A7



ADMINISTRATIVE REPORT

Report Date: March 9, 2010
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VanRIMS No.: 08-2000-20 Meeting Date: March 23, 2010

TO: Vancouver City Council

FROM: Managing Director of Social Development

SUBJECT: 2010 Community Services Grants Allocations

RECOMMENDATION

A. THAT Council approve 10 Neighbourhood Organization Grants totalling \$718,900, including any recommended Conditions on the grants, as listed in APPENDIX A-1. Source of funding is the 2010 Community Services Grants budget.

- B. THAT Council approve 7 Organizational Capacity Building Grants totalling \$218,000, including any recommended Conditions on the grants, as listed in APPENDIX A-2. Source of funding is the 2010 Community Services Grants budget.
- C. THAT Council approve 89 Direct Social Services Grants totalling \$2,980,304, including any recommended Conditions on the grants, as listed in APPENDIX A-3. Source of funding is the 2010 Community Services Grants budget.
- D. THAT Council approve \$76,300 of the 2010 Community Services Grants budget for programs serving seniors in the Marpole area and Aboriginals in the Downtown Eastside, pending on a report back with recommendations for a service provider to be reported by June 2010.
- E. THAT Council approve a \$30,000 of the 2010 Community Services Grants budget for the capacity building of non-profit organizations to be reported by June 2010.

Recommendations A, B and C authorize grants and require eight affirmative votes for approval

CITY MANAGER'S COMMENTS

The City Manager recommends approval of the foregoing recommendations

COUNCIL POLICY

On March 7, 1978, City Council established the Community Services Grants program.

On October 9, 2003, City Council approved a number of revisions to establish the current Community Services Grants program, including:

- the creation of three categories of Community Services Grants;
- three sets of eligibility criteria which apply to each of the categories of Community Services Grants;
- priorities for the Direct Social Services category of Community Services Grants.

Council also reconfirmed, as policy, other aspects of the Community Services Grants program, including: Basic Eligibility Criteria, Ineligible Services, Core Funding Guidelines, Rent Subsidy Grants, and the Appeal Process.

Approval of grant recommendations requires eight affirmative votes.

PURPOSE AND SUMMARY

This report recommends the allocation of \$4,023,504 in Community Services Grants which include:

- 10 Neighbourhood Organization Grants, 7 Organizational Capacity Building Grants and 89 Direct Social Services Grants, totalling \$3,917,204;
- Allocate \$76,300 for services for seniors in the Marpole area and for Aboriginals in the Downtown Eastside, pending a report back by staff
- Allocate \$30,000 for capacity building of non-profit organizations, pending a report back by staff.

This report also provides information about the Community Services Grants program, the review process, key trend highlights, and this year's applications. The budget available is \$4,047,400 for the Community Services Grants.

The report also informs Council about 7 applicants which are not recommended for a grant (Appendix B).

Appeal Process

Six applicants have appealed the staff recommendations (See Appendix C). They are:

- Aboriginal Front Door Society
- Living Systems Counselling: Education, Training and Research Society
- Marpole Oakridge Area Council Society (MOACS)
- Network of Inner City Community Services Society YELL and Y2
- Strathcona Community Centre Association Food Coordinator
- Vancouver Status of Women Referral and Resource

These applications have been removed from this report and will be the subject of a separate report scheduled for the Standing Committee on City Services and Budgets on April 22, 2010.

BACKGROUND AND DISCUSSION

Established in 1978, the Community Services Grants program provides financial support to non-profit organizations which work with each other, other levels of government and residents to address social problems. The main focus of this grant program is to provide support and services to low income and vulnerable populations.

A list of targeted populations being served by the recommended organizations is provided in Appendix D. Since most of them serve more than one population, a more accurate picture of the City funds for each target group is difficult to provide.

For further information on the guidelines and review criteria for the Community Services Grants, refer to Appendix E.

I Grant Review Process and Key Trends

All applications were reviewed using the following criteria (See Appendix E):

- Performance outcomes of previous years funding,
- Council priorities,
- Project feasibility and impact,
- Organizational capacity, and
- Role and mandate of the City vis a vis activities proposed.

Information gathered during the review highlighted key trends related to social issues and non-profit organizations (as reported by the applicants):

- Concerns about food security (e.g. access to nutritious food)
- Increased number of people with mental health and addiction issues seeking services
- High levels of poverty and unemployment observed
- Increased concerns with respect to social infrastructure, space availability, and cost of rent/lease
- Reduction or cuts in funding from other sources; organizational stability concerns

II 2010 Summary of Applications

There were 119 CS grant applications received. The number of applications, organizations and new applications are noted in the following chart:

Community Services	Grants Application	Summary
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	2008	2009	2010
Total applications:	112	116	119
Total organizations:	91	91	92
Types of applications:			
Previously funded - Reapplied	103	105	106
Applied the previous year, but not funded	1	3	3
New applications	8	8	10
Total amount requested	\$5,238,631	\$5,279,080	\$5,111,700
Budget Available	\$3,968,111	\$4,047,400	\$4,047,400

Note: the totals above include the six groups that have appealed their recommendation (2 new applicants and 4 previously funded applicants).

