIA in your area.

To cover the cost of services, a BIA levy would continue to be added to your property tax. Information about the services to be provided, and the process for approval of the BIA renewal, is attached.

If the BIA renewal is approved, your estimated share would be:

«Annual_Charge»

Based on your included commercial assessed property value of:

«Included Asses»

A Court of Revision will be held on Wednesday, February 3, 2016 at 6:00 p.m. in Council Chambers, 3rd floor, City Hall. At that time Council will hear complaints from property owners concerning errors only with respect to the names of the assessed owners and the length of the frontage of other measurements of the parcel, and any variation applied pursuant to section 508 (g) and (j) of the Vancouver Charter.

A copy of the Special Assessment Roll, which includes the names of property owners, is filed in the office of the Collector of Taxes, ground floor of City Hall, and is available for inspection during office hours.

If you have questions, the attached materials provide phone numbers to contact the West Broadway Business Improvement Association and the City of Vancouver BIA Program.

Yours truly,

Peter Vaisbord

Coordinator, BIA Program

peter.vaisbord@vancouver.ca Phone: 604.871.6304

PV/eh



PLANNING & DEVELOPMENT SERVICES City-Wide & Regional Planning BIA Program

November 17, 2015

- «Name_1»
- «Name_2»
- «Mailing»

RE: PROPOSED RENEWAL OF WEST END BUSINESS IMPROVEMENT AREA (BIA)
SPECIAL ASSESSMENT NOTIFICATION

COORDINATE:

«Folio»

PROPERTY ADDRESS: «Civic»

City of Vancouver records indicate you are the owner of the above property. The West End Business Improvement Association is proposing to renew a BIA in your area.

To cover the cost of services, a BIA levy would continue to be added to your property tax. Information about the services to be provided, and the process for approval of the BIA renewal, is attached.

If the BIA renewal is approved, your estimated share would be:

«Annual_Charge»

Based on your included commercial assessed property value of:

«Included Asses»

A Court of Revision will be held on Wednesday, February 3, 2016 at 6:00 p.m. in Council Chambers, 3rd floor, City Hall. At that time Council will hear complaints from property owners concerning errors only with respect to the names of the assessed owners and the length of the frontage of other measurements of the parcel, and any variation applied pursuant to section 508 (g) and (j) of the Vancouver Charter.

A copy of the Special Assessment Roll, which includes the names of property owners, is filed in the office of the Collector of Taxes, ground floor of City Hall, and is available for inspection during office hours.

If you have questions, the attached materials provide phone numbers to contact the West End Business Improvement Association and the City of Vancouver BIA Program.

Yours truly,

Peter Vaisbord

Coordinator, BIA Program

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peter.vaisbord@vancouver.ca Phone: 604.871.6304

PV/eh



PLANNING & DEVELOPMENT SERVICES City-wide and Regional Planning BIA Program

NOTICE OF INTENTION TO RENEW A BIA

November 17, 2015

Dear Property Owner(s):

The City's records indicate that you own property which is within an existing BIA. If approved, the renewal will mean a BIA levy will continue to be added to your property tax. This letter contains information about the services provided by a Business Improvement Area, the cost of the BIA levy, and your opportunity to tell the City whether you do or do not support the BIA renewal.

The City encourages Business Improvement Areas as a way for property owners and business tenants to promote business and enhance services in their area. The City collects the BIA levy as part of the property taxes and turns all of the money over to the BIA to use. The BIAs use the funds for a variety of activities to improve area profile, such as producing advertising and business directories, providing banners and other identifying material, improving business-area appearance, and enhancing safety. The BIA money is administered by a Board of Directors. The Board is comprised of commercial property owners and business tenants who are elected by all owners and tenants in the area.

Earlier this year, your BIA association approached the City with an application to renew its BIA mandate, which expires on March 31, 2016. The City requested the association discuss this proposal with owners and tenants in the BIA area to assess support for the renewal proposal. As requested, the association conducted outreach activities to inform businesses and property owners about the proposed renewal and to receive input.

As part of its Annual General Meeting (AGM), your BIA association notified all property owners and business tenants of a proposed resolution to renew the BIA. The proposed renewal was approved at the AGM, and the association requested the City to act on the BIA renewal application.

However, before the BIA renewal can be approved and the levy applied, the proposal must be considered by City Council. On November 17, 2015, City Council agreed to consider the BIA renewal. Council instructed City staff to write all the property owners and business tenants to verify the level of support for the BIA renewal proposal.

The attached materials provide information prepared by the BIA association which describes their renewal proposal and the services they offer. If you have questions about the proposed BIA renewal, I encourage you to contact the association at the number(s) provided in their material (enclosed).

The BIA levy is calculated based on each owner's share of the total assessed value of properties in the BIA area. The amount for each owner varies because of different assessed values. The attached Notice of Special Assessment indicates the amount which would be assessed against your property in 2016. Over the program's lifespan, it is possible that your share of the BIA budget may change. Each property

owner's share will be reapportioned annually according to the assessed values determined by the BC Assessment Authority.

The Vancouver Charter provides that a BIA Initiative will not proceed if, within one month of mailing the notification, more than one-half in number of the then assessed owners, representing more than one-half of the value according to the last real-property assessment roll, of the parcels liable to be specially assessed have, in writing, given notice to the City Clerk that they object to the BIA Renewal Initiative. Further, Council's policy is to consider rejection of a BIA renewal initiative if 1/3 or more of the property owners or business tenants register objections.

After you have reviewed the material, if you support the proposed BIA renewal, you do not need to respond to this letter. However, if you wish to object, please submit your objection in the form of a letter to the City Clerk, Vancouver City Hall, 453 West 12th Avenue, Vancouver, BC, V5Y 1V4. The letter should include the writer's name and position of authority (eg. owner or property manager), the property owner name (if different) and property information (eg. address, folio number or legal description). Written objections against the proposal should be filed with the City Clerk before 5pm on Friday January 22, 2016.

Should the BIA renewal initiative be approved by City Council, your BIA association will still need to obtain approval of the program and budget from its membership on an annual basis (at its annual general meetings) before Council releases funds. If you wish further information about the City's role in the BIA renewal process, please call me at (604) 871-6304.

Yours truly,

Peter Vaisbord

Coordinator, BIA Program

peter.vaisbord@vancouver.ca Phone: 604.871.6304

Enclosures



PLANNING & DEVELOPMENT SERVICES City-wide and Regional Planning BIA Program

NOTICE OF INTENTION TO RENEW A BIA

November 17, 2015

Dear Business Owner:

I am writing to advise you that the Business Improvement Association (BIA) for your area is proposing to renew its BIA mandate as required at the end of its current term. Since many lease agreements require that BIA levies be paid by the tenants, this letter provides information about the renewal proposal, possible costs, and your opportunity to tell the City whether you do or do not support the proposed renewal. Because this letter is being hand delivered, delivery may extend beyond the proposed boundaries. Before responding, please check the attached map to confirm that your business is within the BIA area.

The City encourages Business Improvement Areas as a way for property owners and business tenants to promote business and enhance services in their area. The City collects the BIA levy as part of the property taxes and turns all of the money over to the BIA to use. The BIAs use the money for a variety of activities, such as producing advertising and business directories, providing banners and other identifying material, improving business-area appearance, and enhancing safety. The BIA money is administered by a Board of Directors. The Board is comprised of commercial property owners and business tenants who are elected by all owners and tenants in the area.

Earlier this year, your BIA association approached the City with an application to renew its BIA mandate, which expires March 31, 2016. The City requested the association discuss this proposal with owners and tenants in the BIA area to assess support for the renewal proposal. As requested, the association conducted outreach activities to inform businesses and property owners about the proposed renewal and to receive input.

As part of its Annual General Meeting (AGM), your BIA association notified all property owners and business tenants of a proposed resolution to renew the BIA. The proposed renewal was approved at the AGM, and the association requested the City to act on the BIA renewal application.

However, before the BIA renewal proposal can be approved and the levy applied, the proposal must be considered by City Council. On November 17, 2015, City Council agreed to consider the BIA renewal. Council instructed City staff to write all the property owners and business tenants to verify the level of support for the BIA renewal proposal.