III Summary of 2010 Recommendations

Recommendations Summary:

- Funding at the same level as last year for 10 Neighbourhood Organization, 7
 Organizational Capacity Building and 89 Direct Social Services grants (See
 Appendix A);
- Funding for 4 new applications which address high priority needs, including homeless, mental health/addiction, sex trade and sexually exploited youth;
- Reserve of \$36,300 for programs serving seniors in Marpole. The Marpole Oakridge Area Council (MOACS) received a grant for \$40,800 in 2009. Staff are now recommending that \$36,300 be placed in Reserve until staff clarify and resolve some efficiency and governance issues related to the management of this program and their management of the facility that is City owned;
- Reserve of \$40,000 for programs serving Aboriginals in the Downtown Eastside. The Aboriginal Front Door Society (AFD) received a grant of \$45,900 in 2009. Staff are now recommending that \$40,000 be placed in Reserve until staff clarify and resolve some financial and sustainability issues related to this service; and
- Reserve of \$30,000 for capacity building of non-profit organizations. As in previous years, a joint City of Vancouver, Vancouver Foundation and United Way of the Lower Mainland program will work to support organizational development needs of non profit groups. Recommendations on funding allocations for this program will be reported to Council by June 2010.

As usual, staff have either placed conditions or made comments on some grant recommendations. All applicants have been informed, in writing, of Social Policy's recommendations.

Should Council approve all the above-noted recommendations, there will be an unallocated balance of \$23,896 in the 2010 Community Services Grants budget which corresponds to the original amount recommended for Vancouver Status of Women (which has appealed the original recommendation). This amount remains in the budget for the upcoming Appeals report.

Copies of the front pages of all applications, along with information sheets that contain the approved criteria and priorities have already been distributed to Council. These contain more detailed information on the applicants and the programs or services for which they are seeking City funding.

FINANCIAL IMPLICATIONS

The 2010 budget for the Community Services Grants category is \$4,047,400.

The Community Services Grants recommended in this report total \$4,023,504 and are broken down as follows:

2010 Community Services Grants Budget	\$4,047,400	
Recommended Grant Allocation:		
Neighbourhood Organization Grants (REC A)	\$718,900	
Organizational Capacity Building Grants (REC B)	\$218,000	
Direct Social Services Grants (REC C)	\$2,980,304	
TOTAL	\$3,917,204	
Allocation:		
Seniors Programs in Marpole area (REC D)	\$36,300	
Aboriginal Programs in DTES (REC D)	\$40,000	
Capacity Building for Non-Profit Organizations (REC E)	\$30,000	
TOTAL	\$106,300	\$4,023,504
Unallocated - reserved for appeals	\$23,896	
(originally recommended for Vancouver Status of Women	n)	

The proposed recommendations include an allocation of funding, pending staff report back: \$30,000 for capacity building of non-profit organizations; \$36,300 for programs serving seniors in Marpole; and, \$40,000 for programs serving Aboriginals in the Downtown Eastside.

Approval of grants beyond those recommended by staff, such as those appealed by organizations, would be funded by Contingency Reserve.

SOCIAL IMPLICATIONS

The Community Services Grants Program provides financial support to non-profit organizations that work with each other, various levels of government and residents to

address social problems and bring about positive social change. The grants have been an important resource for community groups to provide needed services in Vancouver, leverage funding from other sources, and contribute to the building of strong communities and the delivery of quality services to Vancouver residents.

FUTURE OF GRANTS PROGRAM

Staff have continued to streamline the administrative process and improved efficiencies of the grant review process.

Staff will be reviewing all current grant programs administered by Social Policy (including the Community Services Grants, Rent Subsidies, Childcare Grants, Capital Grants, and grants associated with the Social Responsibility Fund and Hastings Legacy Fund), to restructure the current granting model with the objective of creating a comprehensive approach to:

- Increase flexibility in order to respond to City priorities
- Maximize leveraging capabilities
- Enhance efficiencies

Staff will bring forward a detailed proposal for the review of the grants program in the spring of 2010.

Rent Subsidies

Staff typically recommend rent subsidies at the same time as recommendations for Community Services Grants allocations, however, as noted above, rent subsidies will be considered during the grant program review that will take place in the spring.

CONCLUSION

The Community Services Grants Program provides an important contribution to the delivery and sustainability of social services in Vancouver, to a wide range of population groups serving marginalized citizens. The program also supports City liveability and social development objectives.

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2010 COMMUNITY SERVICES GRANTS Neighbourhood Organization Grants Recommended

NO.	AGENCY	RECOMMEND 2010	2010 REQUEST	2009 GRANT
11	Cedar Cottage Nbhd House (ANH)	90,924	92,557	90,924
13	Collingwood Nbhd House Soc.	90,924	92,742	90,924
16	Downtown Eastside Neighbourhood House (DTES NH)	23,412	38,805	23,412
27	Frog Hollow Nbhd House (ANH)	75,964	85,964	75,964
29	Gordon Nbhd House (ANH)	58,000	59,160	58,000
40	Kitsilano Nbhd House (ANH)	64,432	80,595	64,432
42	Kiwassa Nbhd Services Assoc	90,924	93,000	90,924
49	Little Mountain Nbhd House Soc.	68,964	78,124	68,964
61	Mt. Pleasant Nbhd House (ANH)	64,432	70,592	64,432
85	South Van. Nbhd House (ANH)	90,924	92,742	90,924
	TOTAL = 10	718,900	784,281	718,900

2010 COMMUNITY SERVICES GRANTS Organizational Capacity Building Grants Recommended

NO.	AGENCY	RECOMMEND 2010	2010 REQUEST	2009 GRANT
5	BC Coalition of People with Disab Membership & Outreach Co	36,412	36,412	36,412
32	Information Services Van. Soc.	25,400	25,400	25,400
75	PeerNetBC - Kinex	31,212	49,000	31,212
84	South Van. Nbhd House - S. Van Srs' Council	30,744	31,800	30,744
87	Strathcona Community Centre Association - S.O.S.	41,544	42,383	41,544
100	Vancouver Community Network	25,092	25,100	25,092
111	Volunteer Vancouver	27,596	28,147	27,596
	TOTAL = 7	218,000	238,242	218,000

NO.	AGENCY	RECOMMEND 2010	2010 REQUEST	2009 GRANT	CONDITIONS/COMMENTS
2	Arts in Action Society (Purple Thistle)	15,300	15,000	15,300	
3	ALDA - Adult Learning Develop. Assoc.	15,920	16,238	15,920	
4	Battered Women's Support Services	46,820	55,900	46,820	
6	Big Brothers of Greater Van.	39,692	40,000	39,692	
7	Big Sisters of BC Lower Mainland	46,820	55,000	46,820	
8	Boys and Girls Clubs of Greater Van.	62,424	100,000	62,424	
9	Canadian National Institute for the Blind, BC-Yukon Division	15,920	70,000	15,920	
10	Canadian Paraplegic Assoc. (B.C.)	46,820	55,000	46,820	
12	Children of the Street Society	7,500	15,000	0	NEW GRANT: FUNDING OF \$7,500 IS PRORATED FOR 2010 AND IS TO FUND A PORTION OF SALARIES FOR THE SIX YOUTH WORKSHOP FACILITATORS AND PROGRAM COORDINATOR TO DELIVER "TAKING CARE OF OURSELVES, TAKING CARE OF OTHERS" WORKSHOPS. SECOND AND THIRD QUARTERLY PAYMENTS ARE CONTINGENT ON RECEIPT OF AN ACTIVITY REPORT BY JUNE 15 AND SEPTEMBER 15, 2010 RESPECTIVELY, TO THE SATISFACTION OF THE DIRECTOR OF SOCIAL POLICY.
14	Community Legal Assistance Society (CLAS) - LSLAP	44,136	45,019	44,134	

		Direct Social S	Services Gra	ints Recor	
NO.	AGENCY	RECOMMEND 2010	2010 REQUEST	2009 GRANT	CONDITIONS/COMMENTS
15	Crisis Interven. & Suicide Prev. Ctr. Of BC	23,000	25,000	23,000	
17	Downtown Eastside Women's Centre - Chinese Seniors Outreach	45,800	55,000	45,800	
18	Downtown Eastside Women's Centre - Management	62,424	63,000	62,424	
19	Dugout - Drop-in Society	40,000	49,000	40,000	SECOND QUARTERLY PAYMENT IS CONTINGENT ON RECEIPT OF AN ACTIVITY REPORT BY JUNE 15, 2010, THAT PROVIDES AN UPDATE ON THE DUGOUT'S FINANCIAL AND FUNDRAISING PLANS AND BOARD GOVERNANCE, TO THE SATISFACTION OF THE DIRECTOR OF SOCIAL POLICY.
20	Eastside Family Place Society	56,248	57,373	56,248	
21	Family Services - Counselling Program	25,000	50,000	29,632	Recommend reduced amount of funding. Organization received \$29,632 in 2009. Within the context of other applications which rated higher in regards to meeting City priorities, and funding availability, staff are recommending a reduced CS grant of \$25,000 at this time.
22	Family Services - Directions - After Hours Youth Worker	18,000	18,000	18,000	
23	Family Services - Directions - Street Youth Outreach	61,708	61,710	61,710	
24	Four Eleven Seniors Centre Soc Info and Referral	47,000	53,326	47,000	
25	Four Eleven Seniors Centre Society - Outreach	15,608	16,200	15,608	
26	Four Eleven Seniors Centre Society - Advocacy	13,260	13,640	13,260	
28	Frog Hollow Neighbourhood House - Youth Skills	25,752	27,752	25,752	
30	Hastings Comm. Assoc - Fam. Enrich. Ctr	36,764	39,000	36,764	

NO.	AGENCY	RECOMMEND 2010	2010 REQUEST	2009 GRANT	CONDITIONS/COMMENTS
31	Immigrant Svcs Soc of BC - MY Circle Program	47,500	48,925	47,500	
33	Inland Refugee Soc. of BC	52,800	52,800	52,800	
34	Japanese Comm Vol Assoc - Tonari Gumi	31,000	33,000	31,000	
35	Jewish Family Service Agency	15,496	15,496	15,496	
36	Justice Education Soc of BC (former Law Courts Edu Soc of BC)	26,080	36,805	36,080	Recommend reduced amount of funding. Organization received \$36,080 in 2009. Staff recommend a grant in the amount of \$26,080 at this time because other applications better reflect City priorities and were rated higher; further, CS Grants funding is limited. The organization is encouraged to seek funds from provincial sources.
37	Kettle Friendship Soc.	66,300	93,000	66,300	
38	KidSafe Project Society, The	25,416	34,600	25,416	
41	Kitsilano Neighbourhood House - Seniors Links Coordinator	10,200	10,400	10,200	
43	Kiwassa Nbhd Services Assoc - Youth Programs	30,600	35,000	30,600	
44	Knowledgeable Aboriginal Youth Association (KAYA)	10,000	11,721	7,500	SECOND QUARTERLY PAYMENT IS CONTINGENT ON RECEIPT OF AN ACTIVITY REPORT BY JUNE 15, 2010, TO THE SATISFACTION OF THE DIRECTOR OF SOCIAL POLICY.
45	La Boussole, Centre Communautaire Societe	14,568	15,000	14,568	
46	Learning Disabilities Assoc. of BC, The	22,952	22,952	22,952	
47	Leave Out Violence (LOVE) British Columbia	25,304	35,000	25,304	
50	Little Mountain Neighbourhood House - Early Years Project	20,400	20,808	20,400	
54	Marpole Oakridge Family Place Soc.	36,416	45,000	36,416	