The attached materials provide information prepared by the BIA association which describes their renewal proposal and the services they offer. If you have questions about the proposed BIA renewal, I encourage you to contact the association at the number(s) provided in their material (enclosed).

The amount of each property owner's levy varies because of different assessment values. City staff have mailed all property owners estimates of the proposed BIA levy. To determine how the proposed BIA levy could impact your business, I suggest that you discuss the matter with your landlord, and/or contact your BIA association.

After you have reviewed the material, if you support the proposed BIA renewal, you do not need to respond to this letter. However, if you wish to object, please submit your objection in the form of a signed letter to the City Clerk, Vancouver City Hall, 453 West 12th Avenue, Vancouver, BC, V5Y 1V4. The letter should include the writer's name and position of authority (e.g. business owner or manager), and the business name and street address. Written objections against the proposal should be filed with the City Clerk before 5pm on Friday January 22, 2016.

The Vancouver Charter provides that a BIA Initiative will not proceed if, within one month of mailing the notification, more than one-half in number of the then assessed owners, representing more than one-half of the value according to the last real-property assessment roll, of the parcels liable to be specially assessed have, in writing, given notice to the City Clerk that they object to the BIA Renewal Initiative. Further, Council's policy is to consider rejection of a BIA renewal initiative if 1/3 or more of the property owners or business tenants register objections.

Should the BIA renewal be approved by City Council, your BIA association will still need to obtain approval of the program and budget from its membership on an annual basis (at its annual general meetings) before Council releases funds. If you wish further information about the City's role in the BIA process, please call me at (604) 871-6304.

Yours truly,

Peter Vaisbord Coordinator, BIA Program

peter.vaisbord@vancouver.ca

Phone: 604.871.6304

Enclosures



PLANNING & DEVELOPMENT SERVICES City-Wide & Regional Planning BIA Program

November 17, 2015

- «Name_1»
- «Name 2»
- «Mailing»

RE: PROPOSED EXPANSION OF MOUNT PLEASANT BUSINESS IMPROVEMENT AREA (BIA)
SPECIAL ASSESSMENT NOTIFICATION

COORDINATE:

«Folio»

PROPERTY ADDRESS: «Civic»

City of Vancouver records indicate you are the owner of the above property. The Mount Pleasant Commercial Improvement Society is proposing to expand a BIA in your area.

To cover the cost of services, a BIA levy would be added to your property tax. Information about the services to be provided, and the process for approval of the BIA expansion, is attached.

If the BIA expansion is approved, your estimated share would be:

«Annual_Charge»

Based on your included commercial assessed property value of:

«Included Asses»

A Court of Revision will be held on Wednesday, February 3, 2016 at 6:00 p.m. in Council Chambers, 3rd floor, City Hall. At that time Council will hear complaints from property owners concerning errors only with respect to the names of the assessed owners and the length of the frontage of other measurements of the parcel, and any variation applied pursuant to section 508 (g) and (j) of the Vancouver Charter.

A copy of the Special Assessment Roll, which includes the names of property owners, is filed in the office of the Collector of Taxes, ground floor of City Hall, and is available for inspection during office hours.

If you have questions, the attached materials provide phone numbers to contact the Mount Pleasant Commercial Improvement Society and the City of Vancouver BIA Program.

Yours truly,

Peter Vaisbord

Coordinator, BIA Program peter.vaisbord@vancouver.ca Phone: 604.871.6304

ea-

PV/eh



PLANNING & DEVELOPMENT SERVICES City-wide and Regional Planning BIA Program

NOTICE OF INTENTION TO EXPAND A BIA

November 17, 2015

Dear Property Owner(s):

The City's records indicate that you own property which is within a proposed BIA expansion area. If approved, the expansion will mean a BIA levy will be added to your property tax. This letter contains information about the services provided by a Business Improvement Area, the cost of the BIA levy, and your opportunity to tell the City whether you do or do not support the BIA expansion.

The City encourages Business Improvement Areas as a way for property owners and business tenants to promote business and enhance services in their area. The City collects the BIA levy as part of the property taxes and turns all of the money over to the BIA to use. The BIAs use the funds for a variety of activities to improve area profile, such as producing advertising and business directories, providing banners and other identifying material, improving business-area appearance, and enhancing safety. The BIA money is administered by a Board of Directors. The Board is comprised of commercial property owners and business tenants who are elected by all owners and tenants in the area.