NO.	AGENCY	RECOMMEND 2010	2010 REQUEST	2009 GRANT	CONDITIONS/COMMENTS
55	MOSAIC - Community Development	77,724	85,000	77,724	An annual activity report is requested by September 15, 2010.
57	MOSAIC/Strathcona - Vietnamese Family Counselling Project	43,364	46,408	43,364	
58	MPA - Motivation, Power & Achievement Society	10,500	38,000	0	NEW GRANT: FUNDING OF \$10,500 IS PRORATED FOR 2010 AND IS TO FUND A PORTION OF SALARY FOR THE COORDINATOR OF SOCIAL PROGRAMMING. SECOND AND THIRD QUARTERLY PAYMENTS ARE CONTINGENT ON RECEIPT OF AN ACTIVITY REPORT BY JUNE 15 AND SEPTEMBER 15, 2010 RESPECTIVELY, TO THE SATISFACTION OF THE DIRECTOR OF SOCIAL POLICY.
59	Mt. Pleasant Family Centre Soc.	65,312	66,618	65,312	
62	Mt. Pleasant Neighbourhood House - Family Drop-in	10,200	18,000	10,200	
63	Multicultural Helping House Society	45,792	72,928	45,792	An annual activity report is requested by September 15, 2010.
64	NEC Native Indian College (Urban Native Indian Ed).	25,500	26,010	25,500	
65	Network of Inner City Comm. Services Soc Van Roving Leaders	25,000	30,000	25,000	
67 68	Oakridge Seniors Society Pacific Comm. Res Society -	10,000 35,172	10,775 47,920	10,000 35,172	
	Broadway Youth Res. Ctre				

NO.	AGENCY	RECOMMEND 2010	2010 REQUEST	2009 GRANT	CONDITIONS/COMMENTS
69	Pacific Comm. Res. Society - Vietnamese Youth	46,820	52,050	46,820	
70	Pacific Foundation for the Advancement of Minority Equality (PFAME) - Qmunity (formerly Centre) Gay & Lesbian Services	30,000	50,000	30,000	
71	Pacific Foundation for the Advancement of Minority Equality (PFAME) - Qmunity GAB Youth Services	30,528	50,000	30,528	
72	Pacific Immigrant Resources Society (PIRS) - LEAD Program	20,368	24,200	20,368	
73	Pacific Immigrant Resources Society (PIRS) - Outreach Workers	54,192	55,275	54,192	
74	Pacific Post Partum Support Society	17,340	17,340	17,340	
76	PEERS Vancouver Resource Society - HUSTLE: Men on the Move	9,900	40,613	0	NEW GRANT: FUNDING OF \$9,900 IS PRORATED FOR 2010 AND IS TO FUND A PORTION OF THE SALARIES OF THE TWO OUTREACH WORKERS AND COORDINATION AND ADMINISTRATION OF HUSTLE PROGRAM. SECOND AND THIRD QUARTERLY PAYMENTS ARE CONTINGENT ON RECEIPT OF AN ACTIVITY REPORT BY JUNE 15 AND SEPTEMBER 15, 2010 RESPECTIVELY, TO THE SATISFACTION OF THE DIRECTOR OF SOCIAL POLICY.
77	Philippine Women Centre of BC	18,572	20,000	18,572	

		Direct Social S		nts kecor	
NO.	AGENCY	RECOMMEND 2010	2010 REQUEST	2009 GRANT	CONDITIONS/COMMENTS
78	PLEA Community Services Society of BC	25,880	35,000	25,880	
79	Prostitution Alternatives Counselling & Education Soc. (PACE)	57,632	64,545	57,632	
80	Renfrew-Collingwood Seniors' Soc.	16,856	25,000	16,856	
81	South Granville Seniors Friendship Centre Soc.	34,644	35,337	34,644	
82	South Granville Seniors Friendship Ctre Soc-Spanish Outreach	20,696	21,108	20,694	
83	South Vancouver Family Place - Vancouver Life Skills Society	56,000	59,000	56,000	
88	SUCCESS - Counselling Service for the Chinese Community	46,820	50,000	46,820	
89	SUCCESS - Seniors QOL Prog.	40,840	41,657	40,840	
90	SUCCESS - Youth At Risk Program	67,200	68,544	67,200	
91	Taiwanese Canadian Cultural Soc Golden Age Centre	10,000	15,300	15,300	Recommend reduced amount of funding. Organization received \$15,300 in 2009. Staff recommend a grant in the amount of \$10,000 at this time because other applications better reflect City priorities and were rated higher; further CS Grants funding is limited.
93	Tenant Resource & Advisory Centre Society - TRAC	45,000	48,000	45,000	
94	Tetra Society of North America	10,200	20,000	10,200	
95	Theatre for Living Soc. (Headlines Theatre)	16,484	16,807	16,484	
96	Thunderbird Nbhd Assoc Family Place	40,000	40,000	40,000	

NO.	AGENCY	RECOMMEND 2010	2010 REQUEST	2009 GRANT	CONDITIONS/COMMENTS
97	Urban Native Youth Assoc Outreach (UNYA)	45,900	50,390	24,068	Increase to return applicant to historic funding level following one-time reduction of 2009 grant due to reorganization and staff changes in 2009.
98	Vancouver Area Human Rights Coalition Soc BC	20,800	21,216	20,800	
99	Vancouver Assoc. for Survivors of Torture - VAST	23,972	24,450	23,972	
102	Vancouver Native Health Society - Aboriginal Learning Program	7,500	10,000	0	NEW GRANT: FUNDING OF \$7,500 IS PRORATED FOR 2010 AND IS TO FUND A PORTION OF THE SALARY FOR THE PROGRAM COORDINATOR OF THE URBAN ABORIGINAL INTERGENERATIONAL LANDED LEARNING PROGRAM. SECOND AND THIRD QUARTERLY PAYMENTS ARE CONTINGENT ON RECEIPT OF AN ACTIVITY REPORT BY JUNE 15 AND SEPTEMBER 15, 2010 RESPECTIVELY, TO THE SATISFACTION OF THE DIRECTOR OF SOCIAL POLICY.
103	Vancouver Rape Relief & Women's Shelter	33,304	36,000	33,304	
104	Vancouver Recovery Club	31,396	60,000	31,396	
105	Vancouver Second Mile Soc DTES Nbhd Helpers	44,676	45,346	44,676	
106	Vancouver Second Mile Soc DTES Seniors' Centre	31,620	32,094	31,620	
107	Vancouver Second Mile Soc Dtn. S. Nbhd Helpers	23,972	24,332	23,972	
108	Vancouver Second Mile Soc- Nbhd Helpers Chinese Outreach Proj.	28,544	28,546	28,124	

NO.	AGENCY	RECOMMEND 2010	2010 REQUEST	2009 GRANT	CONDITIONS/COMMENTS
109	Vancouver Society of Children's Centres VSOCC-Family Programs	25,500	30,000	25,500	
112	Watari Research Assoc Comm Youth Outreach	59,388	65,790	59,388	
113	West End Seniors Network	46,820	70,000	46,820	
114	West Side Family Place	38,820	39,596	38,820	
115	Western Institute for the Deaf and Hard of Hearing	10,000	15,000	10,000	
116	WISH Drop-In Centre Society	78,132	100,000	78,132	
117	Women Against Violence Against Women	40,800	50,000	40,800	
118	YWCA - Crabtree Corner	56,868	56,868	56,868	
119	YWCA - Single Mothers Support Services	20,808	21,224	20,808	
	TOTAL = 89	2,980,304	3,578,952	2,940,082	

2010 COMMUNITY SERVICES GRANTS Grants Not Recommended

NO.	AGENCY	GRANT TYPE	RECOMMEND 2010	2010 REQUEST	2009 GRANT	COMMENTS
39	Kitsilano Nbhd House - Youth Services	DSS	0	31,035	0	Not recommended. Organization meets eligibility criteria, however, staff do not recommend because funding is limited and other applications rated higher in regards to meeting City priorities. In addition, the CS grants already provide significant support for services to children and youth, with almost 20% of grant allocations funding this sector.
48	Little Mountain Nbhd House Soc - Learning is First (LIFT)	DSS	0	16,000	0	Not recommended. Organization meets eligibility criteria, however, staff do not recommend because funding is limited and other applications rated higher in regards to meeting City priorities. In addition, the CS grants already provide significant support for services to children and youth, with almost 20% of grant allocations funding this sector.
52	Living Through Loss Counselling Society of B.C.	DSS	0	62,500	0	Not recommended. Organization meets eligibility criteria, however, staff do not recommend because funding is limited and other applications rated higher in regards to meeting City priorities.
56	MOSAIC - Connecting Fathers	DSS	0	50,000	0	Not recommended. Organization meets eligibility criteria, however, staff do not recommend because funding is limited and other applications rated higher in regards to meeting City priorities.
60	Mt. Pleasant Nbhd House - Community Literacy & Learning	DSS	0	18,000	0	Not recommended. Organization meets eligibility criteria, however, staff do not recommend because funding is limited and other applications rated higher in regards to meeting City priorities.

2010 COMMUNITY SERVICES GRANTS Grants Not Recommended

NO.	AGENCY	GRANT TYPE	RECOMMEND 2010	2010 REQUEST	2009 GRANT	COMMENTS
92	Take a Hike Youth at Risk Foundation	DSS	0	35,000	0	Not recommended. Program was originally a school based alternative program and is now governed through a foundation. Community Services Grants have not been used to fund educational programs where the province has a mandate and responsibility. As such, other applications rated higher in regards to meeting City priorities. In addition, the CS grants already provide significant support for services to children and youth, with almost 20% of grant allocations funding this sector.
101	Vancouver Cross Cultural Seniors Network Society	OCB	0	23,800	0	Not recommended. Organization meets eligibility criteria, however, staff do not recommend because funding is limited and other applications rated higher in regards to meeting City priorities. The organization is encouraged to seek funds from provincial sources.
	TOTAL = 7		0	236,335	0	

2010 COMMUNITY SERVICES GRANTS Requests for Appeal

NO.	AGENCY	CATEGORY	RECOMMEND 2010	2010 REQUEST	2009 GRANT	COMMENTS
1	Aboriginal Front Door Society	DSS	0	50,000	45,900	An allocation of \$40,000 for the Aboriginal Front Door Society (AFD) is being put in Reserve until staff clarify and resolve some financial and sustainability issues related to the management of the organization and this grant. A Recommendation on funding for this program will be reported in the Council Report for the 2010 Community Services grants, presently scheduled for March 23, 2010.
51	Living Systems Counselling: Education,Training & Research Soc.	DSS	0	20,000	10,200	Not recommended. Organization meets eligibility criteria, however, staff do not recommend because funding is limited and other applications rated higher in regards to meeting City priorities.