Earlier this year, the Mt. Pleasant Commercial Improvement Society (MPCIS) approached the City with an application to expand the existing BIA (see shaded areas on enclosed map). The City requested MPCIS discuss this proposal with owners and tenants in the proposed expansion area to assess support for the expansion proposal. As requested, MPCIS conducted outreach activities to inform businesses and property owners about the proposed expansion and to receive input.

However, before the BIA expansion can be approved and the levy applied, the proposal must be considered by City Council. On November 17, 2015, City Council agreed to consider the BIA expansion. Council instructed City staff to write all the property owners and business tenants to verify the level of support for the BIA expansion proposal.

The attached materials provide information prepared by the MPCIS which describes their expansion proposal and the services they offer. If you have questions about the proposed BIA expansion, I encourage you to contact MPCIS at the number(s) provided in their material (enclosed).

The BIA levy is calculated based on each owner's share of the total assessed value of properties in the BIA area. The amount for each owner varies because of different assessed values. The attached Notice of Special Assessment indicates the amount which would be assessed against your property in 2016. Over the program's lifespan, it is possible that your share of the BIA budget may change. Each property owner's share will be reapportioned annually according to the assessed values determined by the BC Assessment Authority.

The Vancouver Charter provides that a BIA Initiative will not proceed if, within one month of mailing the notification, more than one-half in number of the then assessed owners, representing more than

one-half of the value according to the last real-property assessment roll, of the parcels liable to be specially assessed have, in writing, given notice to the City Clerk that they object to the BIA expansion initiative. Further, Council's policy is to consider rejection of a BIA expansion initiative if 1/3 or more of the property owners or business tenants register objections.

After you have reviewed the material, if you support the proposed BIA expansion, you do not need to respond to this letter. However, if you wish to object, please submit your objection in the form of a letter to the City Clerk, Vancouver City Hall, 453 West 12th Avenue, Vancouver, BC, V5Y 1V4. The letter should include the writer's name and position of authority (eg. owner or property manager), the property owner name (if different) and property information (eg. address, folio number or legal description). Written objections against the proposal should be filed with the City Clerk before 5pm on Friday January 22, 2016.

Should the BIA expansion initiative be approved by City Council, the MPCIS will still need to obtain approval of the program and budget from its membership on an annual basis (at its annual general meetings) before Council releases funds. If you wish further information about the City's role in the BIA expansion process, please call me at (604) 871-6304.

Yours truly,

Peter Vaisbord Coordinator, BIA Program

peter.vaisbord@vancouver.ca

Phone: 604.871.6304

Enclosures



PLANNING & DEVELOPMENT SERVICES City-wide and Regional Planning BIA Program

NOTICE OF INTENTION TO EXPAND A BIA

November 17, 2015

Dear Business Owner:

I am writing to advise you that the Mt. Pleasant Commercial Improvement Society (MPCIS) is proposing to expand the existing BIA area. Since many lease agreements require that BIA levies be paid by the tenants, this letter provides information about the expansion proposal, possible costs, and your opportunity to tell the City whether you do or do not support the proposed expansion. Because this letter is being hand delivered, delivery may extend beyond the proposed expansion boundaries. Before responding, please check the attached map to confirm that your business is in the BIA expansion area.

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The attached materials provide information prepared by the MPCIS which describes the expansion proposal and the services they offer. If you have questions about the proposed BIA expansion, I encourage you to contact MPCIS at the number(s) provided in their material (enclosed).

The amount of each property owner's levy varies because of different assessment values. City staff have mailed all property owners estimates of the proposed BIA levy. To determine how the proposed BIA levy could impact your business, I suggest that you discuss the matter with your landlord, and/or contact MPCIS.

After you have reviewed the material, if you support the proposed BIA expansion, you do not need to respond to this letter. However, if you wish to object, please submit your objection in the form of a signed letter to the City Clerk, Vancouver City Hall, 453 West 12th Avenue, Vancouver, BC, V5Y 1V4. The letter should include the writer's name and position of authority (e.g. business owner or

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Yours truly,

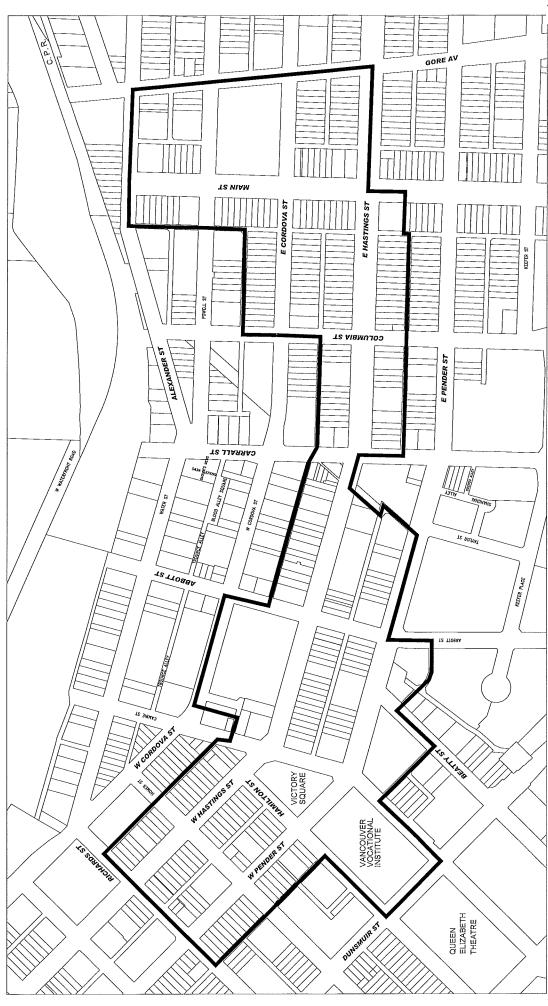