2010 COMMUNITY SERVICES GRANTS Requests for Appeal

NO.	AGENCY	CATEGORY	RECOMMEND 2010	2010 REQUEST	2009 GRANT	COMMENTS
53	Marpole Oakridge Area Council Society (MOACS)	DSS	0	55,000	40,800	An allocation of \$36,300 for a seniors program presently managed by the Marpole Oakridge Area Council (MOACS) is being put in Reserve until staff clarify and resolve some efficiency and governance issues related to the management of this program and their management of the facility that is City owned. A Recommendation on funding for this program will be reported in the Council Report for the 2010 Community Services grants, presently scheduled for March 23, 2010
66	Network of Inner City Comm. Services Soc YELL & Y2	OCB	0	30,000	0	Not recommended. Organization meets eligibility criteria for a Direct Social Services grant, but not an Organizational Capacity Building grant that was applied for. Community Services Grants have not been used to fund educational programs where the province has a mandate and responsibility. As such, other applications rated higher in regards to meeting City priorities. In addition, the CS grants already provide significant support for services to children and youth, with almost 20% of grant allocations funding this sector.

2010 COMMUNITY SERVICES GRANTS Requests for Appeal

NO.	AGENCY	CATEGORY	RECOMMEND 2010	2010 REQUEST	2009 GRANT	COMMENTS
86	Strathcona Community Centre Association - Food Coordinator	DSS	0	60,000	0	Not recommended. Although food security is a growing trend, Community Services Grants currently do not have the capacity to support requests for food coordinator positions in neighbourhoods throughout the city. Note that Vancouver Coastal Health supports this type of activity, albeit to a limited extent.
110	Vancouver Status of Women – Referral and Resource	DSS	23,896	58,890	34,592	Recommend reduced amount of funding. Organization received \$34,592 in 2009. Other applications better reflect City priorities and stronger outcomes, and were therefore ranked higher. Staff are recommending a reduced CS grant of \$23,896 at this time and the organization will be provided with suggestions to strengthen application for future years.
	TOTAL = 6		23,896	273,890	131,492	

CATEGORY	AGENCY	RECOMMEND 2010	2010 REQUEST	2009 GRANT
Aboriginal	KAYA - Knowledgeable Aboriginal Youth Association	10,000	11,721	7,500
Aboriginal	NEC Native Indian College (Urban Native Indian Ed).	25,500	26,010	25,500
Aboriginal	Vancouver Native Health Society - Aboriginal Learning Program	7,500	10,000	-
	COUNT = 3	43,000	47,731	33,000
Children & Youth	Arts in Action Society (Purple Thistle)	15,300	15,000	15,300
Children & Youth	Big Brothers of Greater Van.	39,692	40,000	39,692
Children & Youth	Big Sisters of BC Lower Mainland	46,820	55,000	46,820
Children & Youth	Boys and Girls Clubs of Greater Van.	62,424	100,000	62,424
Children & Youth	Family Services - Directions - After Hours Youth Worker	18,000	18,000	18,000
Children & Youth	Family Services - Directions - Street Youth Outreach	61,708	61,710	61,710
Children & Youth	Frog Hollow Neighbourhood House - Youth Skills	25,752	27,752	25,752
Children & Youth	Immigrant Svcs Soc of BC - MY Circle Program	47,500	48,925	47,500
Children & Youth	KidSafe Project Society, The	25,416	34,600	25,416
Children & Youth	Kiwassa Nbhd Services Assoc - Youth Programs	30,600	35,000	30,600
Children & Youth	Leave Out Violence (LOVE) British Columbia	25,304	35,000	25,304
Children & Youth	Little Mountain Neighbourhood House - Early Years Project	20,400	20,808	20,400
Children & Youth	Network of Inner City Comm. Services Soc Van Roving Leaders	25,000	30,000	25,000
Children & Youth	Pacific Comm. Res Society - Broadway Youth Res.Ctre	35,172	47,920	35,172
Children & Youth	Pacific Comm. Res. Society - Vietnamese Youth	46,820	52,050	46,820
Children & Youth	PeerNetBC - Kinex	31,212	49,000	31,212
Children & Youth	PFAME - Qmunity GAB Youth Services	30,528	50,000	30,528
Children & Youth	PLEA Community Services Society of BC	25,880	35,000	25,880
Children & Youth	SUCCESS - Youth At Risk Program	67,200	68,544	67,200
Children & Youth	Urban Native Youth Assoc Outreach (UNYA)	45,900	50,390	24,068
Children & Youth	Watari Research Assoc Comm Youth Outreach	59,388	65,790	59,388
	COUNT = 21	786,016	940,489	764,186

CATEGORY	AGENCY	RECOMMEND 2010	2010 REQUEST	2009 GRANT
Families	Eastside Family Place Society	56,248	57,373	56,248
Families	Family Services - Counselling Program	25,000	50,000	29,632
Families	Hastings Comm. Assoc - Fam. Enrich. Ctr	36,764	39,000	36,764
Families	Marpole Oakridge Family Place Soc.	36,416	45,000	36,416
Families	MOSAIC/Strathcona - Vietnamese Family Counselling Project	43,364	46,408	43,364
Families	Mt. Pleasant Family Centre Soc.	65,312	66,618	65,312
Families	Mt. Pleasant Neighbourhood House - Family Drop-in	10,200	18,000	10,200
Families	South Vancouver Family Place - Vancouver Life Skills Society	56,000	59,000	56,000
Families	SUCCESS - Counselling Service for the Chinese Community	46,820	50,000	46,820
Families	Thunderbird Nbhd Assoc Family Place	40,000	40,000	40,000
Families	Vancouver Society of Children's Centres VSOCC- Family Programs	25,500	30,000	25,500
Families	West Side Family Place	38,820	39,596	38,820
Families	YWCA - Crabtree Corner	56,868	56,868	56,868
Families	YWCA - Single Mothers Support Services	20,808	21,224	20,808
	COUNT = 14	558,120	619,087	562,752
Immigrants & Refugees	Inland Refugee Soc. of BC	52,800	52,800	52,800
Immigrants & Refugees	Justice Education Soc of BC (former Law Courts Edu Soc of BC)	26,080	36,805	36,080
Immigrants & Refugees	MOSAIC - Community Development	77,724	85,000	77,724
Immigrants & Refugees	Multicultural Helping House Society	45,792	72,928	45,792
Immigrants & Refugees	PIRS - Outreach Workers	54,192	55,275	54,192
Immigrants & Refugees	Strathcona Community Centre Association - S.O.S.	41,544	42,383	41,544
Immigrants & Refugees	Vancouver Assoc. for Survivors of Torture - VAST	23,972	24,450	23,972
	COUNT = 7	322,104	369,641	332,104