Peter Vaisbord

Coordinator, BIA Program

peter.vaisbord@vancouver.ca Phone: 604.871.6304

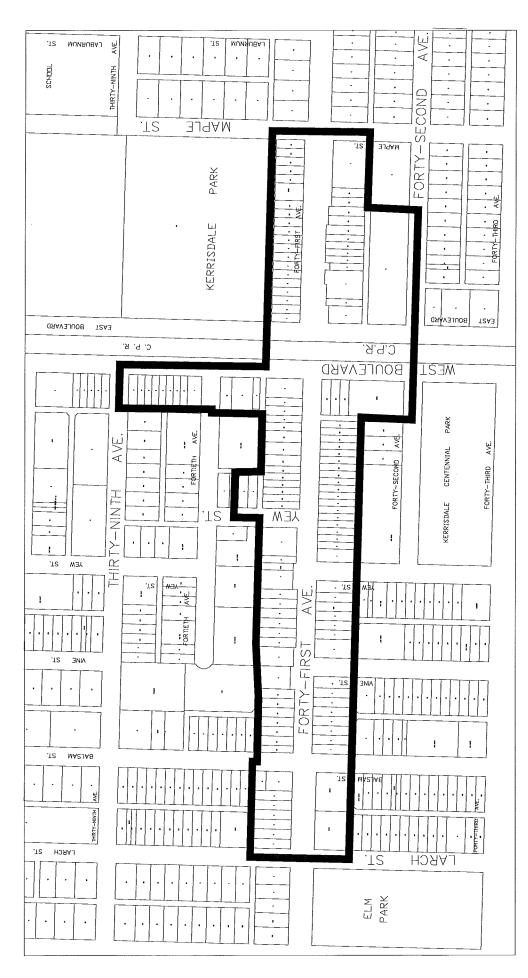
Enclosures

HORTH

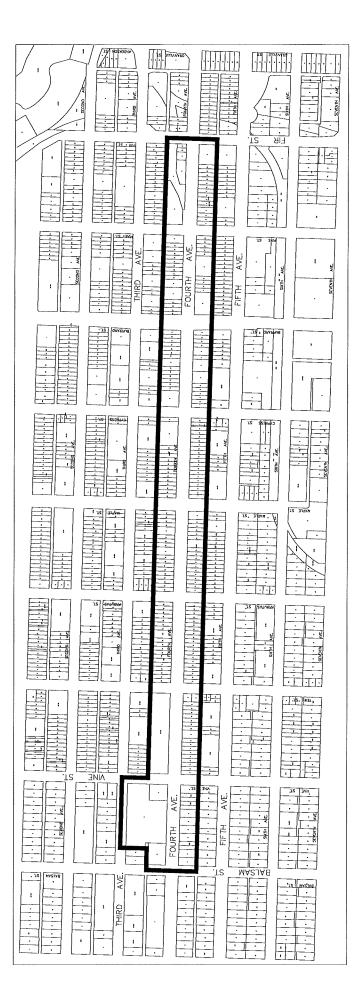


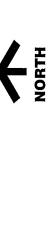
Hastings Crossing B.I.A.



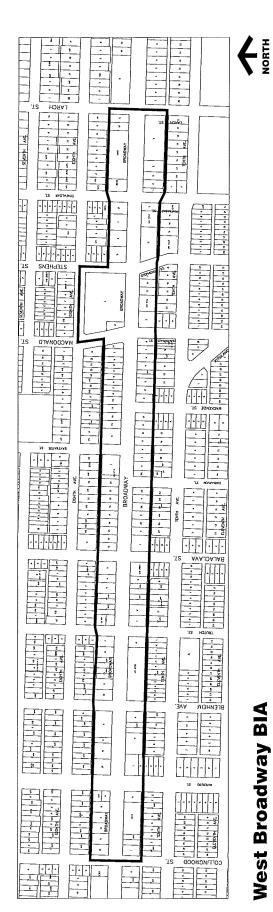


Kerrisdale B.I.A.

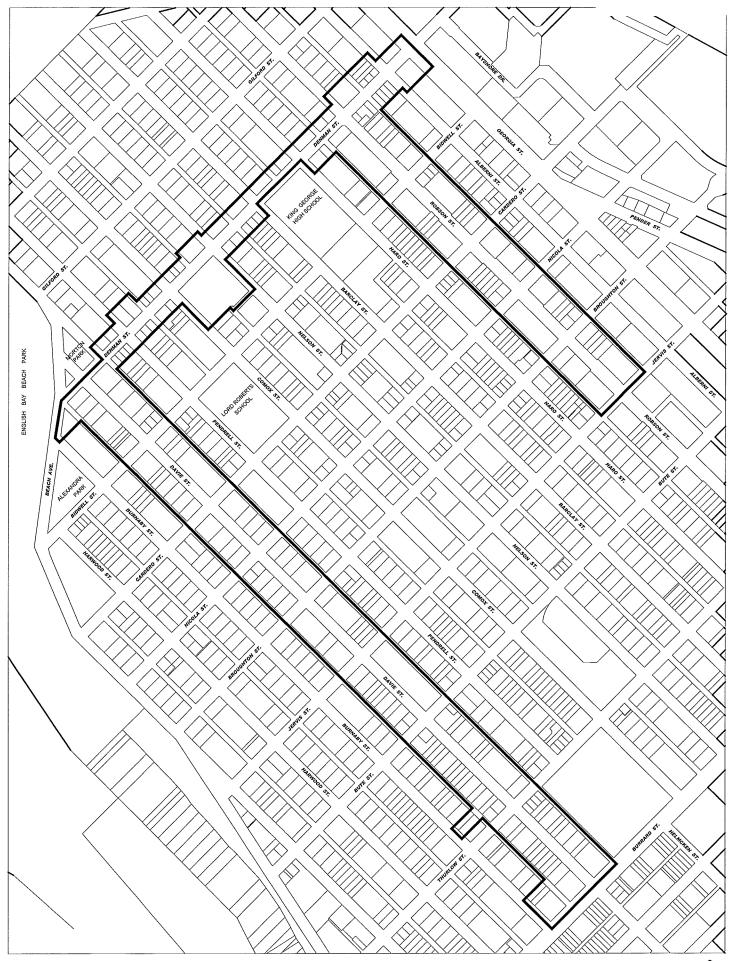




Kitsilano Fourth Avenue B.I.A



West Broadway BIA





Proposed Mt. Pleasant Expansion-area B.I.A.