CATEGORY	AGENCY	RECOMMEND 2010	2010 REQUEST	2009 GRANT
Neighbourhood Service	Cedar Cottage Nbhd House (ANH)	90,924	92,557	90,924
Neighbourhood Service	Collingwood Nbhd House Soc.	90,924	92,742	90,924
Neighbourhood Service	Downtown Eastside Neighbourhood House (DTES NH)	23,412	38,805	23,412
Neighbourhood Service	Frog Hollow Nbhd House (ANH)	75,964	85,964	75,964
Neighbourhood Service	Gordon Nbhd House (ANH)	58,000	59,160	58,000
Neighbourhood Service	Kitsilano Nbhd House (ANH)	64,432	80,595	64,432
Neighbourhood Service	Kiwassa Nbhd Services Assoc	90,924	93,000	90,924
Neighbourhood Service	Little Mountain Nbhd House Soc.	68,964	78,124	68,964
Neighbourhood Service	Mt. Pleasant Nbhd House (ANH)	64,432	70,592	64,432
Neighbourhood Service	South Van. Nbhd House (ANH)	90,924	92,742	90,924
	COUNT = 10	718,900	784,281	718,900
Other	Community Legal Assistance Society (CLAS) - LSLAP	44,136	45,019	44,134
Other	Crisis Interven. & Suicide Prev. Ctr. Of BC	23,000	25,000	23,000
Other	Dugout - Drop-in Society	40,000	49,000	40,000
Other	Kettle Friendship Soc.	66,300	93,000	66,300
Other	La Boussole, Centre Communautaire Societe	14,568	15,000	14,568
Other	MPA - Motivation, Power & Achievement Society	10,500	38,000	0
Other	PFAME - Qmunity (formerly Centre) Gay & Lesbian Services	30,000	50,000	30,000
Other	PEERS Vancouver Resource Society - HUSTLE: Men on the Move	9,900	40,613	0
Other	Tenant Resource & Advisory Centre Society - TRAC	45,000	48,000	45,000
Other	Theatre for Living Soc. (Headlines Theatre)	16,484	16,807	16,484
Other	Vancouver Area Human Rights Coalition Soc BC	20,800	21,216	20,800
Other	Vancouver Recovery Club	31,396	60,000	31,396
	COUNT = 12	352,084	501,655	331,682

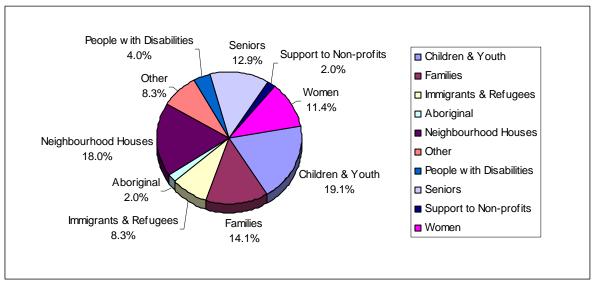
CATEGORY	AGENCY	RECOMMEND 2010	2010 REQUEST	2009 GRANT
People with Disabilities	ALDA - Adult Learning Develop. Assoc.	15,920	16,238	15,920
People with Disabilities	BC Coalition of People with Disab Membership & Outreach Co	36,412	36,412	36,412
People with Disabilities	Canadian National Institute for the Blind, BC-Yukon Division	15,920	70,000	15,920
People with Disabilities	Canadian Paraplegic Assoc. (B.C.)	46,820	55,000	46,820
People with Disabilities	Learning Disabilities Assoc. of BC, The	22,952	22,952	22,952
People with Disabilities	Tetra Society of North America	10,200	20,000	10,200
People with Disabilities	Western Institute for the Deaf and Hard of Hearing	10,000	15,000	10,000
	COUNT = 7	158,224	235,602	158,224
Seniors	Four Eleven Seniors Centre Soc Info and Referral	47,000	53,326	47,000
Seniors	Four Eleven Seniors Centre Society - Outreach	15,608	16,200	15,608
Seniors	Four Eleven Seniors Centre Society - Advocacy	13,260	13,640	13,260
Seniors	Japanese Comm Vol Assoc - Tonari Gumi	31,000	33,000	31,000
Seniors	Jewish Family Service Agency	15,496	15,496	15,496
Seniors	Kitsilano Neighbourhood House - Seniors Links	10,200	10,400	10,200
Seniors	Oakridge Seniors Society	10,000	10,775	10,000
Seniors	Renfrew-Collingwood Seniors' Soc.	16,856	25,000	16,856
Seniors	South Granville Seniors Friendship Centre Soc.	34,644	35,337	34,644
Seniors	South Granville Seniors Friendship Ctre Soc-Spanish	20,696	21,108	20,694
Seniors	South Van. Nbhd House - S. Van Srs' Council	30,744	31,800	30,744
Seniors	SUCCESS - Seniors QOL Prog.	40,840	41,657	40,840
Seniors	Taiwanese Canadian Cultural Soc Golden Age Centre	10,000	15,300	15,300
Seniors	Vancouver Second Mile Soc DTES Nbhd Helpers	44,676	45,346	44,676
Seniors	Vancouver Second Mile Soc DTES Seniors' Centre	31,620	32,094	31,620
Seniors	Vancouver Second Mile Soc Dtn. S. Nbhd Helpers	23,972	24,332	23,972
Seniors	Vancouver Second Mile Soc-Nbhd Helpers Chinese Outreach Proj.	28,544	28,546	28,124
Seniors	West End Seniors Network	46,820	70,000	46,820
	COUNT = 18	471,976	523,357	476,854

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CATEGORY	AGENCY	RECOMMEND 2010	2010 REQUEST	2009 GRANT
Support to Non-profits	Information Services Van. Soc.	25,400	25,400	25,400
Support to Non-profits	Vancouver Community Network	25,092	25,100	25,092
Support to Non-profits	Volunteer Vancouver	27,596	28,147	27,596
	COUNT = 3	78,088	78,647	78,088
Women	Battered Women's Support Services	46,820	55,900	46,820
Women	Children of the Street Society	7,500	15,000	40,020
Women	Downtown Eastside Women's Centre - Chinese Seniors Outreach	45,800	55,000	45,800
Women	Downtown Eastside Women's Centre - Management	62,424	63,000	62,424
Women	PACE - Prostitution Alternatives Counselling & Education Soc.	57,632	64,545	57,632
Women	Pacific Post Partum Support Society	17,340	17,340	17,340
Women	Philippine Women Centre of BC	18,572	20,000	18,572
Women	PIRS - LEAD Program	20,368	24,200	20,368
Women	Vancouver Rape Relief & Women's Shelter	33,304	36,000	33,304
Women	Vancouver Status of Women - Referral and Resource	23,896	58,890	34,592
Women	WISH Drop-In Centre Society	78,132	100,000	78,132
Women	Women Against Violence Against Women	40,800	50,000	40,800
	COUNT = 12	452,588	559,875	455,784
	TOTAL = 107	3,941,100	4,660,365	3,911,574

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The following chart illustrates populations served by organizations recommended for 2010 CS Grants):



Note: This chart reflects *primary* populations served by each organization. Neighbourhood Houses serve all populations within the neighbourhood.

Summary of 2010 Recommendations

The following is a summary showing a comparison between 2009 and 2010. The table shows the recommendations which are made in this report concerning 119 applications. Six of these applicants have submitted appeals for their grants recommendations.

		Neighbourhood Organizational Organization Capacity Building		Direct Social Services		
	2009	2010	2009	2010	2009	2010
Grant at the Same Level	1	10	0	7	10	82
Grant Increase:						
COLA (Inflation Adjustment)	6	0	6	0	62	0
Other Increase	1	0	0	0	1	0
COLA and Other Increase	1	0	1	0	12	0
New Grants	0	0	0	0	3	4
Grant Decrease	0	0	0	0	2	4
Terminating Grants	0	0	0	0	1	0
Not Recommended	0	0	0	2	9	10
TOTAL	9	10	7	9	100	98

For reference, the average Community Services Grant for all types is \$36,838. The average grant per stream is:

Neighbourhood Organization	\$71,890
Organizational Capacity Building	\$31,143
Direct Social Services	\$33,380

2010 COMMUNITY SERVICES GRANTS PAGE Background Information on Guidelines and Criteria for Review

The Community Services grant program:

- Provides support and services to low income and vulnerable populations;
- Provides strategic support to address gaps in services;
- Helps provide stability in the social services sectors;
- Leverages substantial support from other funders for Vancouver programs;
- Enables the City to collaborate with other funders;
- Contributes to volunteer time to strengthen services and assist the public;
- Lets the City have an influence over what and how programs are delivered;
- Supports priority programs on an ongoing rather than short-term basis, allowing the City to see and document the benefits that accrue over time; and
- Can be used to bring about service or organizational change, and to develop community/neighbourhood capacity.

The most recent major review of the Community Services Grants program took place in 2003 and resulted in a number of changes which were approved by City Council on October 9, 2003. Starting in 2004:

- The grants program was divided into three categories:
 - Neighbourhood Organization Grants, which support the core staff in organizations which serve all population groups in a neighbourhood and also demonstrate community capacity building and community development activities:
 - o Organizational Capacity Building Grants, which support groups whose purpose is to assist other non-profits to function more effectively; and
 - Direct Social Services Grants, which support the activities of groups that deliver direct services to vulnerable populations and respond to key social issues:
- Eligibility criteria were developed for each of the three types of grants (website www.vancouver.ca/commsvcs/socialplanning/grants/commgrantsapp.htm);
- A list of priorities was developed for the Direct Social Services Grants category to assist in the comparative assessment of applications (websitewww.vancouver.ca/commsvcs/socialplanning/grants/pdf/10_DSSGrant_InfoSheet.p df); and
- An Outcomes Measurement approach was developed. This framework enables groups to record their objectives for a given year, and the actual outputs and short and long term outcomes achieved. These reports are reviewed in the City's grant review process and also serve as a planning tool for groups.

The majority of applications are received under the Direct Social Services (DSS) grants category. The review process for these grants includes basic eligibility, how well applications meet current City priorities, and Outcomes Measurement reporting.

Some applications, including new ones, meet City priorities more strongly than others, hence, a DSS may be eligible, but not recommended for funding or recommended for reduced funding due to its low priority compared to other applications, within the given budget. This may result in the termination or reduced grants that were funded in previous years, but also allows for the funding of new programs and organizations.